CA SERVICES: Service Description

CA Clarity™ PPM Upgrade Assessment

Helping to innovate, transform and sustain



CA Clarity™ Project & Portfolio Management v13 (CA Clarity PPM) provides enhancements that to help organizations work more efficiently, utilize more functionality with less effort and relieve pressure to maintain custom development, configurations and integrations. This upgrade assessment spans technical, organizational and business considerations to improve your current implementation, solution adoption and overall PPM performance as you move to version 13.

This upgrade assessment performed by CA Clarity PPM professionals from CA Services can help you uncover answers to important questions before you schedule and plan your upgrade. Through an on-site workshop, CA Services will gather foundational information of your current CA Clarity PPM implementation. In this workshop, our project and portfolio management professionals will engage your teams to understand your business processes to scope out areas for improvement, alternatives and contingencies. The team will document findings and make recommendations to help you make well-informed decisions regarding your future upgrade. The resulting CA Clarity PPM v13 approach can help drive process improvement and increase solution adoption.

CA Clarity PPM v13 enhancements

- Improved functionality in project management, project scheduling, notifications, and financial management
- Enhanced user interface to increase flexibility, ease of use, and user adoption including more intuitive navigation and menus, improved lookups and short cuts, and spreadsheet like editing capabilities

Services that support your business

The CA Clarity PPM Upgrade Assessment from CA Technologies is designed to help organizations understand the impact of moving to CA Clarity PPM v13 and facilitate the ability to make well-informed plans that reduce operational and technical risks. The assessment may also uncover areas where CA Clarity PPM can provide new value for additional business processes and functions.

This service is delivered in four phases that improve the overall outcome of both your move to CA Clarity PPM v13 and the value that your organization derives from project and portfolio management including functions such as portfolio management, demand management, project management, financial and risk management, governance and capacity planning.

The assessment service guides your organization through a pre-meeting discovery, on-site assessment workshops, findings analysis and final plan definition and delivery.



Benefits that deliver value

The CA Clarity PPM Upgrade Assessment can help your organization:

- Gather important data to develop a well-founded upgrade approach that reduces negative risks and exposes opportunities for innovation
- Evaluate and document areas to improve business processes, solution adoption and overall solution performance
- Prepare your organization for a quick transition to CA Clarity PPM v13

What you get

The CA Clarity PPM Upgrade Assessment provides an efficient method to gather important data about your business needs, your current implementation and adoption of CA Clarity PPM, and the supporting IT infrastructure. The process segments and analyzes these findings to deliver an aggregate upgrade strategy tailored to your specific needs.

Working with your team, CA Services assists in providing a clear upgrade approach to move from your current version of CA Clarity PPM to version 13. Through this assessment, the joint team can discover ways to release additional value from CA Clarity PPM through proper usage and increased utilization of functions that can benefit your organization.

Recommendations will cover a wide range of areas such as ways to improve solution performance and business processes through the support of CA Clarity PPM v13 functions.

The upgrade strategy is developed from detail of the following eight aspects of your current implementation. These aspects are analyzed independently and in aggregate to define the approach and make recommendations minimizing risk. This allows the team insight into how your organization currently utilizes CA Clarity PPM to provide an estimate of time, effort and value to improve in these areas.

- Business Processes
- 2. Functional Enablement
- 3. Customizations, Configurations & Integrations
- 4. Documentation & Training

- 5. Infrastructure
- 6. Application Performance
- 7. Data Management Approach
- 8. Organizational Usage & Solution Adoption

The Upgrade Assessment delivers a well-researched view of your existing project and portfolio management system and processes, and its ability to support the initiatives and goals of the business. CA Services will assess and rate key aspects of your organization, processes, technology and architecture—that commonly affect an organization's ability to achieve their business objectives.

Pre-Meeting Work. To gather foundational data such as CA Clarity PPM usage data and environment information in preparation for the on-site Assessment Workshop led by CA Services.

- Allows organizations to engage the right resources to gather data over time—limiting business disruption and improving data quality
- Prepares organization for a highly productive Assessment Workshop

- **Assessment Workshops.** To exchange and analyze data with CA Services, filling gaps in discovery for a more comprehensive upgrade plan.
- Provides forum for CA Services and your staff to jointly assess, discuss and challenge data findings and pursue additional detail to develop strong plan
- Segments and analyzes data regarding roles, usage, technology available, workaround assessments and performance benchmarking
- Analysis. To synthesize detailed findings into cohesive upgrade strategy which includes estimates for time and effort required to achieve desired outcomes.
 - Evaluates upgrade readiness, hardware and software requirements, resource availability, skills gaps, education needs, assumptions and risks.
 - Explores current approaches that can be improved, customizations which may no longer be required, business impact of changes and how CA Clarity PPM v13 can help improve business processes
 - Aggregates high level understanding of estimated scope and schedule
- **Report of Findings.** To communicate findings to business and IT teams allowing you to further communicate findings to broader organization/stakeholders.
- Provides detailed strategy which aggregates all data input into a comprehensive approach to upgrade to CA Clarity PPM v13
- Includes all discovery, analysis, observations, strategy and next steps in a detailed report and executive level presentation

Why CA Services?

By leveraging our proven deployment methodology, best practices, and expertise, CA Services can help you implement CA Technologies products in a way that speeds time-to-value and lowers project risk. When it comes to deploying the solutions from CA Technologies, no other organization can provide the depth of expertise, breadth of services, and partner network required to help you achieve the efficient IT management that drives business results.

Get started

To purchase the CA Clarity PPM Upgrade Assessment or to speak with CA Technologies about how you can integrate this solution into your environment, please contact your account team or CA Services at **ca.com/services**.