# **CA Clarity**<sup>™</sup> **PPM**

# Accelerator for the PMBOK® Release Notes Service Pack 02.0.01



This Documentation, which includes embedded help systems and electronically distributed materials, (hereinafter referred to as the "Documentation") is for your informational purposes only and is subject to change or withdrawal by CA at any time.

This Documentation may not be copied, transferred, reproduced, disclosed, modified or duplicated, in whole or in part, without the prior written consent of CA. This Documentation is confidential and proprietary information of CA and may not be disclosed by you or used for any purpose other than as may be permitted in (i) a separate agreement between you and CA governing your use of the CA software to which the Documentation relates; or (ii) a separate confidentiality agreement between you and CA.

Notwithstanding the foregoing, if you are a licensed user of the software product(s) addressed in the Documentation, you may print or otherwise make available a reasonable number of copies of the Documentation for internal use by you and your employees in connection with that software, provided that all CA copyright notices and legends are affixed to each reproduced copy.

The right to print or otherwise make available copies of the Documentation is limited to the period during which the applicable license for such software remains in full force and effect. Should the license terminate for any reason, it is your responsibility to certify in writing to CA that all copies and partial copies of the Documentation have been returned to CA or destroyed.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, CA PROVIDES THIS DOCUMENTATION "AS IS" WITHOUT WARRANTY OF ANY KIND, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. IN NO EVENT WILL CA BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY LOSS OR DAMAGE, DIRECT OR INDIRECT, FROM THE USE OF THIS DOCUMENTATION, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST INVESTMENT, BUSINESS INTERRUPTION, GOODWILL, OR LOST DATA, EVEN IF CA IS EXPRESSLY ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.

The use of any software product referenced in the Documentation is governed by the applicable license agreement and such license agreement is not modified in any way by the terms of this notice.

The manufacturer of this Documentation is CA.

Provided with "Restricted Rights." Use, duplication or disclosure by the United States Government is subject to the restrictions set forth in FAR Sections 12.212, 52.227-14, and 52.227-19(c)(1) - (2) and DFARS Section 252.227-7014(b)(3), as applicable, or their successors.

Copyright © 2013 CA. All rights reserved. All trademarks, trade names, service marks, and logos referenced herein belong to their respective companies.

### Contact CA Technologies

#### **Contact CA Support**

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At <a href="http://ca.com/support">http://ca.com/support</a>, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

#### **Providing Feedback About Product Documentation**

If you have comments or questions about CA Technologies product documentation, you can send a message to <u>techpubs@ca.com</u>.

To provide feedback about CA Technologies product documentation, complete our short customer survey which is available on the CA Support website at <a href="http://ca.com/docs">http://ca.com/docs</a>.

# Contents

Chapter 1: Welcome to PMBOK Guide Accelerator	7
Chapter 2: What's New in this Release	7
Chapter 3: Features and Enhancements	7
Document Templates from the PMI® Compendium	
Document Review and Approval Processes	
Project Plan Update Project Dashboard	
Business Object Reports	
Management Views	
Executive Dashboard	
Access Groups	
Froject remplates	10
Chapter 4: Certified and Supported Versions	10
Chapter 5: Localization	11
Chapter 6: Documentation	11
Chapter 7: Additional Resources	11
Known Issues	11
Contacting Technical Support	12
Chapter 8: CA Technologies Product References	12

# Chapter 1: Welcome to PMBOK Guide Accelerator

Welcome to the *CA Clarity PPM Accelerator for the PMBOK® Guide* add-in (PMBOK Guide Accelerator) release notes. This add-in is based on CA Clarity PPM. This document can help you get started with this add-in.

The PMBOK Guide Accelerator provides project managers faster configuration of CA Clarity PPM when using best practices from A Guide to the Project Management Body of Knowledge (PMBOK® Guide).

### Chapter 2: What's New in this Release

The following new features are available with this version:

- New add-in installation process.
  - If you previously used Studio to configure PMBOK Accelerator views, filters, or portlets, these configurations remain as-is and are not overwritten by new or changed content during installation. You can decide whether to make manual changes to your existing configurations or to apply the new content.
    - See the product guide for detailed information on how to apply the changes installed by this add-in.
- Updated reports to support CABI 3.2 and the new security model.

### Chapter 3: Features and Enhancements

The following features are available as of this version:

#### Document Templates from the PMI® Compendium

The PMBOK Guide Accelerator includes nine documents based on document templates from *The PMI® Compendium of Project Management Practices*. Project teams can create an unlimited number of each document per project to meet their needs.

The following documents are provided:

- Product Description
- Project Charter
- Project Scope Statement
- Scope Management Plan
- Quality Management Plan
- Risk Identification SWOT Analysis
- Project Report
- Lessons Learned
- Project Closure

#### Document Review and Approval Processes

After preparing the documents, project managers can submit six of the nine documents for review. When submitted, the documents are locked from updates, and members who have been specified as the project review team are notified that their review or approval is required. The document statuses are then updated based on the review team's actions. Documents remain locked from updates unless the review team rejects them.

The following document review and approval process are included:

- Change Request Review
- Lessons Learned Review
- Project Closure Review
- Project Report Review
- Project Scope Statement Review
- Product Description Approval
- Project Charter Approval

#### Project Plan Update

Project managers can send emails to update the change control board members that they have made changes to the project plan.

#### Project Dashboard

The PMBOK Guide Accelerator includes a project dashboard with the following portlets:

- Project Status. This portlet provides project status information.
- PMO Dashboard. This portlet provides a link to the PMO dashboard for customers who install the PMO Accelerator add-in.
- Project By Variance and Performance. This portlet provides task-level performance summaries.
- Project Checklist. This portlet provides a status view of tasks selected as project checklist items. The default configuration shows the 38 tasks listed on the PMI Compendium's project planning checklist.
- Project Document Review Status. This portlet provides project team members a place to check review and approval status of key documents, to quickly access them, and to follow up with pending reviewers.

#### **Business Object Reports**

The PMBOK Guide Accelerator includes two reports formatted for distribution in project status meetings. The Project Report shows historical project reports, including historical views of project KPIs at the time of report submission. The Project Status Snapshot shows an up-to-date view of key project information and performance data pulled from key documents and the project activities.

#### Management Views

The PMBOK Guide Accelerator includes four management views. Stakeholders and project managers can monitor key information across projects. The management view pages provide summary information for selected project artifacts, and easy drilldown to source documents for more details.

The following management views are included:

- Project Charters
- Project Reports
- Lessons Learned
- Risks, Issues, and Change Requests

#### **Executive Dashboard**

Stakeholders and project managers can review key information across their projects using the three portlets on this dashboard: Project Status, Project Variance and Performance, and Projects by Phases.

#### **Access Groups**

The PMBOK Guide Accelerator includes access groups representing specific project roles. Each access group is associated with a set of access rights to secure and restrict access to specific CA Clarity PPM features and data, including pages, portlets, and fields.

#### **Project Templates**

The PMBOK Guide Accelerator includes two project templates. Projects that you create based on one of these templates can use features included in this add-in. The PMBOK® Guide Project Planning Checklist Template project template comes with 38 tasks that map to the tasks listed on the PMI Compendium's project planning checklist.

# Chapter 4: Certified and Supported Versions

For information about add-in version compatibility with CA Clarity PPM, see the *Change Impact and Upgrade Guide*.

### Chapter 5: Localization

The user interface is available in the following supported languages:

- Brazilian Portuguese
- Czech
- Danish
- Dutch
- **English**
- Finnish
- French
- German
- Italian
- **Japanese**
- Spanish
- Swedish

The most recent editions of localized documentation are available online from the Documentation link on CA Support.

## Chapter 6: Documentation

The CA Clarity PPM Accelerator for the PMBOK Guide Product Guide contains product overview, installation instructions, and download instructions. It includes detailed processes and procedures on how to use the add-in.

The most recent versions of the guide and release notes are available from the Documentation page on CA Support. Visit this web site periodically for the latest editions of the documentation.

## Chapter 7: Additional Resources

#### **Known Issues**

For information on known issues, visit <u>CA Support Online</u> and search the keyword: pmo3open. Any related articles and known issues are displayed.

### Contacting Technical Support

For online technical assistance and a complete list of locations, primary service hours, and telephone numbers, contact CA Support.

#### Web address:

http://www.support.ca.com

#### **Telephone numbers:**

North America: 1 888 550 6458

Europe: 44 08459 888788 Asia Pacific: 61 3 9821 3000

# Chapter 8: CA Technologies Product References

This product incorporates *The PMI® Compendium of Project Management Practices* and the PMI *Combined Standards Glossary*, which is copyrighted material owned by Project Management Institute, Inc. ("PMI Material"). The PMI Material is licensed by PMI to CA for use in and with this product. Unauthorized reproduction of PMI Material is strictly prohibited. PMBOK is a trademark and PMI is a service mark and trademark of the Project Management Institute, Inc., which are registered in the United States and other nations.

While this product contains PMI Material reproduced with permission of PMI, such licensing of PMI material does not constitute an endorsement of this product.

The CA Clarity PPM Accelerator for the PMBOK Guide includes the publication of the following documents, which are based on document templates from *The PMI Compendium of Project Management Practices*:

- Product Description
- Project Charter
- Project Scope Statement
- Scope Management Plan
- Quality Management Plan
- Risk Identification SWOT Analysis
- Project Report
- Lessons Learned
- Project Closure
- Project Checklist