

CA Clarity™ PPM

BCL--On Premise--Release Notes (BRM Accelerator) [ON PREMISE]

v3.0.00



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Chapter 1: Welcome to BRM Accelerator

Welcome to the CA Clarity PPM Business Relationship Manager Accelerator v3.0 add-in (BRM Accelerator) release notes. This add-in is based on CA Clarity PPM v13.0. This document can help you get started with this add-in.

Chapter 2: Installation

The BRM Accelerator is available as a separate download from [CA Support Online](#) (see page 3).

For information on installing add-ins, see the *Installation Guide*.

Chapter 3: Certified and Supported Versions

Only the following BRM Accelerator and CA Clarity PPM combinations are certified and supported. Use this table to check that you have the correct BRM Accelerator and Clarity combination:

CA Clarity Version	Add-In Version
CA Clarity PPM v13.0	3.0
CA Clarity PPM v12.1	2.0
8.1, 8.1.1, 8.1 Service Pack 2, and CA Clarity PPM v12.0	1.1
8.0	8.0 Embedded in CA Clarity

Chapter 4: Documentation

The *IT Service Management User Guide* contains product overview information for the BRM Accelerator. It includes detailed processes and procedures on how to use the add-in.

The most recent version of the guide and release notes are available from the Documentation page on [CA Support](#) (see page 3). Visit this web site periodically for the latest editions of the documentation.

Chapter 5: Additional Resources

Known Issues

For information on known issues, visit [CA Support Online](#) (see page 3) and search the keyword: *brm30open*. Any related articles and known issues are displayed.

Contacting Technical Support

For online technical assistance and a complete list of locations, primary service hours, and telephone numbers, contact CA Support.

Web address:

<http://www.support.ca.com>

Telephone numbers:

North America: 1 888 550 6458

Europe: 44 08459 888788

Asia Pacific: 61 3 9821 3000