

CA Clarity Requirements

Release Notes

Winter 2013



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CA Technologies Product References

This documentation set references the following CA Technologies brands and products:

- CA Clarity Agile
- CA Clarity Requirements
- CA Clarity PPM
- CA Clarity Ideation
- CA Software Change Manager

Contact CA Technologies

Contact CA Support

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At <http://ca.com/support>, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

Providing Feedback About Product Documentation

If you have comments or questions about CA Technologies product documentation, you can send a message to techpubs@ca.com.

To provide feedback about CA Technologies product documentation, complete our short customer survey which is available on the CA Support website at <http://ca.com/docs>.

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Chapter 1: Welcome

Welcome to the Winter 2013 Release of CA Clarity Requirements.

This section contains the following topics:

[What this Document Covers](#) (see page 7)
[International Support](#) (see page 7)

What this Document Covers

This document provides detailed information about enhanced features for this release of CA Clarity Requirements. The Release Notes also includes resolved customer issues, general information about the product documentation, known issues that affect CA Clarity Requirements, and product compatibilities.

Note: At the time of publication, the product supports the operating systems and third-party software listed in this document. For assistance, contact CA Support at <http://ca.com/support>. For complete installation instructions, see the *Implementation Guide*.

International Support

An internationalized product is an English product that operates correctly on local language versions of the required operating system and required third-party products, and supports local language data for input and output.

A translated product (sometimes referred to as a localized product) is an internationalized product that includes local language support for the user interface of the product, online help, and other documentation. In addition to the English release of CA Clarity Requirements, the user interface is available in the following languages:

- Brazilian Portuguese
- German
- Japanese
- French
- Italian
- Spanish

Localized versions of the CA Clarity Requirements online help and product documentation are available within 90 days of the product general availability. The most recent editions of the localized product documentation are available on the CA Support website at <http://ca.com/docs>.

Chapter 2: Resolved Customer Issues

This section contains the following topics:

[Resolved Issues \(Summer 2012 Service Pack 1\)](#) (see page 9)

[Resolved Issues \(Summer 2012\)](#) (see page 10)

[Resolved Issues \(Spring 2012\)](#) (see page 10)

[Resolved Issues \(Winter 2012 Service Pack 2\)](#) (see page 11)

[Resolved Issues \(Winter 2012\)](#) (see page 11)

Resolved Issues (Summer 2012 Service Pack 1)

The Product Roadmap page does not display all releases.

Symptom:

I do not see information about all releases on the Product Roadmap when Master Releases have the same start date.

Solution:

The Product Roadmap displays all releases in the order of their start date, even if multiple Master Releases have the same start date.

The Requirement pop-up layout is not aligned.

Symptom:

When I switch between the single column and the double column layout on a new requirement pop-up, the layout on the pop-up window is distorted.

Solution:

The layout on the new requirement pop-up is properly aligned when I switch between the single and double column layouts.

Error on the Product Roadmap page.

Symptom:

I get an error message 'ca_agile:Too many query rows: 50001' on the Product Roadmap page, when there is too much data to load.

Solution:

The Product Roadmap loads without any problem even when there is too much data to load.

Error when you create a Requirement version.

Symptom:

I get an error message when I create a version of a requirement with a custom field configured.

Solution:

I can configure a custom field for requirements and successfully create a version of the requirement.

Resolved Issues (Summer 2012)

Product Roadmap does not load.

Symptom:

The Product Roadmap page does not load the first time. Refresh the page to view the Product Roadmap.

Product Roadmap does not display requirements.

Symptom:

When you expand a listed feature on the Product Roadmap page, it does not display the associated requirements.

Product Roadmap displays unassigned features.

Symptom:

The Unassigned Features section in the Product Roadmap displays features, even when all the requirements are assigned to a release.

Resolved Issues (Spring 2012)

Inactive users can be assigned as a product owner.

Symptom:

If you edit a product to add a product owner, inactive users can be selected to add as a product owner.

CTRL+click does not open a new tab in Firefox.

Symptom:

On the Requirement List page, if you use Ctrl+click a requirement, the requirement opens on the same tab.

Error on saving requirement change.

Symptom:

When you save changes to a requirement from the source page and click Back to list, you receive an error.

Multiselect picklist does not show any values.

Symptom:

If a requirement is linked to a user story, the custom attributes picklists do not show any values on the User Story Edit page.

Resolved Issues (Winter 2012 Service Pack 2)

Error on saving requirement change.

Symptom:

I receive an error from Salesforce.com, when I save a requirement from the Source Detail page and click Back to List.

Cannot change Agile Vision URL in the .jar file.

Symptom:

As a SaaS Clarity customer, changing the URL for an Agile Vision Sandbox or Production environment in a .jar file impacted all users.

Solution:

You can now change the URL in the CA Clarity PPM Administration Tool, on the Vision Admin Settings page.

Resolved Issues (Winter 2012)

Incorrect filtering

Symptom:

The filtering result is incorrect when filtered objects have a different page size.

When you filter on objects (for example, on products or sources) with different page sizes defined, some expected results do not appear.

Incorrect year and month on the Japanese calendar.

Symptom:

Calendar for Japanese language has the incorrect year and month order. The order is year/month but appears as month/year.

No a.m. or p.m. indicator.

Symptom:

No a.m. or p.m. indicator appears on the Filtering window. Use a 24-hour clock to enter time for filtering.

Inconsistency in the Requirements Traceability view.

Symptom:

The Requirements Traceability view has inconsistent paging and item numbering and does not reflect the page size that you set.

Incorrect values on Requirements list page.

Symptom:

Requirement state, product state, and category values that contain multiple spaces display on list pages incorrectly. The value appears on a list page with the words (*Not Available*) appended to the value.

Non English pages take long time to update.

Symptom:

When a non-administrator creates or updates sections, or changes the property view, the update takes more than 2 minutes primarily in the non-U.S. languages.

Chapter 3: Enhanced Features

This release includes the following enhancements:

- [View and Edit Details from the Same Page](#) (see page 13).
- [Pop-up Window](#) (see page 13).
- [Improved Product Roadmap](#) (see page 13).
- [Save and Close Button](#) (see page 14).

View and Edit Details from the Same Page

The view details and the edit pages are consolidated into a single Details page for the following components:

- Source
- Persona
- Requirements
- Products
- Releases
- Features

Pop-up Window

You can add the Release through a pop-up window.

Improved Product Roadmap

The Product Roadmap is enhanced with the following capabilities:

- Review multiple products.
- Supports pagination.
- Displays all of the requirements regardless of its status.

Note: For more information about the Product Roadmap, see the *CA Clarity Requirements User Guide*.

Save and Close Button

The Save and Close button is added to the following pages so that you can navigate back to the corresponding list pages:

- Product Details
- Release Details
- Requirement Details

Chapter 4: Documentation

This section contains the following topics:

[Documentation Changes](#) (see page 15)

[View the CA Technologies Bookshelf](#) (see page 15)

Documentation Changes

Scenarios Guide

You can access the Scenarios Guide from the Home page and About page of CA Clarity Agile and CA Clarity Requirements. This guide describes some typical project and requirements planning scenarios and how CA Clarity Agile and CA Clarity Requirements help you resolve them. This guide is also available on the CA Technologies Bookshelf.

Getting Started Guide

The Getting Started Guide is not published starting this release. The Scenarios Guide replaces the Getting Started Guide.

View the CA Technologies Bookshelf

The CA Technologies Bookshelf provides your product documentation set in Section 508-compliant HTML format, and a print version of each guide. The CA Technologies Bookshelf is installed automatically with the product and you can access it by clicking the Help link in the product.

You can download and extract the CA Technologies Bookshelf for your product (a ZIP file) from [CA Support Online](#).

To extract the ZIP file and view the CA Technologies Bookshelf:

1. Use an archive product such as WinZip.
2. Extract the content to a local folder.
3. Double-click the Bookshelf.html file in the Bookshelf folder.

The CA Technologies Bookshelf opens, and you can use it to view and search the product documentation.

Where to Find Documentation

You can access the product documentation in the following locations:

- Click the Help link in the product.
- The Doc directory on the installation media. Double-click Bookshelf.html.
- Technical Support at <http://ca.com/support>.

How to View and Search PDFs

To view PDF files, download and install the Adobe Reader from the Adobe website if it is not already installed on your computer.

If you open a PDF file in Adobe Reader in the CA Technologies Bookshelf and search, the individual PDF file is searched and you see the individual instances of the search term.

Chapter 5: Known Issues

This section describes the known issues in CA Clarity Requirements.

Product Roadmap page takes a long time to load

Symptom:

When you open the Product Roadmap page using Internet Explorer 8, it may load slowly.

Requirement Pop-up Does Not Display Check Box Custom Field as Selected

Symptom:

When a check box custom field with the default value as selected is configured for Requirements, the check box appears in the pop-up with the selection cleared.

Unable to Create Requirement with Formula and Roll-up Summary Type Custom Fields

Symptom:

When you enter values in the formula and rollup summary type custom fields configured in the requirement pop-up, you cannot save the requirement. To save the requirement, clear the values from the fields or remove the fields from the configuration.

Unable to Install the Spring 2011 Trunk Managed Package

Symptom:

Before you install the Spring 2011 release, Chatter must be enabled on the organization.

Cannot In-line Edit Custom Attribute Types

Symptom:

These custom attribute types are rendered to a list page but cannot be edited in-line. In-line edits for custom attribute types Phone, Multiselect Picklist, and Date Time are not available in a list view.

Auto-suggest Does Not Display Special Characters

Symptom:

Some special characters [for example, ampersand (&)] do not display correctly in auto-suggest fields.

Cannot Display Conditional Links CA Clarity PPM

Symptom:

This is a CA Clarity PPM limitation. The Work Breakdown Structure page in Clarity displays mapped requirement links for tasks that are not part of a Product Vision/Clarity sync.

Run Requirement Task Sync Job Fails

Symptom:

The CA Vision add-in contains jobs for both CA Clarity Requirements and CA Clarity Agile. If only CA Clarity Agile is installed, the Run Requirement Task Sync job can give error.

The View/Edit/Delete Actions Do Not Appear on the Requirement Hierarchy List Page

Symptom:

When displaying 30-40 objects on the Requirement Hierarchy List page, the View/Edit/Delete actions flash and disappears before you can select these actions. This issue occurs on Internet Explorer 8.

Appendix A: Compatibilities

CA Clarity Requirements runs on the force.com platform and has the same requirements as force.com.

This section contains the following topics:

[Client Browser](#) (see page 19)

[Applications](#) (see page 19)

Client Browser

CA Clarity Requirements supports the following browsers:

| Microsoft Windows | Apple Mac OS | Desktop Linux |
|-----------------------|--------------|---------------|
| Chrome | Chrome | Chrome |
| Firefox | Firefox | Firefox |
| Internet Explorer 9.x | | |
| Internet Explorer 8.x | | |
| Safari 5.x | Safari 5.x | |

Applications

CA Clarity Requirements integrates with the following application versions:

| CA Clarity PPM | HP Quality Center |
|---------------------------------|-------------------|
| 12.0.6 On Premise and On Demand | 10.x |
| 12.1 On Premise and On Demand | |
| 13.0 On Premise and On Demand | |
| 13.1 On Premise and On Demand | |