

Agent for Siebel Release Notes r12.51



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Chapter 1: Introduction

This section contains release information for features, operating system support, and installation considerations.

Chapter 2: Operating System Support

For a list of supported operating systems, see the CA SSO Agent for ERP Systems Platform Support Matrix (PSM) available on the CA Support website.

To locate the PSM, follow these steps:

- 1. Log on to the CA Support site.
- 2. Click Support by Product.
- 3. In the Select a Product drop-down list, type CA SSO.
- Scroll down to the Product Status section, and then click the following link: CA SSO Family of Products Platform Support Matrices
- 5. Locate the version of the CA SSO agent you want, and then click the PDF link.

Chapter 3: New Features

This release has the following new features:

Agent Communication Model

This product now communicates with the Policy Server using the trusted host communication model.

Support for Windows 2012/2012 R2

This product now supports Windows 2012/2012 R2.

Installation Mode

This product now supports unattended installation and configuration.

Simplified Configuration

In the previous release, installation of the product was performed using the wizard but the configuration was performed manually. In this release, configuration of the product can be performed using the wizard.

Chapter 4: Changes to Existing Features

The following change has been made to this release:

License Check Removed

This release of the product does not require a license string.

Chapter 5: Installation and Upgrade Considerations

This section contains the following topics:

<u>Upgrade Support</u> (see page 15) <u>Verify Permissions on Executable Files in UNIX or Linux</u> (see page 15) <u>Installation Program Throws Java Exception and Exits</u> (see page 16)

Upgrade Support

Upgrades are only supported if both the r5.6 SP4 and r12.51 versions run on the same operating environment. For example, upgrading is possible only if both of the following components run on the same version of Solaris:

- CA SiteMinder Agent for Siebel r5.6 SP4
- CA SSO Agent for Siebel r12.51

Verify Permissions on Executable Files in UNIX or Linux

Symptom:

I cannot run the CA SSO executable file on a UNIX or Linux system.

Solution:

Add execute permissions to the file (with a command such as chmod, for example).

Installation Program Throws Java Exception and Exits

Valid on UNIX or Linux

Symptom:

The installation program throws a Java exception and exits.

Solution:

If you are installing in GUI mode by Telnet or other emulation software, run an XWindows session in the background, and set the DISPLAY variable to your local terminal, as shown in the following example:

DISPLAY=127.0.0.1 export DISPLAY