Symantec Security Analytics End of Sale (EOS), End of Life (EOL)

Last Update: 27-November-2025

General

As part of our focus on delivering world-class enterprise security software, we are making important changes to our Network forensics product portfolio and announcing Security analytics end of sale and end of life details as below.

Last date to purchase software subscription (SA-10T-SUB)   : 01-November-2029
Last date to purchase new appliance units   : 01-November-2025#
Last date to purchase support renewals   : 01-November- 2029*

 # Appliance purchased post EOL notification will have support till drop support only.
* or 4 years from original purchase date whichever is earlier to allow 5 years of support.

Technical support will be provided in accordance with the terms and conditions published at https://support.broadcom.com/security or successor URL, and Symantec's then-current technical support policies.

End-of-Life policies will be applied in accordance with the terms and conditions published at https://knowledge.broadcom.com/external/article?legacyId=info5451 or successor URL, and then-current end of life policies.

Symantec Security Analytics Software Subscriptions

As part of the Symantec transition into Broadcom, the Symantec End of Life Policy has been updated. For policy information, see the Broadcom Maintenance Policy Handbook. Going forward, we will no longer rely on a dedicated email distribution to communicate the change of when the software version will not be supported. With every new software release announcement, we will have a "Drop Support Date" for a list of prior versions. The announcement will be posted on the product support site. There will not be a subsequent announcement that the period has ended and we encourage all customers to track these dates on the respective pages in our support site.

SKU	General Availability (GA) Date	End of Life Notification Date	Model Drop Support Date – End of Life (EOL)	Last date to purchase
SA-10T-SUB	15-Sep-2020	01-October-2025	01-October-2030	01-November-2029

Security Analytics Hardware Products

Symantec Security Analytics Hardware Gen 9

Symantec Security Analytics hardware generation 9 general purpose appliances and storage are supported according to the terms of the Broadcom Maintenance Policy.

Model	General Availability (GA) Date	End of Life Notification Date	Per-Instance End of Life (EOL) Date	Model Drop Support Date – End of Life (EOL)	Last Supported Software Version	HW Upgrade / Replacement Path
SA-SRVG9-40	01-July-2024	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A
SA-STAG9-2U192	22-MAY-2023	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A
SA-STXG9-2X192	22-MAY-2023	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A
SA-STAG9-5U896	01-July-2024	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A

Symantec Security Analytics Hardware Gen 8

Symantec Security Analytics hardware generation 8 general purpose appliances and storage are supported according to the terms of the [Broadcom Maintenance Policy](#).

Model	General Availability (GA) Date	End of Life Notification Date	Per-Instance End of Life (EOL) Date	Model Drop Support Date – End of Life (EOL)	Last Supported Software Version	HW Upgrade / Replacement Path
SA-SRVG8-20	15-Sep-2020	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A
SA-SRVG8-40	15-Sep-2020	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A
SA-STAG8-2U144	15-Sep-2020	01-August-2023	Five Years from Original Purchase#	01 August-2028	TBD	N/A
SA-STAG8-5U840	15-Sep-2020	01-October-2025	Five Years from Original Purchase#	01-October-2030	TBD	N/A
STXG8-2X144	15-Sep-2020	01-August-2023	Five Years from Original Purchase#	01-October-2030	TBD	N/A

Symantec Security Analytics Hardware Gen 7

Symantec Security Analytics S500 Central Manager and Forensic Appliances, J5300 Direct-Attached Storage Modules, and E5660 Intelligence Storage Arrays are supported according to the terms of the [Network Protection EOL Policy](#).

Model	General Availability (GA) Date	End of Life Notification Date	Per-Instance End of Life (EOL) Date	Model Drop Support Date – End of Life (EOL)	Last Supported Software Version	HW Upgrade / Replacement Path
SA-E5660-ISA-300T	05-Jul-2017	01-Oct-2020	N/A	01-Oct-2025	8.2.8	SA-STAG8-5U840
SA-J5300-DAS-40T	15-Aug-2016	01-Oct-2020	N/A	01-Oct-2025	8.2.8	SA-STAG8-2U144 or SA-STXG8-2X144
SA-S500-10-CM	06-Feb-2018	01-Oct-2020	N/A	01-Oct-2025	8.2.8	SA-SRVG8-20
SA-S500-20-FA	06-Feb-2018	01-Oct-2020	N/A	01-Oct-2025	8.2.8	SA-SRVG8-20
SA-S500-30-FA	06-Feb-2018	01-Oct-2020	N/A	01-Oct-2025	8.2.8	SA-SRVG8-40
SA-S500-40-FA	06-Feb-2018	01-Oct-2020	N/A	01-Oct-2025	8.2.8	SA-SRVG8-40

Security Analytics Threat Intelligence Products

This section applies to threat intelligence products with a perpetual license. Subscription-based threat intelligence offerings are always supported during the life of the subscription.

Model	EOL Notification Date	Model Drop Support Date – End of Life (EOL)	Last Supported Software Version	Supported Platform
IS-SA-S500-20-P	15-Sep-2020	01-Oct-2025	Security Analytics 8.2	SA-S500-20-FA
IS-SA-S500-30-P	15-Sep-2020	01-Oct-2025	Security Analytics 8.2	SA-S500-30-FA
IS-SA-S500-40-P	15-Sep-2020	01-Oct-2025	Security Analytics 8.2	SA-S500-40-FA
IS-SA-SITE	15-Sep-2020	01-Oct-2025	Security Analytics 8.2	(all)
IS-SA-SW	15-Sep-2020	01-Oct-2025	Security Analytics 8.2	(software appliance)
IS-SA-VA	15-Sep-2020	01-Oct-2025	Security Analytics 8.2	(virtual appliance)

Security Analytics Software Products

This section applies to software products with a perpetual license. Subscription-based software offerings are always supported during the life of the subscription.

Security Analytics Virtual Appliance Products

Security Analytics virtual appliances are only supported on defined virtual machine environments, as listed below. A current support agreement for the virtual machine environment is required for software support.

Model	General Availability Date	EOL Notification Date	Model Drop Support Date – End of Life (EOL)	Last Supported Software Version	Minimum Supported Platform
DSS-VM-LAB	17-Sep-2012	15-Sep-2020	31-Oct-2025	Security Analytics 8.2	VMware ESXi 5.5 VMware Workstation 12 VMware Fusion 8
DSS-VM-CM	17-Sep-2012	15-Sep-2020	31-Oct-2025	Security Analytics 8.2	VMware ESXi 5.5
DSS-VM-500G	17-Sep-2012	15-Sep-2020	31-Oct-2025	Security Analytics 8.2	VMware ESXi 5.5
DSS-VM-2T	17-Sep-2012	15-Sep-2020	31-Oct-2025	Security Analytics 8.2	VMware ESXi 5.5
DSS-VM-5T	17-Sep-2012	15-Sep-2020	31-Oct-2025	Security Analytics 8.2	VMware ESXi 5.5
DSS-VM-10T	17-Sep-2012	15-Sep-2020	31-Oct-2025	Security Analytics 8.2	VMware ESXi 5.5

All prior generations of Security Analytics appliances have reached end of service life.