CA SiteMinder® Agent for IBM WebSphere

Agent Guide

r12.0 SP2

CA Technologies Product References

This document references the following CA Technologies products:

- CA SiteMinder®

Contact CA Technologies

Contact Technical Support

For your convenience, CA Technologies provides one site where you can access the information you need for your Home Office, Small Business, and Enterprise CA Technologies products. At http://ca.com/support, you can access the following:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

Provide Feedback

If you have comments or questions about CA Technologies product documentation, you can send a message to techpubs@ca.com.

If you would like to provide feedback about CA Technologies product documentation, complete our short customer survey, which is available on the CA Support website at http://ca.com/docs.

Contents

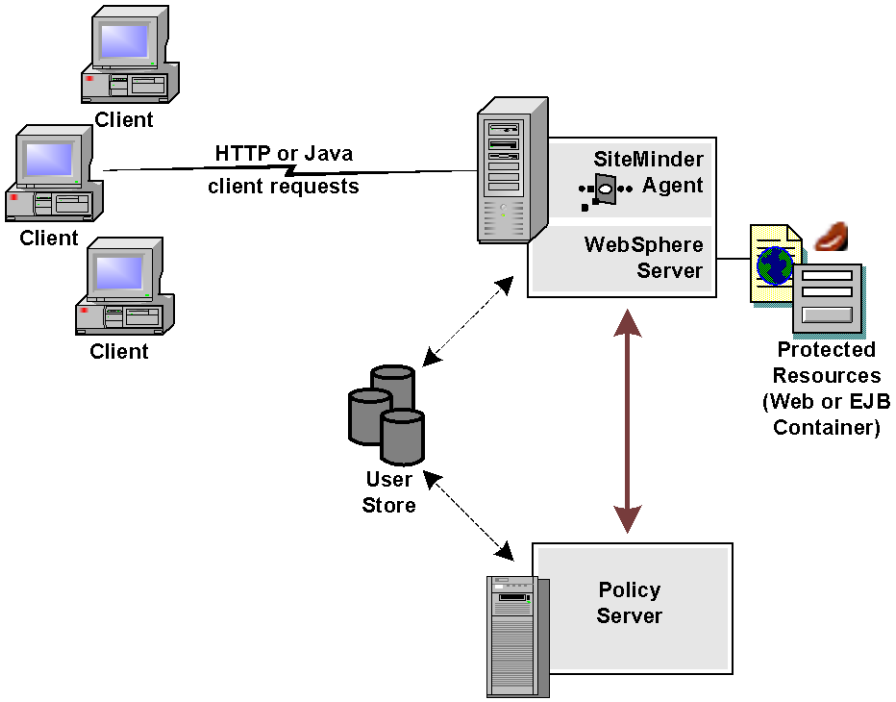
Chapter 1: Introduction

This section contains the following topics:

Overview

The SiteMinder Agent for IBM WebSphere provides a complete SiteMinder-based access control solution for IBM WebSphere Application Server 7.0. The SiteMinder Agent integrates the WebSphere Application Server into the SiteMinder environment, enabling you to implement policy-based access control to protect your WebSphere-hosted web applications and Enterprise JavaBean (EJB) resources.

The SiteMinder Agent for IBM WebSphere resides in a WebSphere Application Server, enabling you to extend the SiteMinder environment to protect WebSphere-hosted resources (in the Web and EJB containers). The following illustration shows a high-level example environment.



The SiteMinder Agent for IBM WebSphere provides the following features:

- SiteMinder Integration with the J2EE platform
- Fine-grained access control of the following J2EE resources:
  - Web Applications (including servlets, HTML pages, JSP, image files)
  - EJB components
- Support for bi-directional SiteMinder and WebSphere single sign-on (SSO)
- Support for WebSphere clustering

The SiteMinder Agent additionally supports:

- FIPS 140-2
- IPv6
- J2EE RunAs identity
- EJB standalone client applications
- Multibyte character usernames
- User mapping to support environments in which WebSphere and SiteMinder are not configured to use the same user store
- Centralized and dynamic agent configurations
- Caching of resource protection decisions and authentication and authorization decisions
- Web application error page processing (so that failure to answer an authentication request results in redirection to an error page)
- Logging
- Authorization auditing

Required Background Information

This guide assumes that you have the following technical knowledge:

- An understanding of Java, J2EE standards, J2EE application servers, and multi-tier architecture
- A strong knowledge of Java technology, including:
  - Servlets
  - JavaServer Pages (JSP)
  - Enterprise JavaBeans (EJB)
  - J2EE web Applications
- Experience with the IBM WebSphere Application Server Version, its architecture and security infrastructure.
- Familiarity with Java Authentication and Authorization Server (JAAS) and other WebSphere security-related topics:
  - WebSphere Trust Association Interceptor (TAI) concepts
  - Login modules
  - Java Authorization Contract for Containers (JACC) specification (JSR-115)

- Familiarity with SiteMinder concepts, terms, and Policy Server configuration tasks
- Familiarity with SiteMinder Web Agents

Additionally, to plan your security infrastructure effectively, you must be familiar with the applications that you plan to protect with SiteMinder.

SiteMinder Agent for IBM WebSphere Components

The SiteMinder Agent for IBM WebSphere consists of three custom Agent modules that plug into the WebSphere security infrastructure.

SiteMinder Trust Association Interceptor (TAI)

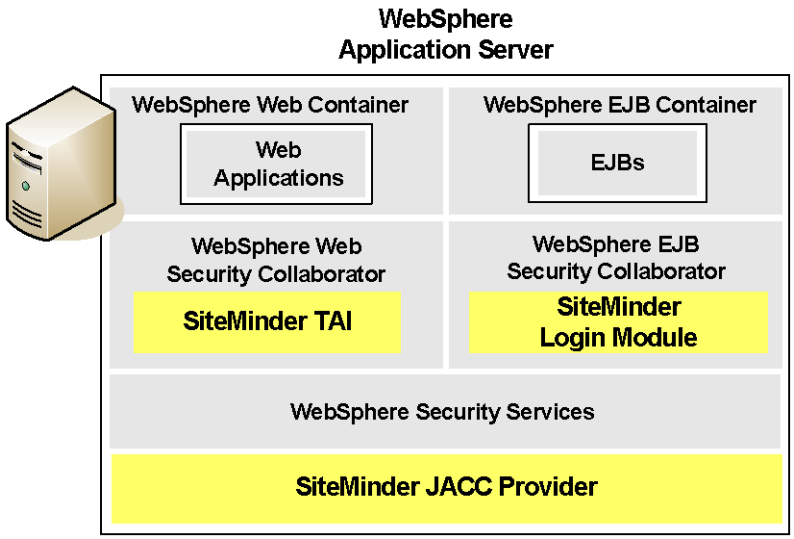
Establishes a Web Trust Association between WebSphere and SiteMinder so that credentials obtained from HTTP requests for web container resources can be validated against associated user directories configured in SiteMinder. Populates the Subject with a *SiteMinder Principal* that can be used by the SiteMinder JACC Provider for authorization.

SiteMinder Login Module

Validates user credentials obtained from Java client requests and system logins against associated user directories configured in SiteMinder. Populates the Subject with a SiteMinder Principal that can be used by the SiteMinder JACC Provider for authorization.

SiteMinder Java Authorization Contract for Containers (JACC) Provider

Provides SiteMinder policy-based authorization decisions for requests for Web or EJB resources using credentials in an associated SiteMinder Principal placed in the subject by the SiteMinder TAI or SiteMinder Login Module.

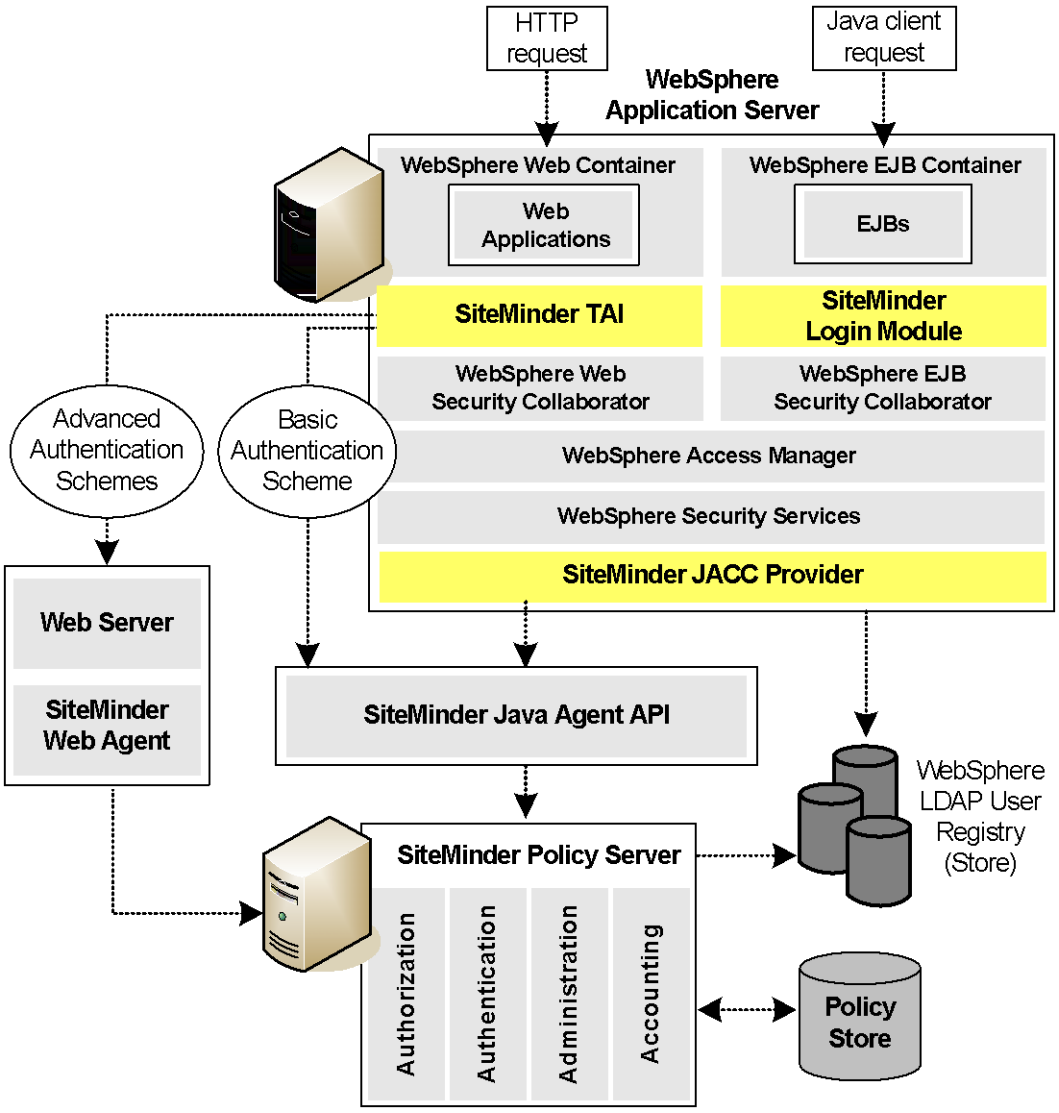


SiteMinder Trust Association Interceptor (TAI)

The SiteMinder Trust Association Interceptor module is a SiteMinder security module that plugs into the WebSphere TAI public security interface to provide a Web Trust Association (WTA) between WebSphere and SiteMinder. In this WTA, WebSphere assigns the SiteMinder TAI the responsibility of validating HTTP requests for Web container resources and creating principals that establish identity and can be used for authorization by the SiteMinder JACC Provider.

The SiteMinder TAI handles requests for HTTP resources:

- From users with pre-established SiteMinder sessions without challenging them for credentials (validating the session and obtaining user names from the associated SiteMinder session ticket cookies).
- From users without pre-established SiteMinder sessions by challenging them for credentials using SiteMinder basic or advanced authentication schemes. A SiteMinder Web Agent provides authentication services for advanced authentication schemes.


HTTP request
Java client request
WebSphere Application Server
WebSphere Web Container
Web Applications
WebSphere EJB Container
EJBs
SiteMinder TAI
SiteMinder Login Module
WebSphere Web Security Collaborator
WebSphere EJB Security Collaborator
WebSphere Access Manager
WebSphere Security Services
SiteMinder JACC Provider
Advanced Authentication Schemes
Basic Authentication Scheme
Web Server
SiteMinder Web Agent
SiteMinder Java Agent API
WebSphere LDAP User Registry (Store)
SiteMinder Policy Server
Authorization
Authentication
Administration
Accounting
Policy Store

The SiteMinder TAI always validates requests which contain SiteMinder session cookies; you must configure it to challenge other requests for credentials.

If SiteMinder authentication is successful, the SiteMinder TAI populates a JAAS Subject with a SiteMinder Principal that contains the username of the authenticated user and associated SiteMinder session data. Additionally, the SiteMinder TAI propagates the identity of the authenticated user to WebSphere, which then creates its own principal and adds it to the Subject for use by other, non-SiteMinder security modules.

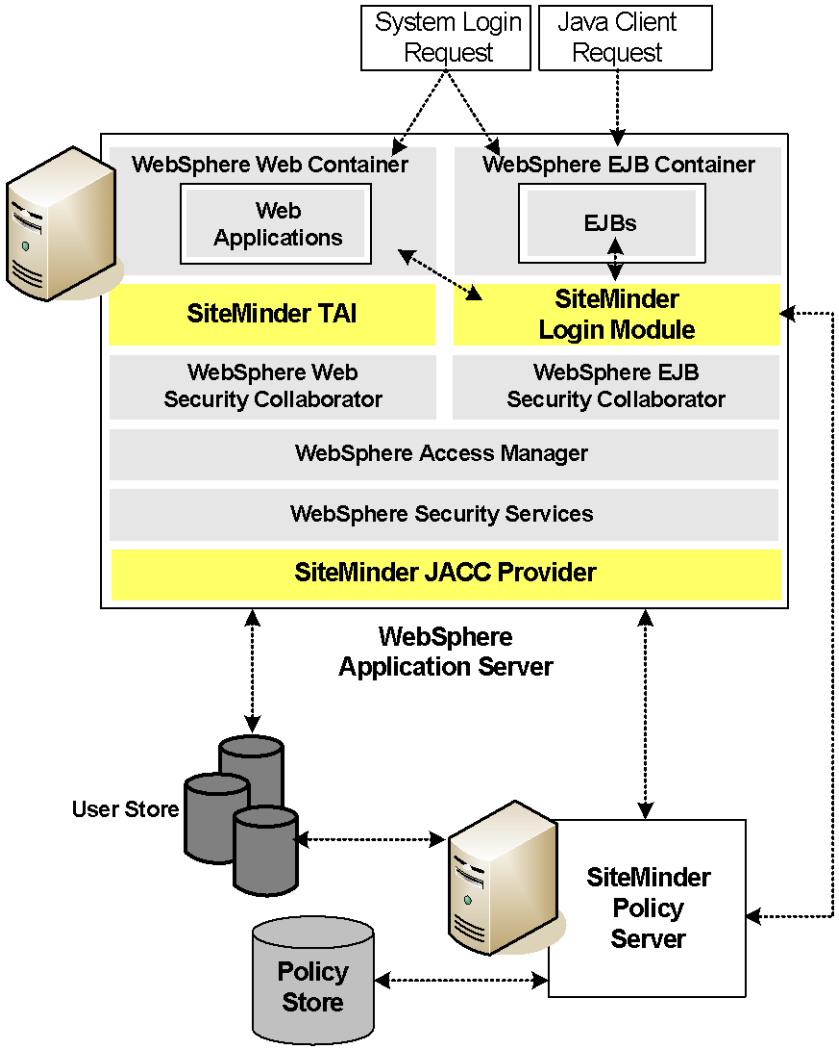
Note: If the SiteMinder TAI is configured to support environments in which the Policy Server and WebSphere have separate user stores, the SiteMinder TAI propagates to WebSphere a mapped user identity that matches an entry in the WebSphere user store.

More information:

Agent Configuration Options (see page 24)
Configure the TAI, SiteMinder-Side (see page 67)
Identity and User Mapping (see page 21)

SiteMinder Login Module

The SiteMinder Login Module is a standard JAAS Login Module that authenticates credentials (username/password) obtained from Java client and system login requests.



If SiteMinder authentication is successful, the SiteMinder Login Module populates a JAAS Subject with a SiteMinder Principal that contains the username and associated SiteMinder session data. Additionally, the SiteMinder Login Module propagates the identity of the authenticated user to WebSphere, which then creates its own principal and adds it to the Subject.

Note: If the SiteMinder Login Module is configured to support environments in which the Policy Server and WebSphere have separate user stores, the SiteMinder Login Module propagates a mapped user identity that matches an entry in the WebSphere user store to the WebSphere Application Server.

More information:

Agent Configuration Options (see page 24)
Configure the Login Module, SiteMinder-Side (see page 76)
Identity and User Mapping (see page 21)

Request Types Supported by the SiteMinder Login Module

The SiteMinder Login Module handles the following request types:

- Java client (RMI-IIOP) requests for EJB container resources
- System login (such as J2EE RunAs identity) requests for resources in Web and EJB containers

More information:

J2EE Programmatic Security Call Principal Usage (see page 22)

SiteMinder Java Authorization Contract for Containers (JACC) Provider

The SiteMinder JACC Provider is a JAAS module that implements the Java Authorization Contract for Containers (JSR-115) specification, enabling the SiteMinder Agent for IBM WebSphere to handle authorization decisions for WebSphere Web and EJB resources.

The SiteMinder JACC Provider determines whether an authenticated user is allowed to access a protected WebSphere resource, based on associated SiteMinder policies configured using the Administrative UI.

The SiteMinder JACC Provider only accepts Subjects populated with a SiteMinder Principal containing SiteMinder session data (required to prove that SiteMinder authentication has occurred).

The SiteMinder JACC Provider implements the interfaces defined in the JSR-115 specification and fulfills the following contracts (with certain limitations):

- Provider Configuration Subcontract
- Policy Decision and Enforcement Subcontract

The SiteMinder JACC Provider does not fully comply with the JSR-115 Policy Configuration Subcontract; it does not create policies for applications. SiteMinder administrators must therefore create security policies for applications using the Administrative UI. However, because the SiteMinder JACC Provider does support the CONFIDENTIAL transport-guarantee, it tracks any WebUserDataPermission notifications that inform the Policy Configuration interface of resources that are constrained with that transport requirement.

More information:

Agent Configuration Options (see page 24)
Configure the SiteMinder JACC Provider, SiteMinder-Side (see page 82)
Configuring Policies for the SiteMinder Agent (see page 105)

Other Deployment Considerations

Other factors to consider when planning your SiteMinder Agent for IBM WebSphere deployment are:

- **Identity and User Mapping (see page 21)—**Required if the environment needs user mapping to provide WebSphere with user identities that match those in its user store when SiteMinder and WebSphere are not configured with the same user directories.
- **J2EE Programmatic Security (see page 22)—**Configuration requirements and considerations associated with SiteMinder Agent for IBM WebSphere support for J2EE programmatic security API calls.
- **User Session Handling (see page 22)—**Steps you must take to resolve user session synchronization issues because SiteMinder and WebSphere handle user sessions differently.
- **SiteMinder API Changes (see page 23)—**Considerations for client applications that use the SiteMinder Agent API.

Identity and User Mapping

The SiteMinder Agent for IBM WebSphere provides user mapping functionality that enables the SiteMinder Agent for IBM WebSphere to support environments in which SiteMinder is responsible for user authentication, but SiteMinder and WebSphere are not configured to authenticate users against the same user store.

By default, both the SiteMinder TAI and SiteMinder Login Module are responsible for authenticating the user against SiteMinder and propagating the user identity by populating the Subject with a SiteMinder Principal required to authorize the user using the SiteMinder JACC Provider. Additionally, they propagate that user identity to WebSphere, which creates its own principal and places that principal in the Subject.

However, WebSphere *requires* that an identity that is valid against the WebSphere user registry is available in the Subject to handle WebSphere Single Signon (SSO) and all J2EE programmatic security calls. Exceptions to this are isUserInRole() and isCallerInRole(), which are handled by the JACC specification and thus require only the SiteMinder Principal.

To handle this requirement, you configure user mapping policy objects (a user mapping rule, response, and policy) in the policy realm of the SiteMinder TAI and SiteMinder Login Module. These objects define a mapped identity that is valid against the WebSphere user registry. Then, when users make requests, they are authenticated using the SiteMinder identity, but the SiteMinder Agent for IBM WebSphere module responsible for authentication propagates an alternate, mapped user identity that WebSphere converts into a principal and places in the Subject in addition to the SiteMinder Principal.

User Session Handling

SiteMinder and WebSphere handle user sessions differently. To synchronize sessions, perform some additional configuration steps.

More information:

Session Handling (see page 119)

J2EE Programmatic Security Call Principal Usage

J2EE application components have access to standard security APIs that provide user identity and role membership information used for program logic. There are two types of calls—one that returns the identity of the user and another that returns Boolean decisions, based on an input role indicating whether the user has membership in that role.

API Call	Handling Container	Description
getRemoteUser ()	Web	Returns the login identity of the user making a request if the user has been authenticated, or null if the user has not been authenticated.
getUserPrincipal ()	Web	Returns a java.security.Principal object containing the name of the current authenticated user.
isUserInRole (String role)	Web	Returns a Boolean indicating whether the authenticated user is included in the specified logical role.

API Call	Handling Container	Description
getCallerPrincipal ()	EJB	Returns a java.security.Principal object containing the name of the caller.
isCallerInRole (String role)	EJB	Returns a Boolean indicating whether the caller is included in the specified logical role.

WebSphere always uses its own identity Principal to answer J2EE programmatic security calls (except isUserInRole() and isCallerInRole(), which use the SiteMinder Principal.

Note: The SiteMinder Agent for IBM WebSphere supports only globally-scoped roles; it does not support roles scoped to an application for any J2EE programmatic calls.

SiteMinder Agent API

This release uses the pure Java version of the SiteMinder Agent API. Any client applications that use the JNI version of the SiteMinder Agent API must verify that the JNI API jar file (smjavaagentapi.jar) is placed ahead of the pure Java API jar file (smagentapi.jar) in the applications classpath. The JNI API jar file must be placed ahead only in the classpath of the application itself, not for deployed SiteMinder Agent modules.

Agent Configuration Options

Although all the SiteMinder Agent for IBM WebSphere modules are installed by the Agent installation, you do not need to configure all of them. The following table provides an overview of the SiteMinder Agent modules, their functions and interdependencies.

Agent Component/Function	Upstream Requirements	Downstream Requirements
SiteMinder TAI (no challenge for credentials) (Web container authentication; SiteMinder preauthenticated requests only)	A trusted issuer of SiteMinder session cookies	None for authentication-only solution. To support SiteMinder authorization, SiteMinder JACC Provider required; SiteMinder Login Module may be required to assert WebSphere propagation tokens in Subject recreation situations.
SiteMinder TAI (challenge for credentials) (Web container authentication; all requests)	SiteMinder Web Agent for nonbasic authentication schemes	None for authentication-only solution. To support SiteMinder authorization, SiteMinder JACC Provider required; SiteMinder Login Module may be required to assert WebSphere propagation tokens in Subject recreation situations.

Agent Component/Function	Upstream Requirements	Downstream Requirements
SiteMinder Login Module (EJB container and system login authentication; assertion of WebSphere propagation tokens)	None	To support SiteMinder authorization, SiteMinder JACC Provider required; otherwise user mapping must be configured to provide WebSphere principal for use by WebSphere security.
SiteMinder JACC Provider (Authorization)	Subject populated with SiteMinder Principal.	None

While the previous table shows that a range of different Agent module configurations is possible, two configurations are most likely to provide the solutions to real-life deployment scenarios:

Requirement	Suggested Configuration
You must establish a trust relationship between the SiteMinder and WebSphere Single Signon (SSO) environments so that HTTP clients authenticated by SiteMinder are not rechallenged by WebSphere when they access web applications hosted by a WebSphere Application Server or the converse. (Or you are upgrading from an existing SiteMinder Application Server Agent for WebSphere solution.)	Configure the SiteMinder TAI in a Web Trust Association environment in which: ■ HTTP requests to web applications are intercepted by the SiteMinder TAI ■ Users are authenticated through policies defined on the Policy Server
You have existing WebSphere or application-based authorization policies that are sufficient for your needs.	In a WebSphere SSO environment, you may require the SiteMinder Login Module to assert WebSphere propagation tokens in situations when WebSphere must reestablish Subjects created by the SiteMinder TAI.

Requirement	Suggested Configuration
You must establish a trust relationship between the SiteMinder and WebSphere Single Signon (SSO) environments so that HTTP clients authenticated by SiteMinder are not rechallenged by WebSphere when they access web applications hosted by a WebSphere Application Server or the converse. You want to implement SiteMinder authentication and authorization policies for requests for Web client applications, EJB client applications, or both.	Configure the complete SiteMinder Agent solution, comprising: ■ SiteMinder TAI ■ SiteMinder Login Module ■ SiteMinder JACC Provider

Use Cases

The SiteMinder Agent for IBM WebSphere modules that you configure depend upon your requirements and fall into the following two scenarios:

- SiteMinder TAI-Only Use Case
- All SiteMinder Agent for IBM WebSphere Modules Use Case

More information:

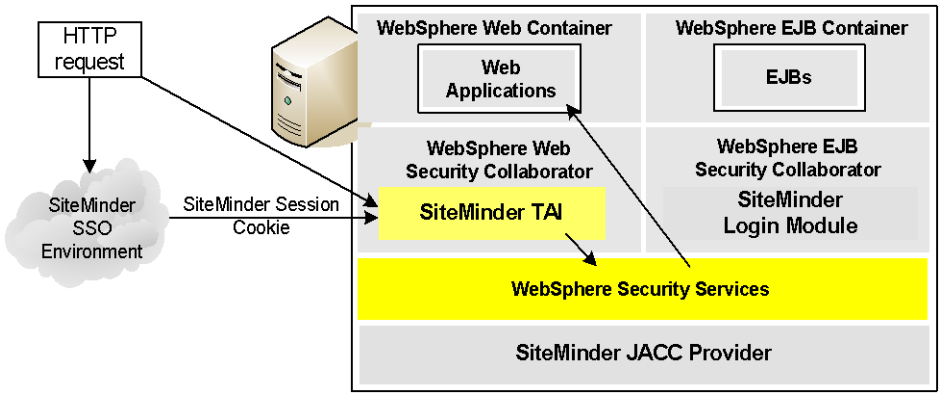
Agent Configuration Options (see page 24)

SiteMinder TAI-Only Use Case

The SiteMinder TAI-only use case lets you combine SiteMinder and WebSphere single sign-on environments. In this scenario, users authenticated within the SiteMinder environment are allowed access to WebSphere-hosted web applications without being challenged by WebSphere.

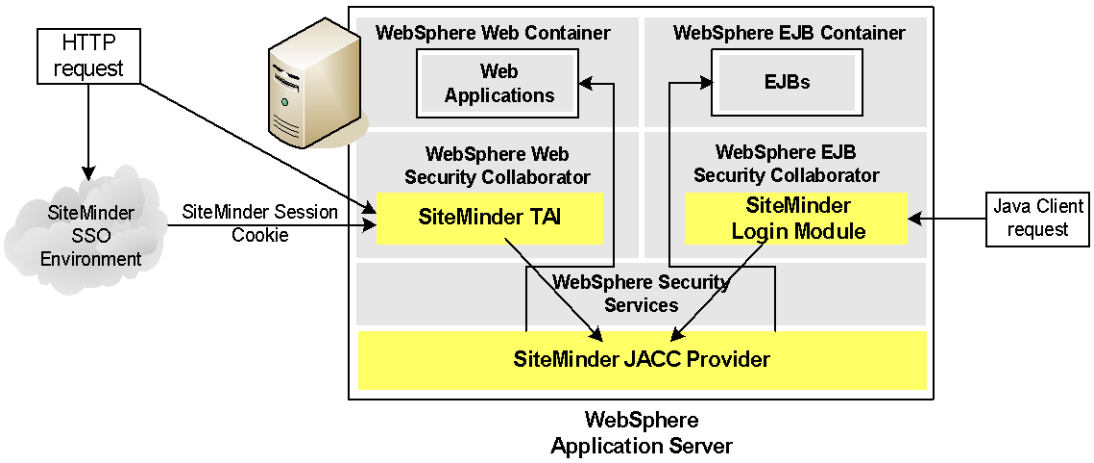
You can also configure the SiteMinder TAI to handle requests without associated SiteMinder session cookies by challenging them for credentials and authenticating them against SiteMinder user directories.

Authorization is performed using existing WebSphere security policies.



All Modules Use Case

The use case illustrated in the following diagram enables you to handle all the request types supported by the SiteMinder TAI and the SiteMinder Login Module and provides SiteMinder authorization using the SiteMinder JACC Provider.



The SiteMinder TAI handles requests for Web container applications (with or without associated SiteMinder session cookies if configured to challenge for credentials).

The SiteMinder Login Module handles Java client requests for EJB container resources and J2SE RunAs requests for resources in either container.

The SiteMinder JACC Provider provides SiteMinder authorization for all requests.

Recommended Reading List

To learn about the WebSphere Application Server and Java, see the following resources:

- IBM Redbooks Online

  http://www.redbooks.ibm.com/Redbooks.nsf/redbooks/
- IBM WebSphere Application Server Information Center

  http://www-306.ibm.com/software/webservers/appserv/was/
- Sun Microsystems, Inc., online documentation

  http://java.sun.com.

Chapter 2: Preconfigure Policy Objects for the SiteMinder Agent

This section contains the following topics:

Policy Object Preconfiguration Overview

Before you install the SiteMinder Agent for IBM WebSphere, the SiteMinder Policy Server must be installed and be able to communicate with the system where you plan to install the SiteMinder Agent. Additionally, configure the Policy Server with the following:

- **A SiteMinder administrator that has the right to register trusted hosts**

  A trusted host is a client computer where one or more SiteMinder Agents are installed. The term trusted host refers to the physical system. There must be an administrator with the permission to register trusted hosts.

  To configure an administrator, see the Administrators chapter of the *SiteMinder Policy Server Configuration Guide*.

- **Agent object/Agent identity**

  An Agent object creates an Agent identity by assigning the Agent a name. You define an Agent identity from the Agents object in the Administrative UI. You assign the Agent identity a name and specify the Agent type as a Web Agent.

  The name you assign for the Agent is the same name you specify in the DefaultAgentName parameter for the Agent Configuration Object that you must also define to manage an Agent centrally.

- **Host Configuration Object**

  This object defines the communication between the trusted host and the Policy Server after the initial connection between the two is made.

  A trusted host is a client computer where one or more SiteMinder Agents can be installed. The term trusted host refers to the physical system, in this case the WebSphere Application Server host.

  Do not confuse this object with the trusted hosts configuration file, SmHost.conf, which is installed at the trusted host after a successful host registration. The settings in the SmHost.conf file enable the host to connect to a Policy Server for the first connection only. Subsequent connections are governed by the Host Configuration Object.

  For more information, see the *SiteMinder Policy Server Configuration Guide*.

- **Agent Configuration Object**

  This object includes the parameters that define the SiteMinder Agent configuration. Several parameters are required for basic operation.

  The Agent Configuration Object must include a value for the DefaultAgentName parameter. This entry must match an entry you defined in the Agent object.

  For more information, see the *SiteMinder Policy Server Configuration Guide.*

Note: If you are using the SiteMinder Agent for IBM WebSphere to challenge for credentials using an advanced authentication scheme, also configure the policy objects for the Web Agent that performs authentication.

For detailed information about how to configure SiteMinder Agent-related objects, see the *SiteMinder Policy Server Configuration Guide,* the *SiteMinder Web Agent Guide,* and the *SiteMinder Web Agent Installation Guide*.

Preconfigure the Policy Objects

The following is an overview of the configuration procedures you must perform on the Policy Server before installing the Agent software:

1. Duplicate or create a Host Configuration Object, which holds initialization parameters for a Trusted Host. (If upgrading from an earlier Agent install, you can use the existing Host Configuration object).

   The Trusted Host is a server that hosts one or more Agents and handles their connection to the Policy Server.

2. As necessary, add or edit Trusted Host parameters in the Host Configuration Object that you created.

3. Create an Agent identity for the SiteMinder Agent for WebSphere. Select **Web Agent** as the Agent type for the SiteMinder Agent for IBM WebSphere and its constituent modules.

4. Duplicate an existing or create an Agent Configuration Object (ACO), which holds Agent configuration parameters and can be used to configure a group of Agents centrally.

   Note: When duplicating an existing Agent Configuration Object (ACO), do not duplicate any of the default settings. Only duplicate an existing, working Agent Configuration Object that was created for SiteMinder Agent for WebSphere.

5. In the Agent Configuration Object you created, verify that the DefaultAgentName parameter is set to specify the Agent identity defined in Step 3.

Note: You can optimize the Agent configuration after installation. For example, you can create additional Agent Configuration Objects to provide per-module configuration and logging options.

More information:

Fine-Tune the Agent Configuration Setup (see page 61)

What to Do After Preconfiguring the Policy Server

After preconfiguring the Policy Server for the Agent, install the SiteMinder Agent for IBM WebSphere software.

More information:

Installing and Upgrading the Agent (see page 35)

Chapter 3: Installing and Upgrading the Agent

This section contains the following topics:

Overview

This chapter describes how to install the SiteMinder Agent for IBM WebSphere on Windows and UNIX platforms. The SiteMinder Agent installation includes the following modules:

- SiteMinder Trust Association Interceptor (TAI)
- SiteMinder Login Module
- SiteMinder Java Authorization Contract for Containers (JACC) Provider

Note: Although all Agent modules are installed when you run the Agent installation, you are only required to configure the modules that you need.

Upgrade from a Previous Release

The SiteMinder Agent for IBM WebSphere software cannot be upgraded from a previous version. To install the current version, first uninstall the previous version of the SiteMinder Agent. For information, see the documentation associated with the release that you must uninstall.

However, if you are upgrading from the previous SiteMinder TAI release, you can use most of your existing SiteMinder and WebSphere configuration settings that relate to the SiteMinder TAI. Any required changes are noted.

Before You Begin

This section describes the steps you must take before you install the SiteMinder Agent for IBM WebSphere.

Software Requirements

Install supported versions of required software before you install the SiteMinder Agent.

For a complete list of supported software, operating systems, Java environments, and prerequisite CA product versions, refer to the SiteMinder Agent for Application Servers Platform Support Matrix on the Technical Support site.

Requirements for all installations

Supported versions of the following software must be installed and properly configured before you install the SiteMinder Agent:

- IBM WebSphere Application Server and any cumulative fixes for this application server. For WebSphere hardware and software requirements, see the WebSphere documentation.
- A supported Java Runtime Environment (JRE) patched to support unlimited key strength in the Java Cryptography Extension (JCE) package.

  Note: If the JRE used by the WebSphere Application Server and the SiteMinder Agent is not patched to support unlimited key strength, host registration fails during SiteMinder Agent installation and WebSphere fails to start once the SiteMinder Agent has been configured on WebSphere.

The path to the JRE installation directory must be present in your environment. For example, on UNIX systems, if your JRE is not present in the PATH variable, run these commands:

PATH=$PATH:*JRE***/bin**

export PATH

JRE

Specifies the location of your Java Runtime Environment.

Note: For a list of supported JREs, see the SiteMinder support matrix on the Technical Support site.

- SiteMinder Policy Server (typically on a different system in production environments)

Note: Be sure to install supported versions of the prerequisite software in the correct order.

Requirements for installations featuring advanced authentication

To use the SiteMinder TAI to challenge web requests that do not include a valid SiteMinder session cookie for credentials using advanced (other than Basic) authentication schemes, a supported SiteMinder Web Agent must also be installed.

Note: The SiteMinder Policy Server and Web Agent (where applicable) can be installed on different systems than the WebSphere Application Server.

More information:

Installation Checklist (see page 38)

Define the JAVA_HOME Environment Variable

The SiteMinder Agent install and uninstall programs require that a JAVA_HOME variable is defined in the environment that specifies the installed location of the WebSphere Java Runtime Environment (JRE).

To set the JAVA_HOME variable on Windows

1. Open a command window.
2. Enter the following command:

   set JAVA_HOME=*JRE*

   JRE

   Defines the location of the WebSphere Java Runtime Environment install directory (the default is C:\Program Files\IBM/WebSphere\AppServer\java).

To set the JAVA_HOME variable on UNIX

1. Open a command shell.
2. Run the following command:

   set JAVA_HOME=*JRE*; export JAVA_HOME

   JRE

   Defines the location of the WebSphere Java Runtime Environment install directory (the default is /opt/WebSphere/AppServer/java).

Installation Checklist

Before you install the SiteMinder Agent for IBM WebSphere on the WebSphere server, complete the steps in the following table. To help ensure proper configuration, follow the steps in order. You can place a check in the first column as you complete each step.

Completed?	Steps	For information, see...
	Install and configure the SiteMinder Policy Server.	*CA SiteMinder Policy Server Installation Guide*
	Install the IBM WebSphere Application Server.	The IBM WebSphere Application Server Documentation
	Configure the Policy Server for the SiteMinder Agent for IBM WebSphere.	Preconfigure Policy Objects for the SiteMinder Agent (see page 31)

Completed?	Steps	For information, see...
	Install the Agent on the WebSphere Application Server. Note: For WebSphere clusters, install the Agent on each node in the cluster.	Install the SiteMinder Agent for WebSphere (see page 39)
	If using the SiteMinder TAI to challenge requests for credentials using advanced authentication schemes, install and configure a SiteMinder Web Agent .	Install a Web Agent to Process Advanced TAI Authentication (see page 49)

Installation Location References

In this guide:

- *ASA_HOME* refers to the installed location of the SiteMinder Agent for IBM WebSphere.
- *WS_HOME* refers to the installed location of the WebSphere Application Server.

Install the SiteMinder Agent for IBM WebSphere

This section describes how to perform a fresh install of the SiteMinder Agent for IBM WebSphere. Ignore this section if you are updating an earlier version of the SiteMinder Agent.

Information Required During Installation

The installation program prompts you for the following information:

- Location where WebSphere Application Server is installed. The default is:

  Windows: C:\Program Files\IBM\WebSphere\AppServer

  UNIX: /opt/IBM/Websphere/AppServer

- Policy Server IP Address
- If registering a new Trusted Host during installation (optional):
  - SiteMinder administrator user name and password
  - Unique Trusted Host Name.
  - Host Configuration Object name for the SiteMinder Agent

    (Object must exist on the Policy Server before you install the SiteMinder Agent.)

  If you decide not to register the Trusted Host now, you can do it later.
- If the install system is already registered as a Trusted Host for a SiteMinder Agent for WebSphere, the location of an existing Trusted Host configuration (SmHost.conf) file.

  Note: You cannot use an SmHost.conf file created for a SiteMinder Web Agent.
- SiteMinder Agent Configuration Object name.

  (This object must exist on the Policy Server User before installing the SiteMinder Agent.)

Run the Installation in GUI Mode

When performing a fresh install you can run the installation program for the SiteMinder Agent for IBM WebSphere using a graphical user interface on Windows and UNIX platforms.

The installation program and other required files can be downloaded from the Technical Support site.

To obtain the installation kit from the Support site

1. Click Technical Support.
2. Log in to CA Support Online.

3. Click Download Center.
4. Search the Download Center for the CA SiteMinder Agent for WebSphere installation kit for your operating environment.
5. Download the kit and extract its content to a temporary location.
6. Verify that all required files are present:
   - ca-asa-wls-12.0-sp02.bat (Windows)
   - ca-asa-wls-12.0-sp02.sh (UNIX)
   - ca-asa-wls-install.jar

Notes for UNIX Installations

If you are planning to run the installation in GUI mode on UNIX, consider the following before you begin:

- Running a GUI-mode installation or running the Configuration Wizard using the Exceed application can cause truncation of text in dialogs because of unavailable fonts. This limitation has no affect on SiteMinder Agent installation and configuration.
- If you are installing the SiteMinder Agent over telnet or other terminal emulation software, you must have an X-Windows session running in the background to run the GUI mode installation. Additionally, set the DISPLAY variable to your terminal, as follows:

  DISPLAY=111.11.1.12:0.0

  export DISPLAY

  If you try to run in GUI mode through a telnet window without an X-Windows session, the installer throws a Java exception and exits.
- You can also run a command line installation from a console window.

To install the SiteMinder Agent using the graphical user interface (GUI) mode

1. Log in as the user who installed WebSphere. For example, if you installed as root, login as root.
2. Exit all applications that are running.
3. Open a command window and navigate to where the install kit is located

4. Enter the appropriate command for your operating system.

   Windows:

   ca-asa-was-12.0-sp02.bat

   UNIX:

   sh ca-asa-was-12.0-sp02.sh

5. Read the License Agreement. If you accept the terms, select the I accept the terms of the License Agreement option and click Next.

6. On the Choose Install Folder screen, specify a location for installing the SiteMinder Agent for IBM WebSphere and click Next. We recommend the following default location:

   Windows: C:\Program Files\CA\smwasasa

   UNIX: /CA/smwasasa

   If you specify a folder that does not exist, the installer asks if you want to create it. Click Yes to create it; the installer creates a folder named smwasasa in whatever directory you specify.

   The program installs the required files.

7. On the Choose WebSphere Folder screen, specify the installation location of the WebSphere Application Server and click Install. For example:

   Windows: *drive*:\WebSphere\AppServer

   UNIX: /opt/WebSphere/AppServer

   The program installs the required files.

   Note: If the location you specify is not present, the installation program displays an error message and asks you to reenter the information.

8. On the Host Registration screen, select one of the following:

   - Yes, create trusted host — The installer invokes the Host Registration tool, smreghost, to register the unique trusted host name with the Policy Server and create the SmHost.conf file. Registering the system as a trusted host enables the SiteMinder Agent to establish a secure, trusted connection with the Policy Server.

     Create a Host Configuration Object (see page 33) in the Policy Server before registering a trusted host.

   - No, use existing file — The installer invokes the smreghost tool to use an existing SmHost.conf file created for a SiteMinder Agent for IBM WebSphere to establish the connection between the trusted host and the Policy Server.

     Note: Specify this option *only* if you are reinstalling the SiteMinder Agent for WebSphere and the SmHost.conf file that you want to use was therefore created by the smreghost tool supplied with this release. The SiteMinder Agent for WebSphere is implemented using a pure Java SiteMinder Agent API and cannot use an SmHost.conf file created for another SiteMinder Agent to establish its connection to the Policy Server.

9. If you selected "Yes, create a trusted host" on the Host Registration screen, do the following:

   a. On the FIPS Mode Setting screen, select one of the following options and then click Next:

      FIPS Compatibility Mode (Default)

      Specifies non-FIPS mode, which lets the Policy Server and the Agents read and write information using the existing SiteMinder encryption algorithms. If your organization does not require the use of FIPS-compliant algorithms, the Policy Server and the Agents can operate in non-FIPS mode without further configuration. If you do *not* want to use FIPS encryption, accept this default.

      FIPS Migration Mode

      Specifies FIPS-migration mode, which is used when you are upgrading an earlier version of SiteMinder to full-FIPS mode. The Policy Server and the Agents continue to use the existing SiteMinder encryption algorithms as you migrate your environment to use only FIPS 140-2 approved algorithms.

FIPS Only Mode

Specifies full-FIPS mode, which requires that the Policy Server and Web Agents read and write information using only FIPS 140-2 algorithms.

Important! A SiteMinder installation that is running in Full FIPS mode cannot interoperate with, or be backward compatible to, earlier versions of SiteMinder that do not support FIPS, including all agents, custom software using older versions of the Agent API, and custom software using PM APIs or any other API that the Policy Server exposes. Relink all custom software using Policy Management APIs or any other API that the Policy Server exposes with FIPS-supporting versions of the respective SDKs to achieve the required support for Full FIPS mode.

b. On the Host Registration screen, enter the following information and click Next:

- Policy Server IP Address—IP address of the Policy Server where you are registering the host
- SM Admin Username—Name of the administrator permitted to register the host with the Policy Server
- SM Admin Password—Password for the SM Admin account
- Host Name—Unique name that represents the trusted host to the Policy Server. The name does not have to be the same as the physical client system you are registering; it can be any unique name.
- Host Config Object— Name of the Host Configuration Object specified in the Policy Server.

The installation program registers your unique trusted host name with the Policy Server. If your Policy Server is not running, an error message appears and you can register the trusted host later using the smreghost tool.

If you have not patched the JVM Java Cryptography Extension (JCE) package for unlimited cryptography, host registration fails and the following error message appears:

Failed to enable any clusters. Registration has failed.

10. If you selected "No, use existing file" on the Host Registration screen, enter the location of a host configuration file (SmHost.conf) created for a SiteMinder Agent for WebSphere in the text box, or click Choose to browse for the file.

    The default location of SmHost.conf is either:

    ASA_HOME\conf\ (Windows)

    or

    ASA_HOME/conf/ (UNIX)

11. On the Agent Configuration screen, specify the name of the Agent Configuration Object that you created in the Administrative UI before installing the SiteMinder Agent. Click Next.
12. On the Install Complete screen, click Done to exit the installer.

    The installation is complete.

More information:

Preconfigure the Policy Objects (see page 33)

Run the Installation in Console Mode on UNIX

When performing a fresh install on UNIX platforms, you can run the installation program for the SiteMinder Agent for IBM WebSphere from the console.

The installation program and other required files can be downloaded from the Technical Support site.

To obtain the installation kit from the Support site

1. Click Technical Support.
2. Log in to CA Support Online.
3. Click Download Center.

4. Search the Download Center for the CA SiteMinder Agent for WebSphere installation kit for your operating environment.
5. Download the kit and extract its content to a temporary location.
6. Verify that all required files are present:
   - ca-asa-wls-12.0-sp02.bat (Windows)
   - ca-asa-wls-12.0-sp02.sh (UNIX)
   - ca-asa-wls-install.jar

To install the SiteMinder Agent for WebSphere by running the installation script in a UNIX console

1. Login as the user who installed WebSphere. For example, if you installed as root, login as root.
2. Exit all applications that are running.
3. Open a command shell and navigate to where the install kit is located
4. Enter the following command:

   ```
   sh ca-asa-was-12.0-sp02.sh -i console
   ```

   The -i console option interactively runs the installation from a console.
5. Read the License Agreement. If you accept the terms, enter Y and then press Enter.
6. In the Choose Install Folder section, specify a location for the SiteMinder Agent for IBM WebSphere installation, and then press Enter.

   We recommend the following location:

   /opt/smwasasa
7. Enter **Y**, then press Enter to create or confirm the installation location for the SiteMinder Agent.

   The program installs the required files in the SiteMinder Agent install location.
8. Specify the installation location of the WebSphere Application Server. For example:

   ```
   /opt/WebSphere/AppServer
   ```

   The program installs the required files in the WebSphere install location.

9. When the Host Registration prompt appears, select one of the following numbers:

   - **1**—The installer invokes the Host Registration tool, smreghost, to register the unique trusted host name with the Policy Server and create the SmHost.conf file. Registering the system as a trusted host enables the SiteMinder Agent to establish a secure, trusted connection with the Policy Server.

     Create a Host Configuration Object (see page 33) in the Administrative UI before registering a trusted host.

   - **2**—The installer invokes the smreghost tool to use an existing SmHost.conf file created for a SiteMinder Agent for IBM WebSphere to establish the connection between the trusted host and the Policy Server.

     Note: Specify this option *only* if you are the reinstalling the SiteMinder Agent for WebSphere and the SmHost.conf file that you want to use was therefore created by the smreghost tool supplied with this release. The SiteMinder Agent for WebSphere is implemented using a pure Java SiteMinder Agent API and cannot use an SmHost.conf file created for another SiteMinder Agent to establish its connection to the Policy Server.

10. If you entered 1 at the Host Registration prompt (to create a new trusted host), do the following:

    a. When prompted to select a FIPS mode, select one of the following options:

       - **1**—FIPS Compatibility Mode (Default)

         Specifies non-FIPS mode, which lets the Policy Server and the Agents read and write information using the existing SiteMinder encryption algorithms. If your organization does not require the use of FIPS-compliant algorithms, the Policy Server and the Agents can operate in non-FIPS mode without further configuration. If you do *not* want to use FIPS encryption, accept this default.

       - **2**—FIPS Migration Mode

         Specifies FIPS-migration mode, which is used when you are upgrading an earlier version of SiteMinder to full-FIPS mode. The Policy Server and the Agents continue to use the existing SiteMinder encryption algorithms as you migrate your environment to use only FIPS 140-2 approved algorithms.

- **3**—FIPS Only Mode

  Specifies full-FIPS mode, which requires that the Policy Server and Web Agents read and write information using only FIPS 140-2 algorithms.

Important! A SiteMinder installation that is running in Full FIPS mode cannot interoperate with, or be backward compatible to, earlier versions of SiteMinder that do not support FIPS, including all agents, custom software using older versions of the Agent API, and custom software using PM APIs or any other API that the Policy Server exposes. Relink all custom software using Policy Management APIs or any other API that the Policy Server exposes with FIPS-supporting versions of the respective SDKs to achieve the required support for Full FIPS mode.

b. When prompted, enter the following information:

   - Policy Server IP Address–IP address of the Policy Server where you are registering the host
   - SM Admin Username–Name of the administrator permitted to register the host with the Policy Server
   - SM Admin Password–Password for the SM Admin account
   - Host Name–Unique name that represents the trusted host to the Policy Server. The name does not have to be the same as the physical client system you are registering; it can be any unique name.
   - Host Config Object–Name of the Host Configuration Object specified in the Policy Server.

   The installation program registers your unique trusted host name with the Policy Server. If your Policy Server is not running, a message appears and you can register the trusted host manually later.

   If you have not patched the JVM Java Cryptography Extension (JCE) package for unlimited cryptography, host registration fails and the following error message appears:

   Failed to enable any clusters. Registration has failed.

11. If you entered "2" at the Host Registration prompt (to use an existing trusted host), enter the location of the host configuration file (smhost.conf) created for a SiteMinder Agent for WebSphere.

    The default location of the file is:

    ASA_HOME/conf/

12. Supply the name of the Agent Configuration Object that you created for the SiteMinder Agent.
13. At the installation complete prompt, press Enter to exit the installer. The installation of the SiteMinder Agent for IBM WebSphere is complete.

More information:

Preconfigure the Policy Objects (see page 33)

Install a Web Agent for Advanced TAI Authentication

If you are configuring the SiteMinder TAI to challenge requests for credentials, a SiteMinder Web Agent is required to collect credentials and authenticate user requests for authentication schemes other than Basic (the TAI can handle basic authentication itself).

If no suitable Web Agent is present in your SiteMinder environment, install and configure one (together with a supported Web Server).

For information about how to install and configure SiteMinder Web Agents, see the *CA SiteMinder Web Agent Installation Guide* and the *CA SiteMinder Agent Guide*.

More information:

SiteMinder Trust Association Interceptor (TAI) (see page 15)

Register a Trusted Host Using the Registration Tool

When you install a SiteMinder Agent on a server for the first time, you are prompted to register that server as a trusted host. Once the trusted host is registered, you do not have to reregister with subsequent Agent installations.

There might be situations when you want to register or reregister a trusted host independent of an Agent installation, such as the following:

- You chose not to register the trusted host during Agent installation
- You must change the FIPS mode the SiteMinder Agent and Policy Server use to exchange information
- To rename the trusted host if there has been a change to your SiteMinder environment
- To reestablish a trusted host if the trusted host has been deleted in the Administrative UI
- To recreate policy objects if the trusted host policy objects have been deleted from the policy store or the policy store has been lost
- To change the shared secret that secures the connection between the trusted host and the Policy Server
- To recreate the SmHost.conf configuration file if it is lost
- To overwrite an existing trusted host without deleting it first

Register a Trusted Host on Windows

To register or reregister a trusted host on Windows, use the Registration Tool, smreghost. This tool is installed when you install an Agent on a trusted host, and is located in the directory *ASA_HOME*\bin.

Note: When reregistering a host with the same name using smreghost, first remove the host from the Administrative UI unless you use the smreghost command argument, **-o**, which lets you overwrite an existing trusted host without having to delete it from the Policy Server.

To run smreghost to register or reregister a trusted host on Windows

1. Open a Command Prompt window.
2. Navigate to *ASA_HOME*\bin
3. Enter the smreghost command using at least the following required arguments:

   smreghost -i *policy_server_IP_address:port*
   -u *administrator_username* -p *Administrator_password*
   -hn *hostname_for_registration*
   -hc *host_configuration_object*

   The smreghost also takes a number of optional requirements not shown here. For a complete list of smreghost arguments, see smreghost Command Arguments (see page 52).

   Note: There must be a space between each command argument and its value.

More information:

smreghost Command Arguments (see page 52)

Register a Trusted Host on UNIX

To register or reregister a trusted host on UNIX use the Registration Tool, smreghost. This tool is installed when you install an Agent on a trusted host, and is located in the directory *ASA_HOME*/bin.

Note: When reregistering a host with the same name using smreghost, first remove the host from the Administrative UI unless you use the smreghost command argument, **-o**, which lets you overwrite an existing trusted host without having to delete it from the Policy Server.

To run smreghost to register or reregister a host on UNIX

1. Open a Command Prompt window.
2. Verify that the library path environment variable contains the path to the SiteMinder Agent bin directory by entering the following two commands:

   library_path_variable=${*library_path_variable*}:*ASA_HOME*/bin

   export *library_path_variable*

   where *library_path_variable* is LD_LIBRARY_PATH for Solaris and Linux and is SHLIB_PATH for HP-UX.

Example: setting the library path

To set the library path for Solaris systems, enter the following two commands:

```
LD_LIBRARY_PATH=${LD_LIBRARY_PATH}:/opt/smwlsasa/bin
export LD_LIBRARY_PATH
```

3. Enter the smreghost command using at least the following required arguments:

```
smreghost -i policy_server_IP_address:port
    -u administrator_username -p Administrator_password
    -hn hostname_for_registration -hc host_configuration_ object
```

The smreghost also takes a number of optional requirements not shown here. For a complete list of smreghost arguments, see smreghost Command Arguments (see page 52).

Note: There must be a space between each command argument and its value.

More information:

smreghost Command Arguments (see page 52)

smreghost Command Arguments

This following is a complete list of valid arguments for the smreghost tool.

-i *policy_server_IP_ address:port*

Indicates the IP address of the Policy Server where you are registering this host. Specify the port of the authentication server only if you are not using the default port.

If you specify a port number, which can be a non-default port, that port is used for all three Policy Server servers (authentication, authorization, accounting), however, the unified server responds to any Agent request on any port. For example, if you specify port 55555, the policy server entry in the SmHost.conf file will show the following:

"*policy_server_ip_address*,5555,5555,5555"

Example: (IPv4) 127.0.0.1,55555

Example: (IPv6) [2001:DB8::/32][:55555]

-u *administrator_username*

Indicates Name of the SiteMinder administrator with the rights to register a trusted host.

-p *Administrator_password*

Indicates the password of the Administrator who is allowed to register a trusted host.

-hn *hostname_for_registration*

Indicates the name of the host to be registered. This can be any name that identifies the host, but it must be unique. After registration, this name is placed in the Trusted Host list in the Administrative UI.

-hc *host_config_object*

Indicates the name of the Host Configuration Object configured at the Policy Server. This object must exist on the Policy Server before you can register a trusted host.

-sh *shared_secret*

Specifies the shared secret for the Web Agent, which is stored in the SmHost.conf file on the local web server. This argument changes the shared secret on only the local web server. The Policy Server is not contacted.

-rs

Specifies whether the shared secret will be updated (rolled over) automatically by the Policy server. This argument instructs the Policy Server to update the shared secret.

-f *path_to_host_config_file*

(Optional) Indicates the full path to the file that contains the registration data. The default file is SmHost.conf. If you do not specify a path, the file is installed in the location where you are running the smreghost tool.

If you use the same name as an existing host configuration file, the tool backups up the original and adds a .bk extension to the backup file name.

-cf *FIPS mode*

Specifies one of the following FIPS modes:

- COMPAT--Specifies non-FIPS mode, which lets the Policy Server and the Agents read and write information using the existing SiteMinder encryption algorithms. If your organization does not require the use of FIPS-compliant algorithms, the Policy Server and the Agents can operate in non-FIPS mode without further configuration.
- MIGRATE--Specifies FIPS-migration mode, which is used when you are upgrading an earlier version of SiteMinder to full-FIPS mode. The Policy Server and the Agents continue to use the existing SiteMinder encryption algorithms as you migrate your environment to use only FIPS 140-2 approved algorithms.
- ONLY--Specifies full-FIPS mode, which requires that the Policy Server and Web Agents read and write information using *only* FIPS 140-2 algorithms.

Important! A SiteMinder installation that is running in Full FIPS mode cannot interoperate with, or be backward compatible to, earlier versions of SiteMinder, including all agents, custom software using older versions of the Agent API, and custom software using PM APIs or any other API that the Policy Server exposes. You must re-link all such software with the corresponding versions of the respective SDKs to achieve the required support for Full FIPS mode.

If this switch is not used, or you use the switch without specifying a mode, the default setting is used.

Default: COMPAT

Note: More information on the FIPS Certified Module and the algorithms being used; the data that is being protected; and the SiteMinder Cryptographic Boundary exists in the *Policy Server Administration Guide*.

Note: Stop the WebSphere profile before registering the SiteMinder Agent in FIPS-migratation mode.

-cp *cryptographic_provider*

(Optional) Indicates the name of the cryptographic provider you are using for encryption. If you do not specify a value the default is assumed.

Default: ETPKI

-o

Overwrites an existing trusted host. If you do *not* use this argument, you will have to delete the existing trusted host with the Administrative UI before using the smreghost command. We recommend using the smreghost command with this argument.

Reinstall the SiteMinder Agent

To reinstall the SiteMinder Agent, first uninstall it and then install it.

More information:

Uninstall the SiteMinder Agent (see page 55)
Install the SiteMinder Agent for IBM WebSphere (see page 39)

Uninstall the SiteMinder Agent

To uninstall SiteMinder Agent for IBM WebSphere, follow the procedures in this section.

Uninstall from Windows

Before you uninstall, we recommend that you make copies of your registry settings and SiteMinder Agent configuration settings to have as a backup.

To uninstall SiteMinder Agent for IBM WebSphere from Windows

1. Stop the WebSphere Application Server. The SiteMinder Agent does not uninstall if WebSphere continues to run.
2. Navigate to *ASA_HOME*\asa-was-uninstall.
3. Open a command window, enter the following command, and press Enter to start the uninstall:

   ```
   java -jar uninstaller.jar
   ```

   The uninstallation wizard appears.
4. Review the information in the Uninstall SiteMinder Agent dialog, then click Uninstall.
5. After confirmation indicates the uninstall is complete, click Done to exit.
6. If the uninstaller listed files it was not able to remove, delete them manually.
7. Manually remove the *ASA_HOME* directory (for example, smwasasa) that the installation created.

Uninstall from UNIX

Before you uninstall, we recommend that you make copies of SiteMinder Agent configuration settings to have as a backup.

To uninstall SiteMinder Agent from UNIX platforms

1. Stop the WebSphere Application Server. The SiteMinder Agent does not uninstall if WebSphere continues to run.
2. Verify that the PATH variable is set to the location of your JVM (see page 38).
3. Open a UNIX shell and navigate to *ASA_HOME/*asa-was-uninstall.
4. Enter the following command and press Enter to start the uninstall:

   ```
   java -jar uninstaller.jar
   ```

   The uninstallation wizard appears.

5. Review the information in the Uninstall SiteMinder Agent dialog, then click Uninstall.
6. After confirmation indicates the uninstall is complete, click Done to exit.
7. If the uninstaller listed files it was not able to remove, delete them manually.
8. Remove the *ASA_HOME* directory (for example, smwasasa) that the installation created:
   a. Navigate to the directory one level above where the SiteMinder Agent is installed. For example:

      /opt

   b. Enter the following command and press Enter:

      rm -rf *ASA_HOME*

What to Do After Installing the SiteMinder Agent

After installing the SiteMinder Agent for IBM WebSphere, do the following:

- Configure the SiteMinder Agent to work with the SiteMinder Policy Server (see page 59).
- Configure the SiteMinder Agent to work with WebSphere (see page 85).
- Verify the Agent installation and configuration (see page 99).
- Configure policies (see page 105), if necessary.
- Troubleshoot the configuration (see page 137), if necessary.

Chapter 4: Configuring the SiteMinder Agent, SiteMinder-Side

This chapter describes how to configure the SiteMinder Agent to work with the SiteMinder Policy Server.

Note: Although all Agent modules are installed when you run the Agent installation, you are only required to configure the modules that you need.

This section contains the following topics:

smagent.properties File

The smagent.properties file specifies:

- Options for the SiteMinder Agent for IBM WebSphere's default connection log (SmWasAsaDefault.log)
- The locations of the Agent configuration files for the SiteMinder Agent for WebSphere modules

Sample smagent.properties file

```
##################################################################
# SiteMinder Generic Application Server Agent Properties File
##################################################################

logfilename="c:\smwasasa\log\SmWaAsaDefault.log"
loglevel="5"
logappend="NO"
logfile="YES"
logconsole="NO"
smazconf="c:\smwasasa\conf\AsaAgent-az.conf"
smauthconf="c:\smwasasa\conf\AsaAgent-auth.conf"
smassertionconf="c:\smwasasa\conf\AsaAgent-assertion.conf"
```

More information:

Preconfigure Policy Objects for the SiteMinder Agent (see page 31)
Fine-Tune the Agent Configuration Setup (see page 61)
Logging (see page 121)

Edit smagent.properties

Generally, you must only edit the smagent.properties file to change SiteMinder Agent logging options (see page 121) or if you change the names or locations of your configured Agent configuration files. For example, if you are using a shared Agent configuration file (see page 66).

In clustered and SSO WebSphere environments, the smagent.properties file is replicated on many systems. However, the SiteMinder Agent migh not be installed in the same file system location. The Agent configuration file locations specified in smagent.properties might not therefore be correct for all systems in such an environment.

To handle this situation, you can define a JVM system property, **smasa.home**, which defines the installed location of the SiteMinder Agent on the local host and then edit smagent.properties to remove absolute paths to the Agent configuration files. Where the absolute path is absent, the SiteMinder Agent uses the value of smasa.home to determine where to find the configuration files.

For example, change the first line to resemble the second line:

```
smazconf="c:\smwasasa\conf\AsaAgent-az.conf"

smazconf="AsaAgent-az.conf"
```

To set the smasa.home JVM system property (on each WebSphere server in the cluster or SSO environment)

1. Open the WebSphere administrative console.
2. Click the following, in the order shown:

   Servers, Application Server, server1, Java and Process Management, Process Definition, Java virtual machine, Additional Properties, Custom Properties.

3. Create a new variable in Custom Properties named smasa.home and specify its value as *ASA_HOME*. For example, in Windows enter:
   smasa.home=C:\smwasasa
4. Save the changes in master configuration file and restart the server.
5. Check Systemout.log file for the server instance.

Fine-Tune the Agent Configuration Setup

By default, the SiteMinder Agent installation creates an Agent configuration file for each Agent module:

Module	Agent Configuration File
SiteMinder TAI	AsaAgent-assertion.conf
SiteMinder Login Module	AsaAgent-auth.conf
SiteMinder JACC Provider	AsaAgent-az.conf

The Agent configuration files are located in the *ASA_HOME*\conf directory, where *ASA_HOME* is the location where you installed the SiteMinder Agent. For example:

- For Windows

  C:\smwasasa\conf
- For UNIX

  /opt/smwasasa/conf

Each Agent configuration file is created with the following default configuration parameters/values:

Parameter	Default Value
EnableWebAgent	Yes (the SiteMinder Agent is enabled by default)
HostConfigFile	Local Host Configuration File (typically *ASA_HOME*\conf\SmHost.conf or the location of the existing SmHost.conf file you specified during Trusted Host registration)

Parameter	Default Value
AgentConfigObject	The Agent Configuration Object specified during installation

After installation, each Agent module has its own configuration file and all three configuration files reference the same Agent Configuration Object and Agent identity. However, you can change this arrangement to suit your needs by doing one of the following:

- Creating separate Agent Configuration Objects for each module on the Policy Server and change the AgentConfigObject parameters in each Agent configuration file to reference the appropriate objects.
- Creating a single, shared Agent configuration file (for example, named AsaAgent.conf) for all three modules.

Note: For TAI-only configurations, create and configure a single Agent Configuration Object and configure the AsaAgent-assertion.conf file that references it.

The following table describes the features, benefits, and drawbacks of each possible Agent configuration arrangement:

Configuration	Features	Benefits/Drawbacks
Each Agent module has a separate Agent configuration file. All configuration files reference the same Agent Configuration Object. (*Default*)	■ Module-specific Agent configuration parameters are defined locally in the Agent configuration files. ■ Common Agent configuration parameters are defined centrally in the Agent Configuration Object on the Policy Server.	**Benefits:** ■ Allows fine-grained configuration of cache settings. For example, you can configure an authorization cache size of 0 for the SiteMinder TAI and Login Modules (which do not perform authorization), but increase the cache size for the SiteMinder JACC Provider (which does). ■ Allows Module-specific information to be written to separate log files. That is, you can configure separate log files for TAI messages, Login Module messages, and JACC Provider messages, increasing readability. ■ Allows modules to be individually enabled/disabled. **Drawback:** ■ Module-specific settings in local configuration files must be edited locally on each WebSphere host whenever a change is required.

Configuration	Features	Benefits/Drawbacks
Each Agent module has a separate Agent configuration file. Each Agent configuration file references a separate Agent Configuration Object.	■ Agent configuration parameters for each module are defined centrally in separate Agent Configuration Objects on the Policy Server. ■ Module-specific configuration is encapsulated in that module's object.	**Benefits:** ■ Allows fine-grained configuration of cache settings. For example, you can configure an authorization cache size of 0 for the SiteMinder TAI and Login Modules (which do not perform authorization), but increase the cache size for the SiteMinder JACC Provider (which does). ■ Allows Module-specific information to be written to separate log files. That is, you can configure separate log files for TAI messages, Login Module message, and JACC Provider messages. ■ Agent configuration settings can be applied on multiple hosts and managed centrally from the Policy Server. **Drawback:** ■ Separate configuration objects must be maintained for each module even though most parameter values are common.
All Agent modules share the same Agent configuration file and reference the same Agent Configuration Object. (*Not recommended*)	■ Agent configuration parameters for all modules are defined centrally in the Agent Configuration Object on the Policy Server and applies to all modules.	**Benefits:** ■ Simplest to maintain. **Drawbacks:** ■ Cannot enable/disable individual modules. ■ Hardest to troubleshoot; information from all modules is written to the same log file, decreasing readability. ■ Does not allow fine-grained, module-specific configuration.

Note: When using separate Agent Configuration Objects/Agent identities for each module, verify that the SiteMinder TAI and JACC Provider modules all authenticate/authorize against the same realms in the Policy Server. You can accomplish this by configuring them in an Agent group.

More information:

Preconfigure Policy Objects for the SiteMinder Agent (see page 31)

Use One Agent Configuration Object and Multiple Agent Configuration Files

The SiteMinder TAI, SiteMinder Login Module, and SiteMinder JACC Provider have their own Agent configuration files that each reference the same Agent Configuration Object *by default*. You do not need to take any further steps to use this arrangement. However, you must define Agent configuration parameters, as required, for each module.

Use Module-Specific Agent Configuration Objects

By default, the SiteMinder TAI, SiteMinder Login Module, and SiteMinder JACC Provider each have their own Agent configuration files that all reference the same, previously created Agent Configuration Object. However, you can create separate Agent Configuration Objects for each module, enabling centralized control of settings for each module from the Policy Server.

To configure the SiteMinder Agent to use separate Agent Configuration Objects for each ASA module

1. In the SieMinder Administrative UI, do the following for *each* Agent module type:
   a. Create an Agent identity with a name appropriate for the module that it represents (for example, WSAgentTAI).
   b. Create a duplicate of the Agent Configuration Object that you created for the SiteMinder Agent components before installation.
   c. Set the DefaultAgentName parameter to the Agent identity defined in Step a. You can also set other module-specific Agent configuration parameters, if you know them. Otherwise, these are described in-context later.
   d. Save the Agent Configuration Object with a name appropriate for the module to which it relates (for example, AsaTAISettings).

2. On the system where the SiteMinder Agent is installed:
   a. Edit the AsaAgent-assertion.conf file to change the value of the **AgentConfigObject** parameter to match the name of the Agent Configuration Object that you created for SiteMinder TAI modules.
   b. Edit the AsaAgent-auth.conf file to change the value of the **AgentConfigObject** parameter to match the name of the Agent Configuration Object that you created for SiteMinder Login Modules.
   c. Edit the AsaAgent-az.conf file to change the value of the **AgentConfigObject** parameter to match the name of the Agent Configuration Object that you created for SiteMinder JACC Provider modules.

Note: The single Agent identity and Agent Configuration Object you created before installation (see page 33) are no longer be in use; optionally, you can delete them now.

Use a Shared Agent Configuration File and Configuration Object for All Agent Modules

By default, the SiteMinder TAI, SiteMinder Login Module, and SiteMinder JACC Provider each have their own Agent configuration file. However, you can configure all the Agent modules to share a single Agent Configuration file (and thus, a single configuration object).

To create a shared Agent configuration file and configuration object for all three SiteMinder Agent modules on the system where the SiteMinder Agent is installed

1. Create a shared Agent configuration file by copying any one of the AsaAgent-*module*.conf files and giving it a new name (for example, AsaAgent.conf).
2. Open the shared Agent configuration file and verify that the HostConfigFile, and AgentConfigObject parameters are configured correctly.

3. Edit the smagent.properties (see page 59) file to change the value of the smazconf, smauthconf, and smassertionconf parameters to reflect the new shared Agent configuration file name. For example:

```
smazconf="c:\smwasasa\conf\AsaAgent.conf"
smauthconf="c:\smwasasa\conf\AsaAgent.conf"
smassertionconf="c:\smwasasa\conf\AsaAgent.conf"
```

Note: Because of the limitations associated (see page 61) with this configuration, it is not typically recommended.

Configure the TAI, SiteMinder-Side

This section describes how to perform SiteMinder-side configuration of the SiteMinder TAI (that is, configuring the SiteMinder TAI to work with the SiteMinder Policy Server).

More information:

SiteMinder Trust Association Interceptor (TAI) (see page 15)

Configure the TAI to Only Handle Requests from SiteMinder Session Holders

To configure the SiteMinder TAI to handle only requests from users with SiteMinder session tickets

- Verify that the ChallengeForCredentials agent configuration parameter is not set (see page 68)
- Enable the PrevalidateCookie agent Configuration parameter (see page 68)
- Set the AssertionAuthResource agent configuration parameter (see page 68)
- Create an Assertion realm for non-challenged requests (see page 69)

Disable the ChallengeForCredentials Agent Configuration Parameter

To configure the SiteMinder TAI to handle only requests from users with an existing SiteMinder session ticket (that is, not to challenge requests for credentials), verify that the **ChallengeForCredentials** Agent configuration parameter is disabled by setting it to NO in the associated Agent Configuration Object or Agent configuration file.

For example:

```
ChallengeforCredentials=NO
```

Enable the PrevalidateCookie Agent Configuration Parameter

When you configure the SiteMinder TAI *not to* challenge requests for credentials, add the **PrevalidateCookie** Agent configuration parameter to the associated Agent Configuration Object or Agent configuration file and set it to YES.

When not challenging for credentials, enabling this option configures the SiteMinder TAI to validate that the SiteMinder session ticket is valid (not corrupt, expired, can be decrypted, and so on). If the session ticket is good, the SiteMinder TAI processes the request. If the session ticket is not valid, The SiteMinder TAI returns FALSE and does not process the request.

This parameter is not used if ChallengeForCredentials=YES or if there is no SiteMinder session ticket in a request.

For example:

```
PrevalidateCookie=YES
```

Set the AssertionAuthResource Agent Configuration Parameter

If you are configuring the TAI to *not* challenge requests for credentials, define the **AssertionAuthResource** Agent configuration parameter in the associated Agent Configuration Object or Agent configuration file.

The value of AssertionAuthResource *must* match the value specified for the resource filter in the assertion realm that you create for non-challenged requests.

Note: In earlier SiteMinder TAI implementations, the assertion realm was referred to as a *validation* realm and had a static resource filter (/siteminderTAI). If you have an existing validation realm, you do not need to change it. However, you must set the AssertionAuthResource Agent configuration parameter to refer to it.

For example:

assertionauthresource=/siteminderassertion

Create an Assertion Realm for Non-Challenged Requests

If your SiteMinder TAI is not configured to challenge requests for credentials (the challengeforcredentials Agent configuration parameter is set to **no**), you configure a *SiteMinder TAI Assertion Realm* in which SiteMinder simply asserts the identities obtained from SiteMinder session cookies associated with HTTP requests. This assures that requests by HTTP clients already authenticated by SiteMinder (and thus with associated SiteMinder session cookies) are not rechallenged by WebSphere when they access your web applications. Other requests are rejected.

Note: The following procedure provides an overview of the steps required to create the required policy objects with appropriate parameter settings. For detailed procedural information, see the *Policy Server Configuration Guide*.

To create a realm for non-challenged requests

1. Start the SiteMinder Administrative UI.
2. Configure a user directory connection to the same LDAP user store as the one used by WebSphere.
3. Create a domain and assign the user directory from Step 2 to this domain.
4. Create a realm with the following properties:

   Domain

   The domain you created in step 3.

   Name

   SiteMinder TAI Assertion Realm.

   Description

   SiteMinder TAI Assertion Realm.

   Agent

   The SiteMinder Agent Identity you configured for the SiteMinder TAI.

Resource Filter

/AssertionAuthResource (any value is valid, but it must match value of AssertionAuthResource Agent configuration parameter specified for the TAI module).

For example, /siteminderassertion.

Default Resource Protection

Protected.

Authentication Scheme

Basic or any authentication scheme.

Maximum Timeout

This option must be disabled.

Idle Timeout

This option must be disabled.

Persistent Session

Non-persistent.

Configuring rules or policies for this assertion realm is unnecessary. However, to implement user mapping, you must set an authentication response attribute, and then configure appropriate rules and policies for the assertion realm.

Configure the TAI to Challenge Requests for Credentials

To configure the SiteMinder TAI to challenge requests from users without an existing SiteMinder session ticket and handle users that do have an existing SiteMinder session, perform the following steps:

- Set the ChallengeForCredentials Agent configuration parameter (see page 71)
- If using advanced authentication, synchronize overlapping settings (see page 71) between the TAI and the Web Agent performing authentication
- If using advanced authentication, configure the authentication scheme you want to use

When configured to challenge requests for credentials, the SiteMinder TAI supports the following authentication schemes:

- Basic
- Basic over SSL
- HTML Forms
- X509 Client Certificate
- X509 Client Certificate and Basic
- X509 Client Certificate or Basic
- X509 Client Certificate and HTML Forms
- X509 Client Certificate or HTML Forms

Set the ChallengeForCredentials Parameter to Challenge Requests for Credentials

To configure the SiteMinder TAI to challenge requests from users without an existing SiteMinder session ticket and handle requests that do have an existing SiteMinder session, set the **ChallengeForCredentials** Agent configuration parameter to "YES" in the associated Agent Configuration Object or Agent configuration file.

For example:

ChallengeforCredentials=YES

Default is NO.

Synchronize Overlapping SiteMinder TAI and Web Agent Configuration Parameters

When configured to challenge requests for credentials, for authentication schemes other than basic, the SiteMinder TAI module redirects to a Web Agent to collect credentials. Because of this, verify that several Agent configuration parameters that apply to both Agent types have matching values.

The fcccompatmode Agent configuration parameter handles backward compatibility of forms credential collection, which the SiteMinder TAI does not support. You must therefore set this parameter to NO for both the SiteMinder TAI and the Web Agent:

fcccompatmode="NO"

The SiteMinder TAI does not support legacy encoding. Set the legacyencoding Agent configuration parameter to NO for both the SiteMinder TAI and the Web Agent:

```
legacyencoding="NO"
```

The secureURLs setting in the Agent Configuration Object does not affect the fcccompatmode and legacyencoding parameters – the SiteMinder TAI does not support them no matter what secureURLs is set to.

Note: The secureURLs parameter enables the Web Agent to encrypt all Siteminder query parameters in a redirection URL. When this parameter is set to yes, the Agents will encrypt query data when it returns an HTTP 302 status code (redirect response) to the browser. This functionality can be used when a requested resource is protected by an advanced authentication scheme. Use the SiteMinder Administrative UI to centrally set SecureURLs in the Agent Configuration Object.

Additionally, the following parameters must match for both the SiteMinder TAI and SiteMinder Web Agent if specified:

- EncryptAgentName
- IgnoreQueryData

Note: Some configuration parameter values must also match for the SiteMinder JACC Provider, if configured. A complete list of Agent configuration parameters with interdependencies noted for all modules is included in Agent Configuration Parameters.

More information:

TAI-Specific Agent Configuration Parameter Summary (see page 74)

Configure an Authentication Scheme for Challenged Requests

If you are configuring the SiteMinder TAI to challenge requests for credentials using non-Basic authentication, configure the required authentication scheme, if it does not exist already.

For more information, see the *SiteMinder Policy Server Configuration Guide*.

Create Realms for Challenged Requests

If your SiteMinder TAI is configured to challenge HTTP requests for credentials (the challengeforcredentials Agent configuration parameter is set to **yes**), you configure standard SiteMinder protection domains and realms to protect your Web container resources.

If you are also configuring the SiteMinder JACC Provider, you do not need to create realms for challenged requests now, but can do so later as part of the policy configuration process (see page 105).

If you are configuring a TAI-only environment, you should familiarize yourself with SiteMinder resource mapping conventions for web applications (see page 107). In general, realms to protect your web applications should have properties similar to the following:

Name:	Example Web App Protection Realm.
Description:	SiteMinder realm for validating/authenticating identities using the TAI.
Agent:	The Agent identity associated with the SiteMinder TAI.
Resource Filter:	*/web_app_context* Where *web_app_context* is the J2EE web application context for the protected web application. For example, /mywebapp
Authentication Scheme:	The authentication scheme to use to collect credentials from and authenticate user requests. The SiteMinder TAI handles Basic authentication itself; other authentication schemes must be processed by a Web Agent.

To implement user mapping, set an authentication response attribute, and then configure appropriate policies for the assertion realm.

More information:

Configuring Policies for the SiteMinder Agent (see page 105)
Resource Mapping (see page 107)

TAI-Specific Agent Configuration Parameter Summary

Define the following Agent configuration parameters for the SiteMinder TAI in an associated Agent Configuration Object or Agent configuration file.

Note: The SiteMinder Agent for IBM WebSphere does not use the same agent configuration parameters as a SiteMinder Web Agent and even where parameters have similar names their values might not be compatible. Do not attempt to use the Agent Configuration Object for a SiteMinder Web Agent for the SiteMinder Agent for IBM WebSphere. For a complete listing of configuration parameters for the SiteMinder Agent, see Agent Configuration Parameters (see page 130).

Required Parameter	Value	Description
AcceptTpCookie	**yes** or **no**	Configures the SiteMinder TAI to assert identities from third-party SiteMinder session cookies generated using the SiteMinder SDK. For details, see "Enabling Single Sign-On" in the Agent API chapter of: ■ CA SiteMinder Programming Guide for C ■ CA SiteMinder Programming Guide for Java Default is NO. **Note:** If you configure the SiteMinder TAI to accept third-party SiteMinder session cookies, also configure the SiteMinder Login Module to accept them so that it can assert WebSphere propagation tokens in situations when WebSphere must reestablish Subjects created by the SiteMinder TAI.
ChallengeForCredentials	**yes** or **no**	Specifies whether the SiteMinder TAI should challenge for credentials. Default is NO.
AssertionAuthResource	String	If you are configuring the TAI to *not* challenge requests for credentials, this value *must* match the value specified for the resource filter in the realm that you create for non-challenged requests. For example: assertionauthresource=/siteminderтai

Required Parameter	Value	Description
CookieDomain	String	Name of the cookie domain. For example: cookiedomain="ca.com" No default value. See also the cookiedomainscope parameter.
CookieDomainScope	Number	If specified, further defines the cookie domain for assertion of SiteMinder session cookies by the SiteMinder TAI. The scope determines the number of sections, separated by periods, that make up the domain name. A domain always begins with a period (.) character. For example: cookiedomainscope="2" Default is 0, which takes the domain name specified in the cookiedomain parameter.
EncryptAgentName	**yes** or **no**	Specifies whether the agent name should be encrypted when redirecting to the SiteMinder Web Agent for SiteMinder TAI credential collection. Default is NO.
FccCompatMode	**yes** or **no**	Specifies whether to handle backward compatibility of forms credential collection, which the SiteMinder TAI does not support. You must therefore set this parameter to NO for *both* the SiteMinder TAI *and* the Web Agent: fcccompatmode="NO"
PersistentCookies	**yes** or **no**	Specifies whether the agent allows single sign-on for multiple browser sessions. When this is enabled, users who authenticate during one browser session will retain single sign-on capabilities for subsequent browser sessions. Default is NO.
PrevalidateCookie (TAI)	**yes** or **no**	Specifies whether the SiteMinder TAI (when configured *not to* challenge requests for credentials) validates that the SiteMinder session ticket is valid (not corrupt, expired, can be decrypted, and so on). If the session ticket is good, the SiteMinder TAI then processes the request. If the session ticket is not valid, The SiteMinder TAI returns FALSE and does not process the request. For example: PrevalidateCookie=YES This parameter is ignored if ChallengeForCredentials=YES or if there is no SiteMinder session ticket in a request. Default is NO.

Required Parameter	Value	Description
ServerErrorFile	String	Specifies a page to redirect a request to if a processing error is encountered. This can either be an HTTP or local file system resource. For example: servererrorfile="http://server.ca.com:88/errorpage.html" If this setting is not configured, a default message is output to the response when the TAI encounters an error. The default message is "SiteMinder Agent encountered an error while handling request. Please ask the administrator to look for messages in the server's agent log to check for the cause."

What to Do Next if You Are Setting Up a TAI-Only Configuration

If you are setting up a TAI-only SiteMinder Agent configuration, skip the rest of the procedures in this chapter and proceed to Configuring the SiteMinder Agent, WebSphere-side (see page 85).

Configure the Login Module, SiteMinder-Side

This section describes how to perform SiteMinder-side configuration of the SiteMinder Login Module (that is, configuring the SiteMinder Login Module to work with the SiteMinder Policy Server).

More information:

SiteMinder Login Module (see page 18)

Configure the Login Module to Handle Java Client Requests

To configure the SiteMinder Login Module to handle Java client (RMI-IIOP) requests for EJB container resources in SiteMinder, configure the following:

- The RmiAuthResource Agent configuration parameter (see page 77)
- An RMI realm

Set the RmiAuthResource Agent Configuration Parameter

To configure the SiteMinder Login Module to handle Java client (RMI-IIOP) requests, define the **RmiAuthResource** Agent configuration parameter in the associated Agent Configuration Object or Agent configuration file.

The value of RmiAuthResource is a string that must match the value you specify for the resource filter in the realm that you create for Java Client requests.

For example:

RmiAuthResource=/siteminderrmirealm

Create a Realm for Java Client (RMI) Requests

Create a realm in which the Login Module authenticates identities associated with Java client (RMI) requests for EJB container resources.

Note: The following procedure provides an overview of the steps required to create the required policy objects with appropriate parameter settings. For detailed procedural information, see the *Policy Server Configuration Guide*.

To create a realm for Java Client requests.

1. Start the SiteMinder Administrative UI.
2. Configure a user directory connection to the same LDAP user store as the one used by WebSphere.
3. Create a domain and assign the user directory from Step 2 to this domain.
4. Create a realm with the following properties:

   Name

   SiteMinder RMI Realm.

   Description

   SiteMinder Login Module Java Client (RMI) Assertion Realm.

   Agent

   The SiteMinder Agent Identity you configured for the SiteMinder Agent for IBM WebSphere.

Resource Filter

/smrmirealm (any value is valid, but it must match the value of the RmiAuthResource Agent configuration parameter that you specify for the Login Module)

For example, /siteminderrmirealm.

Default Resource Protection

Protected.

Authentication Scheme

Basic or any authentication scheme.

Maximum Timeout

Specify an appropriate value.

Idle Timeout

Specify an appropriate value.

Persistent Session

Non-persistent.

Configuring rules or policies for the RMI realm is typically unnecessary. However, to implement user mapping, set an authentication response attribute, and then configure appropriate rules and policies for the RMI realm.

More information:

Set the RmiAuthResource Agent Configuration Parameter (see page 77)

Configure the Login Module to Handle System Login Requests

To configure the SiteMinder Login Module to handle System Login (J2EE RunAs Identity) requests for EJB container resources, configure the following:

- SystemAuthResource Agent configuration parameter (see page 79)
- System Login realm

Set the SystemAuthResource Agent Configuration Parameter

To configure the SiteMinder Login Module to handle System Login requests in SiteMinder, define the **SystemAuthResource** Agent configuration parameter in the associated Agent Configuration Object or Agent configuration file.

The value of SystemAuthResource is a string that must match the value you specify for the resource filter in the realm that you create for System Login requests.

For example:

SystemAuthResource=/siteminderssystemrealm

More information:

Fine-Tune the Agent Configuration Setup (see page 61)

Creating a Realm for System Login (J2EE RunAs Identity) Requests

You must create a realm in which the Login Module authenticates identities associated with System Login requests for EJB container resources.

Note: The following procedure provides an overview of the steps required to create the required policy objects with appropriate parameter settings. For detailed procedural information, see the *Policy Server Configuration Guide*.

To create a realm for non-challenged requests:

1. Start the SiteMinder Administrative UI.
2. Configure a user directory connection to the same LDAP user store as the one used by WebSphere.
3. Create a domain and assign the user directory from Step 2 to this domain.
4. Create a realm with the following properties:

   Name

   SiteMinder System Login Realm.

   Description

   SiteMinder Login Module System Login Assertion Realm.

   Agent

   The SiteMinder Agent Identity you configured for the SiteMinder Agent for IBM WebSphere.

Resource Filter

/smsystemrealm (any value is valid, but it must match value of SystemAuthResource Agent configuration parameter specified for the Login Module).

For example, /sitemindersystemirealm.

Authentication Scheme

Basic or any authentication scheme.

Maximum Timeout

An applicable value greater than the value specified for the WebSphere cache timeouts which apply to the WebSphere created RunAs Subject.

Idle Timeout

An applicable value greater than the value specified for the WebSphere cache timeouts which apply to the WebSphere created RunAs Subject.

Persistent Session

Non-persistent.

Configuring rules or policies for the System Login realm is typically unnecessary. However, to implement user mapping, set an authentication response attribute, and then configure appropriate rules and policies for the System Login realm.

More information:

Set the SystemAuthResource Agent Configuration Parameter (see page 79)

Login Module-Specific Agent Configuration Parameter Summary

Define the following Agent configuration parameters in the appropriate associated Agent Configuration Object or Agent configuration file. Setting Up Agent Configuration Files and Objects (see page 61)

Note: The SiteMinder Agent for IBM WebSphere does not use the same agent configuration parameters as a SiteMinder Web Agent and even where parameters have similar names their values might not be compatible. Do not attempt to use the Agent Configuration Object for a SiteMinder Web Agent for the SiteMinder Agent for IBM WebSphere. For a complete listing of configuration parameters for the SiteMinder Agent, see Agent Configuration Parameters (see page 130).

Required Parameter	Value	Description
AcceptTpCookie	**yes** or **no**	If you configured the SiteMinder TAI to accept third-party SiteMinder session cookies (see page 74), configure this parameter for the SiteMinder Login Module so that it can assert WebSphere propagation tokens in situations when WebSphere must reestablish Subjects created by the SiteMinder TAI. For example: AcceptTpCookie=Yes Default is NO.
RmiAuthResource (Required to support Java client requests)	String	Specifies the resource used when authenticating Java client (RMI-IIOP) requests. This value must match the value specified for the resource filter in the realm that you create for Java Client requests. For example: RmiAuthResource=/smrmirealm
SystemAuthResource (Required to support System login requests)	String	Specifies the resource used when authenticating System login (J2EE RunAs identity) requests. This value must match the value specified for the resource filter in the realm that you create for System Login requests. For example: SystemAuthResource=/smsystemrealm

More information:

TAI-Specific Agent Configuration Parameter Summary (see page 74)

Configure the SiteMinder JACC Provider, SiteMinder-Side

This section describes how to perform SiteMinder-side configuration of the SiteMinder JACC Provider (that is, configuring the SiteMinder JACC Provider to work with the SiteMinder Policy Server).

More information:

Configuring Policies for the SiteMinder Agent (see page 105)

Configure Policies for the SiteMinder JACC Provider

If you are using the SiteMinder JACC, you configure standard SiteMinder protection domains, realms, and authorization policies to protect your WebSphere resources.

More information:

Configuring Policies for the SiteMinder Agent (see page 105)

JACC-Specific Agent Configuration Parameters

Define the following JACC Provider-specific Agent configuration parameters in the appropriate associated Agent Configuration Object or Agent configuration file as needed (there are no required parameters).

Note: The SiteMinder Agent for IBM WebSphere does not use the same agent configuration parameters as a SiteMinder Web Agent and even where parameters have similar names their values might not be compatible. Do not attempt to use the Agent Configuration Object for a SiteMinder Web Agent for the SiteMinder Agent for IBM WebSphere. For a complete listing of configuration parameters for the SiteMinder Agent, see Agent Configuration Parameters (see page 130).

Parameter	Value	Description
AzCacheSize	Number	Size of the authorization cache (in number of entries) for the JACC Provider. For example: authcachesize="1000" Default is 0. To flush this cache, use the Policy Server User Interface.
IgnoreExt	Comma-separated string	Species common file extensions (.gif, .jpg, .jpeg, .png, and .class) that the JACC Provider can ignore. The JACC Provider passes requests for files with these extensions directly to WebSphere without authorization. Use this parameter to specify extensions of files that do not require as much security as other resources

Note: Some configuration parameter values must also match parameter values configured for the SiteMinder TAI. A complete list of Agent configuration parameters with interdependencies noted for all modules is included in Agent Configuration Parameters.

All other SiteMinder-side SiteMinder JACC Provider configuration is covered in Configuring Policies for the SiteMinder Agent (see page 105).

What to Do After Completing SiteMinder-Side Configuration

After completing SiteMinder-side configuration of the SiteMinder Agent modules, perform the following steps:

1. Perform WebSphere-side configuration of the SiteMinder Agent for IBM WebSphere (see page 85).
2. Verify that your SiteMinder Agent is working correctly (see page 99).
3. Configure SiteMinder authorization policies (see page 105), if necessary.
4. Troubleshoot the configuration (see page 136), if necessary.

Chapter 5: Configuring the SiteMinder Agent, WebSphere-Side

This chapter describes WebSphere-side configuration of the SiteMinder Agent for IBM WebSphere (that is, configuring the SiteMinder Agent to work in the WebSphere Application Server).

Note: Although all Agent modules are installed when you run the Agent installation, you are only required to configure the modules that you need. Information about which components to configure for your environment can be found in Choosing the Agent Modules You Need (see page 24).

This section contains the following topics:

Configure WebSphere Administration, Applications and infrastructure Settings

Before you configure the SiteMinder Agent modules in your WebSphere 7.0 deployment, perform the following procedures:

- Configure LDAP as a WebSphere User Account Repository (User Registry)
- Enable Administrative Security

Configure LDAP as a WebSphere User Account Repository (User Registry)

In a typical deployment, the WebSphere Application Server 7.0 and the SiteMinder Policy Server are configured to use the same LDAP user registry.

Note: If you are not configuring WebSphere and the Policy Server to use the same LDAP user registry (typically because WebSphere is already configured with a custom user registry), verify that the custom registry is properly configured (see the WebSphere documentation for information) and configure user mapping.

To configure a SiteMinder LDAP user directory as a WebSphere user registry

1. If necessary, start the WebSphere Application Server and the WebSphere Integrated Solutions Console.
2. In the WebSphere Integrated Solutions Console, select Security, Global Security.
3. From the Available realm definitions drop-down menu, select Standalone LDAP registry.
4. Click Configure.
5. Under General Properties, complete the following fields:
   - Primary administrative user name (enter the name of the admin user stored in the LDAP registry)
   - Select the Server user identity, Server identity that is stored in the repository option and complete the following fields:
     - Server user ID or administrative user on a Version 6.0 x node
     - Password
   - Type of LDAP server
   - Host
   - Port
   - Base Distinguished Name (DN)
   - Bind Distinguished Name (DN)
   - Bind Password
   - Search timeout

6. Set the Reuse Connection and Ignore case for authorization options as appropriate for your WebSphere configuration.
7. Click Apply to apply your changes.
8. Click Test Connection to test your LDAP connection.
9. Click Apply to apply your changes. Click Save to save directly to the master configuration.
10. From the Available realm definitions drop-down menu, select Standalone LDAP registry (LDAP).
11. Click Set as current.
12. Click Apply to apply your changes. Click Save to save directly to the master configuration.

More information:

Identity and User Mapping (see page 21)

Enable Administrative Security

Administrative security must be enabled for the SiteMinder Agent to work with WebSphere 7.0.

To enable administrative security for the WebSphere managed domain

1. If necessary, start the WebSphere Application Server and the WebSphere Integrated Solutions Console.
2. In the WebSphere Integrated Solutions Console, select Security, Global security.
3. Set the Enable administrative security option.
4. Set the Enable application security option.
5. Set the Use Java 2 security to restrict application access to local resources option.
6. Verify that the Warn if applications are granted custom permissions option is not set.
7. Click Apply to apply your changes. Click Save to save directly to the master configuration.

(Optional) Configure the Class Loader for the SiteMinder Agent Logger

The SiteMinder Agent for IBM WebSphere Logger is implemented using Apache log4j (see http://logging.apache.org/log4j/docs/). The log4j software is therefore packaged and installed with the SiteMinder Agent. The SiteMinder Agent Logger is packaged in WS_HOME/lib/ext/smlogger.jar and also uses the Apache log4j.jar located in the same directory.

Because log4j is an open source component, other J2EE applications deployed in WebSphere can also use it to implement logging. J2EE applications achieve isolation between different log4j versions by providing log4j in the application classpath. By default system components like the SiteMinder Agent also require log4j to be present in the system classpath (which can cause accompanying issues) unless you configure a class loader.

Optionally, configure the SiteMinder Agent class loader to enable the SiteMinder Agent Logger to be loaded outside of the container system classpath. This allows log4j to be located outside the system classpath; the SiteMinder Agent loads log4j and the dependent SiteMinder Agent logger classes from another location.

To configure the SiteMinder Agent class loader in WebSphere

1. Move the smlogger.jar and log4j.jar files from *WS_HOME*/lib/ext to *ASA_HOME*/lib.
2. If you have not already done so, set the Java system environment variable smasa.home (see page 60) to point to *ASA_HOME* (for example, smasa.home=c:\smwasasa).
3. Set the Java system environment variable log4j.ignoreTCL to true (that is, log4j.ignoreTCL=true).
4. Grant J2SE permissions to the jar files under *ASA_HOME*/lib by adding them to the server.policy file in *WS_HOME*/profiles/*My_Profile_Name*/properties:

```
grant codeBase "file:/ASA_HOME/lib/-" {
  permission java.security.AllPermission;
};
```

When the WebSphere Application Server is started, the SiteMinder Agent detects that the logger class is not available in the system classpath and attempts to load the logger from *smasa.home*/lib (that is, the location in which the smlogger.jar and log4j.jar files are placed).

More information:

Edit smagent.properties (see page 60)
Logging (see page 121)

Configure the SiteMinder TAI in WebSphere

You configure the SiteMinder TAI in the WebSphere 7.0 Application Server using the WebSphere Integrated Solutions Console. General information about enabling Web Trust Associations is available in the WebSphere documentation.

Note: WebSphere can support the coexistence of multiple TAI module implementations. The TAI implementation used is determined as follows: When a request is made for a WebSphere protected resource, the server calls the isTargetInterceptor () method of each TAI implementation one by one to determine which interceptor is going to handle the request until one responds. To enable the Web Trust Association between the SiteMinder TAI and the WebSphere Application Server:

To enable the Web Trust Association between the SiteMinder TAI and the WebSphere Application Server

1. If necessary, start the WebSphere Application Server and the WebSphere Integrated Solutions Console.
2. In the WebSphere Integrated Solutions Console, select Security, Global Security.
3. Under Authentication, expand Web and SIP security and select Trust association.
4. Under General Properties on the Trust association page, set the Enable trust association option.
5. Under Additional Properties, select Interceptors.
6. On the Interceptors page, click New.
7. Under General Properties on the New page, enter the following SiteMinder TAI class name next to Interceptor class name and click Apply:

   com.netegrity.siteminder.websphere.auth.SmTrustAssociationInterceptor

8. Click Apply to apply your changes. Click Save to save directly to the master configuration.

TAI-Only Configurations:

If you are setting up a SiteMinder TAI-only configuration, skip the rest of the procedures in this chapter and proceed to Verifying SiteMinder Agent Installation and Configuration (see page 99).

More information:

Configure the TAI, SiteMinder-Side (see page 67)
Verifying SiteMinder Agent Installation and Configuration (see page 99)

Configure the Login Module in WebSphere

You configure the SiteMinder Login Module in the WebSphere 7.0 Application Server using the WebSphere Integrated Solutions Console. General information about configuring Login Modules is available in the WebSphere documentation.

To configure the WebSphere Application Server to use the SiteMinder Login Module

1. If necessary, start the WebSphere Application Server and the WebSphere Integrated Solutions Console.
2. In the WebSphere Integrated Solutions Console, select Security, Global Security.
3. Under Authentication, select Java Authentication and Authorization Service, System Logins.
4. To configure WebSphere to use the SiteMinder Login Module to authenticate system login (RunAs) requests, add the SiteMinder Login Module as a DEFAULT Login Module (see page 91).
5. To configure WebSphere to use the SiteMinder Login Module to authenticate Java client requests, add the SiteMinder Login Module as an RMI_INBOUND Login Module.
6. Click Apply to apply your changes. Click Save to save directly to the master configuration.

More information:

SiteMinder Login Module (see page 18)
Configure the Login Module, SiteMinder-Side (see page 76)

Add the SiteMinder Login Module as a WebSphere DEFAULT Login Module

To configure WebSphere 7.0 to use the SiteMinder Agent to handle System Login (J2EE RunAs) requests, you must add the SiteMinder Login Module as a DEFAULT JAAS Login Module.

To add the SiteMinder Login Module as a DEFAULT JAAS Login Module

1. Navigate to the Global security > JAAS - System logins page in the WebSphere Integrated Solutions Console.
2. Select DEFAULT from the list of JAAS login configurations.
3. On the DEFAULT page, under JAAS login modules, click New to define a new Login module class.
4. Under General Properties on the New page, enter the following in the Module class name field and click Apply:

   com.netegrity.siteminder.websphere.auth.SmLoginModule
5. Verify that REQUIRED is selected from the Authentication strategy drop-down list.
6. Click Apply.
7. Under Custom properties, enter the following:
   - Name: loginModuleRealmKey
   - Value: SystemAuthResource (name of the Agent configuration parameter whose value specifies the resource filter in the realm that you created for System Login requests).
8. Click Apply to apply your changes. Click Save to save directly to the master configuration.
9. On the JAAS - System logins page, select DEFAULT from the list of JAAS login configurations.
10. On the DEFAULT page, click Set Order.
11. Under General Properties on the JAAS Login Module Order page, move the SiteMinder Login Module to be the first Login Module:
    a. Select the com.netegrity.siteminder.websphere.auth.SmLoginModule entry
    b. Move it to the top of the order list.

12. Click Apply to apply your changes. Click Save to save directly to the master configuration.

More information:

Configure the Login Module to Handle System Login Requests (see page 78)
Set the SystemAuthResource Agent Configuration Parameter (see page 79)

Add the SiteMinder Login Module as a WebSphere RMI_INBOUND Login Module

To configure WebSphere 7.0 to use the SiteMinder Agent to handle Java client requests, add the SiteMinder Login Module as an RMI_INBOUND JAAS Login Module.

To add the SiteMinder Login Module as an RMI_INBOUND JAAS Login Module

1. Navigate to the Global security > JAAS - System logins page in the WebSphere Integrated Solutions Console.
2. Select RMI_INBOUND from the list of JAAS login configurations.
3. On the RMI_INBOUND page, under JAAS login modules, click New to define a new Login module class.
4. Under General Properties on the New page, enter the following in the Module class name field and click Apply:

   com.netegrity.siteminder.websphere.auth.SmLoginModule
5. Verify that REQUIRED is selected from the Authentication strategy drop-down list.
6. Click Apply.
7. Under Custom Properties, enter the following:
   - Name: loginModuleRealmKey
   - Value: RmiAuthResource (name of the Agent configuration parameter whose value specifies the resource filter in the realm that you created for Java client requests).
8. Click Apply to apply your changes. Click Save to save directly to the master configuration.

9. On the JAAS - System logins page, select RMI_INBOUND from the list of JAAS login configurations.
10. On the RMI_INBOUND page, click Set Order.
11. Under General Properties on the JAAS Login Module Order page, if necessary, move the SiteMinder Login Module to be the first Login Module:
    a. Select the com.netegrity.siteminder.websphere.auth.SmLoginModule entry
    b. Move it to the top of the order list.
12. Click Apply to apply your changes. Click Save to save directly to the master configuration.

More information:

Configure the Login Module to Handle Java Client Requests (see page 76)
Set the RmiAuthResource Agent Configuration Parameter (see page 77)

Configure the SiteMinder JACC Provider in WebSphere

Configure WebSphere 7.0 to use the SiteMinder JACC Provider using the WebSphere Integrated Solutions Console. For more information about configuring JACC Providers, see the WebSphere documentation.

To configure WebSphere to use the SiteMinder JACC Provider

1. If necessary, start the WebSphere Application Server and the WebSphere Integrated Solutions Console.
2. In the WebSphere Integrated Solutions Console, select Security, Global Security.
3. On the Global Security page, select External authorization providers.

4. Under General properties on the External authorization providers page, select External JACC provider from the Authorization provider drop-down list and click Apply to apply the selection.
5. Click the Configure button to the right of the Authorization provider drop-down list.

   The Tivoli Access Manager Page opens.

   Note: While the fields on this page are prepopulated for Tivoli Access Manager, this page can be used to specify the implementation details for any external Java(TM) Authorization Contract for Containers (JACC) provider.
6. Under General Properties, enter the following:
   - Name: SiteMinder JACC Provider
   - Description: Optionally, a description
   - Policy class name: **com.netegrity.siteminder.jacc.policy.SmJaccPolicyProvider14**
   - Policy configuration factory class name: **com.netegrity.siteminder.jacc.policy.SmJaccConfigurationFactory**
   - Clear the "Requires the EJB arguments policy context handler for access decisions option.

   (Leave other fields blank.)
7. Click Apply to apply your changes. Click Save to save directly to the master configuration.

More information:

Configure the SiteMinder JACC Provider, SiteMinder-Side (see page 82)

Propagate JACC Data Constraint Policy Information to the SiteMinder JACC Provider

If you configure the SiteMinder JACC Provider, verify that WebSphere propagates any transport guarantee requirements for deployed applications to the SiteMinder JACC Policy Provider.

Transport guarantee requirement propagation typically takes place during web application deployment when the WebSphere container reads the web.xml deployment descriptor. However, for applications that were deployed before configuring the SiteMinder JACC Provider, manually propagate this policy information to the SiteMinder JACC Provider using the WebSphere wsadmin administrative scripting tool.

To propagate the security policy of deployed applications to the SiteMinder JACC provider

Note: This procedure only propagates the security policy of *deployed* applications to the SiteMinder JACC Provider. Repeat the procedure to propagate the security policy of any applications you deploy later.

1. Open a command window and navigate to *WS_HOME*/bin.
2. Type the following command to start the wsadmin tool:

   wsadmin

   If prompted, enter valid WebSphere administrator credentials.
3. Enter the following three commands:

   set secadm [$AdminControl queryNames type=SecurityAdmin,process=*server_instance*,*]

   set appNames [list null]

   $AdminControl invoke $secadm propagatePolicyToJACCProvider $appNames

   server_instance

   Specifies the name of a WebSphere logical server instance
4. Quit the wsadmin scripting tool.

See the WebSphere documentation for more in-depth information about propagating security policy of installed applications to a JACC provider using wsadmin scripting.

What to Do After Completing WebSphere-Side Configuration

After completing configuration of the SiteMinder Agent modules within WebSphere 7.0, perform a number of other steps to finalize SiteMinder Agent configuration.

To complete SiteMinder Agent configuration

1. Log out of the WebSphere Integrated Solutions Console.
2. From a command line or shell in the *WS_HOME*/profiles/*profile_name*/bin directory, stop and then restart the WebSphere Application Server.

   To stop the server, navigate to the bin folder of the WebSphere profile and then enter the following command:

   stopServer *server_name* -username *serveruserID* -password *serveruserpassword*

   server_name

   Specifies the name of the WebSphere server.

   username

   Specifies the server user ID you entered when configuring LDAP as a WebSphere user registry.

   password

   Specifies the server user password you entered when configuring LDAP as a WebSphere user registry.

   To start the server, you do not need a password:
   startServer *server_name*
3. Redeploy any web applications that you want to protect that were deployed before installation and configuration of the SiteMinder Agent.
4. To verify that everything is working as expected, view the log files of the SiteMinder Agent modules, Web Agent, and WebSphere (SystemOut.log, SystemErr.log). In the SiteMinder Agent and WebSphere log files, look for application server errors and errors that begin "SMINFO" to find problems related to the SiteMinder Agent.

   The WebSphere SystemOut.log and SystemErr.log file resides in:

   WS_HOME/profiles/*profile_name*/logs/*server_name*

   The logs should indicate that everything is working correctly. If the logs indicate problems, troubleshoot your configuration (see page 137).
5. Verify that your SiteMinder Agent is working correctly (see page 99).

6. Configure SiteMinder authorization policies, if necessary (see page 105).
7. Troubleshoot the configuration (see page 136), if necessary.

Chapter 6: Verifying SiteMinder Agent Installation and Configuration

This section contains the following topics:

SiteMinder Agent Verification Overview

Use the procedures in this chapter to verify that a SiteMinder Agent for IBM WebSphere deployment is installed and configured correctly in the WebSphere Administrative Console and the Administrative UI.

The test scenarios (one for the TAI-only use case and one for an all-modules solution) outlined use the Snoop servlet example web application, which is installed by default with WebSphere and accessed using:

http://*fully_qualified_domain_name*:*port*/snoop

fully_qualified_domain_name

Specifies the name of the host on which WebSphere is installed. For example:

server1.ca.com

port

Specifies the port number on which the Snoop servlet is served.

When you access this URL in a web browser, WebSphere prompts you for credentials using a default realm.

Set Up the Snoop Servlet Example (TAI-Only)

Note: Ignore this section if you are configuring an All-modules environment and proceed directly to Set Up the Snoop Servlet Example (All Modules).

The goal of this example is to create a SiteMinder realm using an HTML forms authentication scheme so that the SiteMinder TAI intercepts the HTTP request for the Snoop servlet and challenges the user for credentials and authenticates the user. The role of the SiteMinder TAI is to verify that the user is authenticated or has a valid SiteMinder token (SiteMinder session cookie). If the TAI authenticates the user, then WebSphere also does so because the Policy Server and WebSphere share the same user store. Once this criteria is met, WebSphere authorizes the user to access the Snoop servlet.

Note: The following procedure provides an overview of the steps required to create the required policy objects with appropriate parameter settings. For detailed procedural information, see the *Policy Server Configuration Guide*.

To set up the example and protect the Snoop Servlet

1. Start the SiteMinder Administrative UI.
2. Create an HTML Forms authentication scheme.
3. Create a user directory connection to the same LDAP user store as the one used by WebSphere.
4. Create a domain and assign the user directory from Step 3 to this domain.
5. Create a realm with the following properties:

   Domain

   The domain you created in step 4.

   Name

   Default Snoop Realm.

   Description

   Default Snoop Realm.

   Agent

   The Agent Identity for the SiteMinder TAI. (The Agent name value specified for the DefaultAgentName parameter in the Agent Configuration Object used for the SiteMinder TAI.)

   Resource Filter

   /snoop.

Default Resource Protection

Protected.

Authentication Scheme

The HTML Forms authentication scheme you created in Step 2.

Forms authentication must be hosted on the Web Agent.

Set Up the Snoop Servlet Example (All Modules)

Note: Ignore this section if you are configuring a TAI-only environment and proceed directly to Accessing the Snoop Servlet in a Web Browser (see page 103).

In this example, the goal is to create a SiteMinder realm using an HTML forms authentication scheme so that the SiteMinder TAI intercepts the HTTP request for the Snoop servlet and challenges the user for credentials and authenticates the user. The role of the SiteMinder TAI is to verify that the user is authenticated or has a valid SiteMinder token (SiteMinder session cookie). If the TAI authenticates the user, then WebSphere will also do so because the Policy Server and WebSphere share the same user store.

Once this criteria is met, the configured *SiteMinder JACC Provider* authorizes the user to access the Snoop servlet.

Note: The following procedure provides an overview of the steps required to create the required policy objects with appropriate parameter settings. For detailed procedural information, see the *Policy Server Configuration Guide*.

To set up the example and protect the Snoop Servlet

1. Start the SiteMinder Administrative UI.
2. Create an HTML Forms authentication scheme.
3. Create a user directory connection to the same LDAP user store as the one used by WebSphere.
4. Create a domain and assign the user directory from Step 3 to this domain.
5. Create a realm with the following properties:

   Domain

   The domain you created in step 4.

   Name

   Default Snoop Realm.

   Description

   Default Snoop Realm.

   Agent

   Agent identity for the SiteMinder Agent or, if using one Agent Configuration Object/Agent identity for each SiteMinder Agent module, the name of the Agent group that contains them

   Resource Filter

   /snoop.

   Default Resource Protection

   Protected.

   Authentication Scheme

   The HTML Forms authentication scheme you created in Step 2.

   Forms authentication must be hosted on the Web Agent.

6. Create a rule with the following properties:

   Realm

   The Default Snoop Realm you created in Step 5.

   Name

   Snoop Protection Rule

   Resource

   *

   Action

   Select the Web Agent Actions radio button and highlight the GET action.

7. Create a policy with the following properties:

   Name

   Snoop Access Policy

   Users

   Users or groups of users that are allowed access to the Snoop servlet.

   Rules

   The Snoop Protection Rule that you created in Step 6.

Access the Snoop Servlet in a Web Browser

After setting up the Snoop servlet example for your SiteMinder Agent configuration in the SiteMinder Policy Server, access the Snoop servlet.

To access the Snoop servlet in a web browser

1. Verify that the Policy Server, web server, and WebSphere are running.
2. Verify that the Web Agent and SiteMinder Agent module or modules are enabled (the EnableWebAgent parameter is set to "YES" in the WebAgent.conf associated with the Web Agent and the Agent configuration files associated with the SiteMinder Agent module or modules).

   If they are not enabled, set the parameter to YES, and then restart the web server and Web Agent.

3. In a browser, access the Snoop servlet at the following URL:

   http://*fully_qualified_domain_name*:*port*/snoop

   where *fully_qualified_domain_name* is the name of the server where WebSphere is installed and *port* is its port number. For example:

   server2.ca.com:9080

Using the HTML Forms authentication scheme, the Web Agent should challenge you for credentials through the Default Snoop Realm. Once you are authorized by WebSphere or the SiteMinder JACC Provider, you are granted access to the Snoop servlet on the WebSphere server.

To verify that everything is working as expected, view the log files of the SiteMinder Agent modules and Web Agent. The logs should indicate that everything is working correctly. If the logs indicate problems, troubleshoot your configuration (see page 137).

Chapter 7: Configuring Policies for the SiteMinder Agent

This section contains the following topics:

Configure SiteMinder Policies to Support J2EE Roles

You can configure the SiteMinder JACC Provider to support WebSphere J2EE roles by mapping those roles to users and groups defined in a SiteMinder user directory.

Note: The SiteMinder Agent only supports roles that have global scope across all applications. Application-scoped roles (that is, where the same role name is bound to two different sets of users or groups for two different applications for use by programmatic calls) are not supported. Note also that roles defined in web.xml are also not supported.

To configure the SiteMinder JACC Provider to handle J2EE authorization roles, configure

- A realm, named **SmJaccRoles**, that holds rules that map to roles (see page 106)
- Within the SmJaccRoles realm, a role-mapping rule that corresponds to each role you want to support (see page 106)
- For each configured role-mapping rule, a policy that binds users to the mapped role (see page 107)

Configure the SmJaccRoles Realm

To support J2EE role-mapping for SiteMinder authorization policies, configure an SmJaccRoles realm with the following properties:

Property	Value
Name	SmJaccRoles
Resource Filter	/SmJaccRoles
Agent	The Agent Identity associated with the SiteMinder JACC Provider
Authentication Scheme	Basic
Default Resource Protection	Protected

Configure Role-Mapping Rules

For each role that you must support when configuring SiteMinder authorization policies, configure a role-mapping rule as described in the following table:

Property	Description	Example Value
Name	Name of the role that the rule represents	managers
Agent	None (do not specify)	N/A
Resource Filter	Name of the role that the rule represents	/managers
Rule Action	Get	Get

Configure Role-Mapping Policies

To finish configuring SiteMinder to support J2EE roles for authorization, configure role-mapping policies. For each J2EE role, configure a rule that includes:

- The users, groups, or both from the configured SiteMinder user directory that you want to associate with the role.
- The corresponding role-mapping rule.

Resource Mapping

The Resource field in a SiteMinder rule specifies the resource that is the subject of the rule. The complete resource specification (shown by the Effective Resource field on the Rule dialog) is a concatenation of the values of the Resource Filter of the parent realm (or realms in a nested realm environment) and the Resource field of the rule itself. Resources must be defined using special mapping conventions.

This section describes the SiteMinder resource mapping for WebSphere resources. This mapping provides a means of representing WebSphere resources in the realms and rules that make up your authorization policies.

Web Application Resources

To protect a WebSphere Web container (URI-based) resource, the SiteMinder resource must specify the following parameters (in the order shown):

/contextPath/[resourceName]

contextPath

Context-path of the web application servicing this URI.

Example: /sm/mywebapp

resourcePath

The relative path to the resource requested.

Multiple path elements must be treated as separate slash(/)-delimited parameters.

Example: /foo/bar/my.jsp?a=b

For example, for a server application with the following properties:

contextPath=/sm/mywebapp, resourcePath=/foo/bar/my.jsp?a=b

The complete resource mapping (effective resource) would be:

/sm/mywebapp/foo/bar/my.jsp

Note: If you configure the top-level resource as protected (omitting the URI parameter when configuring the resource filter), WebSphere assumes that you also want to protect the transport (see page 108) for that web application. The application and all its resources are therefore only available over HTTPS.

More information:

Create Realms for Challenged Requests (see page 73)

Configure HTTP Transport Guarantees for Web Application Resources

In accordance with the JSR-115 specification JACC Policy Decision and Enforcement Subcontract, you can configure the SiteMinder JACC Provider to secure transport guarantees for any HTTP accessible resource using J2EE user data permissions.

For example, if the Servlet /Snoop is only to be made available for access over HTTPS for actions GET and POST, the security configuration for "/Snoop" should consist of a J2EE user data constraint with value CONFIDENTIAL for those actions.

Note: It is important to verify that transport guarantee policy requirements have been propagated to the SiteMinder JACC Provider for predeployed web applications.

To configure an HTTP transport guarantee for an HTTP resource, append its SiteMinder resource specification with the term /CONFIDENTIAL:

/contextPath/[resourcePath]/CONFIDENTIAL

contextPath

Context-path of the web application servicing this URI.

Example: /sm/mywebapp

resourcePath

The relative path to the resource requested.

Multiple path elements must be treated as separate slash(/)-delimited parameters.

Example: /foo/bar/my.jsp?a=b

Note: If you omit the resourcePath parameter and specify only the contextPath, all resources associated with the specified web application are subject to the transport guarantee and are therefore only accessible over HTTPS.

For example,

/sm/mywebapp/CONFIDENTIAL

/sm/mywebapp/foo/bar/my.jsp/CONFIDENTIAL

More information

Propagate JACC Data Constraint Policy Information to the SiteMinder JACC Provider (see page 95)

Map EJB Resources

To protect a WebSphere EJB resource, resource_type_filter must specify the following parameters (in the order shown):

/ejb/methodInterface/method/methodParams

ejb

Name of the EJB

Example: MyEJB

methodInterface

Method interface invoked on the EJB

Example: Home

method

Method executed on the EJB

Example: myMethod

methodParams

Arguments in the signature of the EJB method.

Multiple arguments must be treated as separate comma-delimited parameters.

Example: java.lang.String, int

For example, for an EJB application with the following properties:

ejb=myEJB, methodInterface=Home, method=myMethod, methodParams=(java.lang.String, int)

The complete resource mapping (effective resource) would be:

/MyEJB/Home/myMethod/java.lang.String, int

More information:

Configure the Login Module, SiteMinder-Side (see page 76)

Configure Rules for the JACC Provider

A rule identifies specific resources within a realm and whether to allow or deny access to those resources. Rules are the parts of policies that determine precisely which resources are protected, and which types of actions should cause the rule to fire.

A rule is required to allow resource requests to be passed to protected WebSphere resources.

Configure one or more rules for the SiteMinder JACC Provider that identify the following:

- A specific resource to protect. (Using SiteMinder resource mapping for WebSphere resources to map a WebSphere resource to a SiteMinder representation.)
- The Agent action that will cause the rule to fire (Any appropriate action, such as Post or Get for URL resources; the Get action for all other resource types).
- Whether to allow or deny access to the specified resource when the rule is fired.

For example, a rule can specify that all EJB resources in a realm are protected for Get Agent actions. When a client attempts to access these resources, the rule fires and the policy containing the rule determines whether the consumer application can access the protected EJB application.

For more information about creating rules, see the *SiteMinder Policy Server Configuration Guide*.

Configure Authentication and Authorization Responses

The SiteMinder Agent makes responses available for use in J2EE components. Responses pass user attributes, DN attributes, static text, or customized active responses from the Policy Server to the SiteMinder Agent. The Policy Server returns the following two responses:

Authentication Responses

During authentication, these Policy Server responses are returned to the SiteMinder Agent, which then attaches them to the SiteMinder Principal for use by resources in both containers such as Servlets, JSPs in their corresponding J2EE applications, and by EJB container resources.

Authorization Responses

During authorization, these Policy Server responses are returned to the SiteMinder JACC Provider, which places them in an HTTP request attribute for use with HTTP requests *only*; they are not attached to the SiteMinder Principal. Authorization responses are not therefore available for use with EJB container requests.

Configure SiteMinder Policies to Support User Mapping (Optional)

To support an environment in which SiteMinder is responsible for user authentication but SiteMinder and WebSphere are not configured to authenticate/authorize users against the same user store, create user mapping policies (see page 21) consisting of the following policy objects:

- In the first configured policy realm (for Web or EJB resources) that a user accesses when they cross over to WebSphere:
  - An OnAuthAccept rule that fires whenever a user is successfully authenticated

  - An authentication response that returns the mapped identity that the SiteMinder Agent propagates to WebSphere

- For each user mapping rule/response pair, a policy that binds that pair and users.

You can also use global rules and responses.

Note: The following procedure provides an overview of the steps required to create the required policy objects with appropriate parameter settings. For detailed procedural information, see the *Policy Server Configuration Guide*.

To create a user mapping policy

1. Open the SiteMinder Administrative UI.
2. For each configured SiteMinder TAI and SiteMinder Login Module policy realm, configure a rule with OnAuthAccept authentication event action.
3. Configure a user mapping response with the following properties:

   Domain

   The domain you created for the SiteMinder Agent for IBM WebSphere

   Name

   User mapping response.

   Description

   A description for the response.
4. Add a response attribute with the following properties to the user mapping response:

   Attribute

   HTTP Header Variable

   Variable Name

   _SM_MAPPED_USER

   Variable Value

   Any text that is a static attribute, DN attribute, or an active response that resolves to a user present in the WebSphere user store.

   Note: If you are upgrading from an earlier SiteMinder TAI implementation, change the Variable Name used in your user mapping response from_SM_WAS_ID to _SM_MAPPED_USER. The _SM_WAS_ID variable is deprecated at this release.

5. Configure an authentication policy containing all configured user mapping (OnAuthAccept) rules, associate the user mapping response with each user mapping rule and add users to the policy.

More information:

Identity and User Mapping (see page 21)

Configure Authorization Policies for the SiteMinder Agent

Policies define how clients interact with your WebSphere resources. They bind rules, users, and responses defined within a policy domain that define what happens when requests are sent to resources defined in a realm.

Configure policies to protect WebSphere resources using the SiteMinder JACC Provider in the same way as you would policies to protect web resources. Note however, that the following features are not supported:

- Policy expressions
- Impersonation

For more information about creating policies, see the *SiteMinder Policy Server Configuration Guide*.

Chapter 8: Obtaining SiteMinder Agent Data Programmatically

This chapter tells you how to obtain authentication responses returned in the SiteMinder Principal and authorization responses returned in HTTP request attributes programmatically.

This section contains the following topics:

Common HashMap Response Structure

Both Authentication responses returned in the SiteMinder Principal and authorization responses returned in an HTTP request attribute are in the form of a Java HashMap data structure.

The keys in the HashMap denote the attribute IDs returned from the SiteMinder Agent API, and the values in the HashMap are a list of all the values binding to that key.

For example, if the Policy Server returns two HTTP header responses HEADER1=VALUE1 and HEADER2=VALUE2 during an authorization request, the HashMap will contain a key (Agent API constant denoting that it is a header response) and a value of List with two elements, that is, HEADER1=VALUE1 and HEADER2=VALUE2.

Obtain Authentication Responses and Other Data from the SiteMinder Principal

You can access authentication responses and other data from the SiteMinder Principal using the SiteMinder User Principal API. This interface, com.netegrity.siteminder.asaframework.common.SmUserPrincipal, provides the following calls:

- getName ()

  Returns the name of a principal.

- getNameDN ()

  Returns the user DN of a principal.

- getSessionID ()

  Returns the session ID of a principal.

- getSessionSpec ()

  Returns the session spec of a principal.

- getAuthDirectoryOid ()

  Returns the Object ID of the user directory a principal was authenticated against.

- getAuthResponses ()

  Returns the responses returned by the Policy Server during authentication in the form of the HashMap described in Common HashMap Response Structure (see page 115).

Note: Your J2SE security policy must be configured to ensure valid permissions for access to the Subject. For example:

```
grant codebase "file:myapp.war" {
   permission javax.security.auth.AuthPermission "wssecurity.getCallerSubject";
};
```

The following code snippet shows how to obtain the SiteMinder Principal:

```
public void service(HttpServletRequest request, HttpServletResponse response)
     throws ServletException, IOException

{
               …

               javax.security.auth.Subject subject =
               com.ibm.websphere.security.auth.WSSubject.getCallerSubject ();

               java.util.Set principals = subject.getPrincipals
               (com.netegrity.siteminder.asaframework.common.SmUserPrincipal.class);

               java.util.Iterator i = principals.iterator();
               while (i.hasNext())
               {
               SmUserPrincipal smUser = (SmUserPrincipal)i.next();
               // Get Authentication Responses
               HashMap authResponseMap = smUser.getAuthResponses();
               }

               …
}
```

Obtain Authorization Responses for Web Requests from HTTP Request Attributes

Authorization responses are set in the com.ca.siteminder.asa.SmAzResponses HTTP request attribute in the form of the HashMap described in Common HashMap Response Structure (see page 115).

The following code snippet shows how to obtain the response HashMap from the request object.

```
public void service(HttpServletRequest request, HttpServletResponse response)
    throws ServletException, IOException

{
        …
        Object attribute = request.getAttribute (“com.ca.siteminder.asa.SmAzResponses”);
        if (attribute != null)
        {
                // do some processing

        }
….
}
```

Chapter 9: Session Handling

This chapter describes how to configure session parameters, such as timeout values, to handle the differences between SiteMinder and WebSphere session handling.

This section contains the following topics:

Session Synchronization Between WebSphere and the SiteMinder Agent

The SiteMinder Agent for IBM WebSphere does not support SiteMinder session management. (However, each SiteMinder Agent module honors SiteMinder session idle and max timeouts.)

To interoperate with WebSphere SSO, WebSphere SSO must be enabled. When WebSphere SSO is enabled, the SiteMinder TAI is not invoked for subsequent HTTP requests once the WebSphere SSO token is set in the HTTP client. Therefore, the SiteMinder TAI cannot intercept every HTTP request to enforce SiteMinder session management by updating the SiteMinder session cookie. Based on this, WebSphere is the session controller for any user session within the WebSphere environment; thus, sessions must be synchronized between WebSphere and the SiteMinder Agent.

Timeout Handling

In the case of idle timeouts, the SiteMinder idle timeouts for every realm must be set greater than or equal to the WebSphere LTPAToken timeout. This is because if the SiteMinder idle timeout is less than the LTPAToken, then users moving from WebSphere to SiteMinder will be: Challenged for credentials if they enter WebSphere for the first time after the idle timeout; after that, the TAI is not invoked and the JACC denies all request with a 403 error.

In the case where the SiteMinder idle timeout is greater than the LTPAToken timeout, the SiteMinder session ticket will be valid even though the LTPAToken has timed out. This would result in the existing SiteMinder session ticket being propagated back to SiteMinder and eventually this would result in skews between SiteMinder and WebSphere timeouts. In this case, WebSphere will force a rechallenge and the TAI will create a new SiteMinder Principal with refreshed last access times.

In the case of SiteMinder maximum timeouts, the maximum timeout must be a multiple of idle timeout. For example, if *idle_timeout* = *LTPA_cookie_timeout* = 1 hour, then *max_timeout* must be (*n* * *idle_timeout*) where *n* = 1, 2, 3, 4, and so on. This forces WebSphere to trigger the TAI again to challenge the user for updated credentials.

Note: Max timeout settings can result in timeout skew; if the timeouts are not synchronized and a user session hits the maximum timeout, the user must close the browser session and open a new one.

Single Log Off Handling

SiteMinder creates the SiteMinder session cookie for SSO and WebSphere creates the LTPAToken for SSO. For a proper logout, users must log off in both WebSphere and SiteMinder therefore both SiteMinder session cookies and the LTPAToken must be either deleted from the browser session or the cookie value should indicate that the user is logged off.

Chapter 10: Logging

This chapter describes how to configure logging the the SiteMinder Agent for IBM WebSphere.

This section contains the following topics:

Log Files

Two log files provide important information during SiteMinder Agent configuration:

- SiteMinder Agent log files—Logs SiteMinder Agent error and processing messages to a file only, not to a console
- Default SiteMinder Agent log file—Logs messages regarding the connection between the SiteMinder Agent and Policy Server

SiteMinder Agent Log File

This logging function enables you to monitor the performance of a particular SiteMinder Agent module instance. You can configure the Agent instance to log messages to a file, but not to a Command Prompt window.

Set up SiteMinder Agent logging either:

- Locally, in a SiteMinder Agent module Agent configuration file.
- Centrally, using the Agent Configuration Object in the SiteMinder Administrative UI.

In a complex environment, you could have several SiteMinder Agent instances installed on the same computer for multiple WebSphere instances that are all logging separately and sharing the same connection to the Policy Server while logging to the same default SiteMinder Agent log file.

Note: Settings in the local Agent configuration file take precedence over the log settings in the Agent Configuration Object from the Administrative UI.

More information:

Fine-Tune the Agent Configuration Setup (see page 61)

Default SiteMinder Agent Log File

This logging function enables you to monitor the connection between the SiteMinder Agent and the Policy Server. The file logs SiteMinder Agent startup messages and shows whether the Agent made a successful connection with the Policy Server. It also logs messages associated with dynamic agent configuration.

Set up default SiteMinder Agent logging in the smagent.properties file (see page 59); it cannot be configured by using the Agent Configuration Object in the SiteMinder Administrative UI.

More information:

Edit smagent.properties (see page 60)

Record Messages to the Default SiteMinder Agent Log File

To record messages to the default SiteMinder Agent log file

1. Open the smagent.properties file in a text editor.
2. Set the logfile parameter to YES:

   logfile="YES"
3. Specify a path and file name for the logfilename parameter.

   For example:

   logfilename="/opt/WebSphere/AppServer/smwasasa/logs/*log_file_name*.log"

   where *log_file_name* is the name of your log file.
   For example: SiteminderAgent.log

   The default file name is:
   ASA_HOME/log/SmWasAsaDefault.log"
4. Save and close smagent.properties.

Append Messages to an Existing Log File

To add logging information to an existing default log file instead of rewriting the entire file each time logging is invoked, enable the logappend parameter.

For example:

logappend="YES"

Display SiteMinder Agent Log Messages in a Console

The SiteMinder Agent does not support logging error messages to a console.

Set Log Levels

You can configure the SiteMinder Agent to generate different levels of log messages and then display them in a file or console. Choosing a log level facilitates troubleshooting and debugging, as the log level determines the severity and extent of the logged messages. In addition, it provides control for the level of detail that the SiteMinder Agent includes in a log.

To change the log level, set the loglevel parameter to a log level described in the following table. For example:

loglevel="1"

Valid log levels are:

Log Level	Type of Messages
0	No log messages. Note however that log files are still created.
1	Fatal Messages only. For example, fatal messages are logged when the SiteMinder Agent fails to connect to a Policy Server during server startup.
2	Error Messages and Level "1" Messages. Error messages are logged when problems are encountered during SiteMinder Agent initialization or runtime that prevent the SiteMinder Agent from functioning correctly. For example, if the Validation realm is unavailable, an error message is logged.
3	Warning and Level "2" Messages. Warning messages are logged when the SiteMinder Agent encounters noncritical configuration problems that do not affect the functionality of the SiteMinder Agent. For example, if an incorrect value for pspollinterval is specified, the value is ignored and a default value is used.
4	Informational and Level "3" Messages. Informational messages are logged for SiteMinder Agent activity and flow.
5	Tracing and Level "4" Messages. Tracing messages provide tracing information for the SiteMinder Agent.
6	Extended debug logging and Level "5" messages. Reserved for future use. The SiteMinder Agent does not log any messages of this type at this time.

To avoid large log files, leave the log level at "1" so the SiteMinder Agent logs only critical errors. If you want to audit the activity of your site more carefully, change the log level to 4.

Note: If a noninteger log level is specified, the SiteMinder Agent defaults to log level "0".

Dynamically Update the SiteMinder Agent Log Files

To update the SiteMinder Agent log file for a module dynamically, make the appropriate changes in the Agent Configuration Object of that module, found in the SiteMinder Administrative UI. Changes made to the Agent Configuration Object are reflected in the SiteMinder Agent module after the Agent receives the changes at the next polling interval.

Roll Over the Log File

Rollover determines whether the SiteMinder Agent starts a new log file after a specified period or after the log file reaches a specified size. Roll over the SiteMinder Agent log file by using time or size, and making the appropriate changes in the Agent Configuration Object from the SiteMinder Administrative UI.

To enable rollover and specify rollover limits, add the following parameters to the Agent Configuration Object:

logrollover = "YES" or "NO"

logrolloversize = *size_in_KB*

where *size_in_KB* is the number of kilobytes you want the file to be before rollover occurs. Rollover does not take effect unless the parameter LOGROLLOVER is set to a "YES" value.

logrollovertime = *rollover_hours*

where *rollover_hours* variable is the number of hours until rollover occurs. For example, 1 is every hour; 12 is every 12 hours; 168 is every week; and 720 is every month. Rollover does not take effect unless the parameter LOGROLLOVER is set to YES.

Note: Use either logrolloversize or logrollovertime. If you use both, rollover by size takes precedence.

Appendix A: SiteMinder Agent Installation and Configuration Files

This section contains the following topics:

SiteMinder Agent Files

The installation program creates several directories, populates them with files, and copies some of the files to the WebSphere Application Server.

The following table lists the directories and files that the installation program creates and populates in the SiteMinder Agent installation location.

Install Location	Files Installed	Description
ASA_HOME	**Windows**: asa-was-uninstall.cmd **UNIX**: asa-was-uninstall.sh	Script to launch the application uninstaller.
ASA_HOME/bin	**Windows**: smreghost.bat **UNIX**: smreghost.sh	SiteMinder tool to register a trusted host
ASA_HOME/conf	AsaAgent-assertion.conf AsaAgent-auth.conf AsaAgent-az.conf SmHost.conf smagent.properties	SiteMinder configuration and properties files
ASA_HOME/log	None (empty directory created)	Directory to hold log files for the SiteMinder Agent installation

Install Location	Files Installed	Description
ASA_HOME/asa-was-uninstall	**Windows**: uninstall.exe **UNIX**: uninstall	Uninstalls the ASA

In addition, the SiteMinder Agent installation program copies the following files to the WebSphere Application Server installation.

Install Location	Files Installed	Description
WS_HOME\lib\ext	smagentapi.jar smwebsphereasa.jar smlogger.jar smclientclasses.jar log4j.jar	Containers for SiteMinder Agent class files
WS_HOME\java\jre\lib\ext	sm_cryptoj.jar	Container for SiteMinder Agent Java Cryptography Extension (JCE) class files

Modify Configuration Files

To customize the SiteMinder Agent configuration, you can modify:

- Agent configuration settings
- Trusted Host configuration settings (see page 136)

Guidelines for Modifying Configuration Files

- Do not add extra spaces between these elements of the parameter settings: parameter name, the equal sign (=), and the attribute value.
- Always enter quotation marks around the parameter value.
- Restart the WebSphere Application Server after you have updated and saved configuration files, such as AsaAgent-*module*.conf and SmHost.conf.

  You do not have to restart the WebSphere Application Server after you have updated and saved configuration objects, such as the Agent Configuration Object or the Host Configuration Object. However, the changes are not applied until the SiteMinder Agent polls the Policy Server (the default poll interval is 30 seconds).

Agent Configuration Parameters

Agent configuration settings are defined in two locations:

- **Agent Configuration Object**—SiteMinder policy object that holds Agent parameters for an Agent when using central agent configuration. You can create a separate Agent Configuration Object for each Agent module if you want to define different parameters for each module centrally. Parameters held in an Agent Configuration Object are dynamic; if you change these settings while the WebSphere server is running, the SiteMinder Agent will pick up the change.

  Note: The SiteMinder Agent for IBM WebSphere does not use the same agent configuration parameters as a SiteMinder Web Agent and even where parameters have similar names their values might not be compatible. Do not attempt to use the Agent Configuration Object for a SiteMinder Web Agent for the SiteMinder Agent for IBM WebSphere.

- **Agent Configuration File—**Text file that holds parameters for an Agent. By default, an Agent configuration file is created for each module (AsaAgent-*module*.conf, where *module* is assertion for the TAI, auth for the Login Module, and az for the JACC Provider). However, you can create a single AsaAgent.conf file to provide common parameters for all three modules.

Unless otherwise noted, parameters can be defined in either the Agent Configuration Object or the Agent configuration file depending upon how you have decided to configure your Agent.Fine-Tuning Your Agent Configuration Setup (see page 61).

Parameter Name	Value	Description
AcceptTPCookie (TAI and Login Module)	YES or NO	(Optional) If set to yes, configures the SiteMinder TAI/SiteMinder Login Module to assert identities from third-party SiteMinder session cookies. Default is No. **Note:** The value you specify for this parameter must match for the SiteMinder TAI, SiteMinder Login Module, and Web Agent.
AgentConfigObject (Applies only in Agent configuration file)	String	The name of the Agent module Agent Configuration Object.

Parameter Name	Value	Description
AllowLocalConfig (Applies only in the Agent Configuration Object)	YES or NO	If set to yes, parameters set locally in the Agent configuration file take precedence over parameters in the Agent Configuration Object. Default is NO.
AssertByUserId	True or False	Determines whether the SiteMinder Agent asserts a userDN or a simple user name to WebSphere, a propagation that WebSphere uses to answer J2EE programmatic calls. (This value therefore impacts user mapping and J2EE RunAs identity). If set to True, the SiteMinder Agent asserts a simple user name. If set to False, the SiteMinder Agent asserts the UserDN. Default is False.
AssertionAuthResource (TAI only)	String	If you are configuring the TAI to not challenge requests for credentials, this value must match the value specified for the resource filter in the realm that you create for nonchallenged requests (see page 69). For example: assertionauthresource=/siteminderta i If configuring the TAI to challenge requests for credentials, this value must be NO.
AuthCacheSize (TAI and Login Module)	Number	(Optional) Size of the authentication cache for the SiteMinder TAI or Login Module (in number of entries). For example: authcachesize="1000" Default is 0. To flush this cache, use the SiteMinder Administrative UI.
AzCacheSize (JACC Provider)		(Optional) Size of the authorization cache (in number of entries) for the JACC Provider. For example: authcachesize="1000" Default is 0. To flush this cache, use the Administrative UI.

Parameter Name	Value	Description
CacheTimeout	Number	(Optional) Number of seconds before cache times out. For example: cachetimeout="1000" Default is 600 (10 minutes).
ChallengeForCredentials (TAI)	YES or NO	(Optional) Specifies whether the SiteMinder TAI must challenge for credentials. Default is NO.
CookieDomain (TAI)	String	(Optional) Name of the cookie domain. For example: cookiedomain="ca.com" No default value. For more information, see the cookiedomainscope parameter.
CookieDomainScope (TAI)	Number	(Optional) Further defines the cookie domain for assertion of SiteMinder session cookies by the SiteMinder TAI. The scope determines the number of sections, separated by periods, that make up the domain name. A domain always begins with a period (.) character. For example: cookiedomainscope="2" Default is 0, which takes the domain name specified in the cookiedomain parameter.
DefaultAgentName (Applies only in the Agent Configuration Object)	String	The Agent identity that the SiteMinder Agent module for which it is set uses when it detects an IP address in a request that does not have an Agent identity assigned to it. By default, the default Agent name is the name of the installed Agent (module).
EnableWebAgent (Applies only in Agent configuration file)	YES or NO	Enables or disables the SiteMinder Agent for WebSphere module for which it is set.
EncryptAgentName (TAI)	YES or NO	Specifies whether the agent name must be encrypted when redirecting to the SiteMinder Web Agent for SiteMinder TAI credential collection. Default is NO. **Note:** The value you specify for this parameter must match for the SiteMinder TAI and Web Agent.

Parameter Name	Value	Description
FccCompatMode (TAI)	YES or NO	(Required for TAI; otherwise optional) Specifies whether to handle backward compatibility of forms credential collection, which the SiteMinder TAI does not support. Therefore set this parameter to NO for both the SiteMinder TAI and the Web Agent: fcccompatmode="NO" **Note:** The value you specify for this parameter must match for the SiteMinder TAI and Web Agent.
IgnoreExt (JACC Provider)	Comma-separated string	(Optional) Species common file extensions (.gif, .jpg, .jpeg, .png, and .class) that the JACC Provider can ignore. The JACC Provider passes requests for files with these extensions directly to WebSphere without authorization. Use this parameter to specify extensions of files that do not require as much security as other resources.
IgnoreQueryData (TAI and JACC Provider)	YES or NO	(Optional) Indicates whether the SiteMinder TAI/JACC Provider must ignore HTTP query data when checking for resource protection. Default is NO. **Note:** The value you specify for this parameter must match for the SiteMinder TAI, JACC Provider, and Web Agent (as applicable).
IpCheck (TAI and JACC Provider)	YES or NO	(Optional) Enables or disables checking of IP addresses by SiteMinder TAI/JACC Provider. Default is YES. **Note:** The value you specify for this parameter must match for the SiteMinder TAI, JACC Provider, and Web Agent (as applicable).
LogAppend	YES or NO	(Optional) If an existing file is present in the location specified in logfilename, the logappend parameter determines whether to append messages to that file or to overwrite the file. YES appends messages; NO overwrites the file. Default is NO.
LogConsole	YES or NO	(Optional) YES or NO, to enable logging to the console. Default is NO.
LogFile	YES or NO	(Optional) YES or NO, to enable or disable logging to a log file. Default is NO.

Parameter Name	Value	Description
LogFileName	String	(Optional) Agent log file path. For example: /opt/WebSphere/AppServer/smwasasa/logs/asa.log
LogLevel	Number	(Optional) 0, 1, 2, or 3, 4, or 5 levels at which log messages are written. Default is 0.
LogRollover	YES or NO	(Optional) If yes, enables logging rollover. Default is NO.
LogRolloverSize	Number	(Optional) Number, in kilobytes (KB), that specifies the size limit of the log file before you want it to roll over. Specify this only if logrollover is set to YES. Positive integer only. The default is 10240 KB (10 MB).
LogRolloverTime	Number	(Optional) Number, in hours, that specifies the duration before you want the log file to roll over. Specify this only if logrollover is set to YES. Positive integer only. The default is 12 hours.
PersistentCookies (TAI)	YES or NO	Specifies whether the agent allows single sign-on for multiple browser sessions. When this is enabled, users who authenticate during one browser session will retain single sign-on capabilities for subsequent browser sessions. Default is NO.
PrevalidateCookie (TAI)	YES or NO	Specifies whether the SiteMinder TAI (when configured *not to* challenge requests for credentials) validates that the SiteMinder session ticket is valid (not corrupt, expired, can be decrypted, and so on). If the session ticket is good, the SiteMinder TAI then processes the request. If the session ticket is not valid, The SiteMinder TAI returns FALSE and does not process the request. For example: PrevalidateCookie=YES This parameter is ignored if ChallengeForCredentials=YES or if there is no SiteMinder session ticket in a request. Default is NO.

Parameter Name	Value	Description
ResourceCacheSize	Number	(Optional) Size (in number of entries) of the cache for resource protection decisions. For example: resourcecachesize="1000" Default is 0. To flush this cache, use the Administrative UI.
RmiAuthResource (Login Module)	String	(Optional) Specifies the value of the resource filter defined in realm that you create for Java Client requests or "no" if you do not want the Login Module to accept Java client requests. For example: RmiAuthResource=siteminderrmi Default is NO.
ServerErrorFile (TAI)	String	(Optional) Specifies a page to redirect a request to if a processing error is encountered. This can either be an HTTP or local file system resource. For example: servererrorfile="http://server.ca.com:88/errorpage.html" or servererrorfile="C:\smwasasa\errorpages\errorpage.txt" If this setting is not configured, a default message is output to the response when the TAI encounters an error.
SystemAuthResource (Login Module)	String	(Optional) Specifies the value of the resource filter defined in the realm that you create for System Login requests or "no" if you do not want the Login Module to handle System Login requests. For example: SystemAuthResource=siteminderssystem Default is NO

You can specify logging settings in the SiteMinder Agent Configuration Object in the Administrative UI or in the local SiteMinder Agent configuration file.

Trusted Host Configuration

The SmHost.conf file results from a successful registration of a unique host name as a trusted host. The SiteMinder Agent installation program automatically launches the smreghost registration tool, which in turn creates the SmHost.conf file and places it in the *ASA_HOME*/conf folder.

For information about trusted hosts and the parameters in the file, see the *CA SiteMinder Web Agent Installation Guide*.

To register a trusted host outside the SiteMinder Agent installation process, run smreghost through the command line.

Enable and Disable SiteMinder Agent Modules

After configuration, each SiteMinder Agent for IBM WebSphere is enabled and ready to communicate with the Policy Server to gather management information. When you disable a SiteMinder Agent module, it no longer performs its functions and these default to another configured implementation of the same module or the WebSphere native security mechanism.

Important: If the SiteMinder JACC Provider is configured, do not disable it – doing so prevents the WebSphere Application Server from starting.

To disable and enable SiteMinder Agent modules

1. Open the Agent appropriate configuration file in the *ASA_HOME*\conf directory for editing.
2. Set the EnableWebAgent parameter as follows:
   - To disable the module, set EnableWebAgent to No as follows:

     EnableWebAgent="No"
   - To enable the module, set EnableWebAgent to Yes:

     EnableWebAgent="Yes"
3. Save and close the file.

Note: The EnableWebAgent parameter applies to all of modules that use the Agent configuration file. For example, if you configured the Agent modules to use a single Agent configuration file, setting EnableWebAgent to yes enables all of Agent modules.

Appendix B: Troubleshooting

This chapter contains guidelines for diagnosing problems and specific advice on how to solve the most common ones.

This section contains the following topics:

General Troubleshooting Guidelines

The following general guidelines should help you find solutions to problems:

- Set the SiteMinder Agent and SiteMinder Default Agent logs to level 5.

  In the smagent.properties file, make sure to specify the path to the default SiteMinder Agent log file. For example:
  logfilename="*ASA_HOME*\log*MyDefaultLog.log*"
- Check the SiteMinder Default Agent logs for general connectivity issues between the SiteMinder Agent and Policy Server.
- Check the SiteMinder Agent module logs for event-specific messages.
- Check the Web Agent log if you are using non-basic authentication.
- Check the WebSphere SystemOut.log file, which resides in:
  WS_HOME/profiles/*profile_name*/logs/*server_name*
- Check the WebSphere SystemErr.log file, which also resides in:
  WS_HOME/profiles/*profile_name*/logs/*server_name*

WebSphere Application Server Does Not Start

WebSphere Application Server fails to start.

Log Message	Possible Cause	Proposed Solution
SystemErr.log: 3/14/06 10:56:00:994 IST] 0000000a SystemErr R SMERROR: Unable to create configuration from the administration manager: Failed to create agent configuration for : C:\smwasasa\conf\AsaAgent-az.conf [3/14/06 10:56:00:994 IST] 0000000a SystemErr R SMFATAL: SiteMinder JACC Policy Provider SmJaccPolicyProvider14 unable to instantiate delegating policy provider: SiteMinder JACC ASA initialization error: Unable to create configuration setup from the policy server	SiteMinder JACC Provider is configured and Policy Server is not started.	Ensure that the Policy Server is running.
	Host Configuration Object or Agent Configuration Object is not correct.	Ensure that Agent configuration objects being used are mentioned correctly in the Agent configuration files.
	smagent.properties not in classpath.	Make sure that the smagent.properties file exists in *WAS_HOME*/profiles/default/properties.

Log Message	Possible Cause	Proposed Solution
	Relative path not properly set.	Ensure that value specified in the smasa.home sytem property is correct.

Log Message	Possible Cause	Proposed Solution
[3/14/06 11:03:40:029 IST] 0000000a distSecurityC E SECJ0391E: Error when setting the Policy object to the providers policy implementation {0}. The exception is {1}. [3/14/06 11:03:40:107 IST] 0000000a distSecurityC E SECJ0324E: Error during Java 2 Security and Dynamic Policy initialization. The exception is com.ibm.ws.exception.ConfigurationError: co.netegrity.siteminder.jacc.policy.SmJaccPolicyProvider14 at com.ibm.ws.security.core.distSecurityComponentImpl.initializeJaccProxy(distSecurityComponentImpl.java:1150)	SiteMinder JACC Provider not configured properly in WebSphere console.	Retrace the steps of SiteMinder JACC Provider configuration in WebSphere and ensure everything is configured correctly.
[3/14/06 12:34:16:015 IST] 0000000a SystemErr R com.ibm.ws.exception.ConfigurationError: Error during Java 2 Security and Dynamic Policy initialization	SiteMinder Agent jars not available.	Ensure that SiteMinder Agent jars are available under *WAS_HOME*/lib/ext and are in classpath.

Log Message	Possible Cause	Proposed Solution
[3/14/06 12:17:21:791 IST] 0000000a SystemErr R SMERROR: The SiteMinder Login Module is not initialized - failing method: login [3/14/06 12:17:29:103 IST] 0000000a SystemErr R com.ibm.ws.exception.RuntimeError: com.ibm.ws.exception.RuntimeError: SiteMinder Login Module is not initialized - failing method = login at com.ibm.ws.runtime.WsServerImpl.bootServerContainer(WsServerImpl.java:182) at com.ibm.ws.runtime.WsServerImpl.start(WsServerImpl.java:120) at com.ibm.ws.runtime.WsServerImpl.main(WsServerImpl. Login Module Log: SystemAuthResource [14 Mar 2006 12:17:21,791] [P=833713:O=0:CT] [INFO] Started transaction ID 4adbc0ca-098a4d1a-8847fde1-dd3ddf52-e73a27f2-625 in SiteMinder agent Login Module. [14 Mar 2006 12:17:21,791] [P=833713:O=0:CT] [DEBUG] SiteMinder Login Module initializing with realm key = SystemAuthResource [14 Mar 2006 12:17:21,791] [P=833713:O=0:CT] [ERROR] The SiteMinder Login Module is missing agent configuration realm key SystemAuthResource. [14 Mar 2006 12:17:21,791] [P=833713:O=0:CT] [ERROR] The SiteMinder Login Module is not initialized - failing method login.	SystemAuthResource Agent configuration parameter is not specified for the SiteMinder Login Module.	Set the SystemAuthResource Agent configuration parameter for the SiteMinder Login Module.

Log Message	Possible Cause	Proposed Solution
[3/14/06 11:19:46:801 IST] 0000000a SystemErr R SMFATAL: SiteMinder JACC Policy Provider SmJaccPolicyProvider14 unable to instantiate delegating policy provider: SiteMinder JACC Policy Provider agent is not enabled [3/14/06 11:19:47:020 IST] 0000000a SystemErr R com.ibm.ws.exception.ConfigurationError: Error during Java 2 Security and Dynamic Policy initialization at com.ibm.ws.security.core.distSecurityComponentImpl.initializeJava2Sec(distSecurityComponentImpl.java:1244) at com.ibm.ws.secu	SiteMinder JACC Provider is disabled.	Enable the SiteMinder JACC Provider in its Agent configuration file.

Message While Loading JVM

Installation of Siteminder Agent in GUI mode or console mode does not work; a pop-up message appears.

Possible Cause	Solution
Problem with the java VM or with loading the java VM.	Check for any messages that indicate an error occurred while loading the java VM. Set the PATH to java bin directory that comes with WebSphere. For example: C:\Program Files\IBM\WebSphere\AppServer\java\bin See Setting a PATH Variable to the JVM On UNIX Systems (see page 38). Ensure that the Java Cryptography Extension (JCE) patch for the JVM is installed.

Host Registration Fails During Installation

You are unable to register a trusted host during SiteMinder Agent installation. During installation, make sure the Policy Server is running—the installation program connects to it to create a trusted host.

Possible Cause	Solution
The JVM has not been patched for unlimited cryptography with the with the Java Cryptography Extension (JCE) package.	Check for messages that indicate that the host could not be registered. Patch the JVM for unlimited cryptography with the with the Java Cryptography Extension (JCE) package. For more information, see Required Software Patches.
Host configuration object has not been configured or Policy Server is not running.	Check for any messages that indicate the host could not be registered. Add a host configuration object and run smreghost tool separately from the installation procedure. To run this tool, see the *CA SiteMinder Web Agent Installation Guide*.
Trusted Host Name already exists in the Policy Server.	Check for any messages that indicate the host could not be registered. Configure with another trusted host name or delete the already existing one.

WebSphere Starts With No Indication That SiteMinder Agent Module Loads

When you start WebSphere, you do not see any indication that the SiteMinder Agent is loaded; WebSphere does not seem to recognize the SiteMinder Agent.

Possible Cause	Solution
SiteMinder Agent module is not correctly configured in the WebSphere Administrative Console.	Make sure the failing SiteMinder Agent module is configured and saved correctly in the WebSphere Administrative Console. Complete the configuration procedure for the appropriate module: ■ Configuring the SiteMinder TAI in WebSphere ■ Configuring the Login Module in WebSphere ■ Configuring the SiteMinder JACC Provider in WebSphere

SiteMinder Agent Initialization Fails

Any SiteMinder Agent module might fail to initialize for several reasons.

Possible Cause	Solution
The SiteMinder Agent module cannot establish an agent connection to the Policy Server.	Check the SiteMinder Default Agent log for any message indicating connection problems. Make sure the SiteMinder Agent module's Agent configuration file points to the correct SmHost.conf file. Also, make sure the Agent module connects to the Policy Server. Test the connection by using the Policy Server's SiteMinder Test tool.
SiteMinder Agent classes are not available.	Check the SystemOut.log and SystemErr.log files. Make sure the SiteMinder Agent .jar files exist in the WebSphere library directory *WS_HOME*\lib\ext. For more information, see SiteMinder Agent Files.

Possible Cause	Solution
The smagent.properties file is not installed on WebSphere or is not in the correct location on WebSphere.	Check the SystemOut.log and SystemErr.log files. Make sure you have copied the smagent.properties file to the correct location on WebSphere. For more information, see Copying the smagent.properties File to WebSphere
Incorrect path specified to the Agent configuration file.	Check the SystemOut.log and SystemErr.log files. Make sure the correct path is specified to the failing module's Agent configuration file in the smagent.properties (see page 59) file.
SiteMinder host registration is configured incorrectly.	Check the SystemOut.log file, SystemErr.log file and the SiteMinder Default Agent log. Verify the host configuration object and the trusted host in the SmHost.conf file also exist in the Policy Server.
Agent Configuration Object or the Default Agent Name are configured incorrectly.	Check the SiteMinder Agent log. Make sure the AgentConfigObject parameter listed in the Agent configuration file file exists and is set correctly, and that the DefaultAgentName of the Agent Configuration Object in the Administrative UI is correct.

SiteMinder TAI Forms Authentication Scheme Failures

Forms authentication schemes configured to challenge users for the SiteMinder TAI result in authentication failures. Symptoms of Forms authentication failures might include:

- The forms authentication scheme is not working with the Web Agent you specified for redirecting FCC (forms credential collectors).
- After providing credentials to Forms authentication, WebSphere challenges again.

Log Message	Possible Cause	Proposed Solution
Web Agent log: DoIsProtected - Policy Server authorization logs may contain more detail. loginUser - Exiting with HTTP 500 Server Error: 20-0003.	EncryptAgentName= YES in TAI Agent Configuration object EncryptAgentName = NO in Web Agent Configuration object	Set the same value for the EncryptAgentName Agent configuration parameter for both the SiteMinder TAI and Web Agent. That is, set both to yes or both to no.
Web Agent log: SmCredCore::ResolveAgentName - Error decrypting agent name. loginUser - Exiting with HTTP 500 Server Error: 00-0001	EncryptAgentName= NO in TAI Agent Configuration object EncryptAgentName = YES in Web Agent Configuration object	
	The FCCcompatmode parameter is not set correctly.	The FCCcompatmode parameter should always be set to NO for the SiteMinder Agent. For more information about this parameter, see Disabling FCC Compatibility and Legacy Encoding (see page 71).

Log Message	Possible Cause	Proposed Solution
	The Policy Server domain has multiple user directories with the same user.	Move the user directory name you configured with WebSphere to first place on the list.

Identity Obtained by TAI Not Propagated to WebSphere

Signing in to the Web Agent is successful, but the identity is not propagated to WebSphere (SiteMinder TAI module seems to have initialized successfully, but when you authenticate with the Web Agent, WebSphere does not recognize you).

Possible Cause	Solution
No native security constraint against the WebSphere resource.	The SiteMinder TAI is not triggered unless a security constraint is issued against the URL that is being accessed. Review the Web deployment descriptor (web.xml) to determine the security constraints in the application.
The Assertion realm might not be protected if the challengeforcredentials parameter is set to NO. The resource might not be protected if the challengeforcredentials parameter is set to YES.	Determine the setting for the parameter.

SiteMinder Agent Initializes but WebSphere Challenges Security

The SiteMinder Agent appears to have initialized successfully, but upon authentication with the Web Agent, the user is challenged by WebSphere native security.

Possible Cause	Solution
Non-SSL requests are rejected due to transport requirement.	Check the <transport-guarantee> element in the web.xml deployment descriptor. Communication might require SSL usage.
SiteMinder Agent is not enabled.	Check the SiteMinder Default Agent Log or SystemOut.log. Set EnableWebAgent parameter to "YES" in the asaagent.conf file. See Enabling or Disabling the SiteMinder Agent.
A SiteMinder user is not mapped to a user in the WebSphere active registry.	Check the SystemOut.log and SystemErr.log — although no specific message is displayed, other messages in the SystemOut.log file should give an indication of behavior. Check the user mapping between the two directories and make sure that user exists in both.
The Assertion realm might not be protected if the challengeforcredentials parameter is set to NO. The resource might not be protected if the challengeforcredentials parameter is set to YES.	Determine the setting for the parameter.

User Not Challenged for Credentials

User is granted access to a resource without being challenged or receives an HTTP 403: Forbidden Error without being challenged.

Log Message	Possible Cause	Proposed Solution
SiteMinder JACC Provider logs indicate that resource is not protected.	The resource might not be protected by the SiteMinder JACC Provider if the request contains query data and the IgnoreQueryData Agent configuration parameter is set to NO.	Create a policy protecting the resource and the query data in SiteMinder Policy Server or change the value of the IgnoreQueryData Agent configuration parameter to yes for the SiteMinder JACC Provider.
Check SiteMinder JACC Provider and SiteMinder TAI logs.	SiteMinder JACC Provider ignores the request.	Check if the extension for the requested resource is configured in IgnoreEXt parameter. If it is, remove it.
		The final resource being accessed might be accessed using forward or include (that is, server side redirect); the SiteMinder Agent ignores these requests.

Log Message	Possible Cause	Proposed Solution
Check SiteMinder JACC Provider and SiteMinder TAI logs.	IgnoreQueryData Agent configuration parameter is set to YES for SiteMinder JACC Provider but IgnoreQueryData is set to NO for the SiteMinder TAI If a request contains query data and SiteMinder JACC Provider is configured to ignore the query data, it considers the resource protected and the request is redirected to the SiteMinder TAI. The SiteMinder TAI is configured not to ignore the query data and thus considers the resource not protected and does not create SiteMinder Principal object. The JACC then denies the user access to the resource.	Configure matching values for the IgnoreQueryData Agent configuration parameter for the SiteMinder TAI and SiteMinder JACC Provider.

SiteMinder TAI in No Challenge Mode Not Intercepting Requests

SiteMinder TAI configured not to challenge for credentials; SiteMinder TAI log file shows that module is not intercepting requests.

Possible Cause	Proposed Solution
AssertionAuthResource Agent configuration parameter incorrectly set	AssertionAuthResource Agent configuration parameter needs to be set to a value (for example, /assertionrealm); a realm must be configured with the resource filter set to the exact same value (that is, /assertionrealm in this example case).

500 Error Accessing Any Servlet/EJB

Requests for any servlet/EJB resource results in an HTTP 500: Internal server error.

Log Message	Possible Cause	Proposed Solution
Check SystemOut.log or trace.log or SystemErr.log for Java 2 security violation errors, permission problems.	Incorrect permissions in was.policy file.	Ensure that was.policy file for the application being accessed contains the adequate java permissions to allow a user to access the resource.

User Challenged for Credentials Before WebSphere Session Expires

The user is challenged by SiteMinder before the WebSphere session expires. If the WebSphere session times out before SiteMinder, the TAI will revalidate the user (only if WebSphere SSO is off).

Possible Cause	Solution
The SiteMinder session time is shorter than the WebSphere session time.	Check the SystemOut.log file for any indication that the session has expired and user will be challenged. Set the max and idle Timeout so that the SiteMinder session is greater than the WebSphere session. Manage the Web session times through the Web Agent realm. The Session timeout parameter is in Global Security section of the WebSphere Administrative Console. Set this parameter to the same duration as the session max timeout even if the SiteMinder session expires. If the user re-authenticates, the WebSphere session is renewed. Synchronize WebSphere and SiteMinder session times.

User Mapping Not Working for Login Module-Protected Resources

User mapping not working; SiteMinder Login Module and SiteMinder JACC Provider logs show that the user is not being validated properly.

Possible Cause	Proposed Solution
SiteMinder Login Module configured in wrong order in WebSphere.	Ensure the SiteMinder Login Module is configured first in order for all configured profiles.

Resetting the Level of the IIS Web Agent

When you use an IIS Web Server as a proxy for WebSphere, the WebSphere plug-in installation program sets the WebSphere ISAPI filter at a higher priority than the IIS Web Agent, which is incorrect. Therefore, you must set the Web Agent at a higher level than the WebSphere ISAPI filter.

To reset the level of the IIS Web Agent:

1. Start the IIS Microsoft Management Console.
2. Right-click the node and select Properties.
3. Select Edit, while leaving the WWW service in the drop-down menu.
4. Select the ISAPI Filters tab.
5. Highlight the sePlugins filter and move the sePlugins filter below the SiteMinder Web Agent.
6. Restart IIS.