

Cloud Services Console on Broadcom

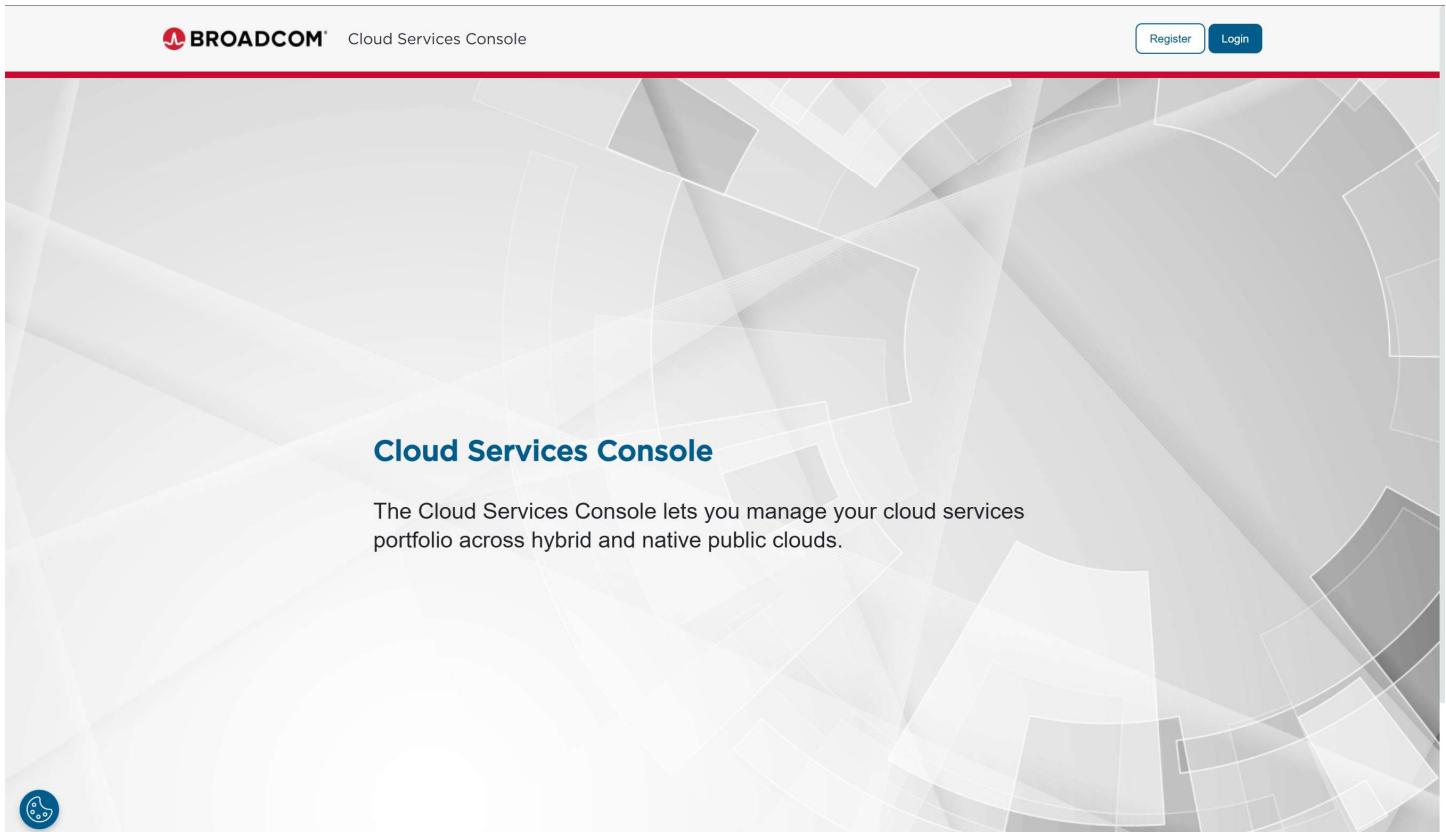
External User Guide

Contents

Introduction.....	2
Onboarding - Primary Contact.....	3
Onboarding - Alternate Contact.....	6
Organization Hold.....	11
My Account.....	15
IAM	17
Organization.....	21
API Tokens.....	22
Groups	28
Federation	37

Introduction

As part of our ongoing efforts to integrate VMware systems with Broadcom, the VMware Cloud Services Console will migrate to the Cloud Services Console on September 29, 2025.



Cloud Services Console

The Cloud Services Console lets you manage your cloud services portfolio across hybrid and native public clouds.

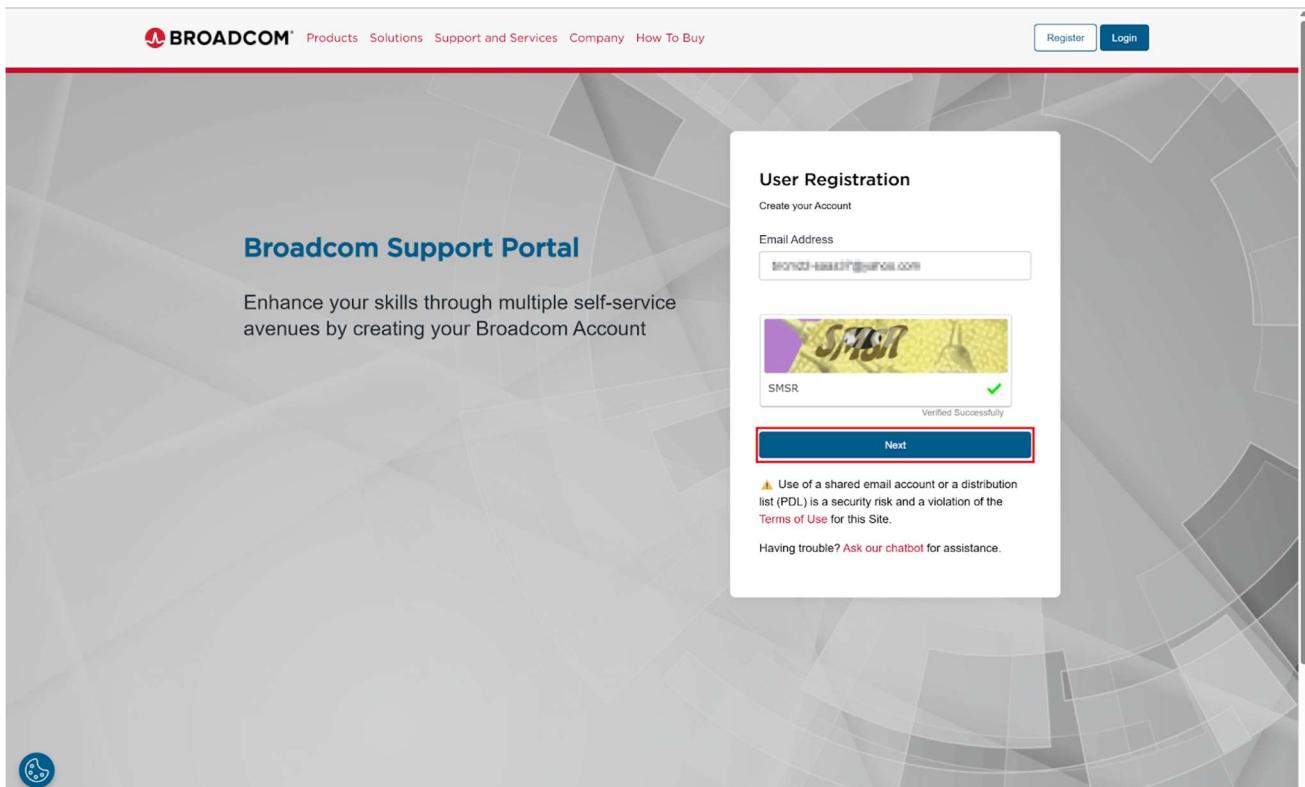
Onboarding - Primary Contact

When a new contract is booked for VMC and/or VLR products, the Ship To contact will receive a welcome letter containing instructions for onboarding to the new Cloud Services Console.

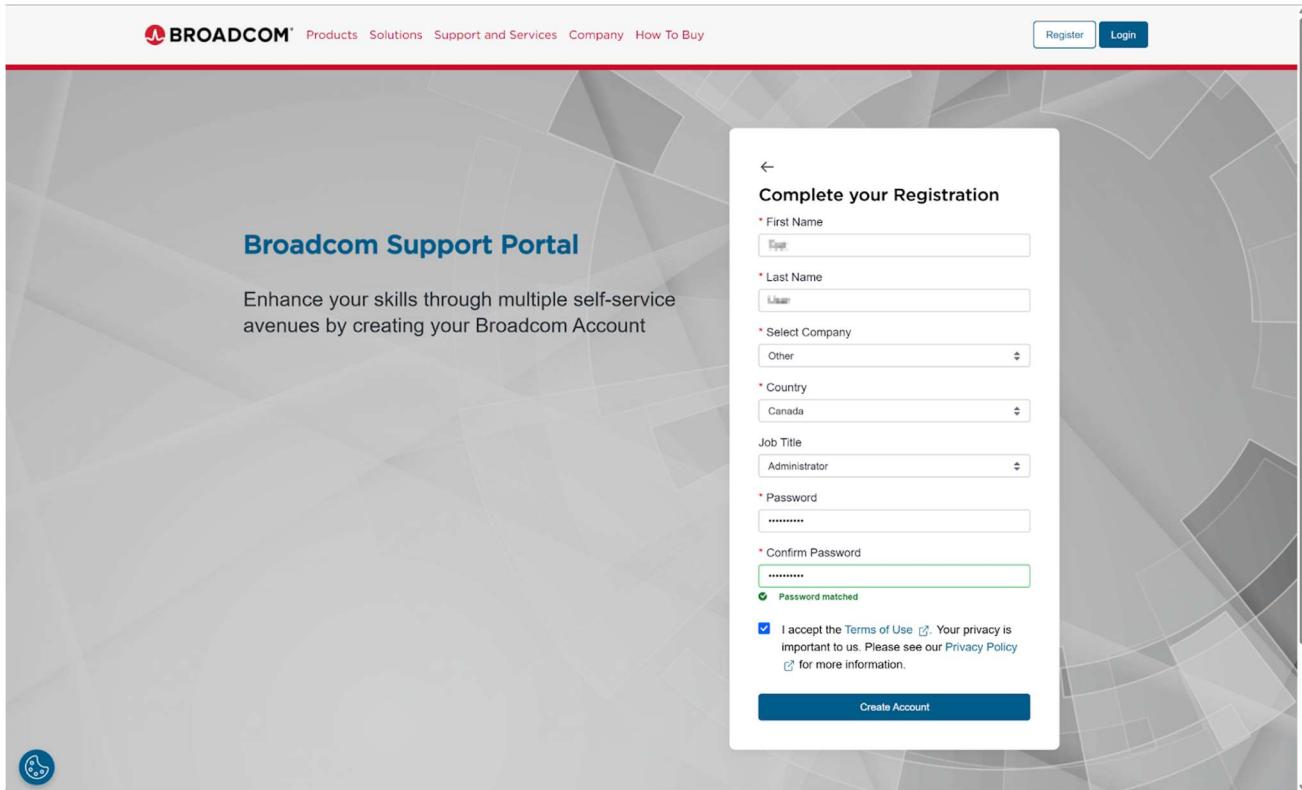
1. If the Ship To contact who received this message is the correct user to manage the product in the Cloud Services Console, they should click the first link to onboard.



2. Once the link is clicked, the user will be redirected to the Cloud Services Console where they can select "Register" if they are a new user with no current profile in our system, or "Login" if they have a pre-existing profile.
3. Assuming they are a new user, and they select "Register" the user will enter their email address and captcha and click "Next".



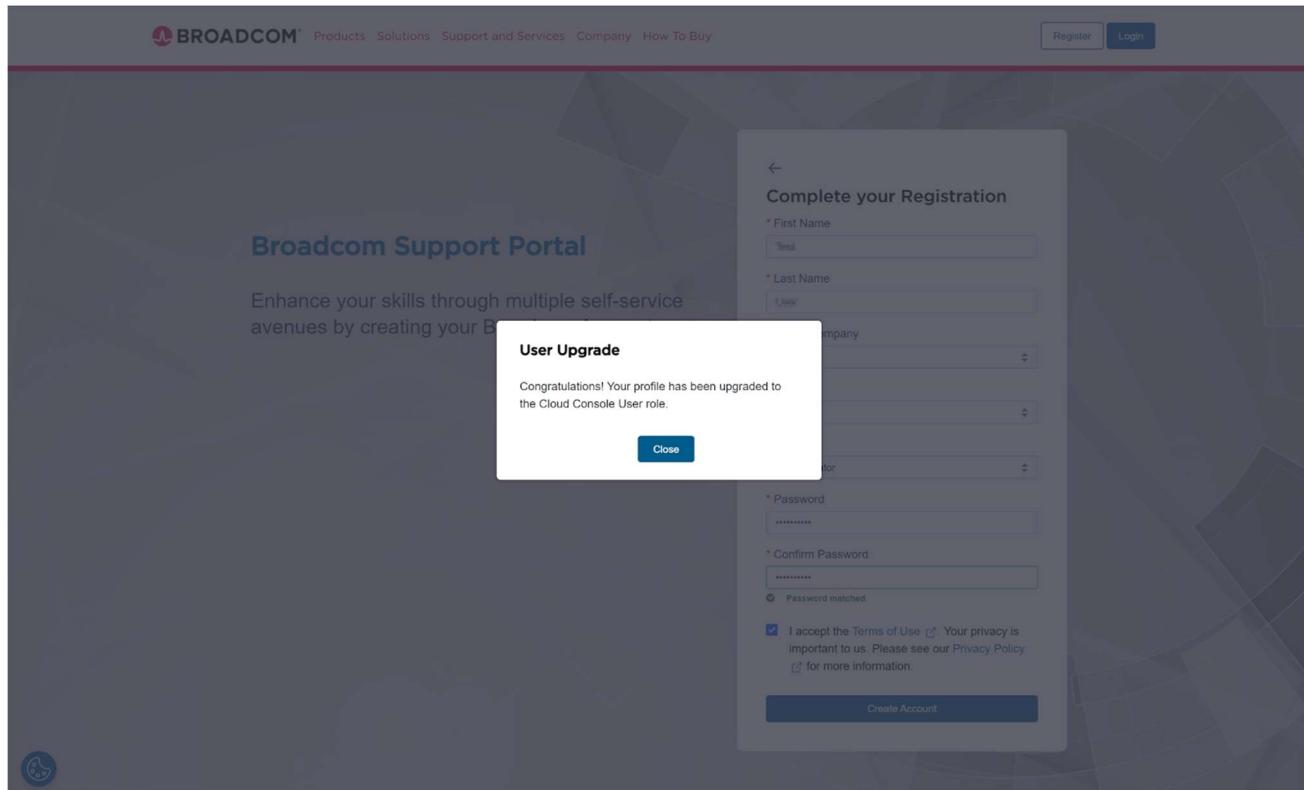
4. Complete the Basic User details and click “Create Account”.



The screenshot shows the Broadcom Support Portal registration page. At the top, the Broadcom logo is followed by a navigation bar with links: Products, Solutions, Support and Services, Company, and How To Buy. To the right of the navigation bar are two buttons: Register and Login. The main content area features a heading 'Broadcom Support Portal' and a sub-headline 'Enhance your skills through multiple self-service avenues by creating your Broadcom Account'. On the right side, a white registration form is displayed. The form fields include: First Name (input field), Last Name (input field), Select Company (dropdown menu showing 'Other'), Country (dropdown menu showing 'Canada'), Job Title (dropdown menu showing 'Administrator'), Password (input field), Confirm Password (input field), and a checkbox for 'I accept the Terms of Use' with a note that 'Your privacy is important to us. Please see our Privacy Policy for more information'. A 'Create Account' button is located at the bottom of the form. The background of the page has a subtle geometric pattern.

5. The user profile will be created in our system with the following conditions:

- They will be auto upgraded to Enterprise User allowing them to create cases, download software, generate license keys via the Broadcom Support Portal
- Their profile will be associated with the site ID listed on the contract
- Their Cloud Services Console profile will be created and assigned the Organization Owner role allowing them to manage the product, release tenant holds, add/remove users, etc.



6. After logging in for the first time to the Cloud Services Console the user will be redirected to the Organization Hold page where they can release the product tenant holds by clicking the pencil icon in the Select Org column.

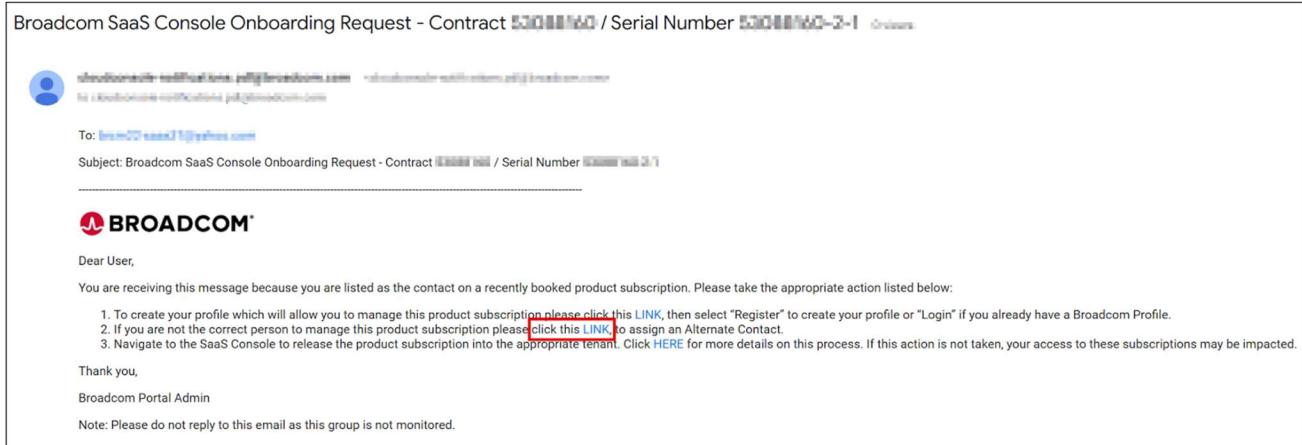
The screenshot shows the Cloud Services Console. The left sidebar has 'Services' and 'Organization Hold' selected. The main area is titled 'Organization Hold' and shows a table of tenant holds. The table has columns: Contract Number, Line, ERP Account Number, Serial Number, Last Updated By, Support Product Name, Sku, Status, and Select Org. Three rows are listed, all with 'Tenant Hold' in the Status column and a pencil icon in the Select Org column. A search bar at the top of the table is set to 'Tenant Hold'.

Contract Number	Line	ERP Account Number	Serial Number	Last Updated By	Support Product Name	Sku	Status	Select Org
1	1	1	1	1	VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	
2	2	1	1	1	VMware Cloud on AWS	VMC-AWS-I3EN-VOO	Tenant Hold	
1	1	1	1	1	VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	

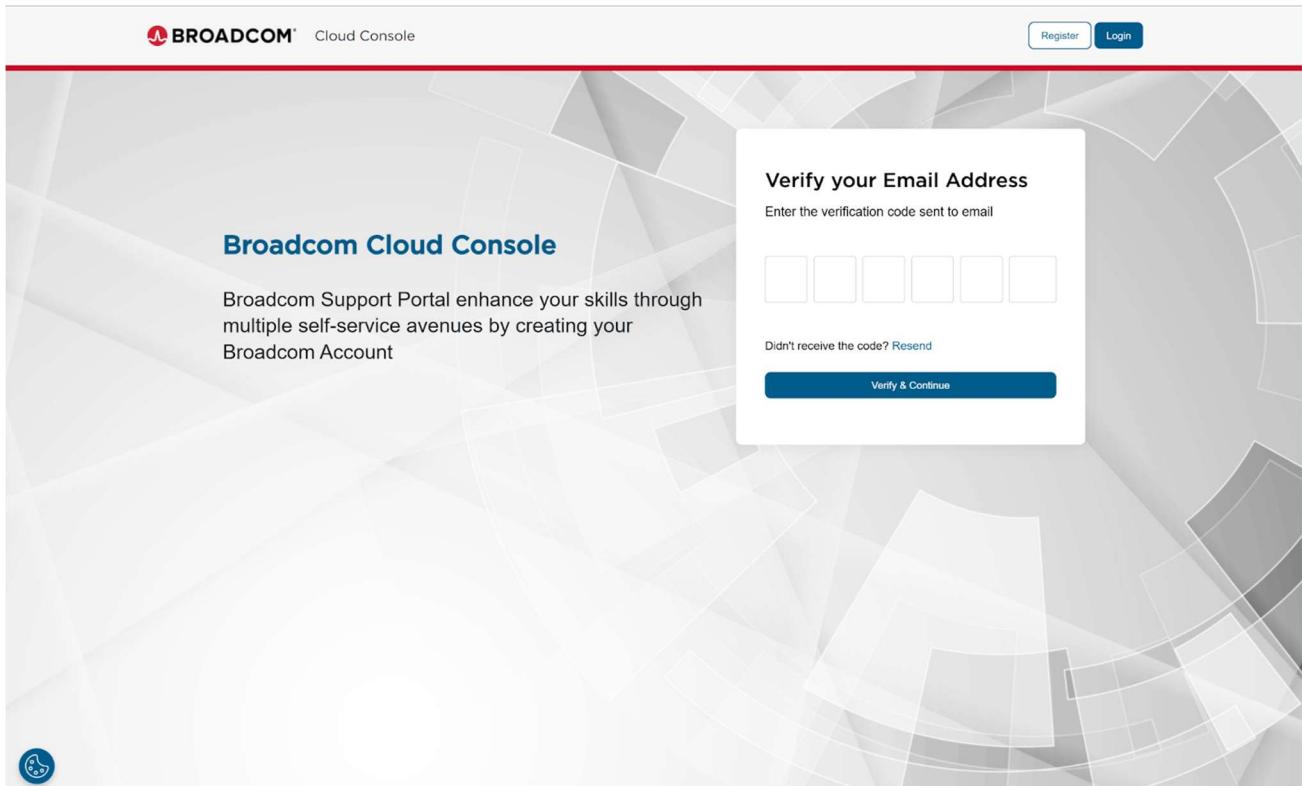
Onboarding - Alternate Contact

When a new contract is booked for VMC and/or VLR products, the Ship To contact will receive a welcome letter containing instructions for onboarding to the new Cloud Services Console.

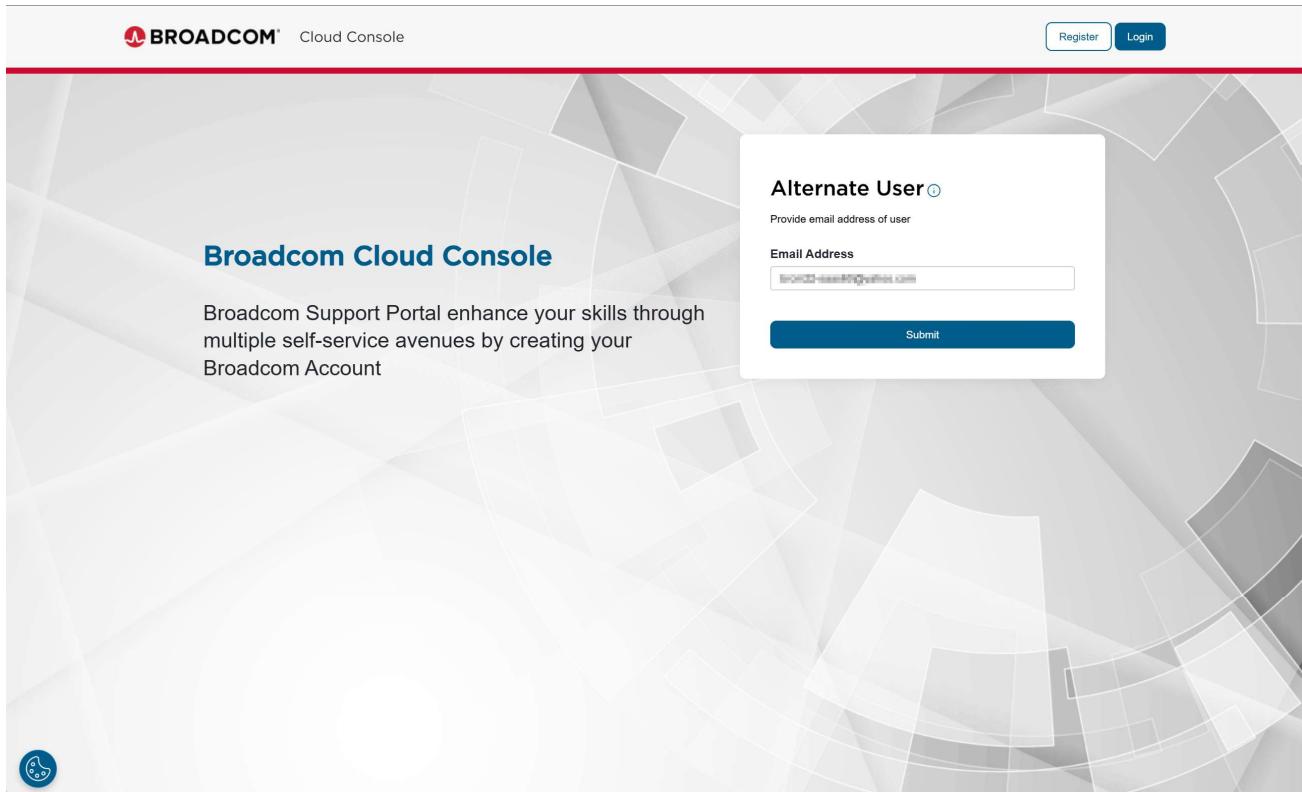
1. If the Ship To contact who received this message is not the correct user to manage the product in the Cloud Services Console, they should click the second link to assign an Alternate Contact.



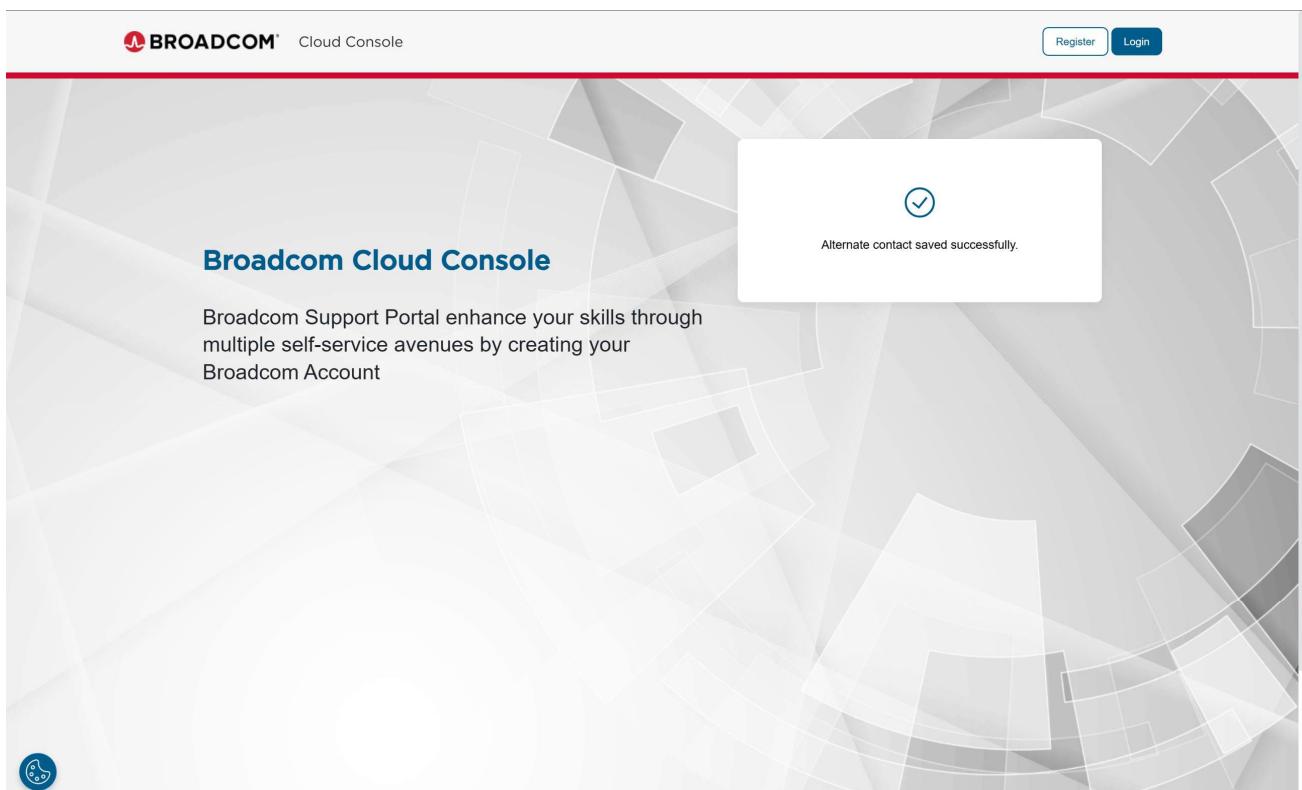
2. The user first needs to verify who they are by entering the 6x digit verification code. Enter the code and click "Verify & Continue".



3. Enter the Alternate Contact email address and click “Submit”



4. The user is presented with a success message.



5. Alternate contact gets a welcome message.

Broadcom Cloud Console Onboarding Request - Contract **XXXXXXXXXX** / Serial Number **XXXXXXXXXX-XXXX**

 alternate1@broadcom.com → alternate1@broadcom.com
To: alternate1@broadcom.com
Subject: Broadcom Cloud Console Onboarding Request - Contract **XXXXXXXXXX** / Serial Number **XXXXXXXXXX-XXXX**

 **BROADCOM**

Dear User,

You are receiving this message because you have been selected as an Alternate Contact to manage a recently booked product subscription. Please take the appropriate action listed below:

1. To create your profile which will allow you to manage this product subscription please click this [LINK](#), then select "Register" to create your profile or "Login" if you already have a Broadcom Profile.

2. Navigate to the Cloud Console to release the product subscription into the appropriate tenant. Click [HERE](#) for more details on this process. If this action is not taken, your access to these subscriptions may be impacted.

Thank you,

Broadcom Portal Admin

Note: Please do not reply to this email as this group is not monitored.

6. When a user clicks the link in the welcome message, the user will be redirected to the Cloud Services Console where they can select “Register” if they are a new user with no current profile in our system, or “Login” if they have a pre-existing profile.
7. Assuming they are a new user, and they select “Login”, the user will enter their email address and captcha and click “Next”.

BROADCOM Products Solutions Support and Services Company How To Buy

Register Login

Broadcom Support Portal

Enhance your skills through multiple self-service avenues by creating your Broadcom Account

User Registration

Create your Account

Email Address

 **SMSR** ✓

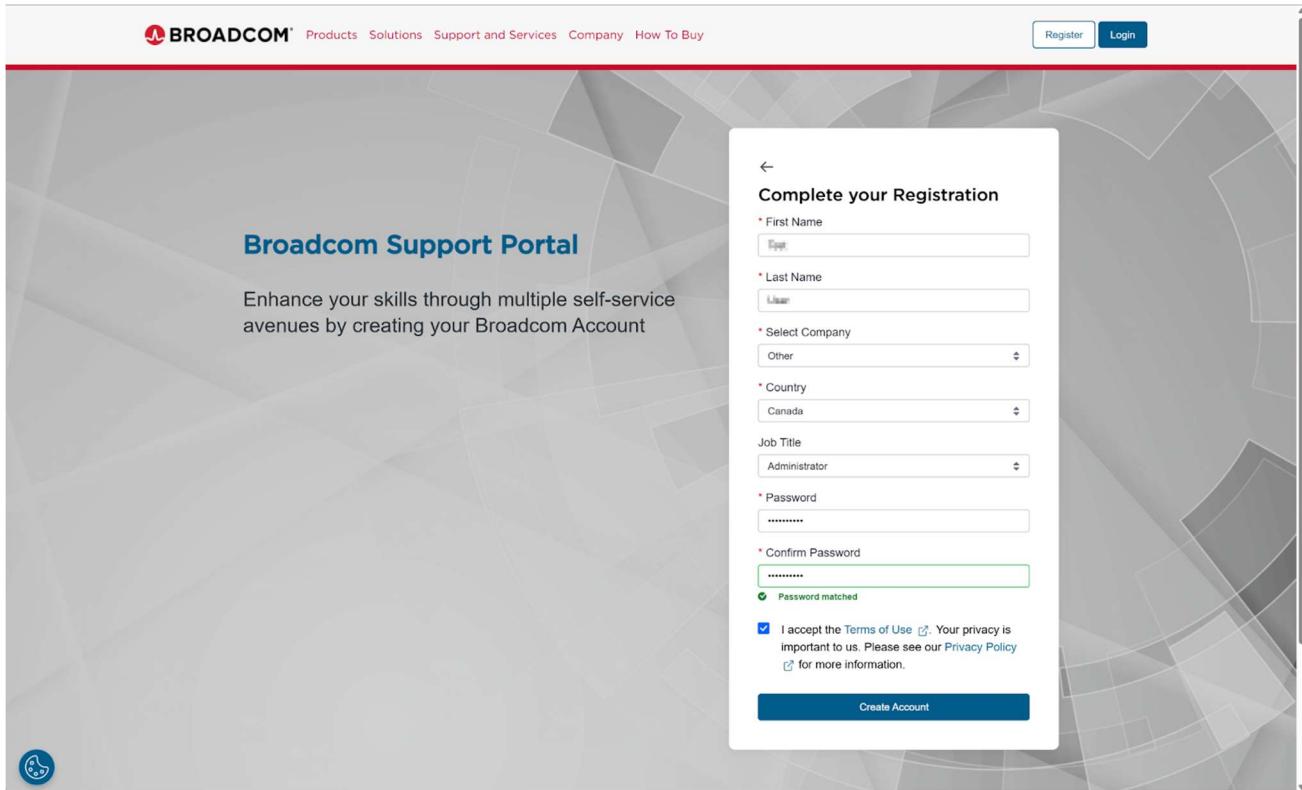
Verified Successfully

Next

⚠ Use of a shared email account or a distribution list (DOL) is a security risk and a violation of the [Terms of Use](#) for this Site.

Having trouble? [Ask our chatbot](#) for assistance.

8. Complete the Basic User details and click “Create Account”.



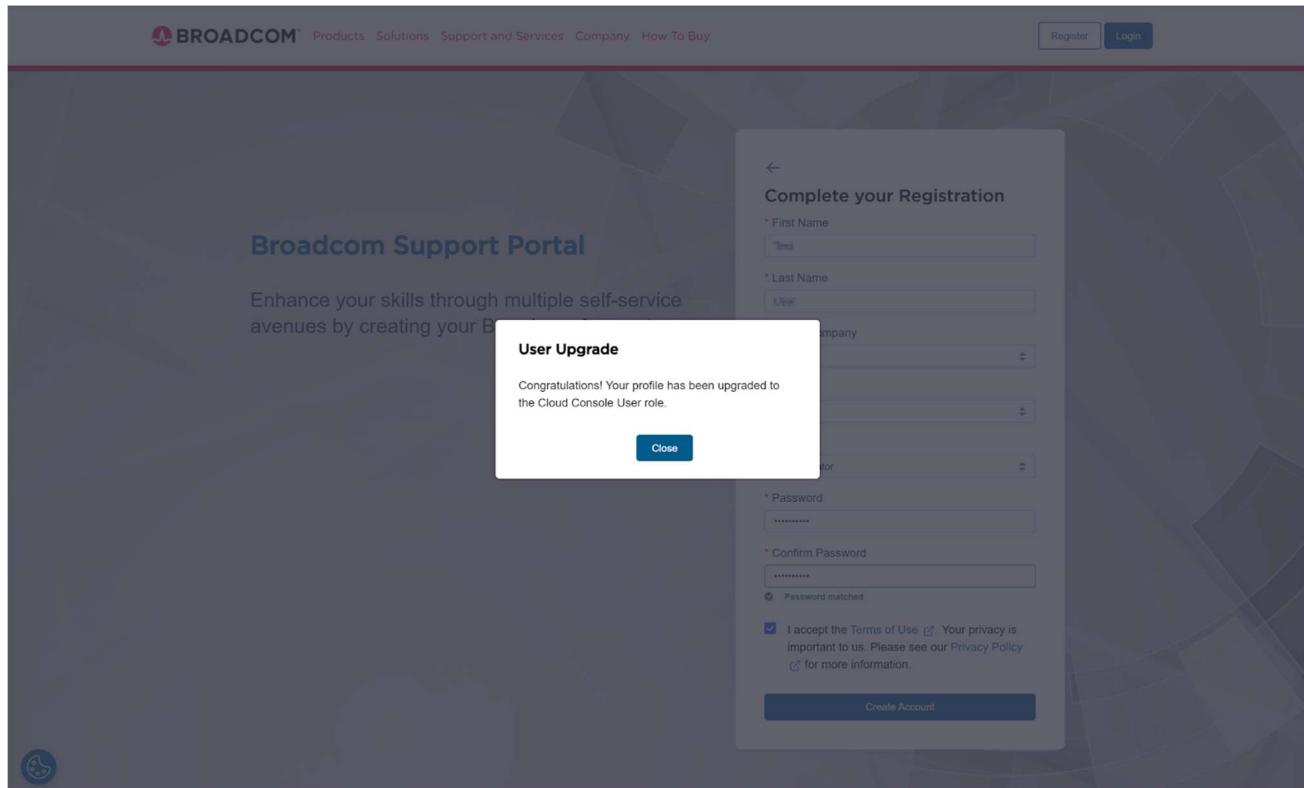
The screenshot shows the Broadcom Support Portal registration page. At the top, there is a navigation bar with the Broadcom logo, links for Products, Solutions, Support and Services, Company, and How To Buy, and buttons for Register and Login. The main content area has a grey background with a circular watermark. On the left, there is a heading 'Broadcom Support Portal' and a subtext: 'Enhance your skills through multiple self-service avenues by creating your Broadcom Account'. On the right, a white registration form is displayed with the following fields:

- * First Name:
- * Last Name:
- * Select Company: Other
- * Country: Canada
- * Job Title: Administrator
- * Password:
- * Confirm Password:
- I accept the [Terms of Use](#). Your privacy is important to us. Please see our [Privacy Policy](#) for more information.

At the bottom of the form is a blue 'Create Account' button.

9. The user profile will be created in our system with the following conditions:

- They will be auto upgraded to Enterprise User allowing them to create cases, download software, generate license keys via the Broadcom Support Portal
- Their profile will be associated with the site ID listed on the contract
- Their Cloud Services Console profile will be created and assigned the Organization Owner role allowing them to manage the product, release tenant holds, add/remove users, etc.



10. After logging in for the first time to the Cloud Services Console the user will be redirected to the Organization Hold page where they can release the product tenant holds by clicking the pencil icon in the Select Org column.

The screenshot shows the 'Organization Hold' page in the Cloud Services Console. The left sidebar has 'Services' and 'Organization Hold' selected. The main area has a search bar with 'Tenant Hold' and a 'Search' button. Below is a table with the following data:

Contract Number	Line	ERP Account Number	Serial Number	Last Updated By	Support Product Name	Sku	Status	Select Org
123456789	1	123456789	123456789		VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	
123456789	2	123456789	123456789		VMware Cloud on AWS	VMC-AWS-I3EN-VOO	Tenant Hold	
123456789	1	123456789	123456789		VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	

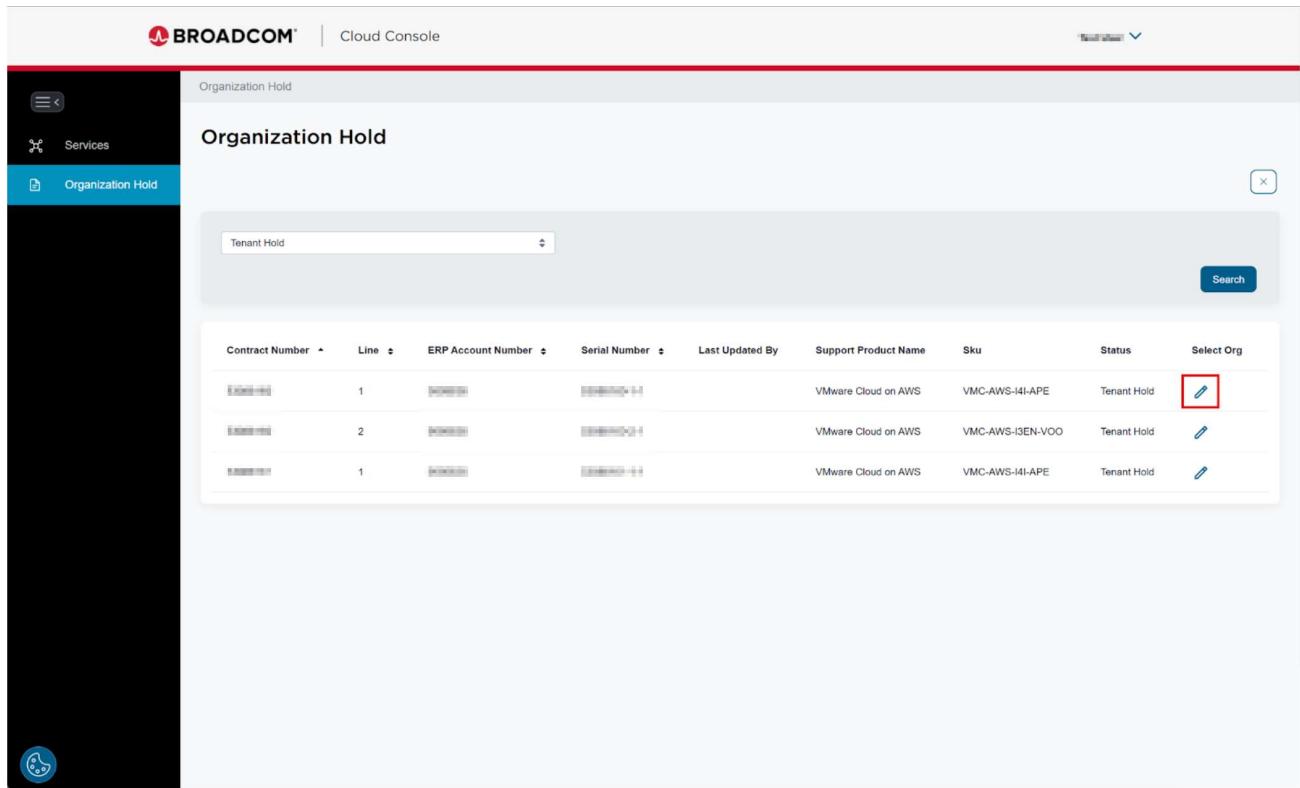
Organization Hold

When a new contract is booked for VMC and/or VLR products, the Ship To contact will receive a welcome letter containing instructions for onboarding to the new Cloud Services Console. Once the user has successfully onboarded (See Primary and Alternate Contact sections of this guide for more information) the user will need to release the tenant holds by assigning each contract line item to a new or pre-existing organization.

IMPORTANT: Every future renewal or new subscription purchased will require the user to onboard via the welcome letter workflow in order to associate those products with their Cloud Services Console profile and release the tenant holds.

If the user does not have the original welcome letter containing instructions for onboarding to the new Cloud Services Console, they can open a support case with [Broadcom Global Customer Assistance](#) to have a new welcome letter triggered to the desired contact. The user will need to provide the contract number(s) and the email address of the new contact.

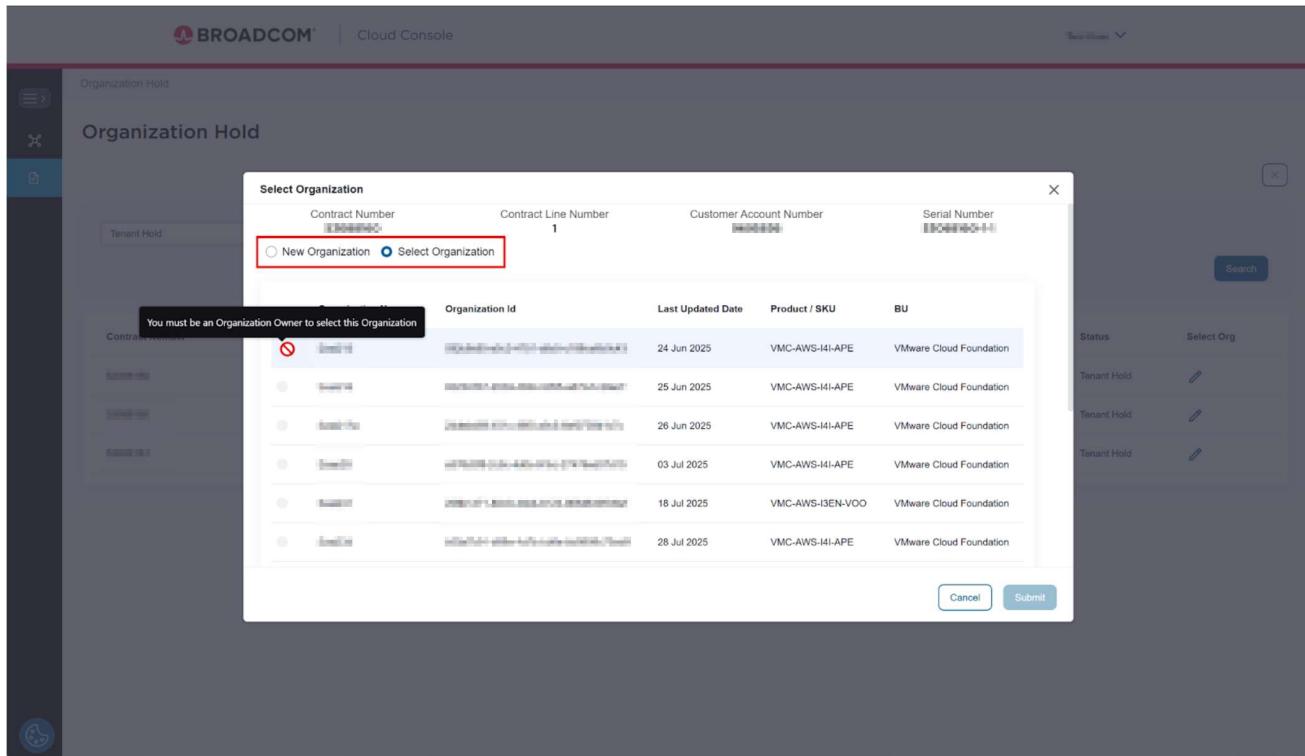
1. Once logged into the Cloud Services Console the user can navigate to the Organization Hold section via the left navigation menu. Here is where they can view On Hold, Complete, etc. tenants. Click the pencil icon to start the tenant release process.



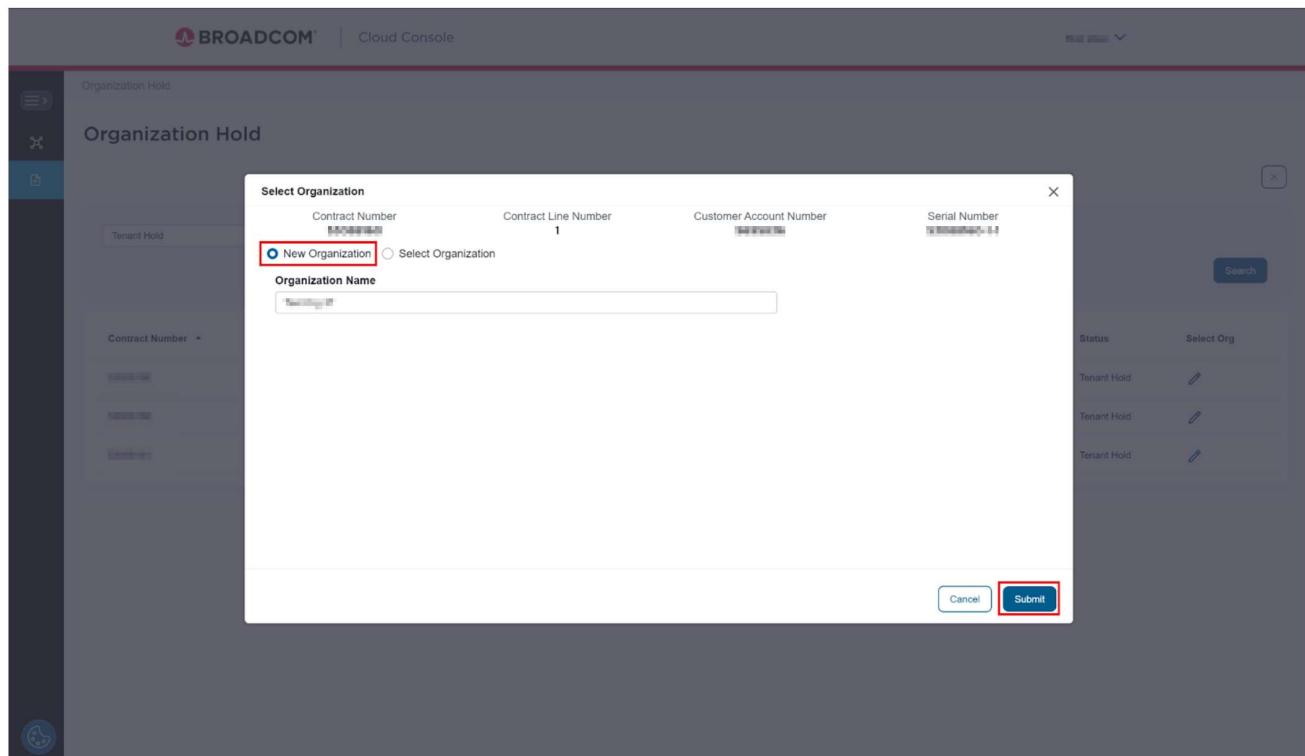
Contract Number	Line	ERP Account Number	Serial Number	Last Updated By	Support Product Name	Sku	Status	Select Org
1	1	1	1	1	VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	
1	2	1	1	1	VMware Cloud on AWS	VMC-AWS-I3EN-VOO	Tenant Hold	
1	1	1	1	1	VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	

2. From this screen the user will have the option to assign the contract line item to a New Organization or a pre-existing Organization.

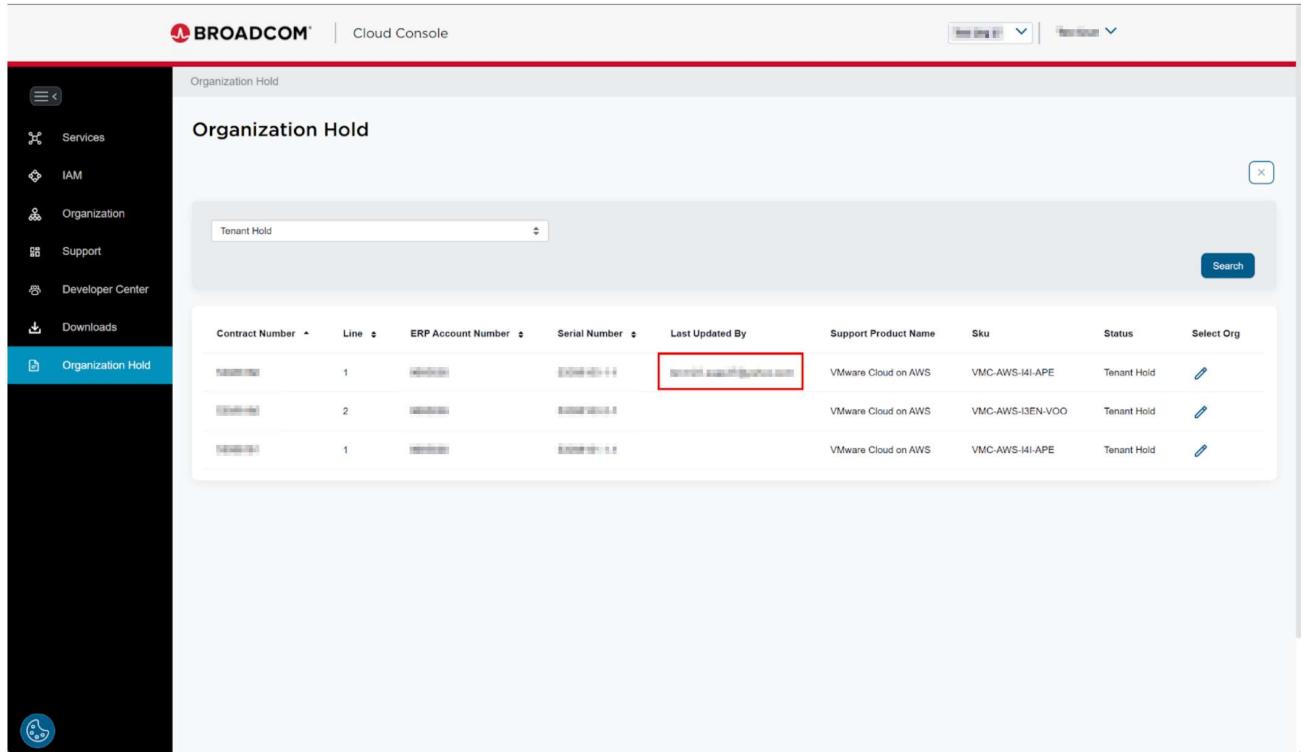
NOTE: The user must be an Organization Owner to select a pre-existing Organization. In the below screenshot you'll see the Orgs greyed out where the user is not an Organization Owner.



3. Select "New Organization", enter the Organization Name and click "Submit".

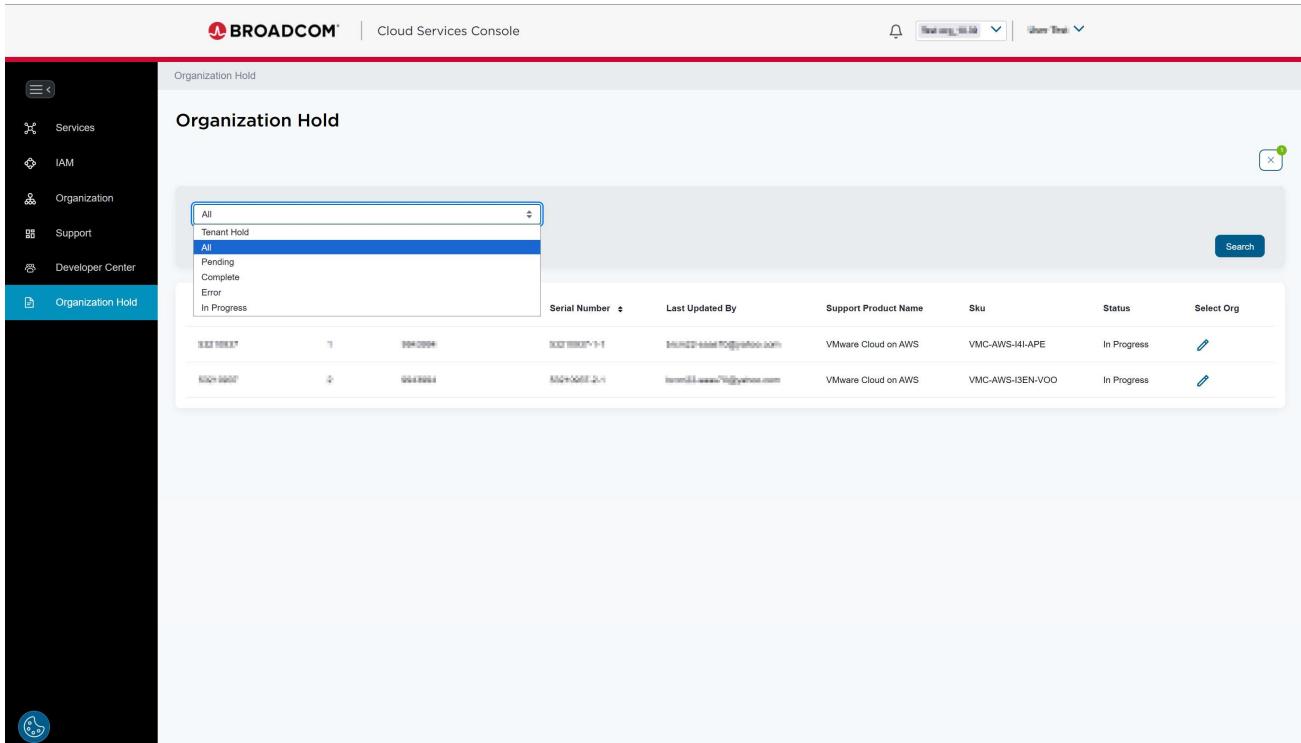


4. Once the user has submitted the request the Last Updated By column will be updated and after some time, the Status will update to Pending then Complete once the provisioning is done.



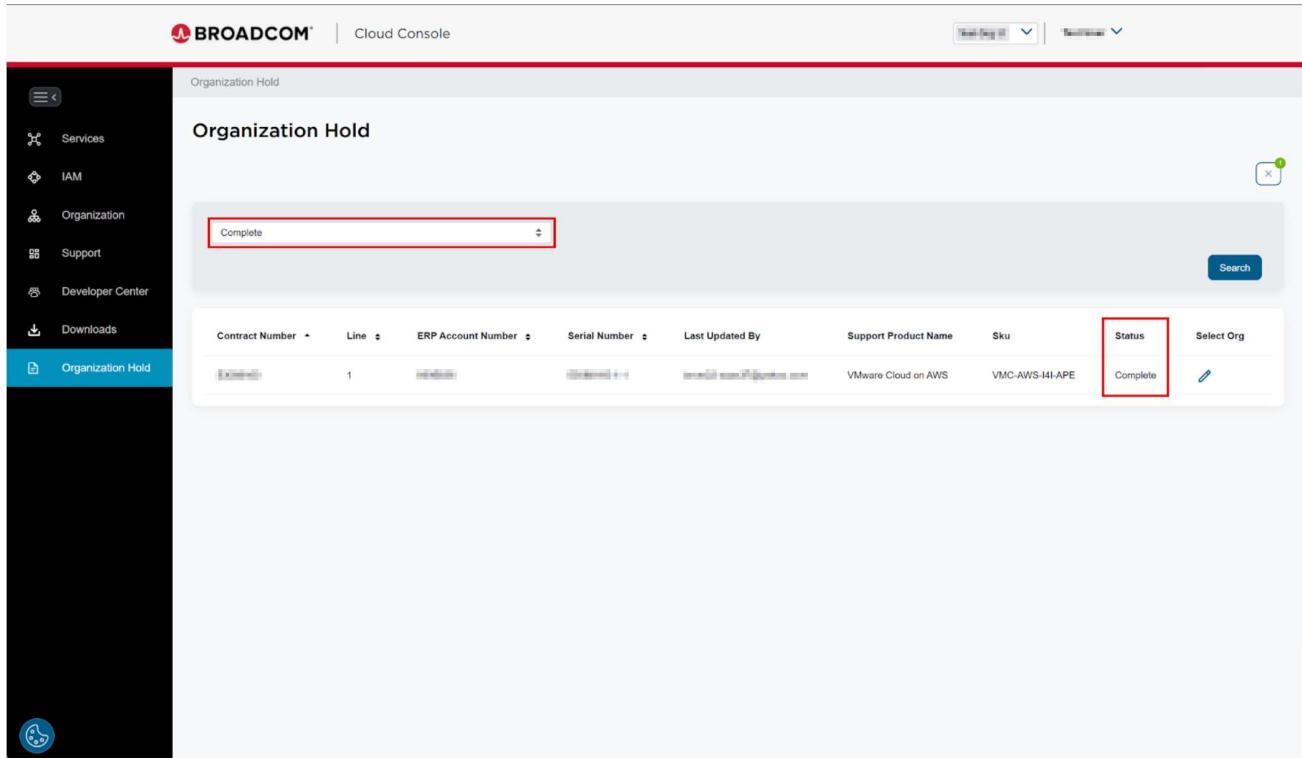
Contract Number	Line	ERP Account Number	Serial Number	Last Updated By	Support Product Name	Sku	Status	Select Org
1	1	1111111111	1111111111	tenant1@broadcom.com	VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	
2	2	1111111111	1111111111	tenant2@broadcom.com	VMware Cloud on AWS	VMC-AWS-I3EN-VOO	Tenant Hold	
3	1	1111111111	1111111111	tenant3@broadcom.com	VMware Cloud on AWS	VMC-AWS-I4I-APE	Tenant Hold	

5. To view tenants that fall into different statuses, select the drop-down menu and filter accordingly.



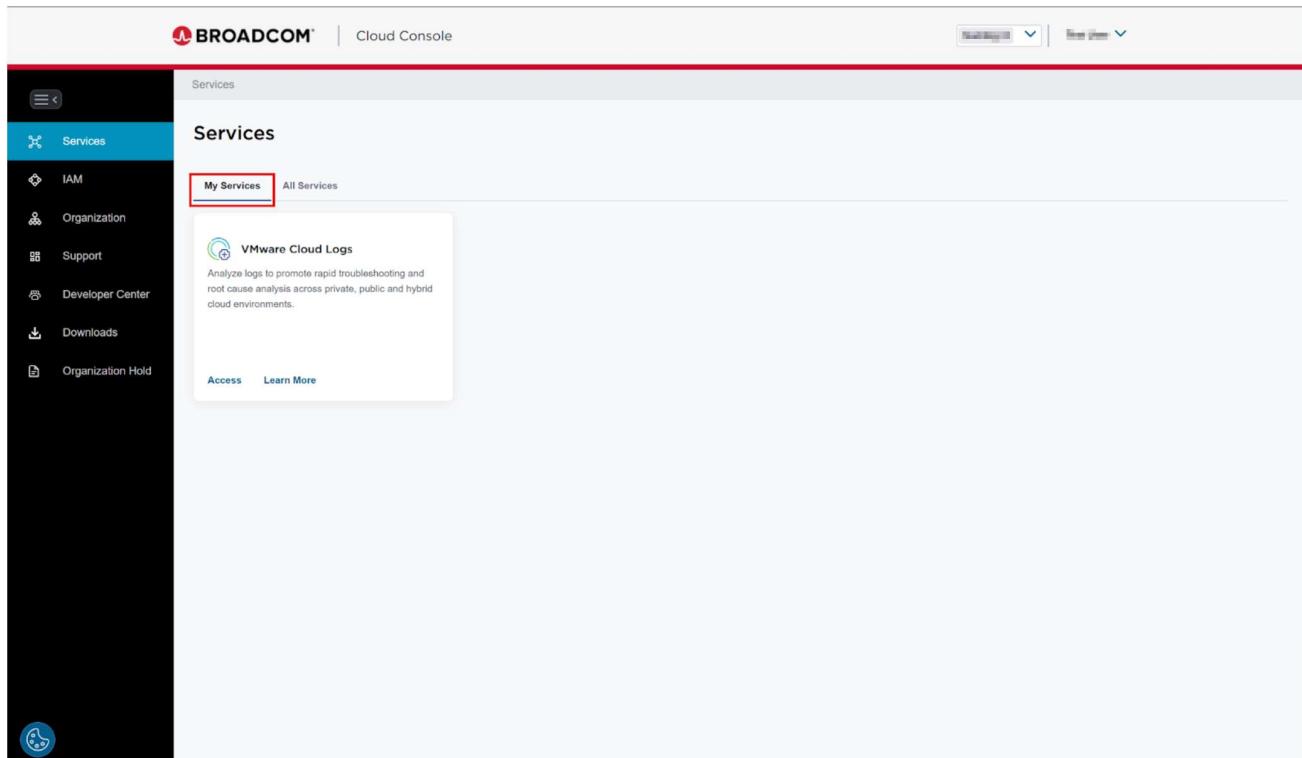
Serial Number	Last Updated By	Support Product Name	Sku	Status	Select Org
1111111111	tenant1@broadcom.com	VMware Cloud on AWS	VMC-AWS-I4I-APE	In Progress	
2222222222	tenant2@broadcom.com	VMware Cloud on AWS	VMC-AWS-I3EN-VOO	In Progress	

6. Once the tenant selection is processed on the backend the Status will change to Complete.



The screenshot shows the 'Organization Hold' page in the Broadcom Cloud Console. The left sidebar has a 'Organization Hold' tab selected. The main area is titled 'Organization Hold' and shows a single row in a table. The table columns are: Contract Number, Line, ERP Account Number, Serial Number, Last Updated By, Support Product Name, Sku, Status, and Select Org. The 'Status' column for the row is highlighted with a red box and contains the value 'Complete'. The 'Select Org' column contains a blue pencil icon. The top right of the page has a 'Search' button and a small notification icon with a '1'.

7. The related services will then become available under Services / My Services tab allowing users within that Organization to Access the service.

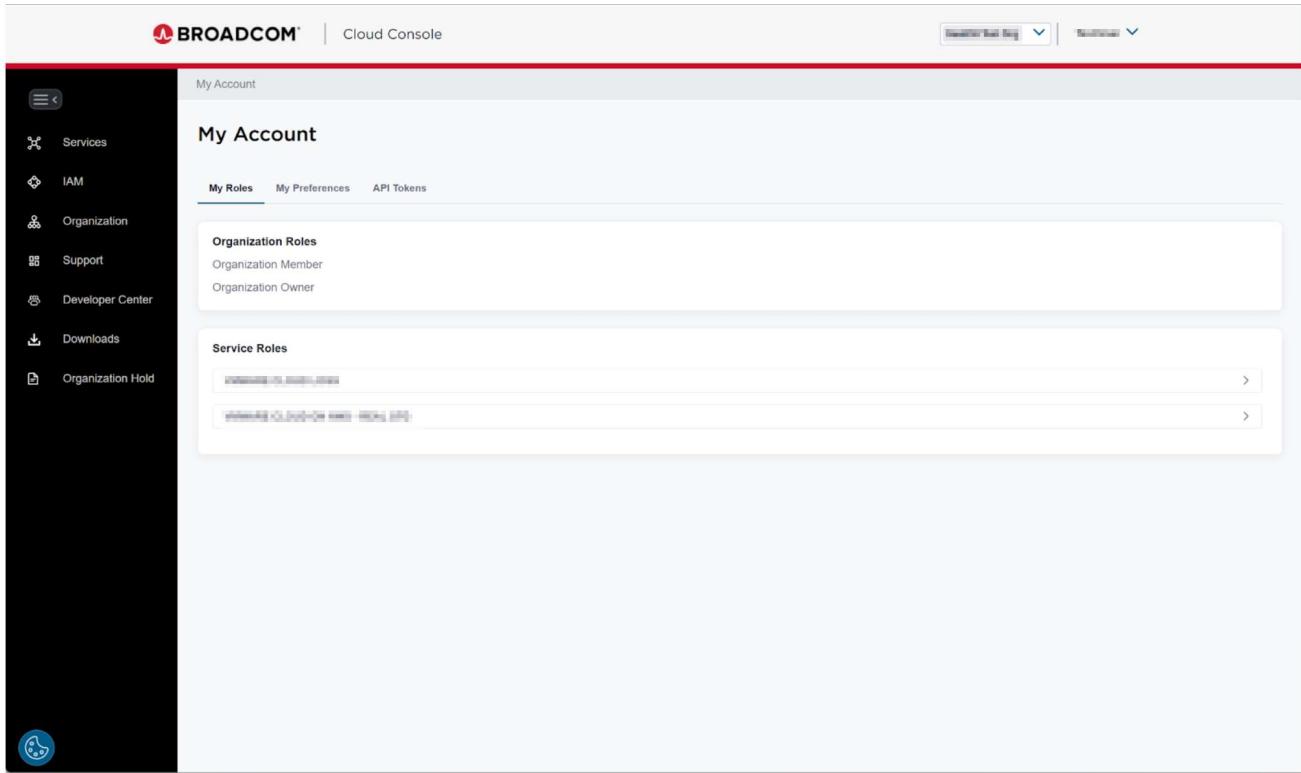


The screenshot shows the 'Services' page in the Broadcom Cloud Console. The left sidebar has a 'Services' tab selected. The main area is titled 'Services' and shows a card for 'VMware Cloud Logs'. The card has a 'My Services' tab (which is highlighted with a red box) and an 'All Services' tab. Below the tabs, there is a description: 'Analyze logs to promote rapid troubleshooting and root cause analysis across private, public and hybrid cloud environments.' At the bottom of the card are 'Access' and 'Learn More' buttons. The top right of the page has a 'Search' button and a small notification icon with a '1'.

My Account

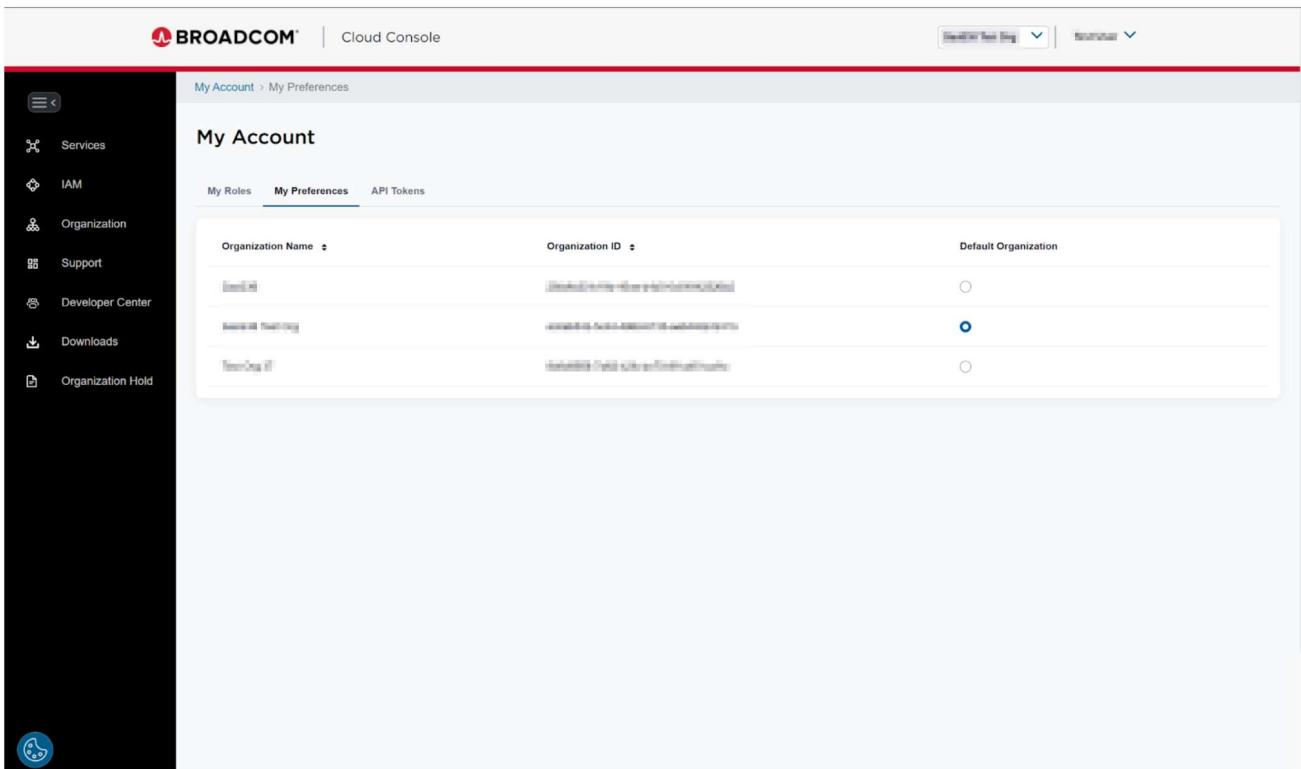
The My Account page is available from the top right username dropdown menu. This provides the user access to:

- My Roles - Displays a list of the Organization and Service Roles



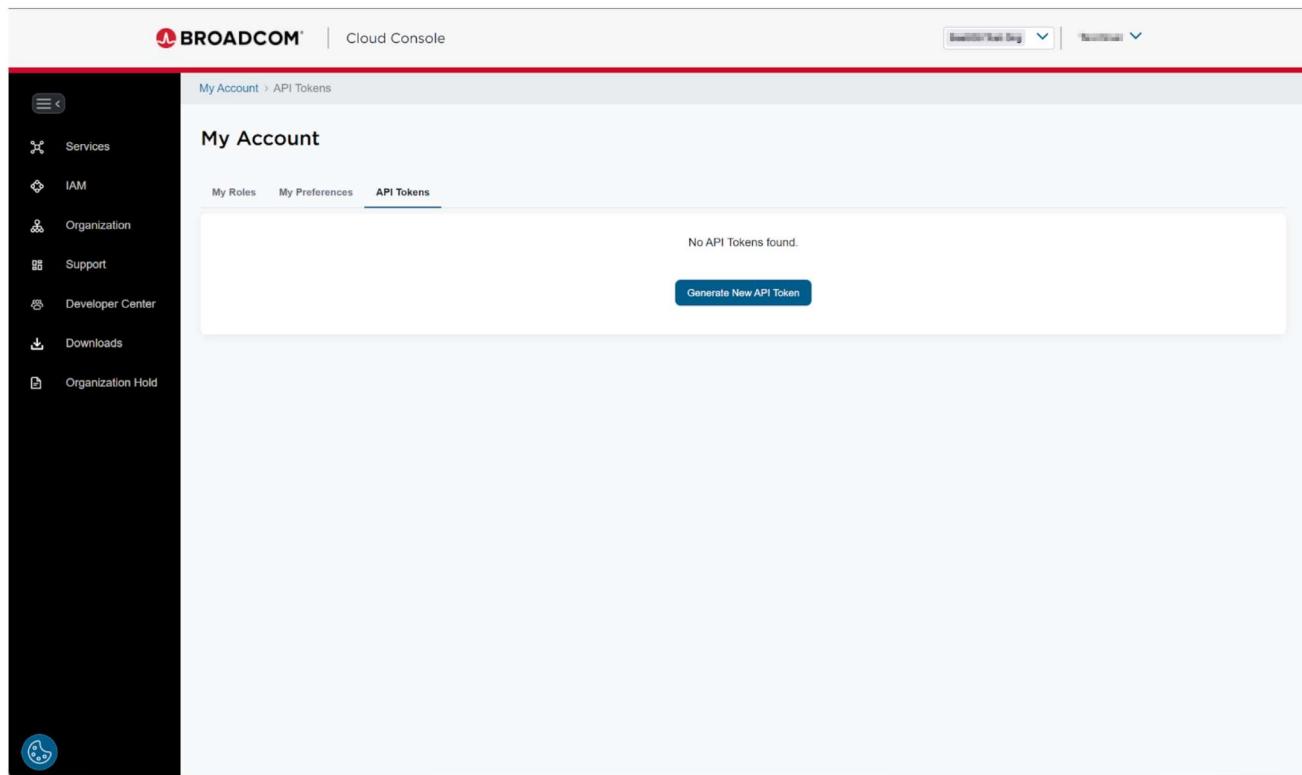
The screenshot shows the 'My Account' page with a sidebar on the left containing links for Services, IAM, Organization, Support, Developer Center, Downloads, and Organization Hold. The main content area is titled 'My Account' and has tabs for 'My Roles', 'My Preferences', and 'API Tokens'. The 'My Roles' tab is selected, showing 'Organization Roles' with 'Organization Member' and 'Organization Owner' listed, and 'Service Roles' with two entries whose names are partially obscured. The top right of the page shows dropdown menus for 'Dashboard' and 'Logout'.

- My Preferences - Provides the ability for users to set the default organization (if associated with more than one).



The screenshot shows the 'My Preferences' page, which is a sub-page of 'My Account'. It has a sidebar with the same links as the main page. The main content area is titled 'My Account > My Preferences' and has tabs for 'My Roles', 'My Preferences', and 'API Tokens'. The 'My Preferences' tab is selected, showing a table with three rows of organization data. Each row has columns for 'Organization Name', 'Organization ID', and 'Default Organization'. The third row, which is the last one in the list, has a radio button next to the 'Default Organization' column that is checked, indicating it is the selected default. The top right of the page shows dropdown menus for 'Dashboard' and 'Logout'.

- API Tokens - Provides the ability to generate / manage API Tokens. See the API Tokens of this guide for more information.

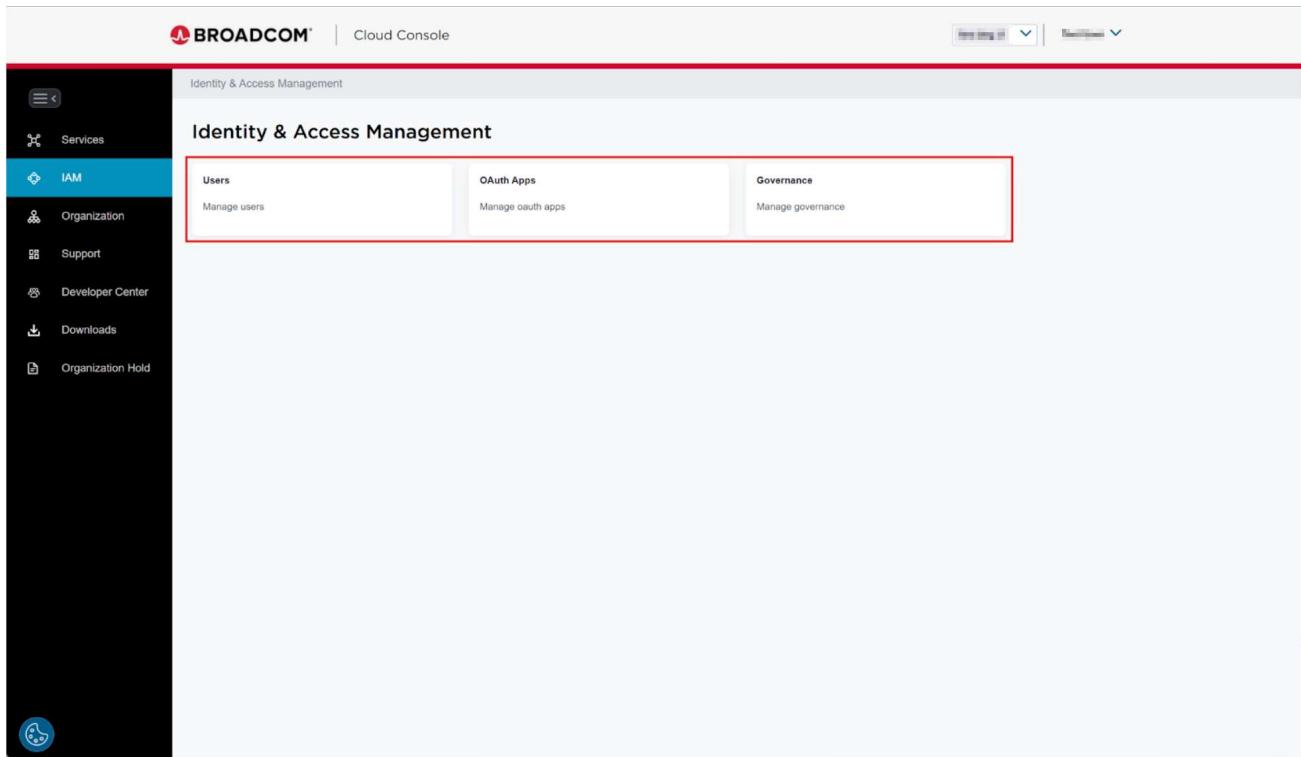


The screenshot shows the Broadcom Cloud Console interface. The top navigation bar includes the Broadcom logo, the text "Cloud Console", and dropdown menus for "Dashboard" and "Notifications". The left sidebar, titled "My Account", contains links for "Services", "IAM", "Organization", "Support", "Developer Center", "Downloads", and "Organization Hold". The main content area is titled "My Account" and shows the "API Tokens" tab selected. Below the tabs, a message states "No API Tokens found." and features a blue "Generate New API Token" button.

IAM

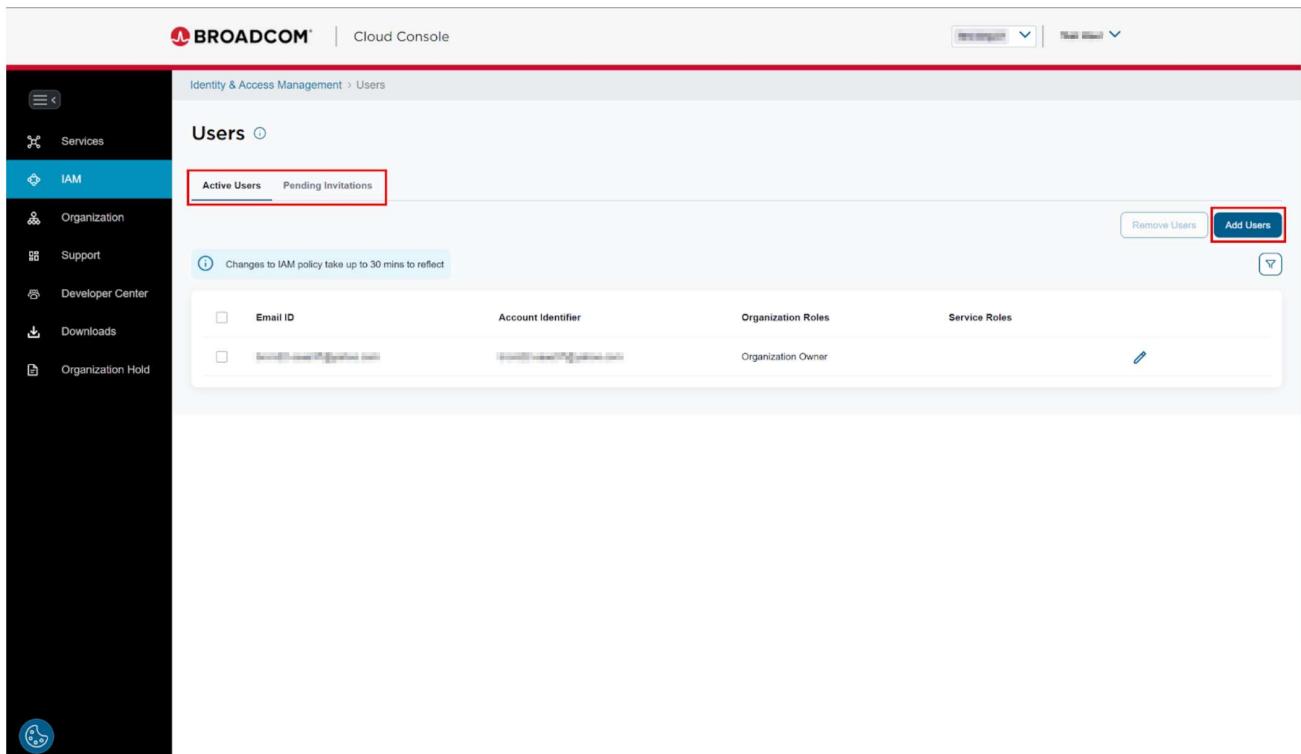
Organization Owners will have access to the IAM (Identify & Access Management) page via the lefthand navigation menu. From here they can:

- Manage user permissions from the Users tile
- Manage OAuth Apps from the OAuth Apps tile
- Manage user permission requests via the Governance tile



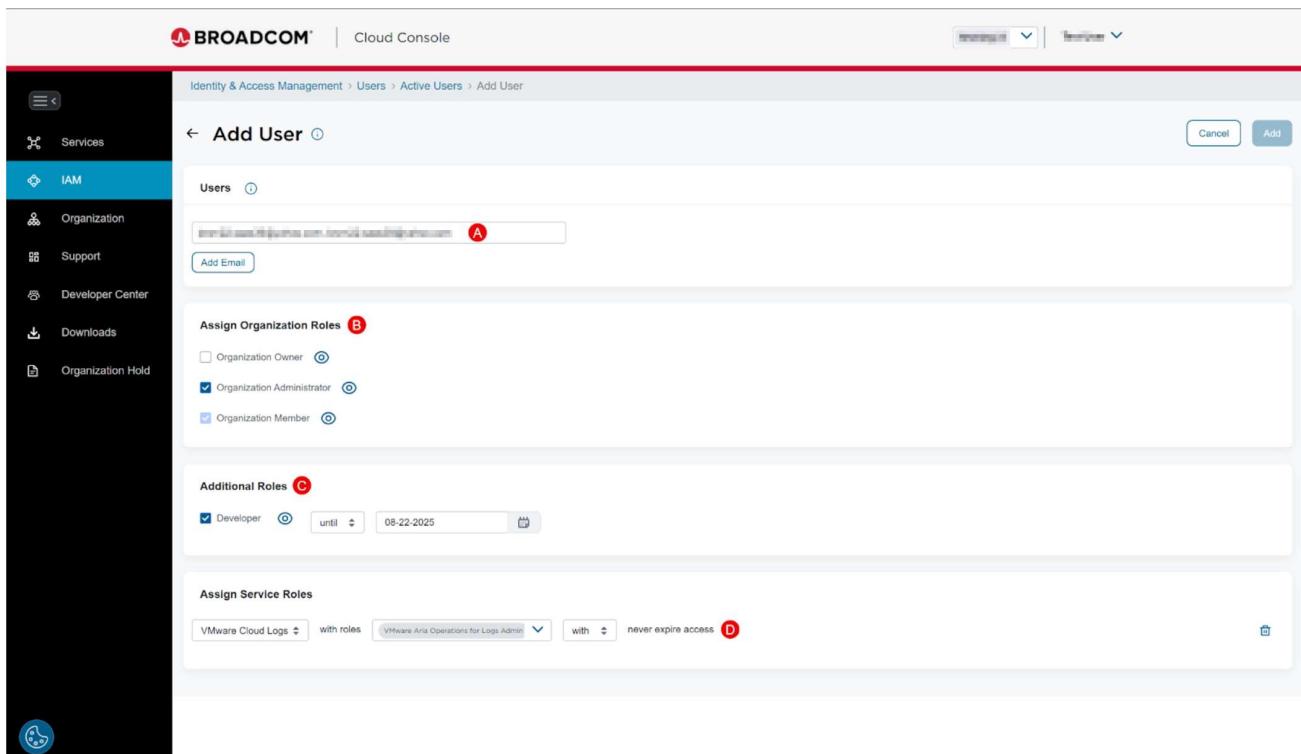
The screenshot shows the Broadcom Cloud Console interface. The left sidebar has a dark theme with white icons and text. The 'IAM' option is highlighted in blue. The main content area has a light gray background. The title 'Identity & Access Management' is centered at the top. Below it are three cards with rounded corners, each with a title and a sub-label. The 'Users' card is highlighted with a red box. The 'OAuth Apps' card has 'Manage oauth apps' below it. The 'Governance' card has 'Manage governance' below it. The top right of the screen shows the Broadcom logo and the text 'Cloud Console'.

1. The Users tile will display Active Users, Pending Invitations and will also give the ability to Add & Remove Users from the Organization.



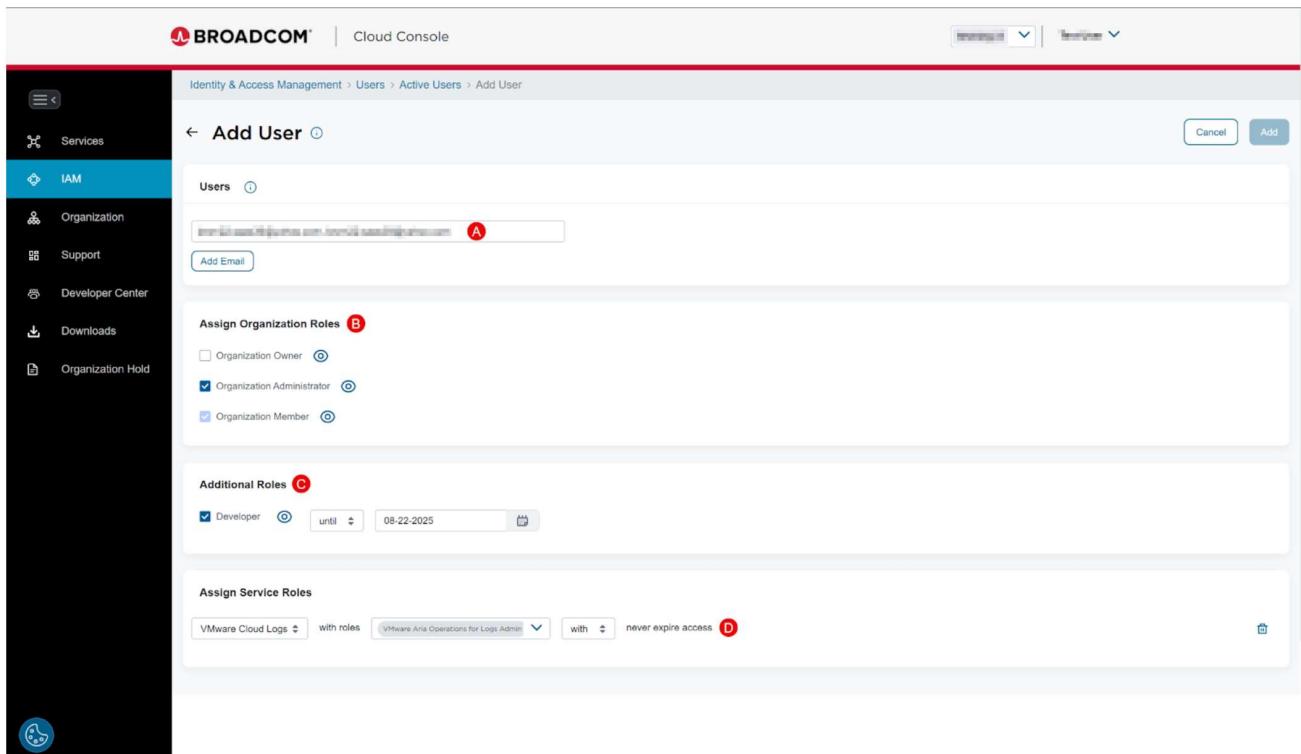
The screenshot shows the Broadcom Cloud Console IAM Users page. The left sidebar has a dark theme with white text and icons. The main content area has a light blue header with the title 'Users'. Below the header, there are two tabs: 'Active Users' (which is selected and highlighted with a red box) and 'Pending Invitations'. In the top right corner of the main area, there are two buttons: 'Remove Users' and a blue 'Add Users' button, which is also highlighted with a red box. The main table area shows a single user entry with columns for 'Email ID', 'Account Identifier', 'Organization Roles', and 'Service Roles'. The 'Organization Roles' column shows 'Organization Owner'. The 'Service Roles' column has a blue edit icon. A note at the top of the table says 'Changes to IAM policy take up to 30 mins to reflect'.

2. To add a user, click the “Add Users” button.
 1. Add a single email address or comma separated to bulk add users
 2. Assign Organization Roles
 3. Assign Additional Roles (Developer) with an expiration if required
 4. Assign Service Roles using the role dropdown menu

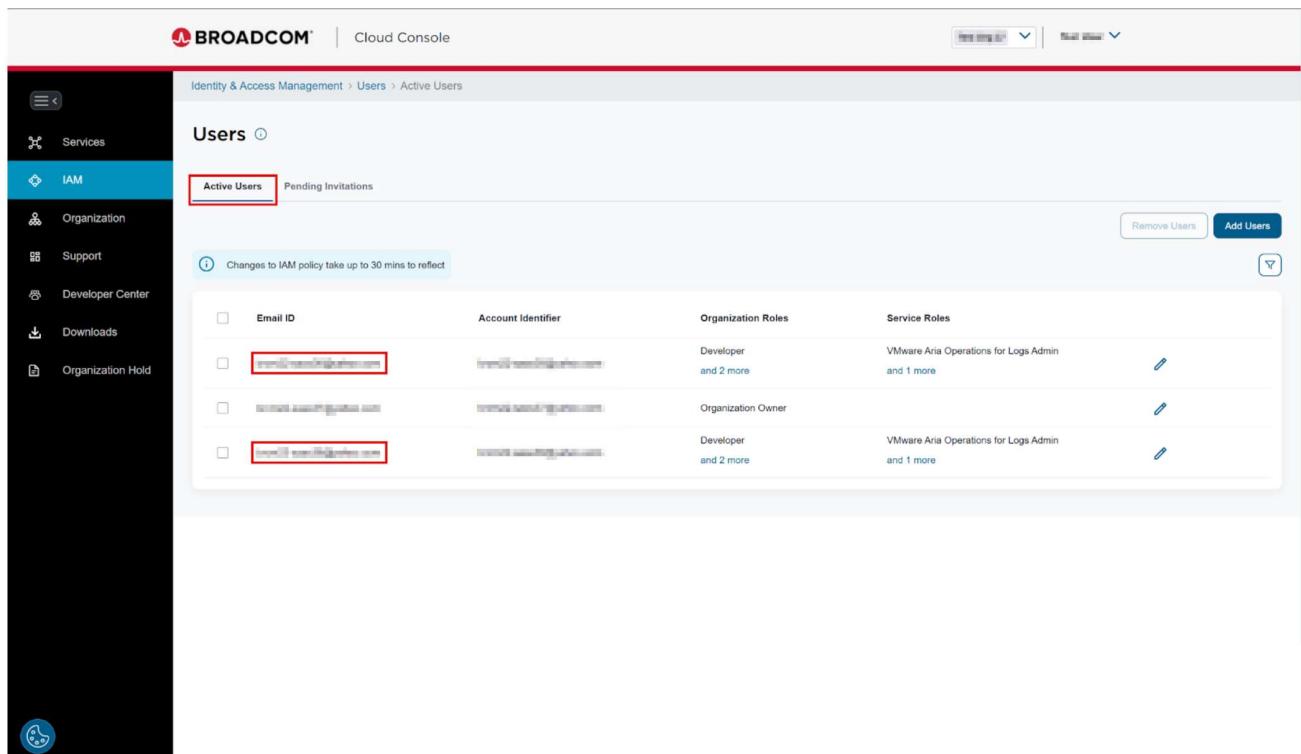


The screenshot shows the 'Add User' form in the Broadcom Cloud Console. The left sidebar is the same as the previous screenshot. The main form has a header 'Add User' with a back arrow and 'Cancel' and 'Add' buttons. The form is divided into sections: 'Users' (with an input field A), 'Assign Organization Roles' (with checkboxes for 'Organization Owner', 'Organization Administrator' (which is checked and highlighted with a red box), and 'Organization Member'), 'Additional Roles' (with a checkbox for 'Developer' (which is checked and highlighted with a red box) and an expiration date of '08-22-2025'), and 'Assign Service Roles' (with a dropdown for 'VMware Cloud Logs' (which is selected and highlighted with a red box) and a role of 'VMware Aria Operations for Logs Admin').

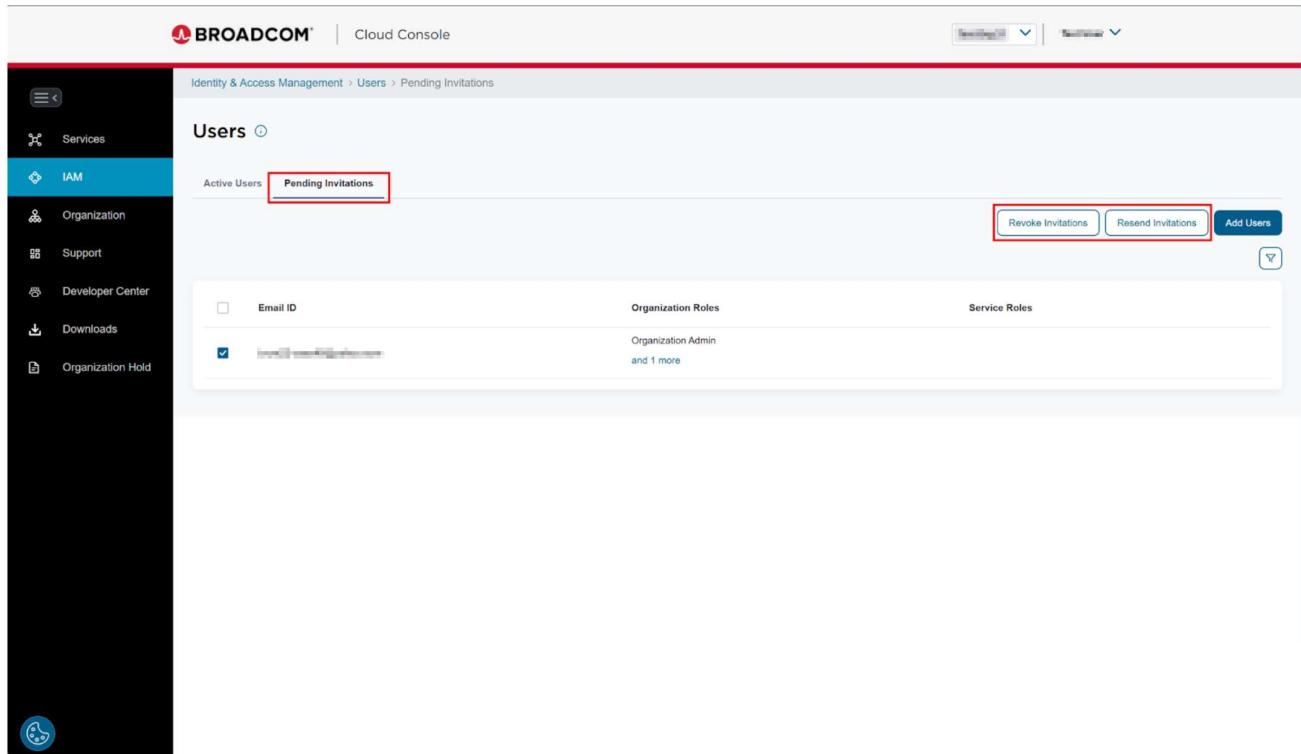
3. Click the “Add” button, then “Add Users”.



4. If the added user already has a profile in the Cloud Services Console, they will automatically be added to the Organization and will appear under the Active Users tab.



5. If the added user does not have a profile in the Cloud Services Console, they will appear under the Pending Invitations tab. From here you can retrigger the invitation or revoke the pending invitation if required.



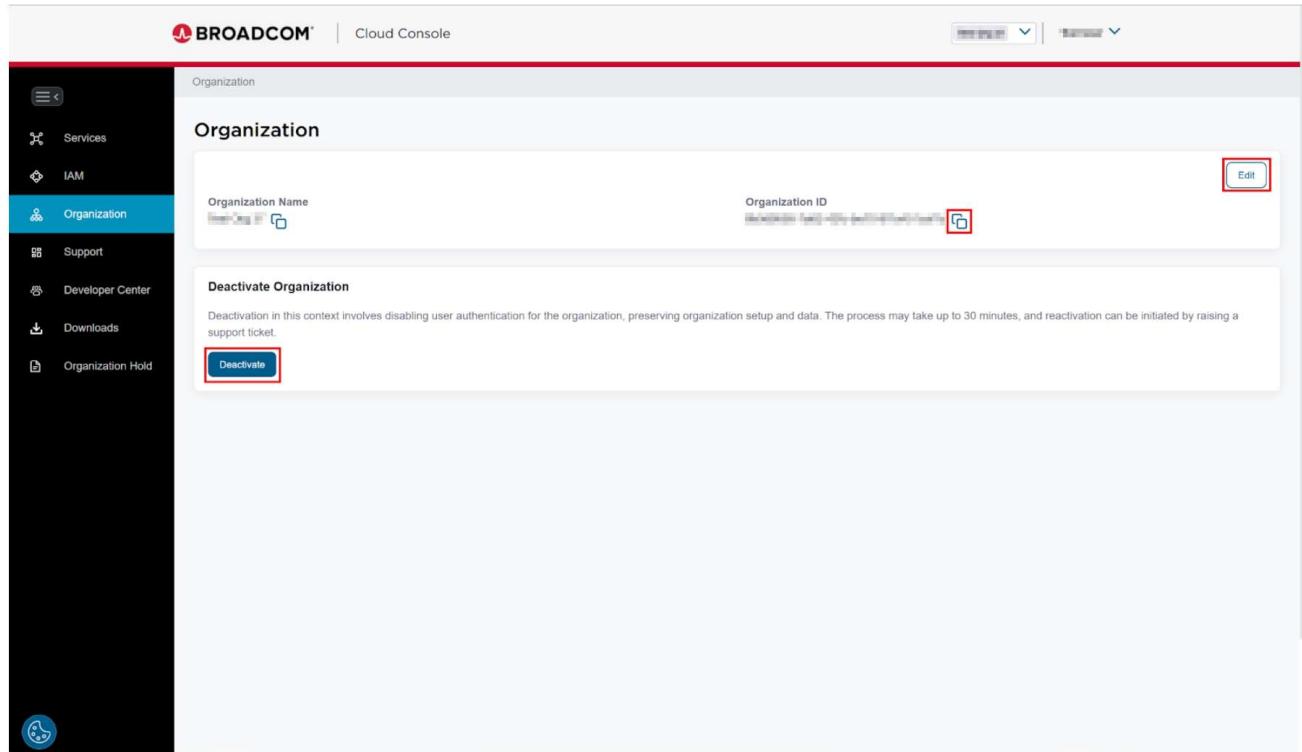
The screenshot shows the Broadcom Cloud Console interface. The left sidebar has a dark theme with white icons and text. The main navigation bar at the top includes the Broadcom logo, the text 'Cloud Console', and dropdown menus for 'Region' and 'Language'. The main content area is titled 'Users' and shows two tabs: 'Active Users' and 'Pending Invitations', with 'Pending Invitations' being the active tab and highlighted with a red box. Below the tabs is a table with columns: 'Email ID' (with a checkbox), 'Organization Roles' (listing 'Organization Admin' and 'and 1 more'), and 'Service Roles'. A single user entry is shown with a checked checkbox. At the bottom right of the table are three buttons: 'Revoke Invitations', 'Resend Invitations', and 'Add Users', with 'Revoke Invitations' and 'Resend Invitations' also highlighted with red boxes. The overall interface is clean and modern, using a light gray background for the main content area.

Organization

Organization Owners will have access to the Organization page via the lefthand navigation menu. From here they can:

- Edit the Organization Name by clicking the Edit button
- Copy the Organization ID to their clipboard
- Request to Deactivate their Organization by clicking the Deactivate button

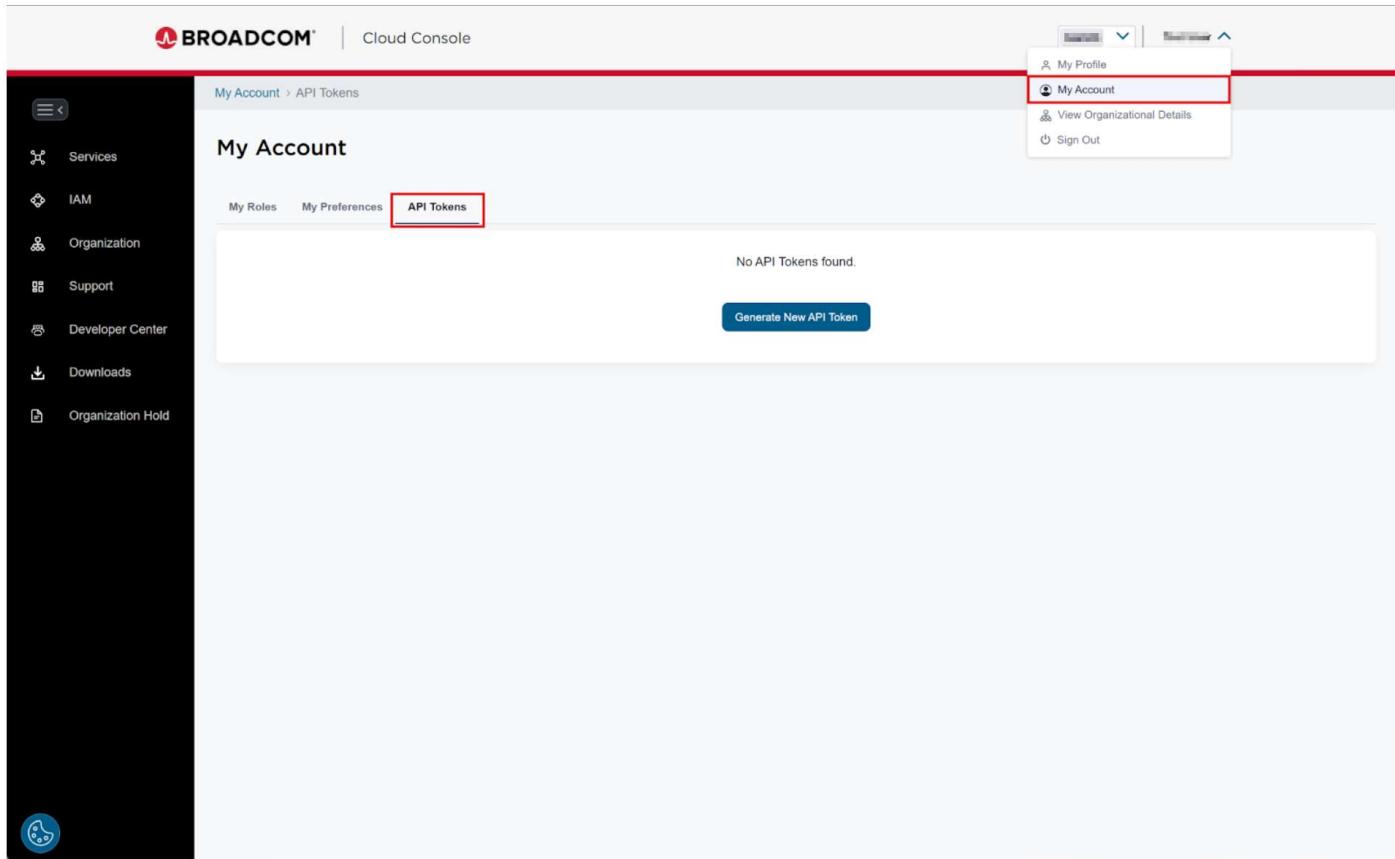
NOTE: Once a support ticket is raised with Broadcom Global Customer Assistance (GCA) they will work with the appropriate product team(s) to verify if the Organization is eligible for deactivation.



The screenshot shows the 'Organization' page in the Broadcom Cloud Console. The left sidebar has a dark theme with white icons and text. The 'Organization' link is highlighted in blue. The main content area has a light gray background. It contains two input fields: 'Organization Name' and 'Organization ID'. Each field has a small 'Edit' button with a pencil icon and a 'Copy' button with a clipboard icon. Below these fields is a section titled 'Deactivate Organization' with a descriptive text and a large blue 'Deactivate' button. The entire 'Deactivate Organization' section is enclosed in a red box. The top of the page has the 'BROADCOM' logo and 'Cloud Console' text, along with some dropdown menus.

API Tokens

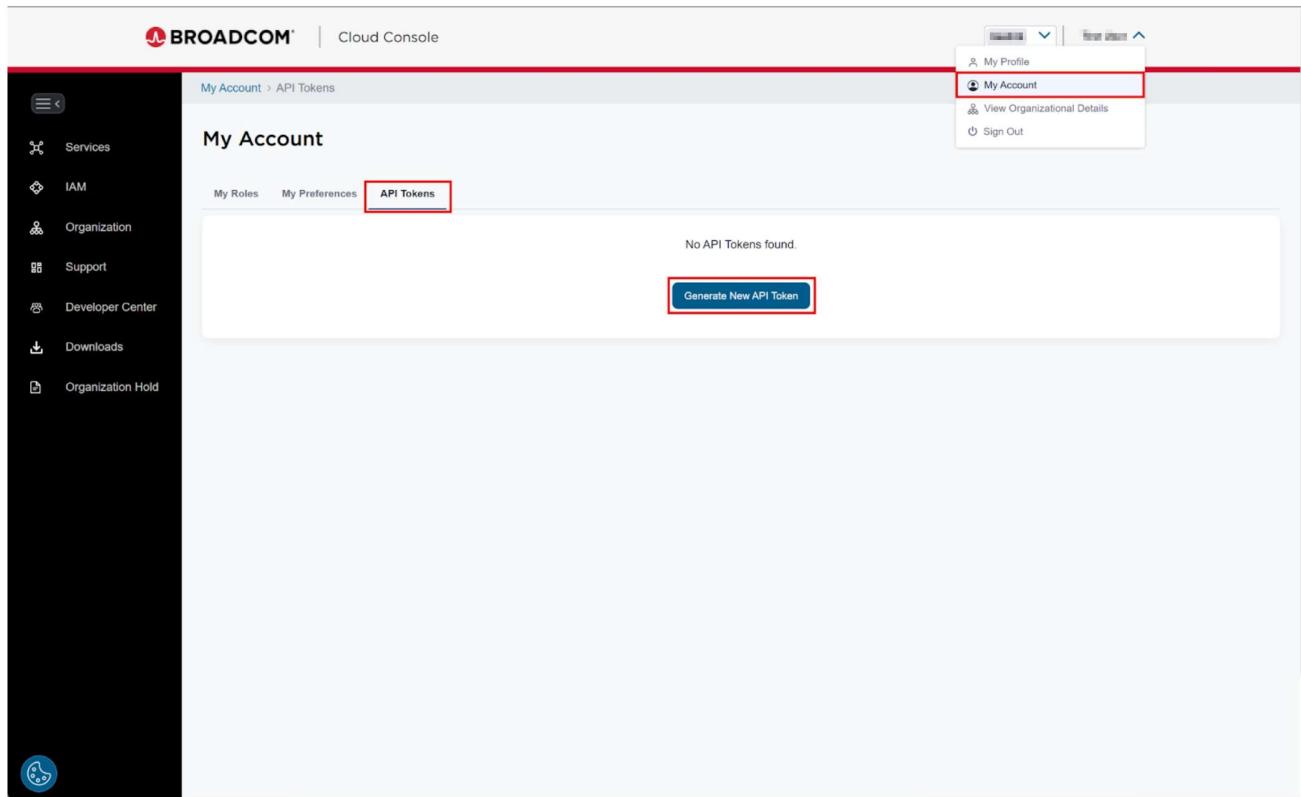
Users will have the ability to manage API Tokens from their username drop-down / My Account page.



The screenshot shows the Broadcom Cloud Console interface. The top navigation bar includes the Broadcom logo, 'Cloud Console', and a user dropdown menu with options: 'My Profile', 'My Account' (which is highlighted with a red box), 'View Organizational Details', and 'Sign Out'. The main content area is titled 'My Account' and shows the path 'My Account > API Tokens'. Below this, there are tabs for 'My Roles', 'My Preferences', and 'API Tokens' (which is also highlighted with a red box). A message 'No API Tokens found.' is displayed, along with a blue 'Generate New API Token' button. On the left side, a dark sidebar lists various navigation options: Services, IAM, Organization, Support, Developer Center, Downloads, and Organization Hold. A small user profile icon is visible at the bottom of the sidebar.

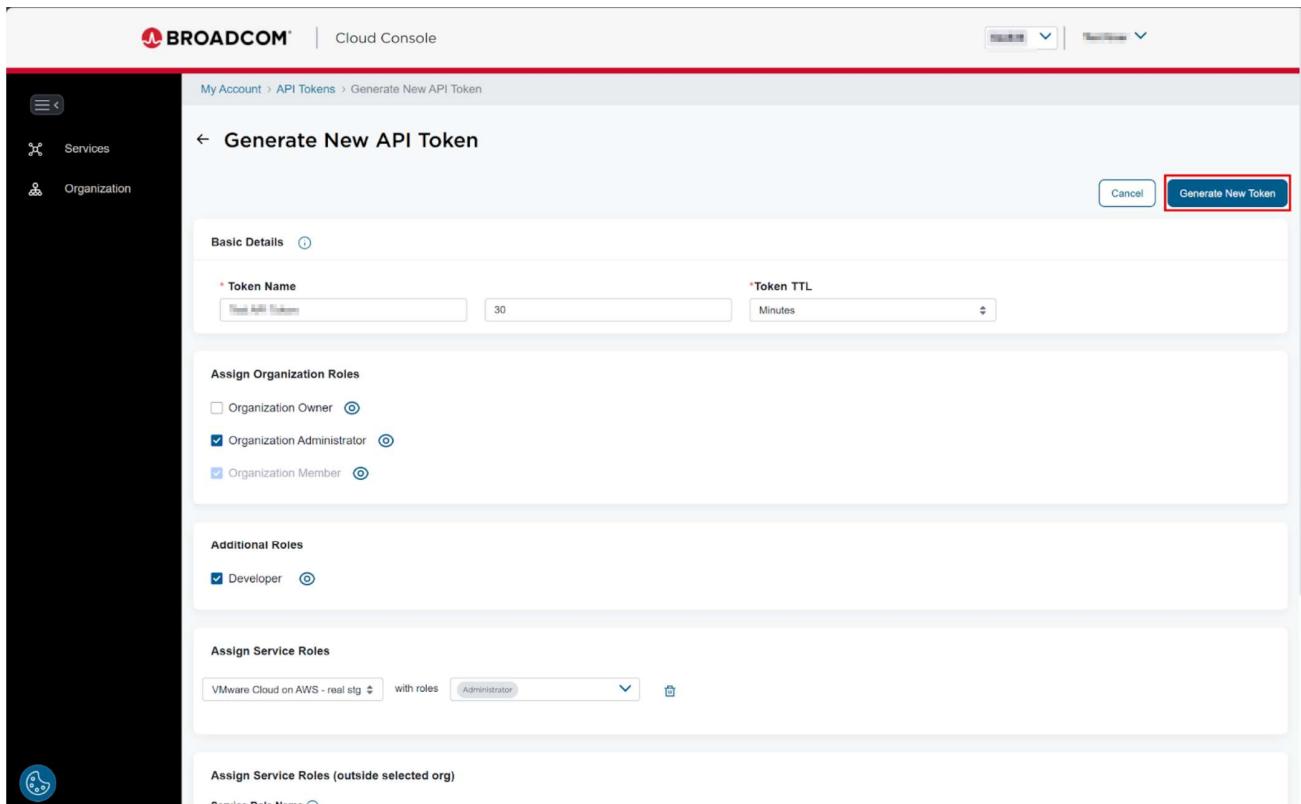
To generate a new API Token:

1. Navigate to the username drop-down / My Account page / API Tokens tab and click "Generate New API Token".



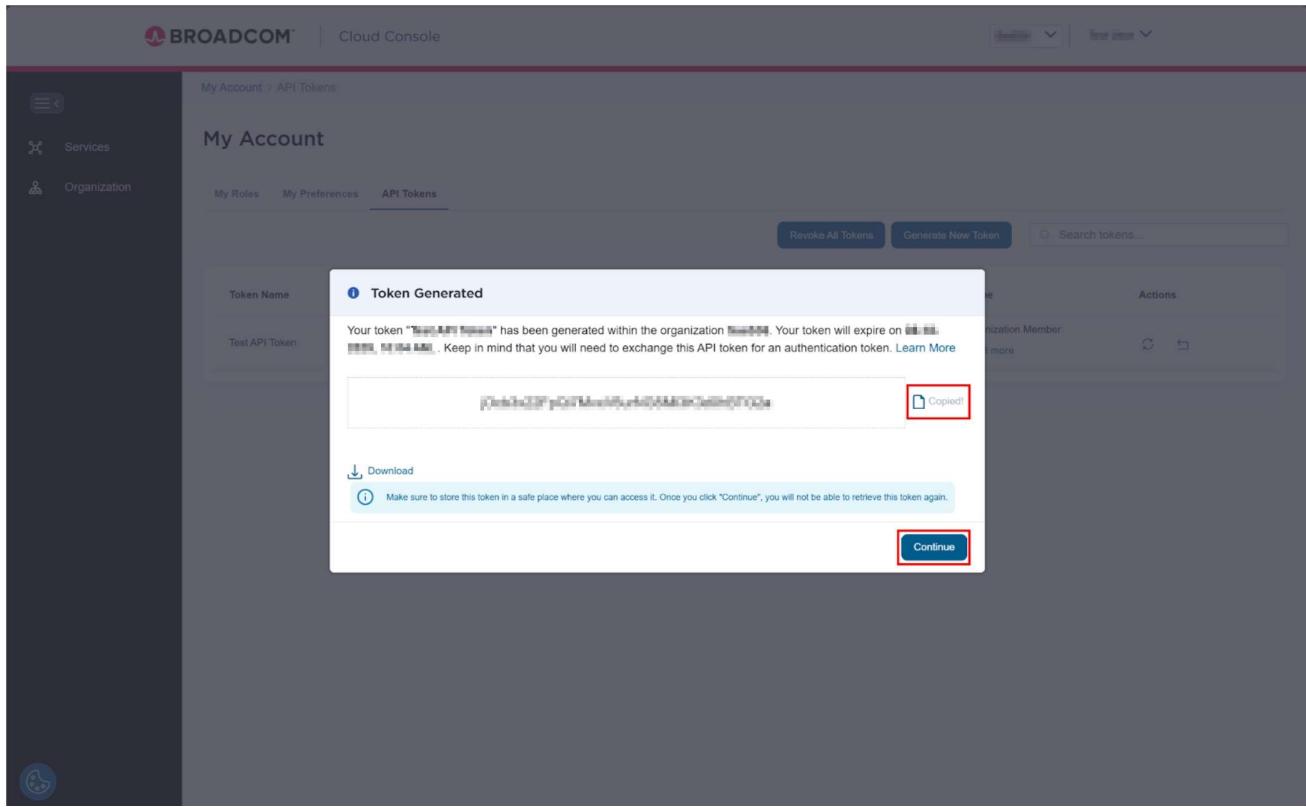
The screenshot shows the Broadcom Cloud Console interface. The top navigation bar includes the Broadcom logo, Cloud Console, and a search bar. A dropdown menu in the top right corner shows options: My Profile, My Account (which is highlighted with a red box), View Organizational Details, and Sign Out. The left sidebar contains links for Services, IAM, Organization, Support, Developer Center, Downloads, and Organization Hold, with a user profile icon at the bottom. The main content area is titled 'My Account' and has tabs for My Roles, My Preferences, and API Tokens (the latter is highlighted with a red box). Below the tabs, a message says 'No API Tokens found.' and a blue 'Generate New API Token' button is centered.

2. Complete the desired fields setting the name, roles, etc. then click "Generate New Token".

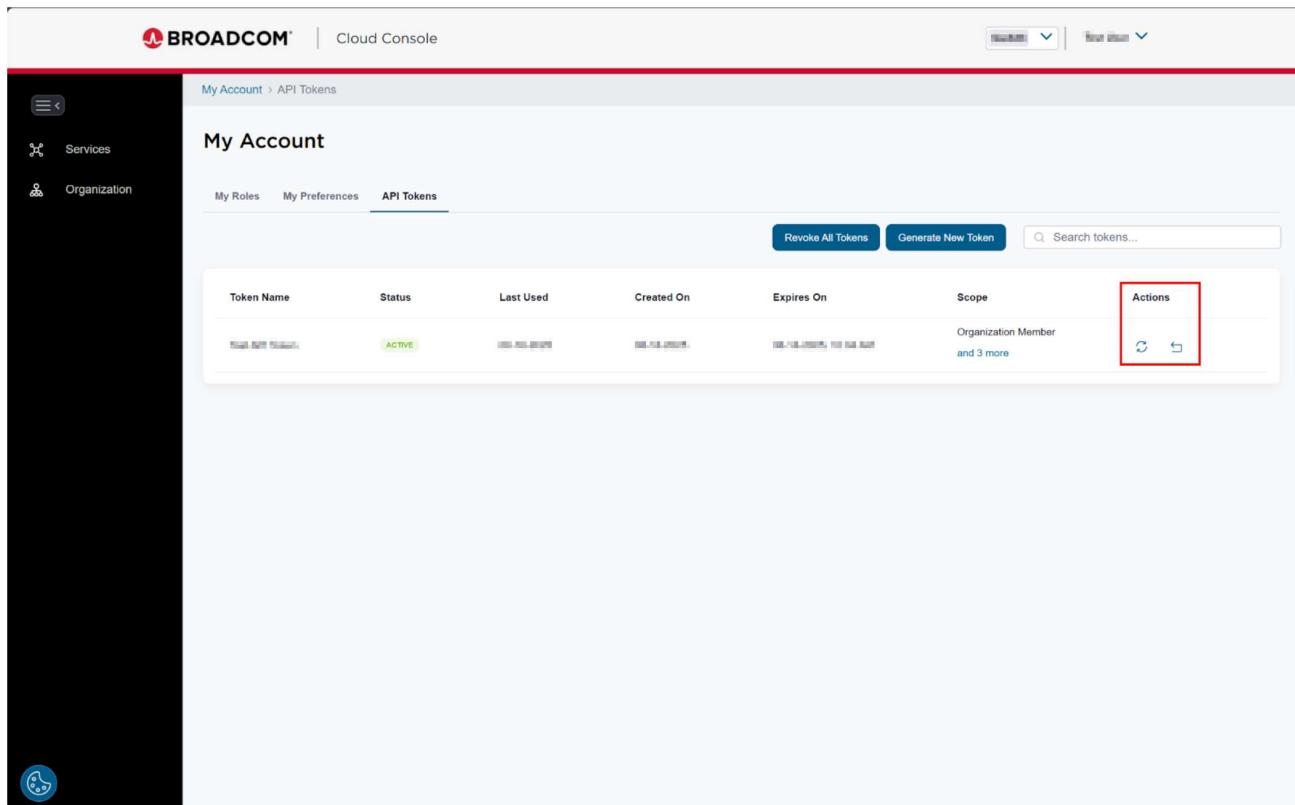


The screenshot shows the 'Generate New API Token' page. The top navigation bar includes the Broadcom logo, Cloud Console, and a search bar. A dropdown menu in the top right corner shows options: Cancel (highlighted with a red box) and Generate New Token. The left sidebar contains links for Services and Organization. The main content area is titled 'Generate New API Token' and includes a 'Basic Details' section with fields for 'Token Name' (set to 'Test Token') and 'Token TTL' (set to '30 Minutes'). Below this are sections for 'Assign Organization Roles' (with 'Organization Administrator' checked), 'Additional Roles' (with 'Developer' checked), and 'Assign Service Roles' (with a dropdown set to 'VMware Cloud on AWS - real stg' and 'Administrator' selected). At the bottom is a section for 'Assign Service Roles (outside selected org)' with a 'Service Role Name' field.

3. The Token Generated pop-up appears where you can copy and/or download the token. Click “Continue” to proceed.



4. Once the token has been generated, you can now Regenerate or Revoke the token as required from the Actions column.



My Account > API Tokens

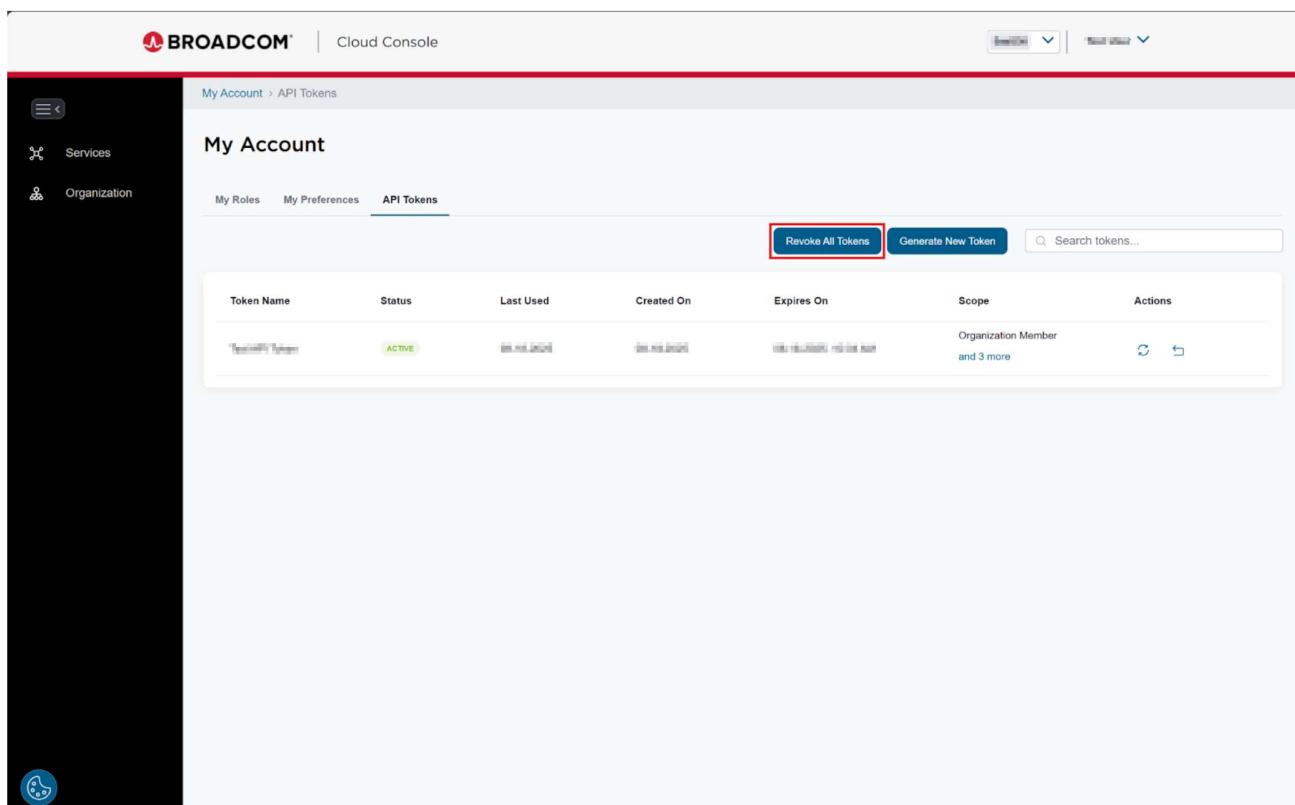
My Account

My Roles My Preferences API Tokens

Revoke All Tokens Generate New Token Search tokens...

Token Name	Status	Last Used	Created On	Expires On	Scope	Actions
Test API Token	ACTIVE	2023-09-26	2023-09-26	2023-09-26	Organization Member and 3 more	

5. To Revoke All Tokens, click the “Revoke All Tokens” button.



My Account > API Tokens

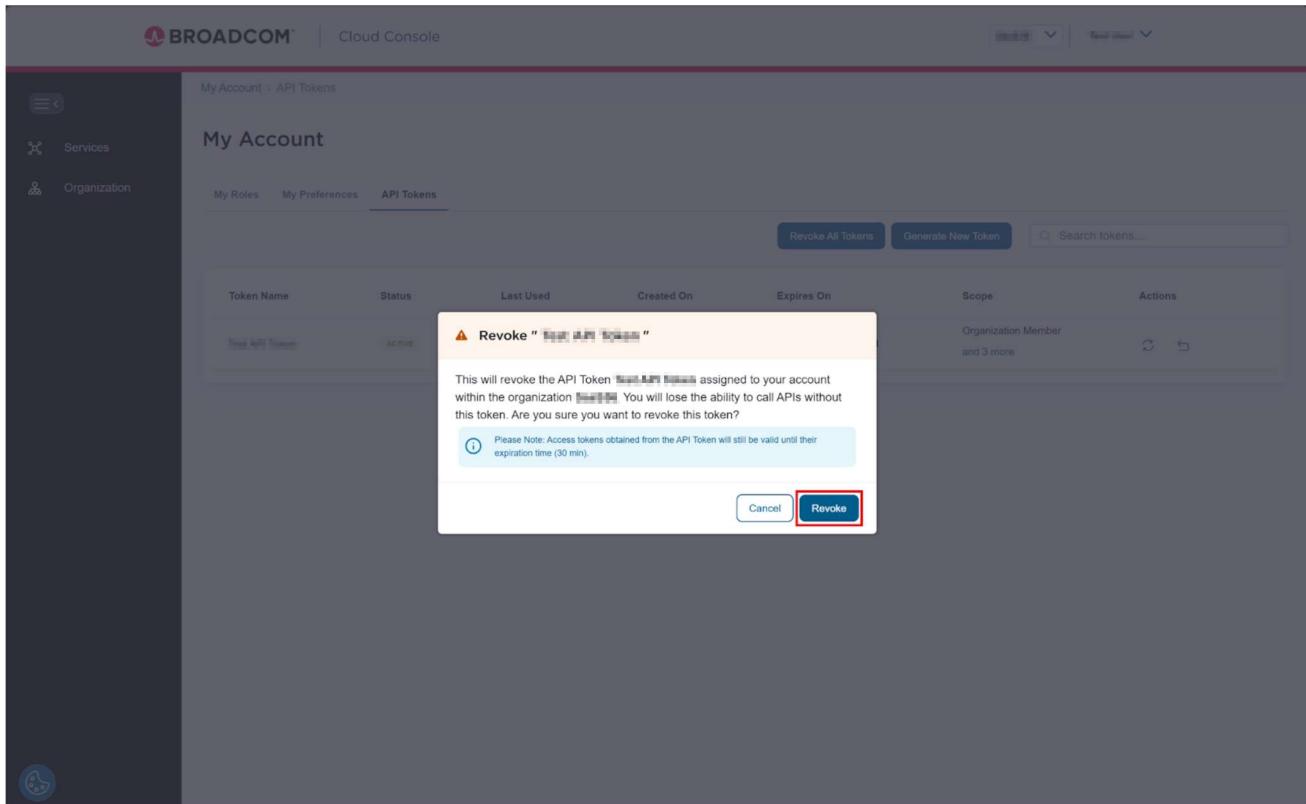
My Account

My Roles My Preferences API Tokens

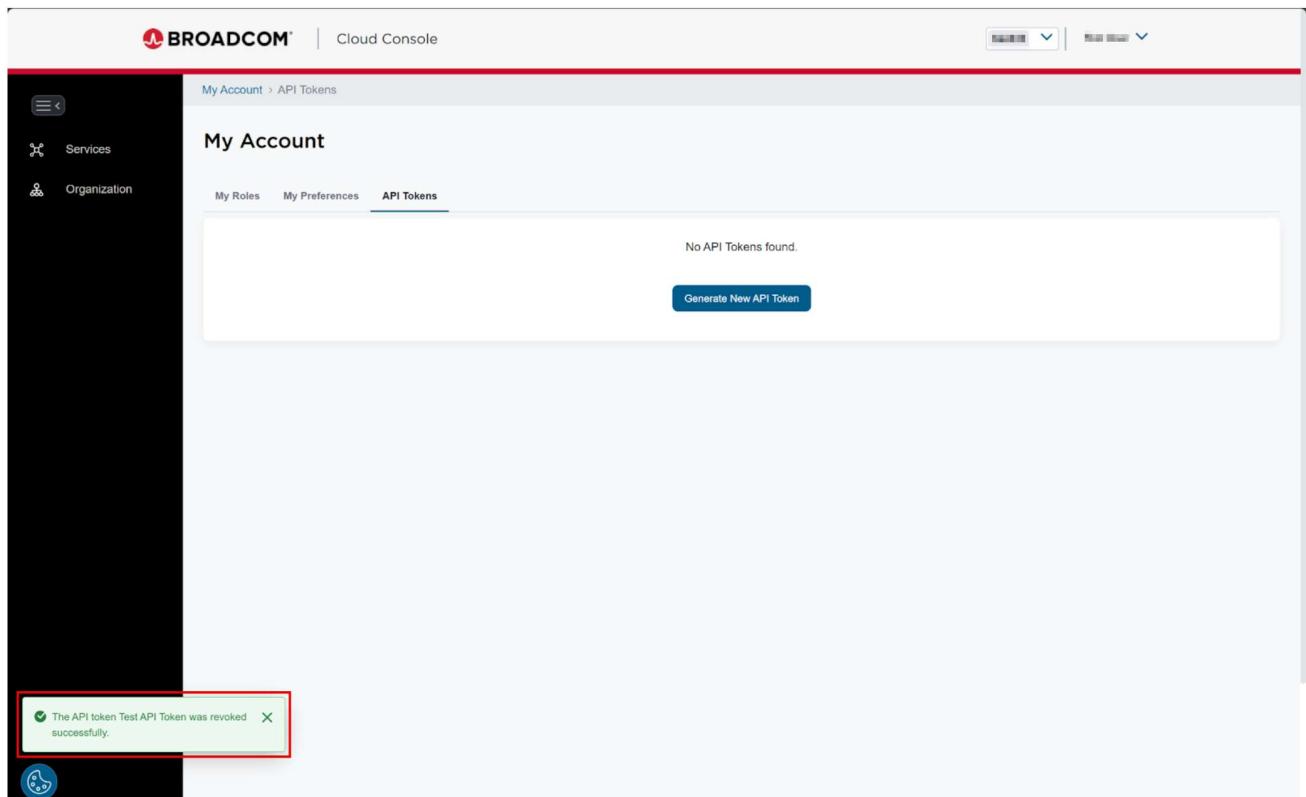
Revoke All Tokens Generate New Token Search tokens...

Token Name	Status	Last Used	Created On	Expires On	Scope	Actions
Test API Token	ACTIVE	2023-09-26	2023-09-26	2023-09-26	Organization Member and 3 more	

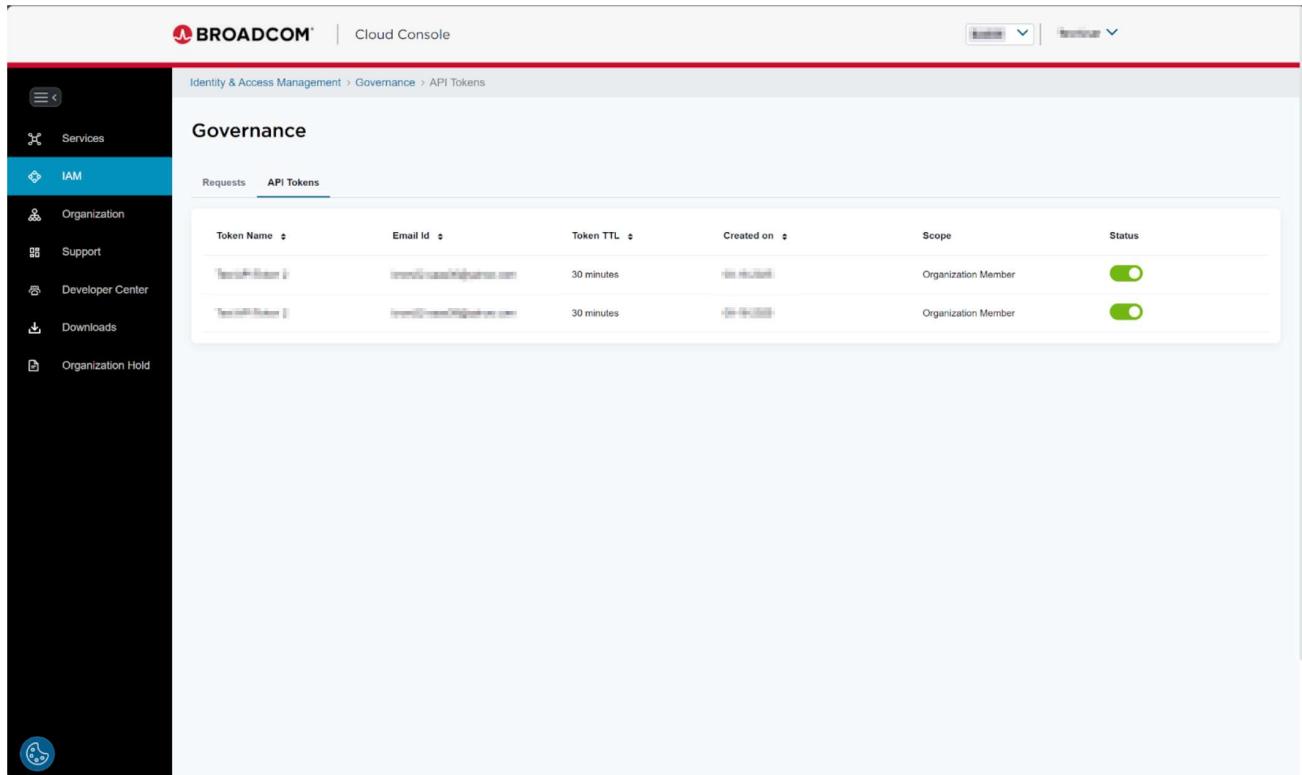
6. A pop-up confirmation message will appear, click “Revoke” to revoke all tokens.



7. All tokens will be revoked, and a toast pop-up message will appear confirming this action.



8. Organization Owners can view all API Tokens created under a specific Organization from the IAM / API Tokens tab. From here they can deactivate a Token by toggling the Status radio button off.

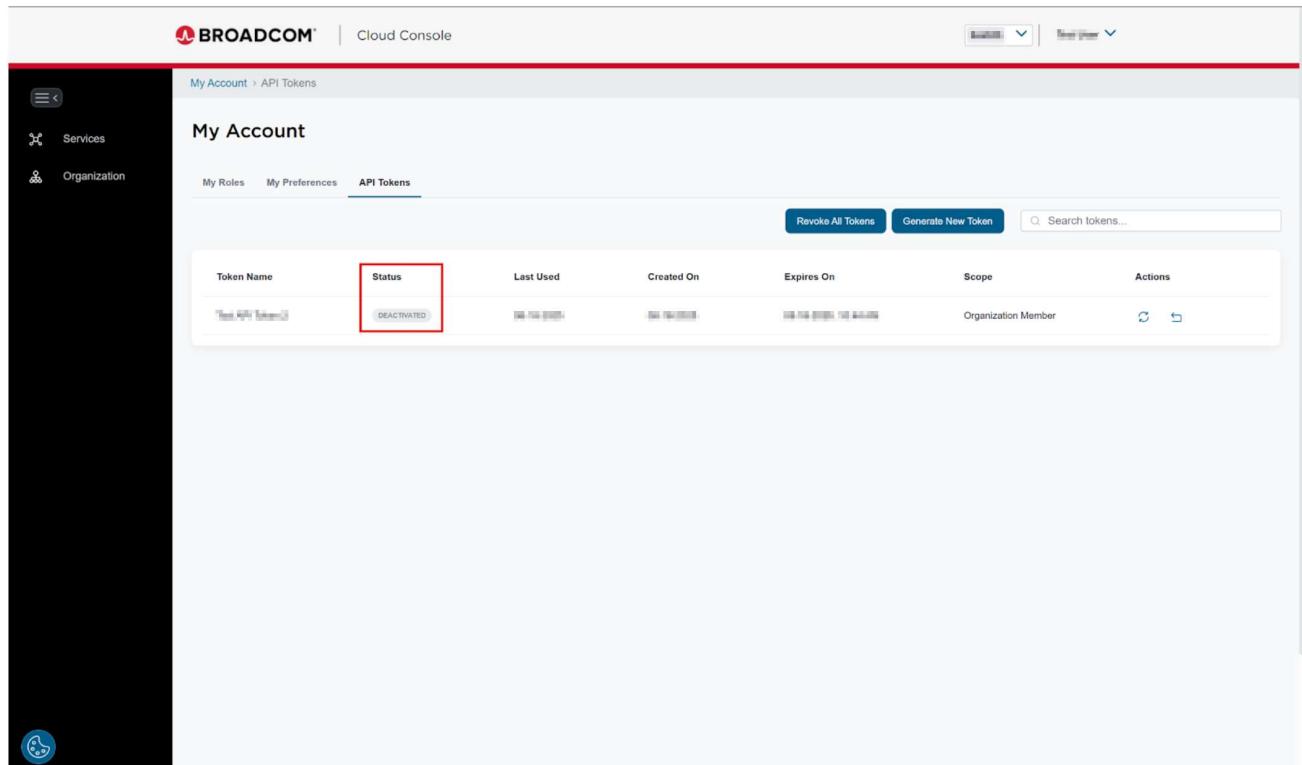


The screenshot shows the 'Governance' section of the IAM API Tokens page. The left sidebar has 'Services', 'IAM' (selected), 'Organization', 'Support', 'Developer Center', 'Downloads', and 'Organization Hold'. The main area shows a table with two rows of API tokens. The columns are 'Token Name', 'Email Id', 'Token TTL', 'Created on', 'Scope', and 'Status'. Both tokens have a 'Status' column value of 'Organization Member' and a green toggle switch indicating they are active.

Token Name	Email Id	Token TTL	Created on	Scope	Status
Test API Token 1	testuser1@broadcom.com	30 minutes	2023-09-11 10:00:00	Organization Member	<input checked="" type="checkbox"/>
Test API Token 2	testuser2@broadcom.com	30 minutes	2023-09-11 10:00:00	Organization Member	<input checked="" type="checkbox"/>

9. The Token Status will then show “Deactivated” from the API Tokens tab.

NOTE: To have the token reactivated the user will need to contact their Organization Owner.

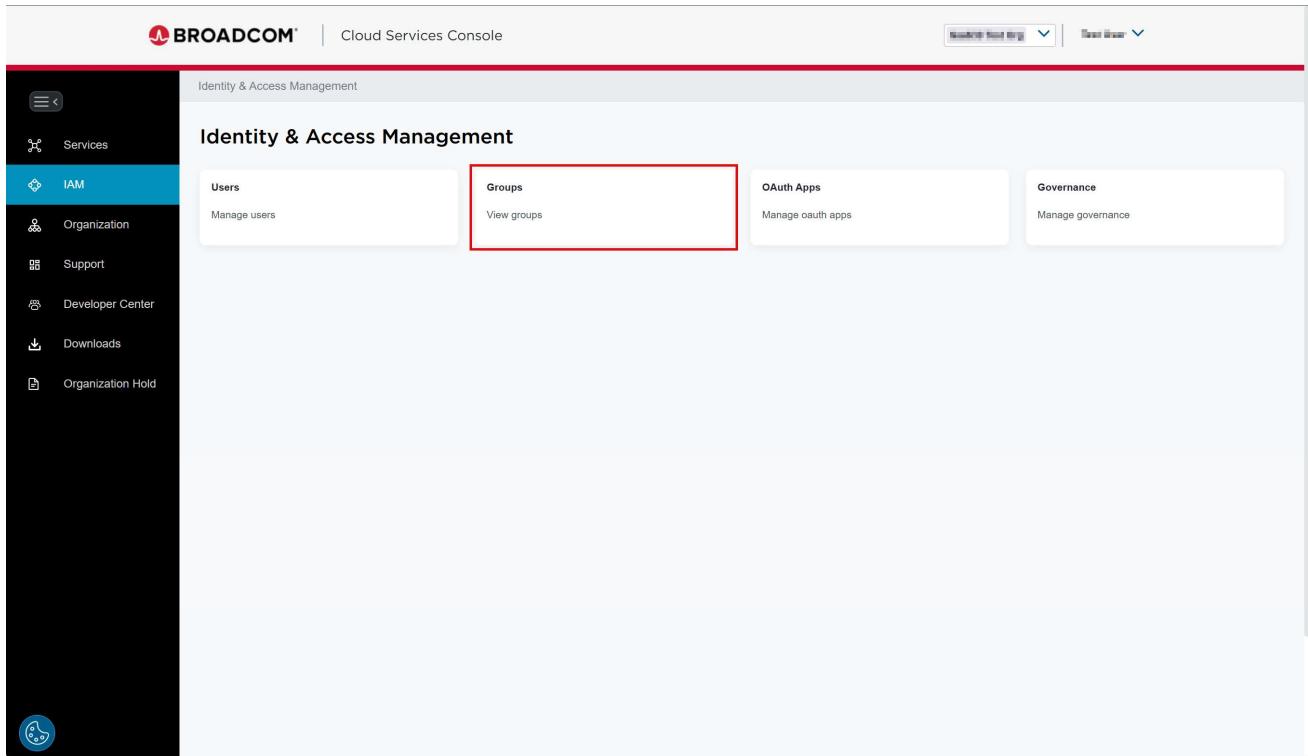


The screenshot shows the 'My Account' section of the API Tokens page. The left sidebar has 'Services', 'Organization' (selected), 'My Roles', 'My Preferences', and 'API Tokens' (selected). The main area shows a table with one row of API tokens. The columns are 'Token Name', 'Status' (which is highlighted with a red box), 'Last Used', 'Created On', 'Expires On', 'Scope', and 'Actions'. The token status is 'DEACTIVATED'.

Token Name	Status	Last Used	Created On	Expires On	Scope	Actions
Test API Token 1	DEACTIVATED	2023-09-11 10:00:00	2023-09-11 10:00:00	2023-09-11 10:00:00	Organization Member	 

Groups

The capability to add and manage Groups can be accessed by Organization Owners or Administrators by clicking on IAM / Groups.

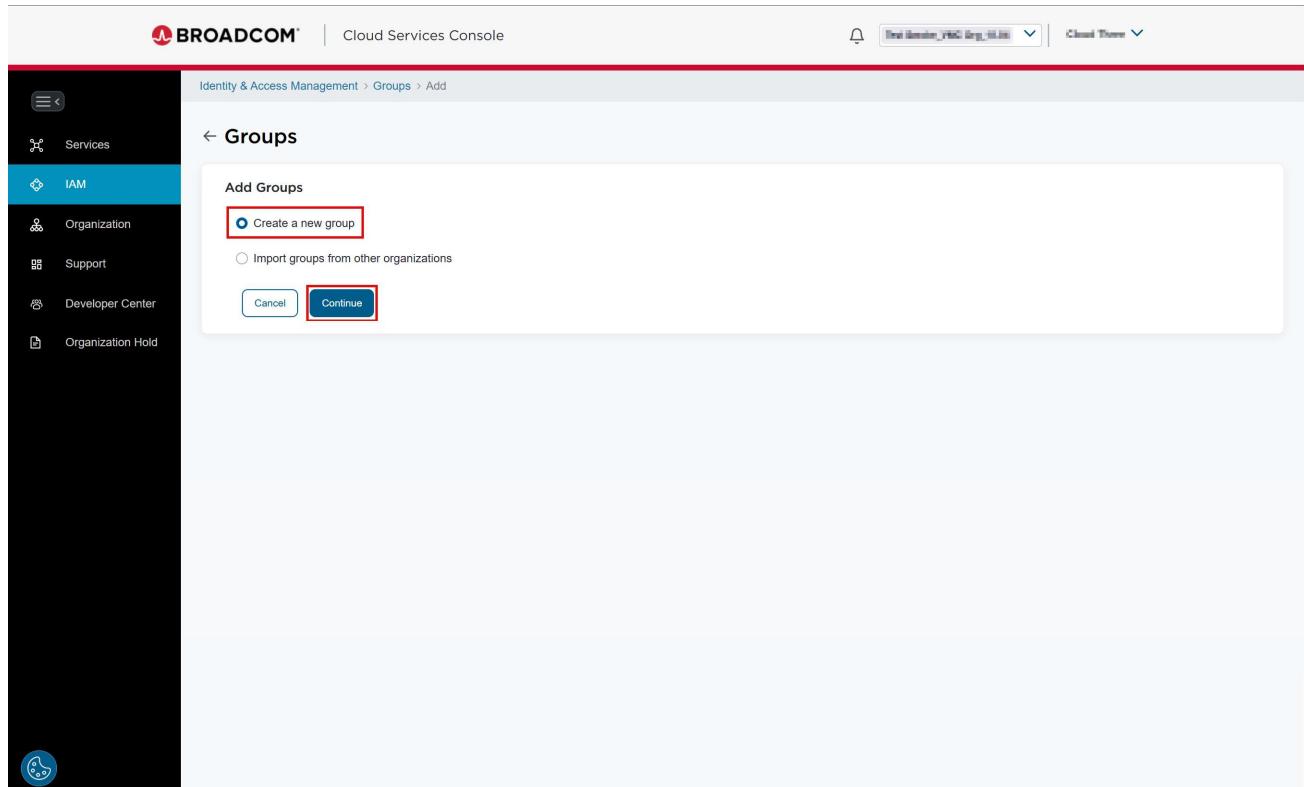


The screenshot shows the 'Identity & Access Management' section of the Broadcom Cloud Services Console. On the left, a sidebar menu includes 'Services', 'IAM' (which is selected and highlighted in blue), 'Organization', 'Support', 'Developer Center', 'Downloads', and 'Organization Hold'. The main content area is titled 'Identity & Access Management' and contains four buttons: 'Users' (Manage users), 'Groups' (View groups, which is highlighted with a red box), 'OAuth Apps' (Manage oauth apps), and 'Governance' (Manage governance). The top right of the screen shows a search bar and a 'New Item' button.

1. When adding a new Group, you'll be presented with up to two options to select from:
 - a) Create a new group - create a new custom Group.
 - b) Import groups from other organizations - this option will only be available if a Group has been shared with you.

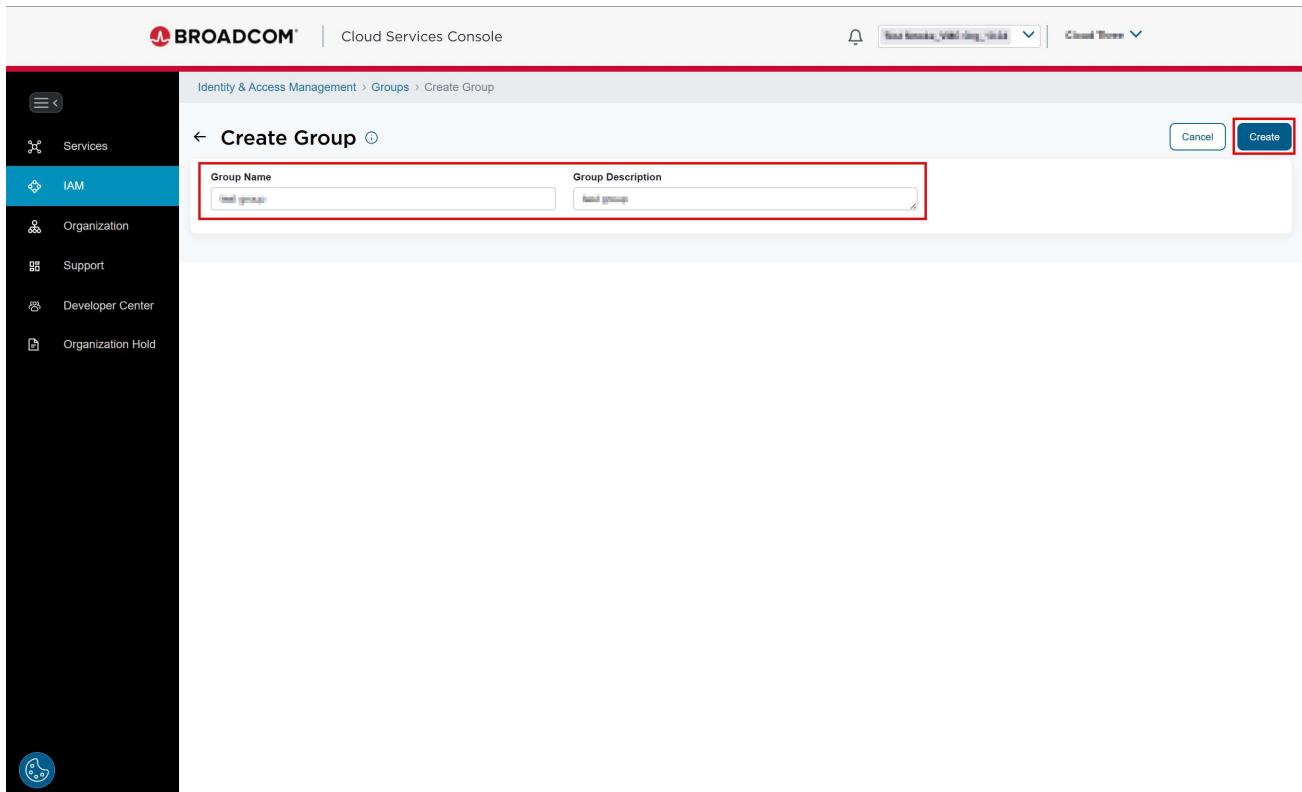
NOTE: As of November 10th, 2025, Active Directory Groups functionality is still in development and will be made available at a later date.

2. To create a new Custom Group select Create a new group then Continue.



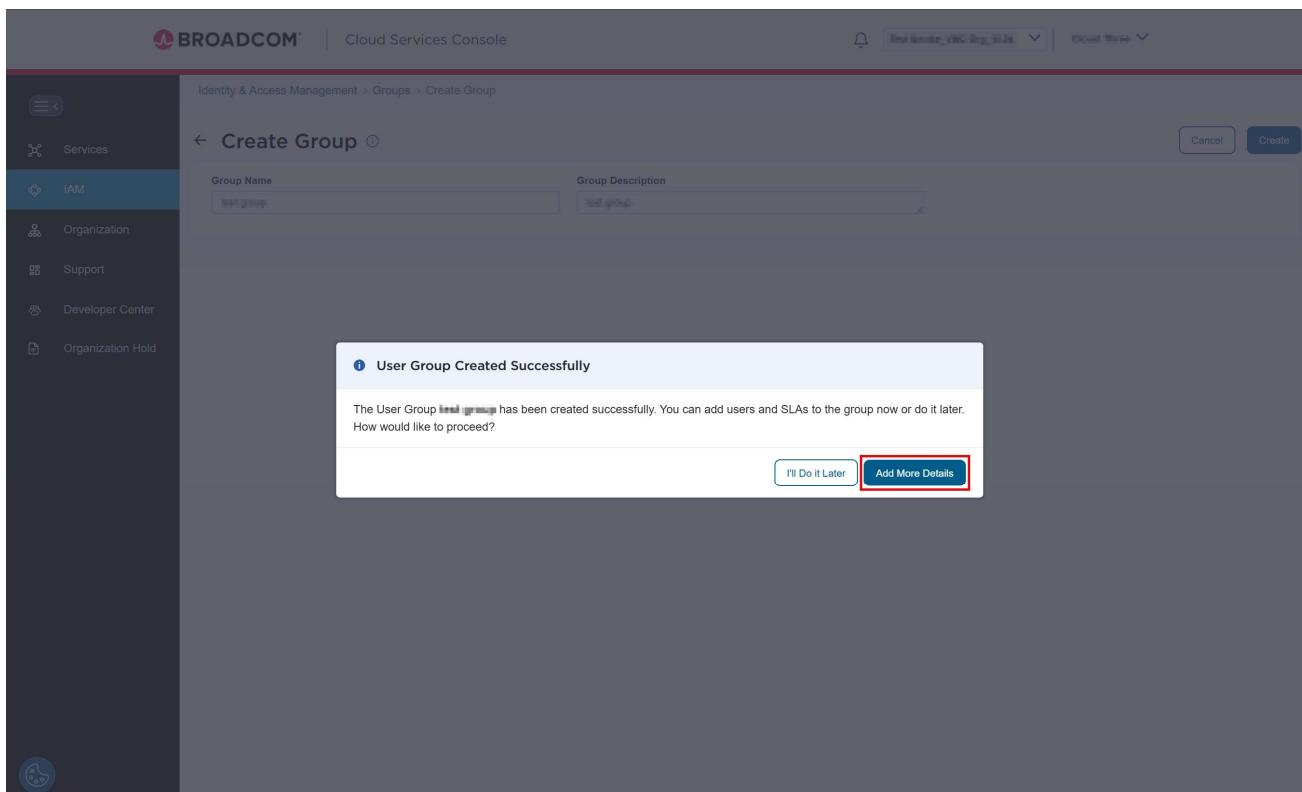
The screenshot shows the Broadcom Cloud Services Console interface. On the left is a sidebar with icons for Services, IAM, Organization, Support, Developer Center, and Organization Hold. The main area is titled 'Groups' and shows a 'Add Groups' section. It contains two radio buttons: 'Create a new group' (selected) and 'Import groups from other organizations'. Below the radio buttons are two buttons: 'Cancel' and 'Continue' (which is highlighted with a red box). The top navigation bar includes the Broadcom logo, 'Cloud Services Console', and dropdown menus for 'Identity & Access Management', 'Groups', and 'Add'.

3. Enter the Group Name (required) and Group Description (optional) and click Create.



The screenshot shows the 'Create Group' page in the Broadcom Cloud Services Console. The left sidebar is dark with white icons and text: Services, IAM (which is selected and highlighted in blue), Organization, Support, Developer Center, and Organization Hold. The main area has a light gray header with the title 'Create Group' and a back arrow. Below the header are two input fields: 'Group Name' with the value 'test group' and 'Group Description' with the value 'test group'. At the top right are 'Cancel' and 'Create' buttons, with 'Create' being the one highlighted with a red box. The status bar at the bottom shows 'User Name: VMC-Reg-01-01' and 'Cloud Three'.

4. You'll be informed that your group has been created and given the option to complete the setup of your group or do it later. Select Add More Details.



The screenshot shows the 'Create Group' page after the group has been created. A modal box is displayed with the title 'User Group Created Successfully'. The message inside the box states: 'The User Group test group has been created successfully. You can add users and SLAs to the group now or do it later. How would like to proceed?'. At the bottom of the modal are two buttons: 'I'll Do it Later' and 'Add More Details', with 'Add More Details' being the one highlighted with a red box. The background of the page is dark, and the status bar at the bottom shows 'User Name: VMC-Reg-01-01' and 'Cloud Three'.

5. From the Edit Group page you can Share the Group, Manage Members and update the Organization and Services Roles for the Group.

The screenshot shows the 'Edit Group' page in the Broadcom Cloud Services Console. The left sidebar has 'IAM' selected. The main area shows a group named 'test_group' with a description 'test_group'. Under 'Members', there is a 'Member Count' of 0 and a 'Manage Members' button. The 'Assign Organization Roles' section contains three checked checkboxes: 'Organization Owner', 'Organization Administrator', and 'Organization Member'. The 'Assign Service Roles' section shows a dropdown for 'VMware Cloud Logs' with 'VMware Cloud Logs Admin' selected, and a 'never expire access' option. The 'Add Service' button is highlighted with a red box.

6. When adding users, those that already have profile in the Cloud Services Console will show in grey color and those without profiles will show in green.

The screenshot shows the 'Edit Group' page with a modal window titled 'Manage Group Members' open. The 'Add Members' section contains an 'Enter email id' input field and an 'Add Email' button. A list of email addresses is displayed, with one address ('test_group@broadcom.com') highlighted in green. The 'Save' button in the modal is highlighted with a red box.

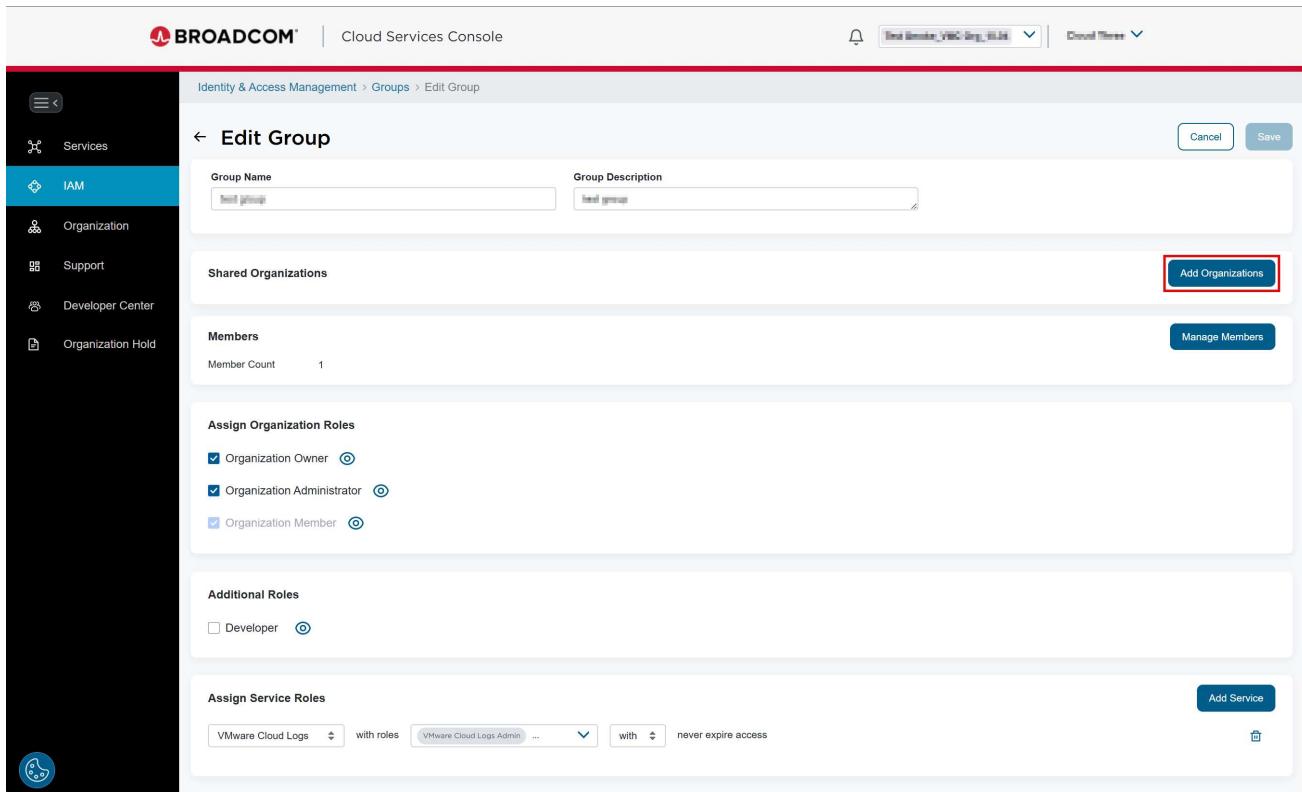
7. The added users will then appear under either the Active Users or Pending Invitations tabs as well as under IAM / Users.

The screenshot shows the 'Edit Group' page in the Broadcom Cloud Services Console. The 'Manage Group Members' modal is open, displaying a table of users. The 'Active Users' tab is selected, and a user named 'Cloud User' is listed. The 'Pending Invitations' tab is also visible. The 'Add Members' button is highlighted with a red box.

8. From the IAM / Users page, users who have been added to an Organization through a Group are not editable as their permissions are controlled at the Group level.

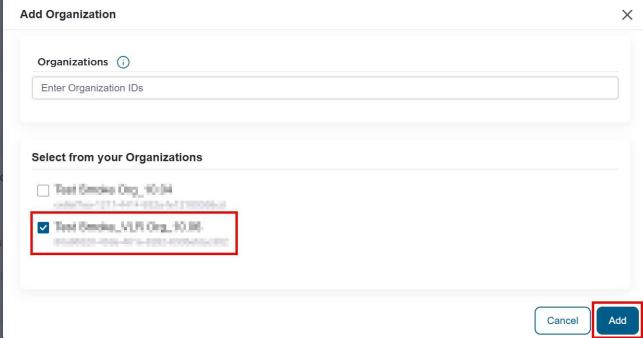
The screenshot shows the 'Edit User' page in the Broadcom Cloud Services Console. A modal window titled 'Assign Organization Roles' is open, displaying a table of roles. A note 'Roles override 1 group assigned roles. Hide' is visible. The 'Save' button is highlighted with a red box.

9. To share a Group with another Organization select Add Organization on the Edit Group page.



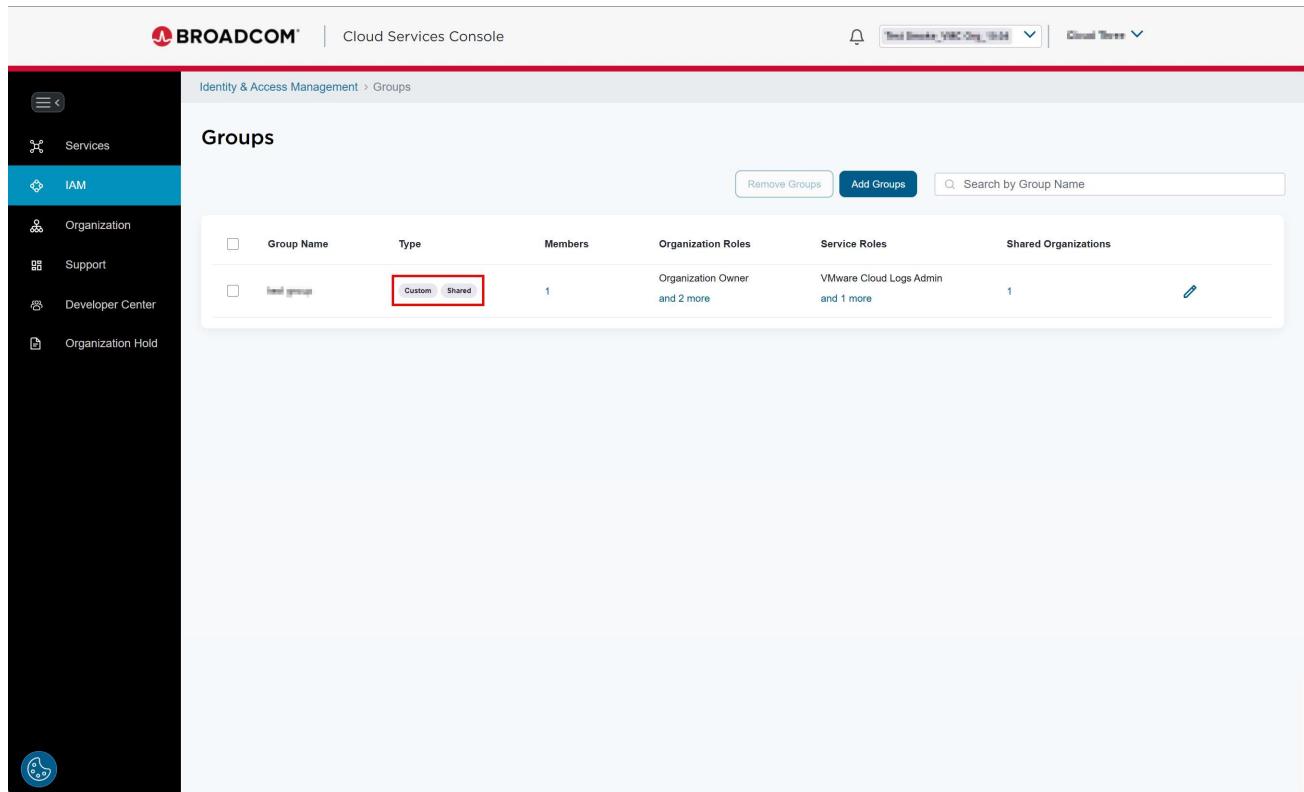
The screenshot shows the 'Edit Group' page in the Broadcom Cloud Services Console. The left sidebar has 'IAM' selected. The main area shows a group named 'test group' with a description 'test group'. Under 'Shared Organizations', there is a button labeled 'Add Organizations'. Other sections include 'Members' (Member Count: 1), 'Assign Organization Roles' (with checkboxes for 'Organization Owner', 'Organization Administrator', and 'Organization Member'), 'Additional Roles' (with a checkbox for 'Developer'), and 'Assign Service Roles' (with a dropdown for 'VMware Cloud Logs' and a 'never expire access' option). Buttons for 'Cancel' and 'Save' are at the top right.

10. Select the Organization you'd like to share the Group with and click Add.



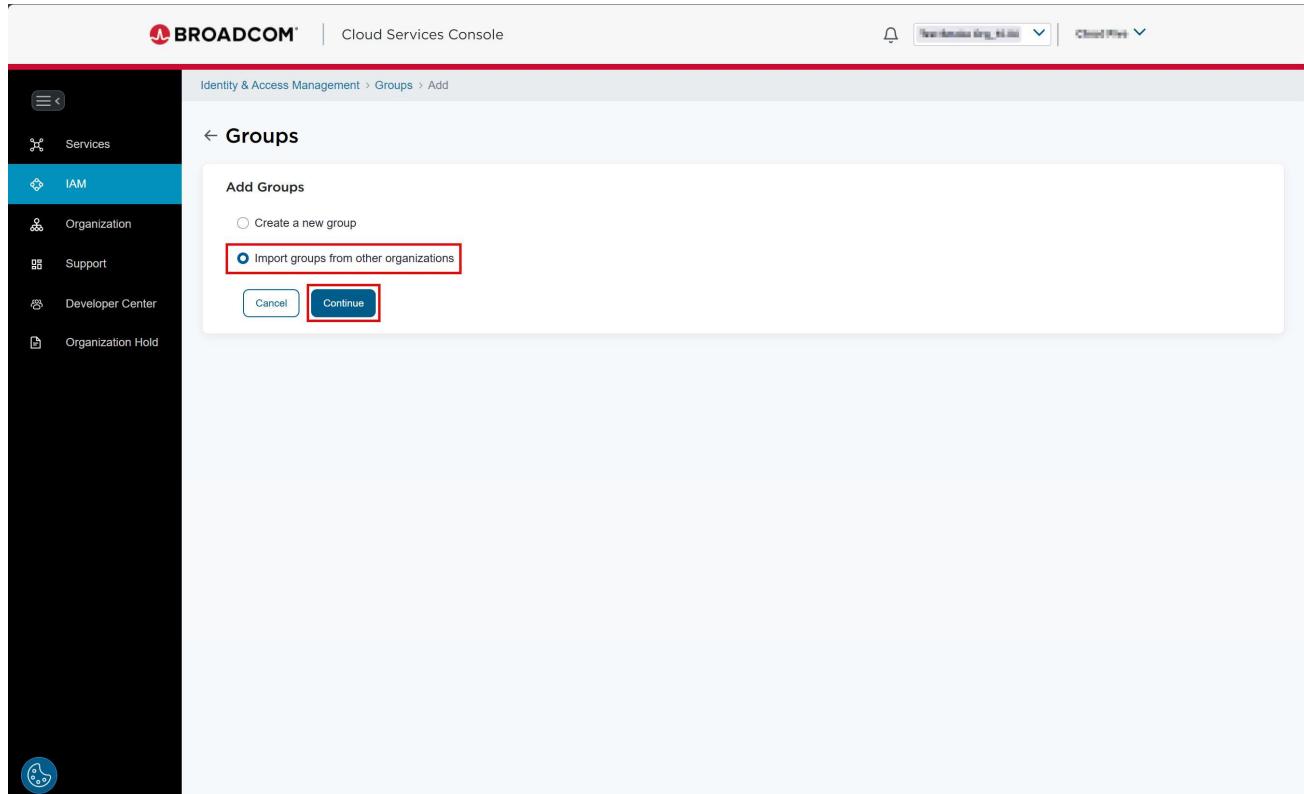
The screenshot shows the 'Add Organization' dialog box over the 'Edit Group' page. The dialog has a section 'Select from your Organizations' with a list. Two organizations are listed: 'Test Smoke Org_10 [id: 12345678901234567890123456789012]' and 'Test Employee_VPN Org_10 [id: 12345678901234567890123456789013]'. The second organization is highlighted with a red box. At the bottom of the dialog are 'Cancel' and 'Add' buttons, with 'Add' also highlighted with a red box.

11. The Group Type will then display Custom / Shared to indicate it has been shared.



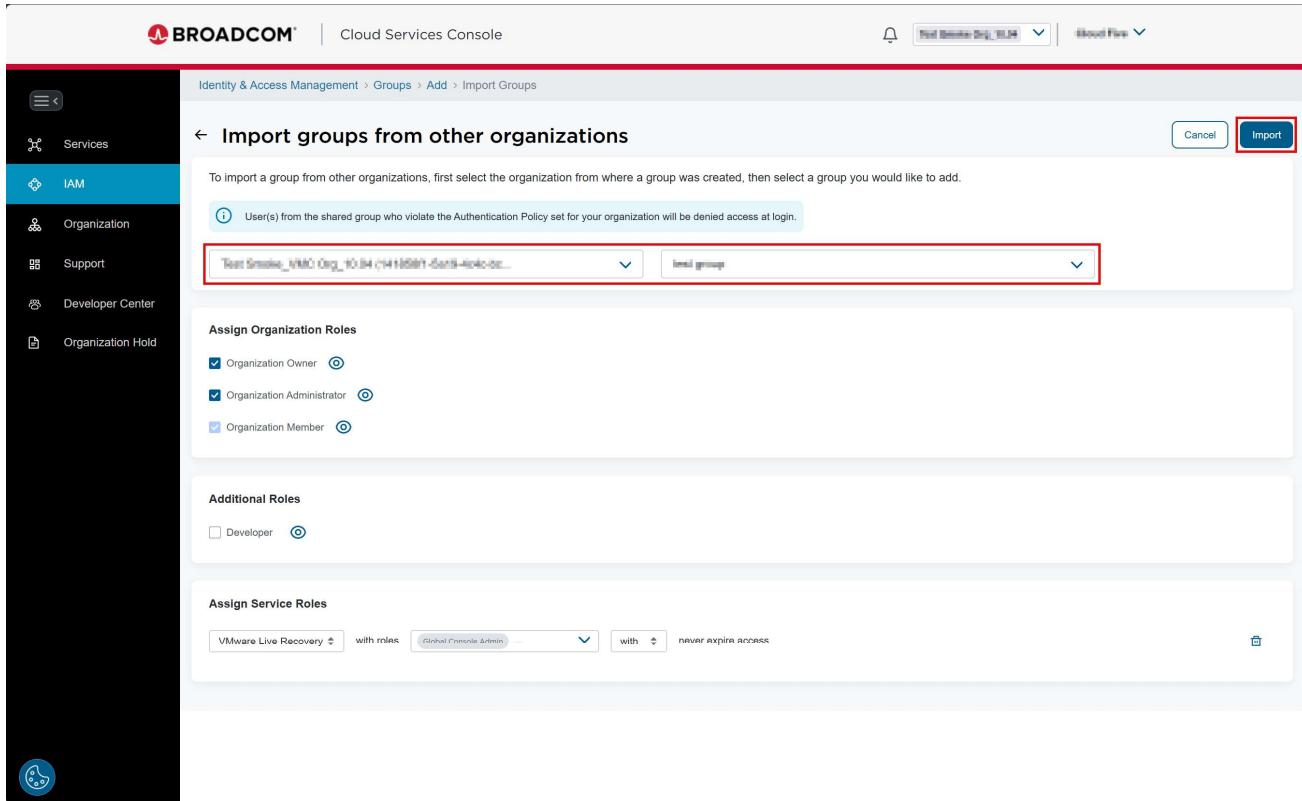
The screenshot shows the 'Groups' page in the Broadcom Cloud Services Console. The left sidebar has 'IAM' selected. The main area shows a table with one row. The columns are: Group Name, Type, Members, Organization Roles, Service Roles, and Shared Organizations. The 'test group' row has 'Custom' in the Type column and '1' in the Members column. The 'Organization Roles' column shows 'Organization Owner and 2 more'. The 'Service Roles' column shows 'VMware Cloud Logs Admin and 1 more'. The 'Shared Organizations' column shows '1'. A red box highlights the 'Shared' button in the Type column.

12. As an Organization Owner or Administrator from the Shared Group select Add Group / Import groups from other organizations.



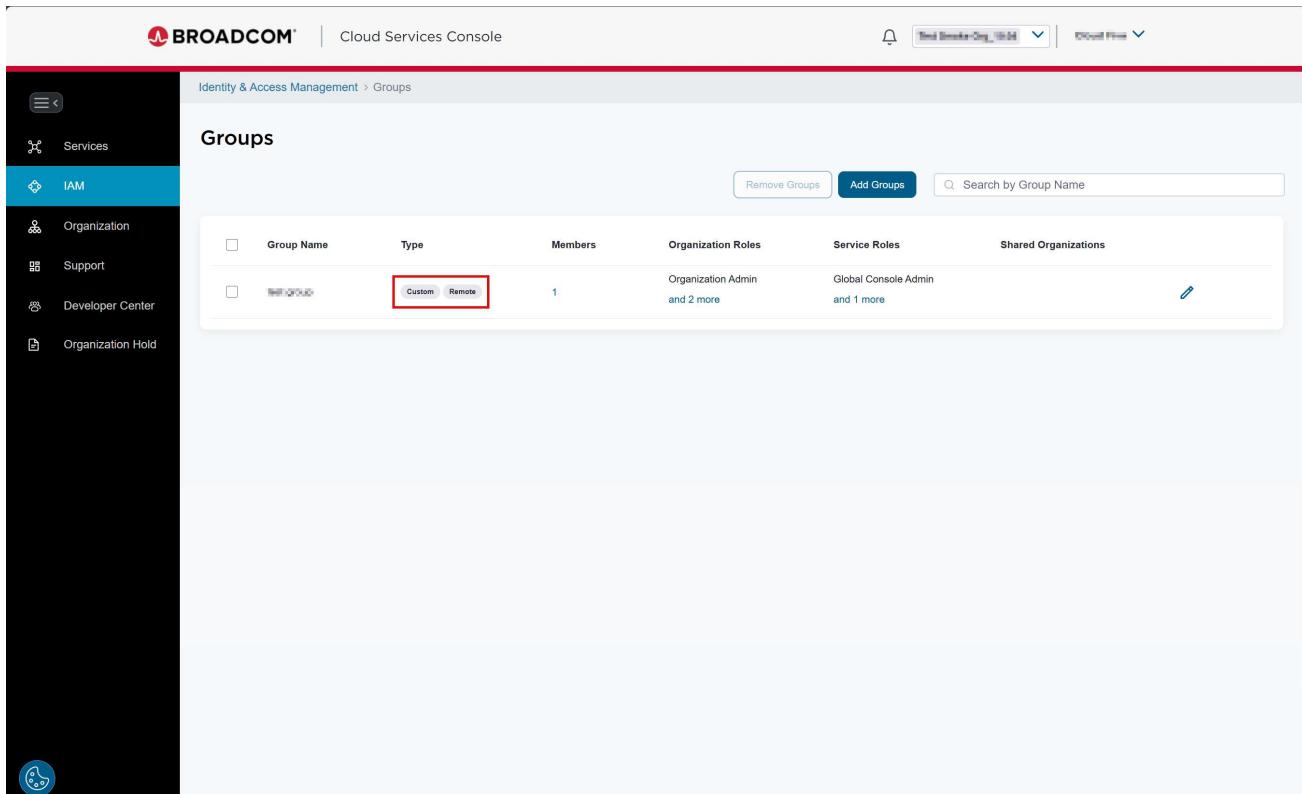
The screenshot shows the 'Add Groups' page in the Broadcom Cloud Services Console. The left sidebar has 'IAM' selected. The main area has a heading '← Groups' and a sub-section 'Add Groups'. It shows two radio button options: 'Create a new group' and 'Import groups from other organizations', with the second one selected. Below the radio buttons are 'Cancel' and 'Continue' buttons, with 'Continue' highlighted with a red box.

13. Select the Organization and Group Name from the drop-down menus, set the appropriate Organization and Services Roles and click Import.



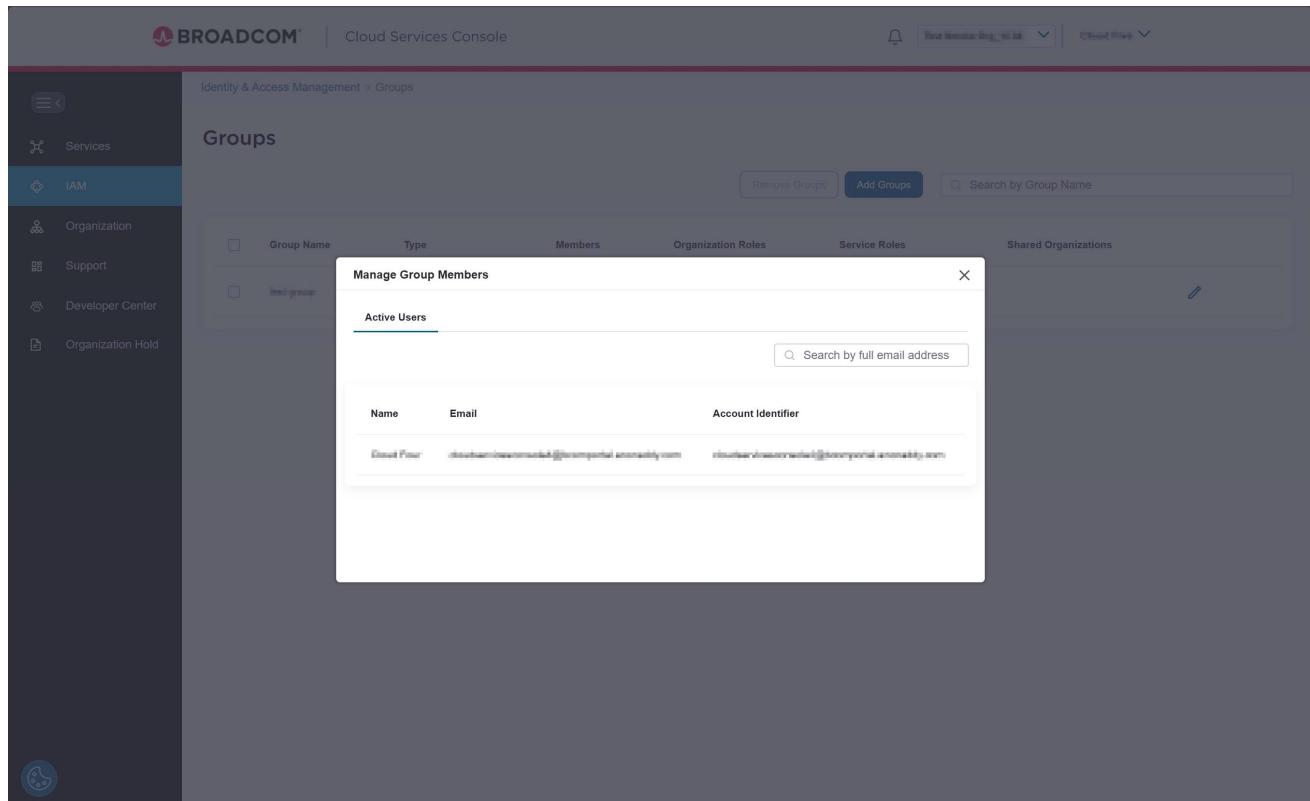
The screenshot shows the 'Import groups from other organizations' page in the Broadcom Cloud Services Console. The 'Import' button is highlighted with a red box. The 'Assign Organization Roles' section shows 'Organization Owner' and 'Organization Administrator' selected. The 'Assign Service Roles' section shows 'VMware Live Recovery' assigned with 'Global Console Admin' role. The 'Additional Roles' section shows 'Developer' unselected.

14. The Group Type will then display Custom / Remote to indicate it has been imported as a Shared Group.



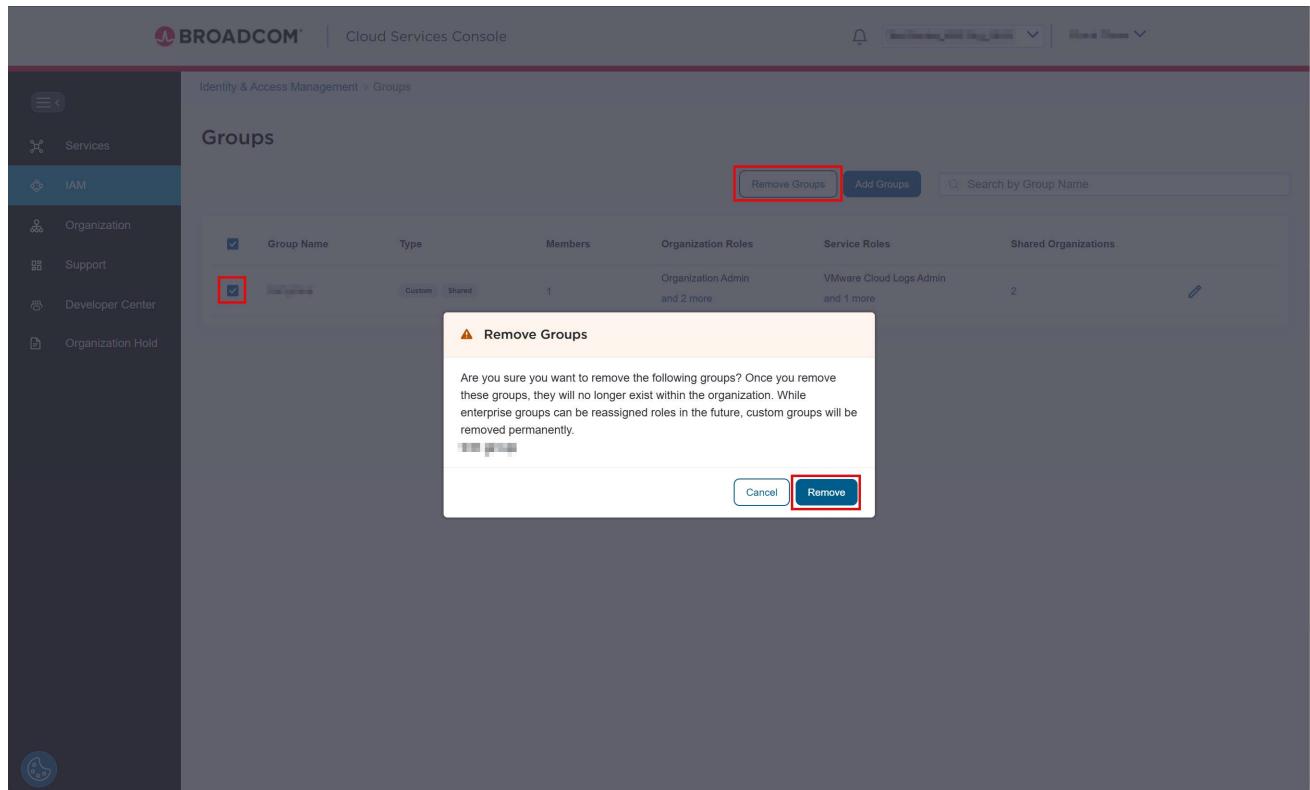
The screenshot shows the 'Groups' page in the Broadcom Cloud Services Console. The 'Type' column for the imported group is highlighted with a red box, showing 'Custom / Remote'. The group has 1 member, 'Organization Admin and 2 more', and is assigned 'Global Console Admin' service role.

15. When a Group is imported from another Organization, only the original creator of the Group has the ability to manage the members of that Group. Here you can see the Add / Remove User options are not available.



The screenshot shows the Broadcom Cloud Services Console interface. On the left, a sidebar lists various services: Services, IAM, Organization, Support, Developer Center, and Organization Hold. The 'Organization' service is selected. The main content area is titled 'Groups' and shows a list of groups. One group, 'broadcomgroup', is selected. A modal window titled 'Manage Group Members' is open, showing a table of 'Active Users'. The table has columns for Name, Email, and Account Identifier. One user is listed: 'David Four' with email 'david.four@broadcomcommunity.com' and account identifier 'david.four@broadcomcommunity.com'. The 'Remove Groups' button in the top right of the modal is highlighted with a red box.

16. To remove a Group, select the Group you'd like to remove, Click Remove Group then Remove.



The screenshot shows the Broadcom Cloud Services Console interface. On the left, a sidebar lists various services: Services, IAM, Organization, Support, Developer Center, and Organization Hold. The 'Organization' service is selected. The main content area is titled 'Groups' and shows a list of groups. One group, 'broadcomgroup', is selected and has a red box around its checkbox. A modal window titled 'Remove Groups' is open, asking 'Are you sure you want to remove the following groups? Once you remove these groups, they will no longer exist within the organization. While enterprise groups can be reassigned roles in the future, custom groups will be removed permanently.' The 'Remove' button in the bottom right of the modal is highlighted with a red box.

Federation

The Cloud Services Console on Broadcom supports a federated login experience. If an organization would like to enable federation within their organization, a request can be opened through our [Global Customer Assistance](#) team. Please be prepared to provide the following details to help initiate the federation setup.

NOTE: At this time Broadcom systems only supports Just-In-Time (JIT) Federation.

1. Identity Provider (IDP)
2. Public SAML Metadata URL
3. Primary (required) and/or Additional (optional) domains
4. Claims

Broadcom Attributes	IDP Claims	Required / Optional
Email	Email	Optional
User_LoginID	Username	Required
Family_Name	Lastname	Required
Given_Name	Firstname	Required
UserPrincipleName	UserPrincipleName	Optional
Customer specific attributes	Customer specific attributes	Optional