



Computer Associates

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**ALLFUSION™ PROCESS MODELER  
PRODUCT SUPPORT ANNOUNCEMENT**

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To: AllFusion™ Process Modeler Customers  
From: The Computer Associates AllFusion™ Process Modeler Product Team  
Date: March 2003

Computer Associates International, Inc. (CA) is continually working to improve our software and services to best meet the needs of our customers. With CA's recent announcement of the general availability of AllFusion™ Process Modeler 4.1, we would like to take this opportunity to review the support schedule for currently supported releases of AllFusion™ Process Modeler. (Formerly Known as BPwin®)

***With the announced availability of AllFusion™ Process Modeler, 4.1, support for Release 4.0 is now scheduled to be discontinued as of February 29 2004.***

AllFusion™ Process Modeler 4.1 is fully enabled to take advantage of the new AllFusion™ Model Manager 4.1. AllFusion™ Model Manager provides library, security, versioning and data model synchronization features that allow users to create reliable cross organization workgroup environments. Used together, AllFusion™ Process Modeler and Model Manager, along with AllFusion™ ERwin Data Modeler, allow business managers and IT professionals to realize the benefits of aligning their IT solutions to business requirements.

We are providing this information as a reminder of our support schedule and to give you an opportunity to consider upgrading to the latest release of AllFusion™ Process Modeler. This will allow you to take full advantage of the latest new features and enhancements this release has to offer.



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(Continued)

CA would like to help make your upgrade to the latest release of AllFusion™ Process Modeler as straightforward and successful as possible. Therefore to assist you, we are offering the following:

- A no-charge upgrade from BPwin® 4.0 to AllFusion™ Process Modeler 4.1 for any customer with an active maintenance contract.
- Publication of documents to help prepare you for your migration to AllFusion™ Process Modeler 4.1. Those documents can be viewed at the AllFusion™ Process Modeler Support web site at [SupportConnect](#).
- CA Services are available to assist in any or all parts of the migration, including analysis of the current system, preparation for the migration, testing, and performing the migration itself. For more information please outline your needs at <http://www.ca.com/services/contact.htm>.
- CA is committed to providing success and value to our clients with our technology solutions. We are pleased to announce Lifeline Services - an Extended Support Services option from CA. Please visit our website at <http://www.ca.com/services/lifeline> for more information.

When you are ready to request your upgrade or to obtain more information about AllFusion™ Process Modeler 4.1, in North America please call 1-800-841-8743, or contact your local account representative. If you are outside of North America, please call your local account representative or the local CA office. In addition, be sure to check out <http://www.ca.com> for additional information about AllFusion™ Process Modeler.

If you have any questions regarding the support schedule, please contact AllFusion™ Process Modeler Technical Support at <http://supportconnect.ca.com>.

We look forward to continuing our successful partnership with you. Your success is very important to us.