

# CA Clarity™ PPM

## BRM Accelerator Release Notes

Service Pack 03.0.01



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# Contact CA Technologies

## Contact CA Support

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At <http://ca.com/support>, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

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To provide feedback about CA Technologies product documentation, complete our short customer survey which is available on the CA Support website at <http://ca.com/docs>.



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# Chapter 1: Welcome to BRM Accelerator

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Welcome to the CA Clarity PPM Business Relationship Manager Accelerator add-in (BRM Accelerator) release notes. This document can help you get started with this add-in.



## Chapter 2: Certified and Supported Versions

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Only the following BRM Accelerator and CA Clarity PPM combinations are certified and supported. Use this table to check that you have the correct BRM Accelerator and Clarity combination:

<b>CA Clarity Version</b>	<b>Add-In Version</b>
CA Clarity PPM 13.1	03.0.01
CA Clarity PPM v13.0	3.0
CA Clarity PPM v12.1	2.0
8.1, 8.1.1, 8.1 Service Pack 2, and CA Clarity PPM v12.0	1.1
8.0	8.0 Embedded in CA Clarity



# Chapter 3: Documentation

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The *IT Service Management User Guide* contains product overview information for the BRM Accelerator. It includes detailed processes and procedures on how to use the add-in.

The most recent version of the guide and release notes are available from the Documentation page on [CA Support](#) (see page 3). Visit this web site periodically for the latest editions of the documentation.



# Chapter 4: Additional Resources

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## Contacting Technical Support

For online technical assistance and a complete list of locations, primary service hours, and telephone numbers, contact CA Support.

**Web address:**

<http://www.support.ca.com>

**Telephone numbers:**

North America: 1 888 550 6458

Europe: 44 08459 888788

Asia Pacific: 61 3 9821 3000