

CA Output Management Web Services

Message Guide

Version 2.0



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Chapter 1: Common Error Messages

This section contains the following topics:

[Error Messages](#) (see page 7)

Error Messages

This section contains messages you may receive when using the CA OM Web Services.

COMMND001E

Duplicate parameter found *parameter parameter*.

Reason:

A duplicate parameter was found.

Action:

Review the parameters that are issued to the command and remove the duplicate.

COMMND002E

Parameter *parameter* has invalid value specified *value*.

Reason:

A parameter has an invalid parameter value specified.

Action:

Correct the parameter value and reissue the command. Ensure that each parameter has a corresponding operand.

COMMND003E

Data value not found for *parametername* and is required.

Reason:

A parameter has been specified but its operand is not present.

Action:

Provide an operand for the parameter that is specified in the error message if the parameter does not already have one. If that parameter does have an operand, review all command parameters to determine whether another parameter may be in error.

COMMND004E

The parameter *parameter* is invalid or has an operand missing.

Reason:

A parameter has an invalid parameter value that is specified or the parameter requires an operand and the operand is missing.

Action:

Review the parameter in the error message; provide an operand for that parameter if missing. If the parameter is present, ensure that it is valid.

COMMND005E

**The following I/O exception occurred reading properties file named *filename*:
exception text.**

Reason:

The command that is failed while attempting to read a properties file. This may occur when the `-log` or `-l` parameter was specified and an I/O exception occurred reading the log properties file.

Action:

This is an internal error. For the assistance, contact Technical Support at <http://ca.com/support>.

COMMND006E

No function specified.

Reason:

The `-function` or `-f` parameter was not specified for the command and is required.

Action:

Provide a `-function` or `-f` parameter. Run the command with the `-function help` operands to determine valid functions for the command.

COMMND007E

Userid not specified and required for *function* function.

Reason:

The function being performed requires a user ID and one was not provided.

Action:

Provide a `-userid` or `-u` parameter that specifies a user ID for the request.

COMMND008E

Password not specified and required for *function* function.

Reason:

The function being performed requires a password and one was not provided.

Action:

Provide a `-password` or `-p` parameter that specifies a password for the request.

COMMND009E

File name not specified and required for *function* function.

Reason:

The function being performed requires a file name and one was not provided.

Action:

Provide a `-file` or `-F` parameter that specifies a fully qualified file name for the request.

COMMND010I

File named *filename* does not exist, backup operation will not be performed.

Reason:

The specified file name does not exist and cannot be backed up.

Action:

Rerun the backup operation specifying an existing filename.

COMMND011E

The following file not found exception occurred backing up file *filename*: *exceptiontext*.

Reason:

The specified file name does not exist and an error occurred attempting to read it.

Action:

Review the exception message for an explanation of the request failure and correct the problem.

COMMND012E

The following I/O exception occurred backing up file *filename*: *exceptiontext*.

Reason:

An I/O exception occurred backing up the specified file.

Action:

Review the exception message for an explanation of the request failure and correct the problem.

COMMND013E

Exception *exceptiontext*.

Reason:

An exception occurred processing the request when attempting to execute the underlying function.

Action:

Review the exception message for an explanation of the request failure.

COMMND014E

Function *function* not valid.

Reason:

The specified `--function` or `-f` parameter was not valid.

Action:

Provide a valid `--function` or `-f` parameter. Run the command with the `--function help` operands to determine valid functions for the command.

COMMND015E

Unable to initialize connection manager due to following exception: *exceptiontext*.

Reason:

The command was not completed successfully due to an exception.

Action:

To determine the cause and resolve the problem, review the exception information.

COMMND016I

Validation of file *filename* failed due to following error: *errormessage*.

Reason:

The specified XML file did not validate correctly and is an invalid XML document. The error that occurred is displayed.

Action:

Review the error message and correct the error.

COMMND017E

Function *function* failed reading file *filename* due to the following error: *detailederrormessage*.

Reason:

The specified function failed reading the XML file with the name specified. The detailed error message is displayed.

Action:

Review the error message, correct the error, and rerun the command.

COMMND018E

Function *function* failed adding an entry to file *filename* due to the following error: *detailederrormessage*.

Reason:

The specified function failed writing an entry to the XML file with the name specified. The detailed error message is displayed.

Action:

Review the error message, correct the error, and rerun the command.

COMMND019E

Function *function* failed adding entry *entry* to file *filename*, entry already exists.

Reason:

The specified function failed to write an entry to the XML file with the specified name; the entry exists.

Action:

Add an entry with a different name.

COMMND020E

File named *filename* cannot be found and is required.

Reason:

The specified file name could not be found and is required for the operation.

Action:

Verify that the file name specified for the command is correct.

COMMND021E

Function *function* failed. No repository definitions exist for file name *filename*.

Reason:

No repository definitions were found in the repository definition file specified.

Action:

Ensure that the file name that is specified includes repository definitions.

COMMND022E

Function *function* failed. Repository definition entry *definitionname* was not found in the file *repositorydefinitionfile*.

Reason:

The repository definition name specified was not found in the repository definition file.

Action:

Ensure that the repository definition file that is specified includes an entry for the repository name specified. Verify that the repository name is spelled correctly.

COMMND023E

Function *function* failed updating an entry in the file *filename* due to the following error: *detailedderrormessage*.

Reason:

The specified function that failed when updating an entry to the XML file with the name specified. The detailed error message is displayed.

Action:

Review the error message, correct the error, and rerun the command.

COMMND024E

Function *function* failed updating entry *entry* to file *filename*, entry does not exist.

Reason:

The specified function that failed when updating an entry in the XML file with the name specified; the entry does not exist.

Action:

Verify the name that is specified and the contents of the repository definition file. Ensure that the name is valid and found in the repository definition file.

COMMND025E

Function *function* failed deleting an entry in the file *filename* due to the following error: *detailedderrormessage*

Reason:

The specified function that failed when deleting an entry to the XML file with the name specified. The detailed error message is displayed.

Action:

Review the error message, correct the error, and rerun the command.

COMMND026E

Function *function* failed deleting entry *entry* to file *filename*, entry does not exist.

Reason:

The specified function failed to delete an entry in the XML file with the name specified; the entry does not exist.

Action:

Check the name that is specified and the contents of the repository definition file. Ensure that the name is valid and found in the repository definition file.

COMMND027E

Name not specified and required for *function* function.

Reason:

The function being performed requires a name and a name was not provided.

Action:

Provide a `-name` or `-n` parameter that specifies a repository name for the request.

COMMND028E

Description not specified and required for *function* function.

Reason:

The function being performed requires a description and a description was not provided.

Action:

Provide a `-description` or `-d` parameter that specifies a description for the request.

COMMND029E

Domain not specified and required for *function* function.

Reason:

The function being performed requires a domain and a domain not provided.

Action:

Provide a `-domain` or `-D` parameter that specifies a domain for the request.

COMMND030E

Repository type not specified and required for *function* function.

Reason:

The function being performed requires a repository type and a repository type was not provided.

Action:

Provide a `-type` or `-T` parameter that specifies a repository type for the request.

COMMND031E

Release number for repository type not specified and required for *function* unction.

Reason:

The function being performed requires a release number and release number was not provided.

Action:

Provide a `-type` or `-T` parameter that specifies a repository type for the request.

COMMND032E

Function *function* specified but no field provided for the function.

Reason:

The function being performed requires one or more options to be specified.

Action:

Review the options for the function and ensure that one or more options are specified. For example, an update operation requires that one or more fields be provided for the update operation.

COMMND033E

Function *function* failed; file *filename* does not appear to be a valid file.

Reason:

The file name that is specified is not a valid file.

Action:

Verify that the file name and location are correct.

COMMND034E

Function *filename* failed; the Output Management Web Service does not appear to be running.

Reason:

This function requires the CA OM Web Services to be running.

Action:

Start the CA OM Web Services if not running. Verify that the port and server name parameters are passed to the Java command in the generateRLDD.bat file.

COMMND035E

Function *function* failed; the release number specified is not valid.

Reason:

The release number that is specified by the `-r` or `-release` option is not valid.

Action:

The release number must be in one of the following numeric formats:

- *N*
- *NN*
- *N.N*
- *NN.NN*

Specify a correct release number for the product type.

COMMND036E

Function *function* failed; the type specified is not valid.

Reason:

The repository type that is specified by the `-t` or `-type` option is not valid.

Action:

The repository type, which depends on the Host Output Management product being accessed, must be *one* of the following:

- CA View
- CA Dispatch
- CA Bundl

COMMND037E

Repository not specified and required for *function* function.

Reason:

The function being performed requires a repository and it was not provided.

Action:

Provide a `--repository` or `-r` parameter that specifies the repository name for the request; this repository name is the name that is specified in the repository definition file.

COMMND038E

Report handle not specified and required for *function* function.

Reason:

The function being performed requires a report handle and report handle was not provided.

Action:

Provide a `--handle` or `-h` parameter that specifies the report handle for the report to be accessed for this request; this report handle can be retrieved using the report list or index list commands.

COMMND039E

Type not specified and required for *function* function.

Reason:

The function being performed requires a report type and it was not provided.

Action:

Provide a `--type` or `-t` parameter that specifies the report type for the report to be accessed for this request; report types are typically text for text reports; AFP or AFP2PDF for the AFP reports, or a user-defined type that is associated with the binary file type in the repository (such as Jpg for a jpeg file).

COMMND040E

Function *function* failed; the *pagefrom* value of *pagefromvalue* is higher than the *pageto* value of *pagetovalue*.

Reason:

The function being performed requires a *pagefrom* and *pageto* parameter.

Action:

Review the *pagefrom* and *pageto* parameters specified; ensure that the *pagefrom* value is lower than the *pageto*.

COMMND041I

Function *function* did not specify a *pagenumber* value, default of *defaultvalues* will be used.

Reason:

The function being performed requires a *pagefrom* or *pageto* value and one or both were omitted. The default values are used.

Action:

Informational only.

COMMND042E

The following I/O error occurred *error* accessing the file named *filename*:
detailederrormessage

Reason:

The file name that is specified could not be found and is required for the operation.

Action:

Verify that the file name specified for the command is correct.

COMMND043I

pagevalue specified but invalid for report type of *reporttype*, parameter ignored.

Reason:

Pageto or *Pagefrom* was specified for a report with a type other than text.

Action:

The request completes and these parameters are ignored.

COMMND044E

The *fieldname* field specified for function *function* was not a numeric value.

Reason:

The Pageto or Pagefrom value that is specified does not contain numeric characters.

Action:

The values that are specified for the pageto and pagefrom parameters must be valid numeric digits from 1 to 9 (for example: 1, 2, 21, 99, 100, and so forth).

COMMND046E

Directory or path for log file *file* was not found.

Reason:

The batch command specified a log file name; the directory or path that is specified does not exist.

Action:

Review the command-line syntax. Verify that the file name specified by the `-log` or `-l` command exists. If it does not exist, create the directory or change the file name and path. For assistance, contact Technical Support at <http://ca.com/support>.

COMMND047E

Timeout value *value* is not valid.

Reason:

A batch command specified an invalid `-timeout` or `-O` value.

Action:

Specify a `-timeout` or `-O` value as a numeric value greater than 0.

COMMND999I

command command completed successfully.

Reason:

A batch command that is completed successfully.

Action:

None.

DRASDA001E

DRAS Data Object function failure. Detailederrormessage.

Reason:

The failure that is defined in the *detailederrormessage* occurred while performing the function specified by *function*. This error indicates a failure accessing data in your Host Output Management Product.

This message occurs when:

- A Report List request specifies a report handle as a selection criteria and the report handle is invalid and does not refer to a valid report.
- A Report List request specifies a cross-report index name as a selection criteria and a cross-report index with that name does not exist.
- The report handle of a Report Data request specifies a text report, but the input parameter that specifies the report type is AFP, AFP2PDF or binary.
- An Index List request specifies a cross-report index name as a selection criteria and a cross-report index with that name does not exist.

Action:

The DRAS log may contain more information about this error. Resolve the error. For assistance, contact Technical Support at <http://ca.com/support>.

DRASDA002E

DRAS Data Object *object* failure. Request handler exception *exception*.

Reason:

The failure that is defined by the exception that occurred when closing a Host Output Management Product data access request.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.

DRASDA003E

DRAS Data Object *object* failure. Data for a field named *fieldname* was retrieved and has no matching data dictionary column name.

Reason:

An internal error that occurred when validating field names for a report information request; an internal table did not include the field name.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.

DRASDA004E

DRAS Data Object *object* failure. The following exception occurred: *exception text*.

Reason:

An exception that occurred when accessing data from a Host Output Management Product.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.

GENRLD001I

Request failed to complete. Entry: *entry*. DRAS: *DRASsystemname*. Repository: *repositoryname*. Userid: *userid*. Connection error is *error*.

Reason:

A Generate Report List Data Dictionary function was performed and the repository specified was not accessible. The command continues processing any other repositories that are specified in the repository definition file. This error occurs when the CACCI required to access the repository is not accessed.

Action:

To specify the correct CACCI system, use the CACCI configuration dialog. For more information, see Configuring CACCI in the chapter "Post-Installation and Configuration Tasks" in the *Installation Guide*.

GENRLD002I

Request completed. Entry: *entry*. DRAS: *DRASsystemname*. Repository: *repositoryname*. Userid: *userid*.

Reason:

A generate report list data dictionary function that is performed successfully.

Action:

None.

GENRLD003I

Request failed to complete. Entry: *entry*. DRAS: *DRASsystemname*. Repository: *repositoryname*. Userid: *userid*. Request error is *error*.

Reason:

A Generate Report List Data Dictionary function was performed and the column or domain information was not successfully retrieved. The command continues to process any other repositories that are specified in the repository definition file.

Action:

None.

IDXLST001E

Index List request for cross-report index names included selection criteria *criteria* which is not valid for this type of request.

Reason:

An Index List request for the cross-report index names specified a selection criteria field name that is not valid for this request.

Action:

Review the client application code for the selection criteria that are named by parameter *criteria* and either correct the criteria name or remove it if it is not valid for this type of Index List request. For more information about valid selection criteria for the Index List requests, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

IDXLST002E

Index List Web Service request is not valid for a type repository type.

Reason:

An Index List request for a Host Output Management product repository has failed because the product does not support the appropriate level of indexing. The following list indicates the level of indexing for several CA Host Output Management products:

- For CA View, index list is fully supported.
- For CA Bundl, index list indexnames and indexvalues options are fully supported.
- For CA Dispatch, index list is not valid.

Action:

For more information, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

IDXLST003E

Index List request *request* is not valid. Request must be one of the following: CROSSREPORTNAMES, CROSSREPORTVALUES, INDEXNAMES, INDEXVALUES.

Reason:

An Index List Request specified an invalid request type.

Action:

Review the client application code and verify that it specifies the correct request type. For information about the valid request types for Index List Web Service requests, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

IDXLST004E

Index List request for index names included selection criteria *criteria* which is not valid for this type of request.

Reason:

An Index List request for index names specified a selection criteria field that is not valid for this request.

Action:

Review the client application code for the selection criteria that are named by parameter *criteria* and either correct the criteria name or remove it if it is not valid for this type of Index List request. For more information about valid selection criteria for the Index List requests, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

IDXLST005E

Index List request for index values included selection criteria *criteria* which is not valid for this type of request.

Reason:

An Index List request for the index values specified a selection criteria field that is not valid for this request

Action:

Review the client application code for the selection criteria that are named by the parameter *criteria* and either correct the criteria name or remove it if it is not valid for this type of index list request. For more information about valid selection criteria for the Index List requests, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

IDXLST006E

Index List request for cross-report index values included selection criteria *criteria* which is not valid for this type of request.

Reason:

An Index List request for the cross-report index values specified a selection criteria field name that is not valid for this request.

Action:

Review the client application code for the selection criteria that are named by parameter *criteria* and either correct the criteria name or remove it if it is not valid for this type of Index List request. For more information about valid selection criteria for the Index List requests, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

IDXLST007E

Index List request does not include a request type. Request type must be specified as one of the following: CROSSREPORTNAMES, CROSSREPORTVALUES, INDEXNAMES, INDEXVALUES.

Reason:

An index list request did not include a request type.

Action:

Review the client application code and verify that a request type was specified. For information about the Index List Web Service request parameters, see Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA001E

Request failed. Report handle parameter missing.

Reason:

A Report Data request that is failed because a report handle parameter was missing.

Action:

Review the client application code and ensure that a report handle is specified. For more information about the parameters for the Report Data Web Service request, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA002E

Text report format was specified for report type of *reportformat*. Text report format is only valid for report type of "Text".

Reason:

A text report format other than PAGE or page or LINE or line was specified.

Action:

In the client application Report Data request, verify a text report type of page or line is specified. For more information, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA003E

Report Data request failed. PAGEFROM value of *value* is not valid, must be numeric greater than 1.

Reason:

A nonnumeric value was specified for PageFrom. PageFrom must be a numeric value of 1 or greater.

Action:

In the client application Report Data request, verify the value that is specified for PageFrom is numeric. For more information about this parameter, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA004E

Report Data request failed. PAGETO value of *value* is not valid, must be numeric greater than 0.

Reason:

A nonnumeric value was specified for PageTo. Pageto must be a numeric value of 0 or greater.

Action:

In the client application Report Data request, verify the value that is specified for PageTo is numeric. For more information about this parameter, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA005E

Report Data Request failed. *parameter value of value* is not numeric.

Reason:

A nonnumeric value was specified for PageTo or PageFrom.

Action:

In the client application Report Data request, verify the values that are specified for PageFrom and PageTo are numeric. For more information about these parameters, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA006E

Report type *type* is not valid. Request must be one of the following: TEXT, AFP, AFP2PDF, BINARY.

Reason:

The report type that is specified is incorrect. Valid report types are TEXT, AFP, AFP2PDF, or BINARY.

Action:

In the client application report data request, verify that the values specified for the Report type and the type of the report in the mainframe product are correct. For more information about this parameter, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA007E

Report Data Request failed. PAGEFROM value must be less than PAGETO value.

Reason:

A Report Data request specified a page range in which the pagefrom value was greater than the pageto value.

Action:

In the client application Report Data request, verify that the value specified for PageFrom is less than or equal to PageTo. For more information about this parameter, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA008E

Report Data Request failed. Page number problem has occurred and request terminated. Review PAGETO and PAGEFROM for request.

Reason:

An unspecified error was found with the page range specified in a Report Data request.

Action:

Check the client application Report Data request and verify the pageto and pagefrom values that are specified are valid. For more information about the Report Data request, see Understanding the Report Data Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPDTA009E

Text report format specified *format* is not valid. Text report format must be "PAGE" or "LINE".

Reason:

A Report Data request for a text report specified a text report format other than PAGE or LINE.

Action:

Check the client applications Report Data request. If the report to be retrieved is archived as a text report, verify the text report format that is specified for the request is either LINE or PAGE.

REPLST001E

No selection fields found. At least one selection field required.

Reason:

A Report List request did not specify any selection fields. At least one selection field is required.

Action:

To ensure that the Report List Request has been properly coded, review the client application code. For more information about the Report List requests, see Understanding the Report List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

REPLST002E

Field *fieldname* specified is not a valid field for request.

Reason:

A Report List request specified a report field that is not a valid field for the repository.

This error occurs when a Report List Web Service request includes a field name that does not exist for the repository in the report list data dictionary file.

Action:

Ensure that the field name is spelled correctly. If the field name is spelled correctly, verify that the report list data dictionary file is current and accurate (that is, the mainframe product release and maintenance level have not changed because the report list data dictionary was last generated). Ensure that the field is valid for the mainframe repository type. For more information, see Understanding the Report List Web Service in the chapter "Understanding the Web Services" and see the appendix "Customizing the Report List Web Service" in the Developer guide.

REPLST003E

Selection Criteria Field *parameter* is required for a *repositorytype* repository type.

Reason:

A Report List request was received for a CA Dispatch or CA Bundl repository and the request did not specify USERDATA selection criteria. Requests for a CA Dispatch repository require a recipient ID and specifies selection criteria for the field named RECIPIENT. Requests for a CA Bundl repository require a mailcode and specifies selection criteria for the field named MAILCODE.

Action:

Verify that the Report List request for a CA Dispatch repository include a selection criteria for RECIPIENT and specify a CA Dispatch recipient ID. Verify that the Report List request for a CA Bundl repository includes a selection criteria for MAILCODE and specifies a CA Bundl mailcode. For more information, see Understanding the Report List Web Service in the chapter "Understanding the Web Services" and see the appendix "Customizing the Report List Web Service" in the Developer guide.

REPLST004E

Report List Data Dictionary not found, request cannot continue.

Reason:

The CA OM Web Services request did not find the report list data dictionary information.

Action:

Internal error. For assistance, contact Technical Support at <http://ca.com/support>.

SELCRI001E

Selection Criteria field *fieldname* is not valid; field name missing or null.

Reason:

A CA OM Web Services request included selection criteria and one of the criteria was missing a valid report field name.

The Report List and Index List Web service requests accept a list of selection criteria that are specified as name-value pairs where the name is a valid report field name. This error occurs when selection criteria have been specified and one of the criteria does not include a field name.

Action:

To ensure that a field name is specified, review the client application code and selection criteria.

SELCRI002E

Selection Criteria field *fieldname* is not valid; field value missing or null.

Reason:

A CA OM Web Services request included selection criteria and one of the criteria was missing value data.

The Report List and Index List Web service requests accept a list of selection criteria that are specified as name-value pairs where a value is specified and is used to find matching reports. This error occurs when selection criteria have been specified and one of the criteria does not include a value.

Action:

To ensure that a value is specified for the field name included in the error message, review the client application code and the selection criteria.

SELCRI003R

Selection Criteria field *fieldname* is not valid, range of values not supported for character data.

Reason:

A CA OM Web Services request included one or more selection criteria where one of the criteria was a report field with a character data type and the value was specified as a range. Ranges are supported for numeric, date, and time fields.

This error occurs when selection criteria have been specified where the report field is a character data type and the criteria are specified as a range of fields. Ranges of fields are not supported for character fields.

Action:

Review the client application code and resolve the selection criteria that are specified in the message text. For more information, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI004E

Selection Criteria field *field name* is not valid; date specified *date* is not valid date, check format.

Reason:

A CA OM Web Services request included one or more selection criteria where one of the criteria was a date field and the date that is specified is not valid.

This error occurs when selection criteria have been specified where the report field is a date field and the date that is specified is not a valid date.

Action:

Review the client application code and correct the date field. For more information, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI005E

Selection Criteria field *fieldname* is not valid; time specified *time* is not valid time, check format.

Reason:

A CA OM Web Services request included one or more selection criteria where one of the criteria was a time field and the time that is specified is not valid.

This error occurs when selection criteria have been specified where the report field is a time field and the time that is specified is invalid time.

Action:

Review the client application code and correct the time field. For more information, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI006E

Return as parameter specified *parametername* is not valid for this request.

Reason:

A CA OM Web Services request included a return as a parameter that was not valid for the request.

Action:

Review the return as values supported for the request. For more information, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI007E

Selection Criteria field *fieldname* is not valid; numeric value specified *nn* is not a valid number, check format.

Reason:

A CA OM Web Services request included selection criteria for the field named *fieldname*. This field is numeric but the selection criteria that are specified by *nn* is an invalid number.

Action:

Review the client application code. Verify that the data being passed to select data is valid for the field. For more information, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI009E

Selection Criteria specifies cross-report index values without cross-report names.

Reason:

An Index List or Report List request included a CRXVALUE parameter but did not include a CRXNAME parameter.

Action:

Review the client application code. Make sure that both a CRXNAME and CRXVALUE parameter are specified. For information about selection criteria and the CRXNAME and CRXVALUE parameters, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI008E

Selection Criteria specifies cross-report index names without cross-report values.

Reason:

An Index List or Report List request included a CRXNAME parameter but did not include a CRXVALUE parameter.

Action:

Review the client application code. Make sure that both a CRXNAME and CRXVALUE parameter are specified. For information about selection criteria and the CRXNAME and CRXVALUE parameters, see the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI010E

Selection Criteria specifies different number of cross-report index names and values must specify same number.

Reason:

An Index List or Report List request includes CRXVALUE and CRXNAME parameters that do not include the same number of values.

Action:

Verify that the number of values that are specified on a CRXNAME parameter match the number of values on the associated CRXVALUE parameter.

SELCRI011E

Selection Criteria specifies index names without index values.

Reason:

An Index List included an IDXNAME parameter but did not include an IDXVALUE parameter.

Action:

Review the client application code. Make sure that both an IDXNAME and an IDXVALUE parameter are specified. For information about selection criteria and the IDXNAME and IDXVALUE parameters, see the Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI012E

Selection Criteria specifies index values without index names.

Reason:

An Index List included an IDXVALUE parameter but did not include an IDXNAME parameter.

Action:

Review the client application code. Make sure that both an IDXNAME and an IDXVALUE parameter are specified. For information about selection criteria and the IDXNAME and IDXVALUE parameters, see the Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI013E

Selection Criteria specifies different number of index names and values; must specify same number.

Reason:

An Index List includes IDXVALUE and the IDXNAME parameters that do not include the same number of values.

Action:

Verify that the number of values that are specified on an IDXNAME parameter match the number of values on the associated IDXVALUE parameter.

SELCRI014E

Selection Criteria *criteria*name is not correct length. The criteria is a BIN or VBIN data type and should be *nn* characters in length.

Reason:

An Index List or Report List includes selection criteria for a report field named *criteria*name with a BIN or VBIN data type. The data specified was not the correct number of characters.

Action:

Review the client application code. Make sure the selection criteria named *criteria*name has the length that is specified by the error message.

SELCRI015E

Selection Criteria field *fieldname* is not a valid field for request.

Reason:

A request specified selection criteria with a report field name that is not a valid field for the repository.

This error occurs when a web service request includes selection criteria with a field name that does not exist for the repository in the Report List data dictionary file.

Action:

Ensure that the field name is spelled correctly. Ensure that the report list data dictionary file is current and accurate, if the field name is spelled correctly. (that is, the mainframe product release and maintenance level have not changed because the report list data dictionary was last generated).

Ensure that the field is valid for the mainframe repository type.

For more information about field names, see the appendix "Customizing the Report List Web Service" in this guide. For more information about the report list data dictionary file, see the section Creating Report List Data Dictionary Entries in the chapter "Post-Installation and Configuration Tasks" in the *Installation* guide.

SELCRI016E

Selection Criteria requires cross-report index value (CRXVALUE) and cross-report index name (CRXNAME) parameters.

Reason:

An Index List request was missing both the CRXVALUE and CRXNAME parameters. These fields are required for the request specified. The most likely reason for this error is that the selection criteria is not specified by the client application.

Action:

Ensure that the selection criteria are specified correctly, review the client application. For information about specifying selection criteria, see the Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI017E

Selection Criteria requires cross-report index value (IDXVALUE) and cross-report index name (IDXNAME) parameters.

Reason:

An Index List request was missing both the IDXVALUE and IDXNAME parameters. These fields are required for the request specified. The most likely reason for this error is that the selection criteria were not specified by the client application.

Action:

Review the client application and verify that the selection criteria are specified correctly. For information specifying selection criteria, see the Understanding the Index List Web Service in the chapter "Understanding the Web Services" in the *Developer* guide.

SELCRI018E

Selection Criteria missing for request.

Reason:

An Index List request was received with selection criteria that had no criteria that are specified. The most likely reason for this error is that the selection criteria were not specified by the client application.

Action:

Review the client application and verify that the selection criteria are specified correctly. For information about specifying selection criteria, see Understanding Index List Web Service Input Parameters in the chapter "Understanding the Web Services" in the *Developer* guide.

WEBSER001E

Configuration file `\filename\` does not exist. Encountered exception: *exceptiontext*.

Reason:

The configuration file name that is specified in the server-config.wsdd entry for the CA OM Web Services was not found.

Action:

Locate the server-config.wsdd entry for the CA Output Management Web Services and verify that the omWebService.ConfigurationFile parameter name. Verify the entry exists and specifies a valid file and location.

WEBSER002E

Configuration file `\filename\` cannot be opened due to insufficient authority. Encountered exception: *exceptiontext*.

Reason:

A security exception occurs when attempting to open the configuration file that is specified in the server-config.wsdd entry for the CA Output Management Web Services.

Action:

Locate the server-config.wsdd entry for the Web Service and verify for the file name that is specified by the omWebService.ConfigurationFile parameter. The exception text provides further details about the cause of the error and verify that the user has sufficient authority.

WEBSER003E

Configuration file `\filename\` cannot be read due to an I/O error. Encountered exception: *exceptiontext*.

Reason:

An input error occurred while attempting to open and read the configuration file specified in the server-config.wsdd entry for the CA Output Management Web Services.

Action:

Locate the server-config.wsdd entry for the CA Output Management Web Services and verify for the omWebService.ConfigurationFile parameter name. Ensure that the entry exists and specifies a valid file and location.

WEBSER004E

Configuration file `\filename\` cannot be read due to general exception: *exceptiontext*.

Reason:

An exception occurred while attempting to open and read the configuration file specified in the server-config.wsdd entry for the CA OM Web Services.

Action:

Locate the server-config.wsdd entry for the CA OM Web Services and verify for the omWebService.ConfigurationFile parameter name. Verify the entry exists and specifies a valid file and location. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER005E

Configuration file cannot be loaded from the stream due to general exception: *exceptiontext*.

Reason:

An exception occurred while attempting to open and read the configuration file specified in the server-config.wsdd entry for the CA OM Web Services.

Action:

Locate the server-config.wsdd entry for the CA OM Web Services and verify for the omWebService.ConfigurationFile parameter name. Verify the entry exists and specifies a valid file and location. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER006E

Configuration file URL cannot be loaded from the stream due to general exception: *exceptiontext*.

Reason:

An exception occurred while attempting to open and read the configuration file specified as a URL in the server-config.wsdd entry for the CA OM Web Services.

Action:

Locate the server-config.wsdd entry for the CA OM Web Services and verify for the omWebService.ConfigurationFile parameter name. Verify the entry exists and specifies a valid, correctly spelled file and location. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER007E

Resource `\resourcename\` not found. Please check the path specified. *URLpath*.

Reason:

The CA OM Web Services attempted to read a file using a URL and the request failed.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER008E

Session Support on, but no Session ID passed.

Reason:

An expected Session ID was not found.

Action:

Internal error. The CA OM Web Services request fails. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER011E

***classname* class name not specified in configuration file.**

Reason:

The class name for one of the CA OM Web Services was not found in the configuration file.

Action:

The CA OM Web Services configuration file includes a parameter that specifies the name of the java class to process each web service request. To ensure that these parameters are correctly specified, verify the configuration file. For more information about the correct value for the parameter, see the appendix "Customizing the Report List Web Service" in the *Developer* guide.

WEBSER012E

***webservicename* Web Service failed. Web Service has not completed initialization.**

Reason:

A web service request was received and could not be processed because the CA OM Web Services received an error during initialization.

Action:

To determine the error that occurred during the initialization, review the CA OM Web Services trace log. Resolve the problem and restart the Web Service. If the trace log does not have any information or the error persists contact CA. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER013E

Repository *repositoryname* not defined in repository definition file.

Reason:

The repository name that is specified on a CA OM Web Services request is not defined in the repository definition file.

Action:

The CA OM Web Services configuration file includes an entry that specifies a repository definition file. The repository definition file includes an entry for every repository that can be accessed from the web service.

To ensure that it is spelled correctly and of the correct case, verify the repository name that is specified on the request.

To ensure that the repository name is defined, verify the repository definition file.

WEBSER014E

***webservicename* Web Service failed. Data Access object for repository *repositoryname* not found.**

Reason:

A CA OM Web Services request failed because the data access object required for reading the repository definition file could not be found.

Action:

Internal error. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER015E

***webservicename* Web Service failed. Repository Definition Table not found.**

Reason:

A CA OM Web Services request that failed because the internal table that holds repository definition entries was not found. The CA OM Web Services configuration file includes an entry that specifies a repository definition file. The repository definition file includes an entry for every repository that can be accessed from the web service.

Action:

1. To ensure that it is spelled correctly and of the correct case, verify the repository name that is specified on the request.
2. To ensure that the repository name is defined, verify the repository definition file.

This can also be an internal error. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER016E

Exception occurred while creating the *webservice* object *\object*. *Exceptionname*.

Reason:

A CA OM Web Services request failed creating the named object.

Action:

Internal error. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER017E

Global context class name not specified in the parameter list *\listname*.

Reason:

The CA OM Web Services failed to start because the definition for Web service did not include a parameter statement for a parameter named `omWebService.GlobalContextClassName`. This parameter must be defined.

Action:

The Web Service definition file's (named `server-config.wsdd`) entry for the CA OM Web Services must include the `omWebService.GlobalContextClassName` parameter. For more information, see *Creating Repository Definitions* in the chapter "Post-Installation and Configuration Task" in the *Installation Guide*.

WEBSER018E

Configuration file name not specified in the parameter list `\parameterlistname\`.

Reason:

The CA OM Web Services failed to start because the web service definition for the CA OM Web Services did not include a parameter statement for a parameter named `omWebService.ConfigurationFile`. This parameter must be defined.

Action:

The Web Service definition file's (named `server-config.wsdd`) entry for the CA OM Web Services must include the `omWebService.ConfigurationFile` parameter. For more information, see *Creating Repository Definitions* in the chapter "Post-Installation and Configuration Task" in the *Installation Guide*.

WEBSER019E

`objectname` object does not implement the `Interfacename` interface `object`.

Reason:

The named object does not implement the interface that is specified. The current operation, either CA OM Web Services initialization or a CA OM Web Services request fails.

Action:

Internal error. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER020E

Failed to load configuration file `\filename\` in to the global context object `objectname`: `detailederrormessage`.

Reason:

The configuration file that is named by the first parameter failed to load. The exception that occurred during the load request is specified in the third parameter.

Action:

Ensure that the file specified in the Apache Axis Web service definition for the CA OM Web Services in the `omWebService.ConfigurationFile` parameter exists.

To determine the cause of the load failure and resolve it, review the detailed error message.

WEBSER021E

***webservicename* Web Service failed to get a connection. Error is detailederrormessage.**

Reason:

The CA OM Web Services could not get a mainframe connection.

Action:

Review the omWebService.MaxConnections and omWebService.MaxAction parameters that are specified in the CA OM Web Services configuration file. It may be necessary to increase the number of connections that are specified for omWebService.MaxConnections or change the default setting for omWebService.MaxAction.

WEBSER022E

***webservicename* Web Service failed to get a Request Handler. Error is detailederrormessage.**

Reason:

The CA OM Web Services request was unable to obtain a request handler object.

Action:

Internal error. Review the parameters that are passed to the CA OM Web Services and the detailed error message. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER024E

Web Service Connection Manager initialization failed with error detailederrormessage.

Reason:

The CA OM Web Services did not initialize the Connection Management component.

Action:

- Review the omWebService.MaxConnections parameter in the CA Output Management Web Services configuration file. Verify that this parameter is not a zero value for the maximum connections.

WEBSER026E

Web Service request failed with unsupported operation reading *filetype* file named *filenameURLpath*. Detailed error: *detailederrormessage*.

Reason:

The CA OM Web Services attempted to read a file using a URL and failed.

Action:

Internal error. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER027E

Web Service request failed with invalid URL exception reading *filetype* file named *URLpathforfilename*. Detailed error: *detailederrormessage*.

Reason:

The CA OM Web Services attempted to read a file using a URL and failed.

Action:

This error occurs when reading the configuration and administration files using a URL instead of a fully qualified file name. The URL specified is not valid. To ensure that the URL is specified properly, review this information.

WEBSER028E

Web Service request failed reading with resource not found exception reading *filetype* file named *filenameURL*. Detailed error: *detailederrormessage*.

Reason:

The CA OM Web Services could not locate a file using specified URL.

Action:

To ensure that the URL is specified correctly, review this information.

WEBSER029E

Web Service request failed; request requires parameters and no parameters were provided.

Reason:

A web service request requiring parameters was received and did not include parameters.

Action:

To ensure that the parameters are properly passed to the web service, review the client application .

WEBSER030E

Web Service request failed; an unexpected exception occurred validation parameter *parametername* in method named *method*.

Reason:

An exception occurred while a Web Service request was validating input parameters specified.

This error is a result of a client application passing invalid parameter data to the CA OM Web Services.

Action:

Review the client application code and resolve the problem with the specified parameter.

WEBSER031E

Userid missing and required for Web service.

Reason:

The CA OM Web Services request parameter did not include a user ID and a **Userid** parameter is required.

This error is a result of a client application that did not specify a **Userid** parameter to the CA OM Web Services.

Action:

Review the client application code and specify a user ID.

WEBSER033E

Repository entry name missing and required for Web service.

Reason:

The CA OM Web Services request parameter did not include a repository name.

This error is a result of one of the following:

- A client application did not specify a repository definition name in its request parameter.

Action:

Review the client application code and verify that a repository name is properly specified.

WEBSER034E

Report handle specified has invalid characters: *invalidcharacters*.

Reason:

The report handle specified has invalid characters. The report handle can include *one* of the following: A, a, B, b, C, c, D, d, E, e, F, f, 0, 1, 2, 3, 4, 5, 6, 7, 8, 9.

Action:

To ensure that the report handle is valid, review the client application code.

WEBSER035E

Report handle length invalid - should be *nn* and was *nn*.

Reason:

The report handle specified is not the correct number of characters. The report handle must be *nn* characters in length and *nn* characters were found.

Action:

To ensure that the report handle is valid length, review the client application code.

WEBSER036E

Validation of input parameter named *parametername* failed. Detailederrormessage.

Reason:

A CA OM Web Services request that is failed because the validation of the indicated input parameter named failed.

Action:

Verify the client application code that specifies the input parameter that is indicated in the message text.

WEBSER037E

Password missing and required for Web service.

Reason:

A Web Service request was made that did not specify a password. A password is required.

Action:

To ensure that a password is specified, review the client application code. For the requests with user IDs that do not have passwords, specify a password of a single space.

WEBSER038E

Report List Data Dictionary for the specified repository *repositoryname* not found, request cannot continue.

Reason:

A CA OM Web Services request specified a repository name, which could not be located in the Web Services internal data structures.

Action:

Internal error. For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER039E

Report List Data Dictionary for the specified repository *repositoryname* has no associated columns, request cannot continue.

Reason:

A CA OM Web Services request specified a repository name that appears to hold no field information.

Action:

Rerun the generate report list data dictionary process and restart the Web Service. For assistance, contact Technical Support at <http://ca.com/support>.

For more information, see Creating Report List Data Dictionary Entries in the chapter "Post-Installation and Configuration Tasks" in the *Installation Guide*.

WEBSER040E

File not found error occurred writing return data XML File *\filename*. Encountered exception: *exceptiontext*.

Reason:

A CA OM Web Services request requested data that is returned in an XML attachment or attachment and a file not found exception occurred. This exception signals that an attempt to create the attachment file in a temp directory on the server has failed.

Action:

Ensure that a temp directory is set up on the server where the CA Output Management Web Services are installed.

WEBSER041E

I/O exception occurred writing return data XML File *filename*. Encountered exception: *exceptiontext*.

Reason:

A CA OM Web Services request requested data that is returned in an XML attachment or an attachment and an I/O error occurred when writing the file.

Action:

Review the exception message and resolve the problem.

WEBSER043E

Failed to create object for class *classname*. *Detailederrormessage*.

Reason:

An error occurred loading a class that is required for Web Service processing.

Action:

Verify that the following parameters are specified correctly in the CA OM Web Services configuration file:

- omWebService.SessionContextClassName
- omWebService.ReportListWebServiceProcessor
- omWebService.ReportDataWebServiceProcessor
- omWebService.IndexListWebServiceProcessor

WEBSER044E

Class name not specified.

Reason:

An error occurred loading a class that is required for Web Service processing.

Action:

Verify that the following parameters are specified correctly in the CA OM Web Services configuration file:

- omWebService.SessionContextClassName
- omWebService.ReportListWebServiceProcessor
- omWebService.ReportDataWebServiceProcessor
- omWebService.IndexListWebServiceProcessor

WEBSER045E

Failed to load class *class*. *Detailederrormessage*.

Reason:

An error occurred loading a class that is required for Web Service processing.

Action:

Verify that the following parameters are specified correctly in the CA OM Web Services configuration file:

- omWebService.SessionContextClassName
- omWebService.ReportListWebServiceProcessor
- omWebService.ReportDataWebServiceProcessor
- omWebService.IndexListWebServiceProcessor

WEBSER046E

Request to read *filename* file failed due to a parser configuration exception: *exceptiontext*.

Reason:

The web service initialization that is failed upon receipt of the first web service request. The initialization that failed parsing one of the following input files:

- Repository definition file
- Report Info Data Dictionary file

Action:

To determine the error and resolve the problem, review the message that is specified by the *exceptiontext* parameter. *exceptiontext* includes the message that is specifiedname of the element in error.

To determine that an XML tag is in error, review the contents of the file that is specified by the *filename* parameter.

For more information about the repository definition file format, and the Report Info Data Dictionary file, see the appendix "Defining Request Definition Information" in this guide and Creating Repository Definitions in the chapter "Post-Installation and Configuration Tasks" in the *Installation Guide*.

WEBSER047E

Request to read *filetype* file named *filename* failed due to a file not found exception: *exceptiontext*.

Reason:

The Web Service initialization failed upon receipt of the first web service request. The initialization that failed parsing one of the following input files:

- Repository Definition File
- Report Info Data Dictionary File

Action:

To determine the error and resolve the problem, review the message that the *exceptiontext* parameter specifies. Verify that the file name specified for the *filename* parameter is valid and exists.

For the repository definition file, verify the configuration parameter, `omWebService.RepositoryDefinitionFile`.

For the Report Info Data Dictionary file, verify the configuration parameter, `omWebService.ReportInfoDataDictionaryFile`.

WEBSER048E

Request to read *filetype* file named *filename* failed due to an I/O exception: *exceptiontext*.

Reason:

The web service initialization that is failed upon receipt of the first web service request. The initialization attempting to read one of the following input files:

- Repository Definition File
- Report Info Data Dictionary File

Action:

To determine what the error is and resolve the problem, review the message specified by the *exceptiontext*. Verify that the file name specified for the *filename* parameter is specified correctly, exists, and can be opened in a text or XML editor.

For the repository definition file, verify the configuration parameter, `omWebService.RepositoryDefinitionFile`.

For the Report Info Data Dictionary file, verify the configuration parameter, `omWebService.ReportInfoDataDictionaryFile`.

WEBSER049E

Request to read *filetype* file named *filename* failed due to an XML processing exception: *exceptiontext*.

Reason:

The Web Service initialization failed upon receipt of the first web service request. The initialization failed parsing one of the following input files:

- Repository Definition File
- Report Info Data Dictionary File

Action:

To determine what the error is and resolve the problem, review the message that is specified by the *exceptiontext*. *exceptiontext* includes the name of the element in error. To determine an XML tag is in error, review the contents of the file, which is specified by the *filename* parameter.

For more information on the repository definition file format, and the Report Info Data Dictionary file, see the appendix "Defining Request Definition Information" in the *Developer* guide and Creating Repository Definitions in the chapter "Post-Installation and Configuration Tasks" in the *Installation Guide*.

WEBSER050E

Request manager getRequest failed; *parameter* parameter not valid or missing.

Reason:

A request did not process because the request specified an invalid parameter.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER051E

Request manager getRequest failed for SELECT statement *statement* with error error.

Reason:

A request did not process because of a failure in request handling. The Report List Web Service can support up to 50 fields per request.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.

WEBSER052E

Validation of parameter *parameter* failed. Method *method* not found.

Reason:

A CA OM Web Services request that is failed during the validation of the *parameter* parameter because the *method* method was not found.

Action:

For assistance, contact Technical Support at <http://ca.com/support>.