

CA Clarity™ PPM

PPM Essentials Accelerator Release Notes

Service Pack 02.0.01



This Documentation, which includes embedded help systems and electronically distributed materials, (hereinafter referred to as the "Documentation") is for your informational purposes only and is subject to change or withdrawal by CA at any time.

This Documentation may not be copied, transferred, reproduced, disclosed, modified or duplicated, in whole or in part, without the prior written consent of CA. This Documentation is confidential and proprietary information of CA and may not be disclosed by you or used for any purpose other than as may be permitted in (i) a separate agreement between you and CA governing your use of the CA software to which the Documentation relates; or (ii) a separate confidentiality agreement between you and CA.

Notwithstanding the foregoing, if you are a licensed user of the software product(s) addressed in the Documentation, you may print or otherwise make available a reasonable number of copies of the Documentation for internal use by you and your employees in connection with that software, provided that all CA copyright notices and legends are affixed to each reproduced copy.

The right to print or otherwise make available copies of the Documentation is limited to the period during which the applicable license for such software remains in full force and effect. Should the license terminate for any reason, it is your responsibility to certify in writing to CA that all copies and partial copies of the Documentation have been returned to CA or destroyed.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, CA PROVIDES THIS DOCUMENTATION "AS IS" WITHOUT WARRANTY OF ANY KIND, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. IN NO EVENT WILL CA BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY LOSS OR DAMAGE, DIRECT OR INDIRECT, FROM THE USE OF THIS DOCUMENTATION, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST INVESTMENT, BUSINESS INTERRUPTION, GOODWILL, OR LOST DATA, EVEN IF CA IS EXPRESSLY ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.

The use of any software product referenced in the Documentation is governed by the applicable license agreement and such license agreement is not modified in any way by the terms of this notice.

The manufacturer of this Documentation is CA.

Provided with "Restricted Rights." Use, duplication or disclosure by the United States Government is subject to the restrictions set forth in FAR Sections 12.212, 52.227-14, and 52.227-19(c)(1) - (2) and DFARS Section 252.227-7014(b)(3), as applicable, or their successors.

Copyright © 2012 CA. All rights reserved. All trademarks, trade names, service marks, and logos referenced herein belong to their respective companies.

Contact CA Technologies

Contact CA Support

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At <http://ca.com/support>, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

Providing Feedback About Product Documentation

If you have comments or questions about CA Technologies product documentation, you can send a message to techpubs@ca.com.

To provide feedback about CA Technologies product documentation, complete our short customer survey which is available on the CA Support website at <http://ca.com/docs>.

Contents

- Chapter 1: Welcome to PPM Essentials Accelerator** **7**

- Chapter 2: What’s New in this Release** **9**

- Chapter 3: Features and Enhancements** **11**

- Chapter 4: Certified and Supported Versions** **13**

- Chapter 5: Documentation** **15**

- Chapter 6: Additional Resources** **17**

- Contacting Technical Support17

Chapter 1: Welcome to PPM Essentials Accelerator

Welcome to the CA Clarity PPM PPM Essentials Accelerator add-in (PPM Essentials Accelerator) release notes. This document can help you get started with this add-in.

Chapter 2: What's New in this Release

The following new feature is available with this release:

- New add-in installation process.
 - If you previously used Studio to configure PPM Essentials Accelerator views, filters, or portlets, these configurations remain as-is and are not overwritten by new or changed content during installation. You can decide whether to make manual changes to your existing configurations or to apply the new content.

See the product guide for detailed information on how to apply the changes installed by this add-in.

Chapter 3: Features and Enhancements

The following features are included in PPM Essentials Accelerator:

- A dashboard for demand management. This includes portlets that list ideas ranked by their business alignment values. This allows you to prioritize your ideas and projects.
- A dashboard for project management. This allows project managers to view project metrics like cost, schedule, milestones, effort, issues, risks, and change requests.
- A dashboard for resource management. This includes portlets that allow you to track resource and role availability, alongside their allocations and assignments.
- A dashboard for governance. This dashboard provides aggregate views of project metrics across the organization for managers and executives.
- Custom project status reports. The Status Report sub-page in a project allows the project manager to enter schedule, scope, and cost updates for a specific reporting period.
- Access groups. The add-in includes access groups representing specific project roles. Each access group is associated with a set of access rights to secure and restrict access to a specific product area.
- Organization and Resource OBS. The add-in includes a simple Organization and Resource OBS that works with the built-in access groups. You can configure these simple OBS structures to meet your specific business needs.
- Project Templates. The add-in includes project templates that you can use for converting ideas to projects. These templates work with the Open Workbench or Microsoft Project desktop schedulers. They come with a built-in work-breakdown-structure and folders for storing project documents.
- Documents linked to tasks. You can attach project documents to tasks using the Documents/Deliverables lookup on the Task Properties page. This allows easy tracking, approval, and retrieval of documents.
- Business Alignment factors for ideas and projects. You can drive idea and project prioritization by defining business, sponsorship, and technology compliance values for them. Based on these values you can determine the business alignment rating for your ideas and projects.
- Availability of integrated CA Productivity Accelerator (CA PA) solution, which provides automated training and information about the PPM Essentials Accelerator.
- Full localization support in 14 languages for the PPM Essentials Accelerator.

Chapter 4: Certified and Supported Versions

Only the following PPM Essentials Accelerator and CA Clarity PPM combinations are certified and supported. Use this table to check that you have the correct PPM Essentials Accelerator and Clarity combination:

CA Clarity Version	Add-In Version
CA Clarity PPM v12.1	1.2
CA Clarity PPM v12.0 Service Pack 2	1.1
CA Clarity PPM v13.0	v2.0
CA Clarity PPM 13.1	02.0.01

Chapter 5: Documentation

The CA Clarity PPM Essentials Accelerator Product Guide contains product overview, installation instructions, and download instructions. It includes detailed processes and procedures on how to use the add-in.

The most recent version of the guide and release Notes are available from the Documentation page on [CA Support](#). Visit this web site periodically for the latest editions of the documentation.

Chapter 6: Additional Resources

Contacting Technical Support

For online technical assistance and a complete list of locations, primary service hours, and telephone numbers, contact CA Support.

Web address:

<http://www.support.ca.com>

Telephone numbers:

North America: 1 888 550 6458

Europe: 44 08459 888788

Asia Pacific: 61 3 9821 3000