

## End of Platform Support Announcement

Date : September 30, 2020  
To : Customers of Unified Infrastructure Management, DX Infrastructure Manager  
From : Broadcom, Enterprise Software division, AIOps Product Team  
Subject: End of Platform Support Announcement for Unified Infrastructure Management Product components

CA Technologies, a Broadcom Company is continually working to improve our software and services to best meet the needs of our customers. In accordance with the End of Service / End of Life Policy within the "[Working with Broadcom Support](#)" guide, please consider this written notification that we are discontinuing Platform support for following EOL platform effective **October 1, 2020**.

Vendor	Version	UIM component	UIM version with support removed
MS Windows	Windows Server 2008 (all platforms)	Hub + Robot	20.3
	Windows Server 2008 R2 (all platforms)	Hub + Robot	20.3
HP UX	PA RISC	Robot + Hub	20.3
AIX	all platforms	Hub	20.3
Linux	PowerPC big endian all platforms	Robot + Hub	20.3

This will allow our Development organization to more effectively focus its resources and add value to the next release of Unified Infrastructure Management. For more information please visit the Unified Infrastructure Management pages at [Broadcom Support](#) portal.

As CA Technologies, a Broadcom Company would like to make your upgrade to Unified Infrastructure Management 20.3 as straightforward as possible, we are offering the following:

- The latest supported Version/Release of Unified Infrastructure Management, at no charge, as long as you have an active maintenance contract for Unified Infrastructure Management. Documentation to help you prepare for your upgrade can be viewed on the Unified Infrastructure Management pages at [Tech Docs](#).
- Accelerated time-to-value when you engage [CA Services](#) to assist you with any or all parts of your upgrade. [Broadcom Support](#) complements our services team by providing **upgrade support services** to help ensure your success. **Upgrade support services** provides 24x7 access to [Broadcom Support](#) and direct access during business hours to a designated support resource who will provide support on the End of Service version from upgrade start to finish, and for 30 days after your upgrade is complete. Please contact your Broadcom account representative to receive a quote for such services.
- Upgrade assistance from qualified local CA partners. For more information and a list of partners in your area, please contact your local CA Channel Partner Group office, (<https://www.broadcom.com/company/partners/ca-technologies>).

[CA Extended Support](#), a [Broadcom Support](#) offering, that extends support for CA Technologies software product versions or releases that have reached End of Service. CA Extended Support may be available for a limited time after the End of Service date. Please note however, that in most cases

**Upgrade support services** will provide a more cost effective and valued approach than CA Extended Support alone.