CA Identity Suite

Release Notes

12.6.4

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- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
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Chapter 1: Welcome

Welcome to CA Identity Suite 12.6.4. This guide describes new and changed features, platform certification, and installation and upgrade considerations for the product.

Chapter 2: New and Changed Features

This section contains the following topics:

New Platform Certifications (see page 9)
Import and Export Tool (see page 9)
Configurable Modules (see page 9)
User Profiles (see page 10)
Content Based Analytics (see page 10)
Enhanced Form Capabilities (see page 10)
Plugins (see page 10)
Requests in Draft Mode (see page 11)
Rebrand the Portal (see page 11)
Mobile Access (see page 11)
API to Update Requests (see page 11)

New Platform Certifications

The following new platforms are certified with CA Identity Portal 12.6.4:

- Microsoft SQL Server 2008 R2
- Oracle Java SE Development Kit 6, Update 45 (JDK 6u45)

Import and Export Tool

A new import and export tool enables the administrator to migrate configurations between environments, backup existing configurations, and generate objects in bulk.

Configurable Modules

Configurable modules now provide the following attributes:

- Users and groups as managed objects.
- OOTB templates enable you to configure the module functionality and presentation. The following templates are available:
  - Create
  - Manage
  - Create and manage

    - Multi-onboard (Bulk and Single)
    - Self-registration
- Use the OOTB templates to create modules for a managed object and a business function type (Contractors, Agencies, Vendors, Business Partner).
- Administrator defines the module appearance and operation to enhance and present the information relevant in that business function.
- Control the module availability based on user profile.

User Profiles

You can personalize the CA Identity Portal. Displayed user content is based on the logged in user access or attributes. You can define tracking rules to determine requests that a user can view in the system.

Content Based Analytics

Context-Based Analytics is available with the following capabilities:

- Risk Analyzer
    - Based on an advanced, robust rules engine that calculates the risk score of a user in real time.
    - Controls how new risks are managed during an access request. Prevent user from submitting, collect justification, or notify user on a new risk.
    - Risks and collected information is audited with the request and available to the request approver for review.
- Simulator
    - Continuously updates risk scores during access request. Displays to the user the current and projected risk.

Enhanced Form Capabilities

Enhanced form capabilities with support for increased property types and form validations. With the introduction of tabs, a user can now easily display large forms.

Plugins

Customers can use Java or Rhino (JavaScript) to develop personalized business logic. The business logic is used within forms to enrich the form logic.

Requests in Draft Mode

You can now save CA Identity Portal requests in draft mode for future submission.

Rebrand the Portal

Administrators can configure these CA Identity Portal components:

- Logo
- Color scheme
- Font size
- Background image

Mobile Access

CA Identity Portal is now available on mobile devices. Managers can perform these actions from a wide range of devices:

- Access user certification
- Approve a request for entitlements
- Track previous requests
- Reset a password

API to Update Requests

CA Identity Portal now exposes an API that enables customers to update requests with details from external sources.

Chapter 3: Install and Upgrade Considerations

For CA Identity Portal installation and upgrade issues, contact CA Support at http://ca.com/support.

Chapter 4: Known Issues

This section contains the following topics:

Target Permissions do not Appear in Access Module (see page 15)
Save Operation Fails, Displays MySQL optimisticLockingException Error (see page 15)
Changes to Max Size and Enable SSO Fail to Update (see page 16)
Browser Refresh Displays Illogical Number in the Approvals Notification Icon (see page 16)

Target Permissions do not Appear in Access Module

Symptom:

When I add Group and Provisioning role target permissions using direct change, these permissions are available through the group and provisioning role tab in CA Identity Manager. These permissions do not appear in the access module.

Solution:

Deselect the “Manage administrator” and “Show administrator column” options from the group or provisioning role tab in the task.

Save Operation Fails, Displays MySQL optimisticLockingException Error

Symptom:

When I attempt to save in the Admin UI, the operation fails and an optimisticLockingException in MySQL message appears.

Solution:

In the Admin UI, switch to tools/cache, clear all caches, and perform the save operation again.

This symptom arises because the MySQL date format length is incompatible with the cache date format length.

Changes to Max Size and Enable SSO Fail to Update

Symptom:

When I modify Max Size and Enable SSO in the Admin UI, the changes do not update in the application.

Solution:

Restart all cluster servers.

Browser Refresh Displays Illogical Number in the Approvals Notification Icon

Symptom:

When I refresh my browser, an illogical number sometimes appears in the approvals notification icon. My implementation uses CA Single Sign On protection in the CA Identity Portal.

Solution:

In the static-html/custom folder, locate the logout-string.definition.js file and edit the return string with an HTML tag that uniquely identifies the page that is configured in the logout URL under the general configuration.

This symptom arises because the server session timed out and all resources in the browser are cached. Fetching approvals is redirected to login and the redirect is interpreted as an illogical number.