

AppNeta Endpoint Migration Plan

Action Required to Ensure Continuity of Service

Description of new endpoints for Monitoring Point data upload, new anycast IP addresses for AppNeta endpoints and application servers.

As we strive to maintain the reliability of our service, we truly appreciate your cooperation in preparing for the upcoming platform improvements. These changes will provide you with an even more secure, stable, and scalable experience.

Please review the provided documentation and follow the preparation checklist as necessary to ensure a smooth transition. If you require any assistance or have questions, don't hesitate to reach out to your AppNeta account manager. We will continue to keep you updated as we approach each milestone in the process.

Thank you for choosing AppNeta, and we are excited to continue offering exceptional service to support your business needs.

Best regards,
The AppNeta Team

New Monitoring Point Endpoints

Preparation Checklist:

	No	Yes	If answer is yes
Do you restrict outbound connections on 443 and do not already have *.pm.appneta.com whitelisted?	<input type="checkbox"/>	<input type="checkbox"/>	<p>There are now 3 endpoints dedicated to Monitoring Points. You must add *.pm.appneta.com OR if wildcards are not allowed, add the following before July 1st:</p> <ul style="list-style-type: none"> • data.pm.appneta.com • comms.pm.appneta.com • content.pm.appneta.com
Do you use IP whitelists for any outbound traffic on 443?	<input type="checkbox"/>	<input type="checkbox"/>	<p>You must add a new whitelist entry for application servers before August 1st:</p> <ul style="list-style-type: none"> • Contact Broadcom Support if you use IP whitelists

New Monitoring Point Endpoints

Preparation Checklist: *(Continued)*

	No	Yes	If answer is yes
Do you have Monitoring Points on manual/external upgrade*?	<input type="checkbox"/>	<input type="checkbox"/>	Set to Managed/Auto if possible. Otherwise upgrade immediately after July 1st and make sure to keep your Monitoring Points up to date throughout the year.

If you answered no to all the above questions, there are **no actions** for you to take.

If you have to add new endpoints, **keep existing whitelist entries in place until we advise you to remove them.**

Enterprise Monitoring Points on Manual/Scheduled Mode

During 2023, after each Monitoring Points release is announced, it's important to upgrade:

- **Container Monitoring Points**

A simple Docker command for those using [Docker Compose](#)

Or a simple Helm command for those using [AKS](#)

If you've lost your CMP configuration. Use the [Re-create](#) workflow to recover it.

- **SCCM Repository**

If you use SCCM or any other configuration management tool to deploy Monitoring Points to Windows and macOS workstations, update the image in SCCM so newly deployed workstations are up to date.