

CA Clarity Agile

Release Notes

Winter 2013



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CA Technologies Product References

This documentation set references the following CA Technologies brands and products:

- CA Clarity Agile
- CA Clarity Requirements
- CA Clarity PPM
- CA Clarity Ideation
- CA Software Change Manager

Contact CA Technologies

Contact CA Support

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At <http://ca.com/support>, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

Providing Feedback About Product Documentation

If you have comments or questions about CA Technologies product documentation, you can send a message to techpubs@ca.com.

To provide feedback about CA Technologies product documentation, complete our short customer survey which is available on the CA Support website at <http://ca.com/docs>.

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Chapter 1: Welcome

Welcome to the Winter 2013 Release of CA Clarity Agile.

This section contains the following topics:

[What this Document Covers](#) (see page 7)

[International Support](#) (see page 7)

What this Document Covers

This document provides detailed information about new and enhanced features for this release of CA Clarity Agile. The Release Notes also includes resolved customer issues, general information about the product documentation, known issues that affect CA Clarity Agile, product compatibilities, and third-party acknowledgments.

Note: At the time of publication, the product supports the operating systems and third-party software listed in this document. For assistance, contact CA Support at <http://ca.com/support>. For complete installation instructions, see the *Implementation Guide*.

International Support

An internationalized product is an English product that operates correctly on local language versions of the required operating system and required third-party products. An internationalized product supports local language data for input and output.

A translated product (sometimes referred to as a localized product) is an internationalized product that includes local language support for the user interface of the product, online help, and other documentation. In addition to the English release of CA Clarity Agile, the user interface is available in the following languages:

- Brazilian Portuguese
- German
- Japanese
- French
- Italian
- Spanish

Localized versions of the CA Clarity Agile online help and product documentation are available within 90 days of the product general availability. The most recent editions of the localized product documentation are available on the CA Support website at <http://ca.com/docs>.

Chapter 2: Resolved Customer Issues

This section contains the following topics:

[Resolved Issues \(Winter 2013\)](#) (see page 9)

[Resolved Issues \(Summer 2012 Service Pack 1\)](#) (see page 10)

[Resolved Issues \(Summer 2012\)](#) (see page 11)

[Resolved Issues \(Spring 2012 Service Pack 1\)](#) (see page 13)

[Resolved Issues \(Spring 2012\)](#) (see page 14)

[Resolved Issues \(Winter 2012 Service Pack 2\)](#) (see page 17)

[Resolved Issues \(Winter 2012\)](#) (see page 17)

Resolved Issues (Winter 2013)

Sync job is not marking Tasks as completed in CA Clarity PPM when their Sprint and User Stories are completed in CA Clarity Agile

Symptom:

When I marked the tasks and associated user stories in a sprint as complete in CA Clarity Agile, I did not see those tasks as completed in CA Clarity PPM.

Solution:

I can see the completed tasks in CA Clarity Agile, marked as complete in CA Clarity PPM.

java.lang.ArrayOutOfBoundsException error when trying to view a user story

Symptom:

When I tried to view a user story in Firefox or Chrome, I got an error message.

Solution:

I can view the user stories in Firefox and Chrome.

Capacity shows incorrect values in the backlog sprint planning pane, when the sprint team velocity is different from the scrum team velocity

Symptom:

When I checked the Sprint Planning pane on the Backlog page, the capacity graph showed incorrect values.

Solution:

I can see the correct team capacity values on the Sprint Planning pane.

Resolved Issues (Summer 2012 Service Pack 1)

Sprint Backlog & Charts page displays multiple allocation records for the same user.

Symptom:

If I add a user as a member of three or more teams, the Sprint Backlog & Charts page displays multiple allocation records for the same user.

Solution:

The Sprint Backlog & Charts page displays one record per user. If the users are members of multiple teams, the page displays consolidated time allocation for each user.

Custom attributes do not appear in the Backlog Configuration dialog.

Symptom:

When I click Save on the Backlog configuration dialog, the custom attributes disappear from the Available list of columns.

Solution:

I can click Save on the Backlog configuration dialog, and the Available list of columns displays the custom attributes.

Cannot synchronize a release with a project.

Symptom:

When I synchronize a completed release in CA Agile Vision with a CA Clarity PPM project, an unscheduled task is created with the current date as the end date. When I try to resynchronize, I get an error.

Solution:

When I synchronize a completed release in CA Agile Vision with a CA Clarity PPM project, the unscheduled task displays the project start and end dates.

Cannot save timesheet in CA Clarity PPM.

Symptom:

I cannot save the timesheet in CA Clarity PPM when the sum of the actual hours posted on the timesheet is more than the estimated hours.

Solution:

If the sum of the actual hours posted on the CA Clarity PPM timesheet is more than the estimated hours in CA Agile Vision, the timesheet saves with zero ETC.

Missing Organization Feature: ca_agile_Epic_cFeedTracking.

Symptom:

If I disable the Chatter Feed for epics and install the upgrade package, I get an error message: Missing Organization Feature: ca_agile_Epic_cFeedTracking.

Solution:

I can disable the Chatter Feed for epics and install the upgrade package. The upgrade completes successfully.

Cannot Configure Proxy Server and Confidential for HP Quality Center Add-in.

Symptom:

The HP Quality Center Add-in does not work when the settings are configured as a proxy server and confidential.

Solution:

I can now configure the proxy server and confidential settings for the HP Quality Center Add-in. The add-in works correctly.

Resolved Issues (Summer 2012)

Incorrect Task Estimation.

Symptom:

AV task estimation is showing as Clarity assignment ETC.

Solution:

The ETC calculation considers the actual hours posted on CA Clarity PPM timesheets. ETC is the difference between the Estimated Hours in CA Agile Vision and the actual hours from a CA Clarity PPM timesheet.

ETC = Estimated Hours – Sum of actual hours

CA Vision Product Sync job fails.

Symptom:

CA Vision Product Sync job fails due to the short email address of the team member.

Solution:

The CA Product Sync job runs successfully even if the length of the email addresses of project resources is less than seven characters.

Cannot reapply the Agile Vision Timesheet Sync job definition.

Symptom:

Users cannot reapply the Agile Vision Timesheet Sync job definition as it is not listed in the Add-In Details page.

Solution:

When you upgrade the add-in, the Agile Vision Timesheet Sync job is listed on the Add-in Details page.

User customized fields do not display the lookup icon.

Symptom:

User customized fields do not display the lookup icon on Products, Requirements, or User Stories.

Solution:

When you create a custom lookup field for products, requirements, or user stories, the field appears with the lookup icon.

Cannot see User Story Completion Status Chart.

Symptom:

Non-admin user cannot see User Story Completion Status Chart.

Solution:

Any user with Agile Vision User, Agile Vision Super User, Vision User, and Vision Super User profiles can view the User Story Completion Status Chart.

Custom URL field accepts only 80 characters.

Symptom:

The backlog page inline edit of custom url field is limited to 80 characters even though the attribute is set to 255 characters.

Solution:

You can inline edit a custom URL field from the backlog page and enter up to 255 characters.

Add-in Details Page displays installed items as “Not Installed”.

Symptom:

After the Clarity Integration add-in is installed, the Add-in Details page displays several items and views as "Not Installed".

Solution:

The Add-in Details page displays all of the installed items as Installed, and any previously configured views as Upgrade Ready.

User Story Points do not accept decimals.

Symptom:

Do not use decimals in user story points.

Solution:

If you are importing user story data using the Data Loader, verify that your user story points do not contain decimals. Express user story points as integers. CA Agile Vision displays story points containing decimals inconsistently.

Resolved Issues (Spring 2012 Service Pack 1)

Incorrect ETC is displayed.

Symptom:

When syncing with CA Clarity PPM, the Estimate to Complete (ETC) showed Estimated Hours from Agile Vision.

Solution:

The ETC calculation considers the actual hours posted on CA Clarity PPM timesheets. ETC is the difference between the Estimated Hours in CA Agile Vision and the actual hours from a CA Clarity PPM timesheet.

ETC = Estimated Hours – Sum of actual hours

Cannot manage impediments.

Symptom:

If Chatter was not enabled for tasks, an error message was displayed while managing impediments.

Solution:

You can manage impediments without enabling Chatter. Chatter feeds for impediments are available only when enabled for tasks.

Resolved Issues (Spring 2012)

User story does not synchronize to the task name.

Symptom:

On syncing with CA Clarity PPM, the user story does not synchronize to the task name if the length of the title is more than 150 characters.

Solution:

On syncing with CA Clarity PPM, the user story title successfully sync to the task name, regardless of the length of the user story title.

Expand All fails on Sprint Backlog & Chart page.

Symptom:

On the Sprint Backlog & Chart page, if a sprint has 100 user stories and each user story has 15 tasks, Expand All fails.

Solution:

You can use Expand All on the Sprint Backlog & Chart page regardless of the number of user stories and tasks.

CA Clarity PPM sync job fails

Symptom:

When more users are added to the CA Clarity PPM project than the CA Agile Vision license allows, CA Clarity PPM sync job fails.

Solution:

The CA Clarity PPM sync job shows an exception error for the specific project and syncs successfully for other projects.

Updating existing AV User DUPLICATE_VALUE : duplicate value found: External_ID__c duplicates value on record with id.

Symptom:

The CA Clarity PPM sync job fails with the following error:

Updating existing AV User DUPLICATE_VALUE : duplicate value found: External_ID__c duplicates value on record with id.

Solution:

The CA Clarity PPM sync job works correctly.

Sync job fails to populate the timesheet with the assigned charge code.

Symptom:

When a task type in CA Agile Vision is mapped with a CA Clarity PPM charge code, the sync job fails to populate the timesheet with the assigned charge code. You manually update the timesheet with the correct charge code.

Solution:

The task type syncs to CA Clarity PPM when you change the task type from CA Agile Vision, and run the timesheet sync job.

Incorrect created and updated dates in search results.

Symptom:

When using Search, the result for Created and Updated Date is always 1/1/1970, or 12/31/1969, depending on your locale setting.

Solution:

Search results displays correct Created Date and Updated Date.

Using Bulk Update on the Backlog page gives error.

Symptom:

A JavaScript error icon appears in the status bar for IE 8.x when trying to use Bulk Update on the Backlog page.

Solution:

In IE 8.x, Bulk Update works correctly on the Backlog page.

User names with double quotes do not appear in the Assignee lookup.

Symptom:

The value for the user name cannot have double quotes. When you input values in the Assignee field on the User Story Edit page, user names that have double quotes do not appear in the list.

Solution:

The Assignee field auto-suggest displays user names with double quotes.

Cannot save Tasks and Dependencies page settings.

Symptom:

There is no custom setting for page size of Tasks and Dependencies in user stories on the Backlog page.

Solution:

The page settings of Tasks and Dependencies in user stories are saved on the server.

Column size shrinks on the Backlog page.

Symptom:

When you add custom attributes to the Backlog page for different products, columns sometimes shrink and the values appear left justified.

Solution:

If you configure columns on the Backlog page for different products, the columns width is retained.

Cannot create Sprint when CA Agile Vision is integrated with CA Clarity PPM.

Symptom:

When creating a sprint, received an error reporting a non-selective query against a large object type (more than 100000 rows).

This error appears when the CA Agile Vision is integrated with the CA Clarity PPM Release 13.0.0, and it fails the sprint creation.

Solution:

The sprint is created successfully in the CA Agile Vision integrated with the CA Clarity PPM.

Cannot open the User Detail page.

Symptom:

After a Salesforce.com platform upgrade to Spring 2012, the User Detail page does not open and an error displays.

When trying to open the User Detail page, the following error message appears:

SObject row was retrieved via SOQL without querying the requested field: User.Email

Solution:

The User Detail page opens without any problem in the upgraded Salesforce.com platform.

Resolved Issues (Winter 2012 Service Pack 2)

Backlog page hangs.

Symptom:

The Backlog page hangs when using drag-and-drop to the Sprint Stories pane. Drag an item to the Sprint Stories pane and back to the Backlog pane, without dropping the item, the page hangs with the Working icon.

Solution:

The Backlog page does not hang anymore when you use the drag-and-drop feature on the Sprint Stories pane.

Cannot open SCM Package Detail page.

Symptom:

If an Agile Vision Super User or User tries to open an SCM Package Detail page, the following error message appears:

SCM: Insufficient Privileges

Solution:

You can access the CA Software Change Manager (SCM) package detail page.

Cannot change the Agile Vision URL in the .jar file.

Symptom:

As a SaaS Clarity customer, changing the URL for an Agile Vision Sandbox or Production environment in a .jar file impacted all users.

Solution:

You can now change the URL in the CA Clarity PPM Administration Tool, on the Vision Admin Settings page. You need not change it in the jar file.

Resolved Issues (Winter 2012)

Cannot search a user group.

Symptom:

After you create a user group and search on the group name, the group does not appear in search results.

Fix Fusion Charts are not displayed.

Symptom:

Fix Fusion Charts are not displayed in Japanese and Chinese.

Timesheet entry does not synchronize properly.

Symptom:

Timesheet entries are deleted after synchronizing with a CA Clarity PPM project when the task assignee does not create the worklog.

A timesheet entry does not synchronize properly when CA Agile Vision is integrated with CA Clarity PPM.

AVEE upgrade fails.

Symptom:

When upgrading from 2.5.3 to Spring 2011 (2.8), running the AVEE upgrade URL fails with a timeout error.

Agile Vision Super-Users cannot get to the Backlog page.

Symptom:

After upgrading to the Spring 2011 release of CA Agile Vision, some Agile Vision Super-Users cannot get to the Backlog page.

Error on deleting a filter.

Symptom:

Deleting a filter on the backlog gives an error "Attempt to dereference a null object" error page. An unexpected error has occurred. Your solution provider has been notified. (agile1106011750).

Update failed. First exception on row 1 with id a0LA0000003Lu67MAC; first error: FIELD_CUSTOM_VALIDATION_EXCEPTION, Record Type is required: record type

Symptom:

Receive SFDC error when ranking user stories after upgrading to 2.8. Cloned user stories and the record type that was not properly added to the story during cloning are not upgraded properly. When ranking user stories, you receive the following error:

Update failed. First exception on row 1 with id a0LA0000003Lu67MAC; first error: FIELD_CUSTOM_VALIDATION_EXCEPTION, Record Type is required: record type.

Update failed. First exception on row 1 with id a0LA000000022wcMAA; first error: FIELD_CUSTOM_VALIDATION_EXCEPTION, User is not a member on product: product name

Symptom:

Receive SFDC error when ranking the backlog due to inactive team members or team members no longer on the product. When ranking users from the backlog, using drag-and-drop, you received the following SFDC error:

Update failed. First exception on row 1 with id a0LA000000022wcMAA; first error: FIELD_CUSTOM_VALIDATION_EXCEPTION, User is not a member on product: product name.

User names do not appear correctly.

Symptom:

Some users in Assigned User column are displayed as SFDC ID rather than name.

From the Home page, if you filter the task table to view a team, user names do not appear correctly when there are more than 1000 names.

Email addresses of users do not match after synchronizing.

Symptom:

When synchronizing CA Agile Vision with CA Clarity PPM, if the email addresses of users do not match in capitalization, a Chatter update is added advising the email address of a user changed.

Incorrect sorting order

Symptom:

When sorting on the assignee, the sorting order is incorrect.

Error on creating a filter

Symptom:

When creating a filter with a blank value in the points attribute, an error is returned: "Attempt to de-reference a null object. An unexpected error has occurred."

Incorrect Sprint Finish date.

Symptom:

Sprint Finish dates appear to use the date such as 12:01 a.m. on the finish date, which removes a full day of work from the remaining hours. If you add an extra day to the Sprint, you get the expected last day of work.

Error on User Story & Charts page

Symptom:

When the amount of data of user stories and tasks in a sprint is too large, an error appears. When you access the User Story & Charts page, the product loads all of the data in the hierarchy editor list, and the execute statement reaches the governor limits.

Agile Vision Project Sync Job changes the language setting.

Symptom:

The Agile Vision Project Sync Job causes the language setting to change from Japanese to English. (Clarity PPM OnDemand 12.1.0.6 and Agile Vision 2011 Spring Patch release).

Cannot inactivate the Product, Release, Sprint or Team.

Symptom:

Clearing the Active field for a product, release, sprint, or team does not make it inactive.

Chapter 3: New and Enhanced Features

This section contains the following topics:

[New Features](#) (see page 21)

[Enhanced Features](#) (see page 21)

New Features

This release includes the following new feature:

- [Kanban](#) (see page 21)

Kanban

Kanban means a visual card or signboard. Kanban is an Agile Methodology which emphasizes visualizing all of the steps in the workflow. The progress of a project is tracked on a board that is known as the Kanban Board. The Kanban Board has status lanes which correspond to the different stages in the lifecycle of a project. As the project progresses, the work items of the project move from one lane to another.

Note: For more information about how to work using Kanban, see the *CA Clarity Agile User Guide*. For information on configuring the Kanban Board, see the *CA Clarity Agile and CA Clarity Requirements Administrator Guide*.

Enhanced Features

This release includes the following enhancements:

- [View and edit details from the same page](#) (see page 22).
- [Pop-up window](#) (see page 22).
- [Improved Virtual Wall](#) (see page 22).
- [Autosuggest lookup](#) (see page 23).
- [List view](#) (see page 23).

View and Edit Details from the Same Page

The view details and the edit pages are consolidated into a single Details page for the following components:

- Sprint
- Theme
- Epic
- User Story
- Issue
- Products
- Releases
- Tasks
- Teams
- Roles
- Master Releases
- Users

Pop-up Window

You can add the following components through a pop-up window:

- User Stories
- Sprints
- Release
- Themes
- Teams
- Task Worklogs

Improved Virtual Wall

The Virtual Wall has the following enhancements:

- The story cards on the Virtual Wall display the remaining hours and the task details.
- The total hours worked is automatically calculated when you enter the hours for the tasks.

Autosuggest Lookup

Autosuggest is enabled for the lookup fields on the following list pages:

List Page	Fields
Backlog	Release, Sprint
Epics	Team, Theme
Epic Hierarchy	Sprint, Release, Team
Sprint Backlog & Chart	Team

List View

The following information is displayed in list view with inline editing enabled:

- Acceptance Criteria list on the User Story Details page.
- Sprint teams on the Sprint Details page.
- Sprint list on the Release Details page.
- Worklog list on the Task Details page.
- Team list on the Product Details page.

Chapter 4: Documentation

This section contains the following topics:

[Documentation Changes](#) (see page 25)

[View the CA Technologies Bookshelf](#) (see page 25)

Documentation Changes

Scenarios Guide

You can access the Scenarios Guide from the Home page and About page of CA Clarity Agile and CA Clarity Requirements. This guide describes some typical project and requirements planning scenarios and how CA Clarity Agile and CA Clarity Requirements help you resolve them. This guide is also available on the CA Technologies Bookshelf.

Getting Started Guide

The Getting Started Guide is not published starting this release. The Scenarios Guide replaces the Getting Started Guide.

View the CA Technologies Bookshelf

The CA Technologies Bookshelf provides your product documentation set in Section 508-compliant HTML format, and a print version of each guide. The CA Technologies Bookshelf is installed automatically with the product and you can access it by clicking the Help link in the product.

You can download and extract the CA Technologies Bookshelf for your product (a ZIP file) from [CA Support Online](#).

To extract the ZIP file and view the CA Technologies Bookshelf:

1. Use an archive product such as WinZip.
2. Extract the content to a local folder.
3. Double-click the Bookshelf.html file in the Bookshelf folder.

The CA Technologies Bookshelf opens, and you can use it to view and search the product documentation.

Where to Find Documentation

You can access the product documentation in the following locations:

- Click the Help link in the product.
- The Doc directory on the installation media. Double-click Bookshelf.html.
- Technical Support at <http://ca.com/support>.

How to View and Search PDFs

To view PDF files, download and install the Adobe Reader from the Adobe website if it is not already installed on your computer.

If you open a PDF file in Adobe Reader in the CA Technologies Bookshelf and search, the individual PDF file is searched and you see the individual instances of the search term.

Chapter 5: Known Issues

This section describes the known issues in CA Clarity Agile.

Cannot Select Use Single Column Layout for Property View: Issue

Symptom:

When I select Use Single Column Layout for a Section ID on the Property View: Issue and save, the selection does not appear on the user interface.

Workaround:

Click the Use Single Column Layout for the Section ID again to see if it is selected.

Unable to Upgrade the HP Quality Center Add-in

Symptom:

I cannot upgrade the HP Quality Center Add-in.

Solution:

To upgrade the HP Quality Center Add-in successfully, complete these steps:

1. Copy the following files from C:\Program Files\CA\CA Agile Vision plug-in for HP Quality Center to another location:
 - a. app.data.xml
 - b. AvQcIntegration.exe.config
2. Uninstall QC add-in from Windows "Add or Remove Programs".
3. Run the QC Add-in installer and follow the instructions.
4. Copy the two files back to C:\Program Files\CA\CA Agile Vision plug-in for HP Quality Center after the installation.

Inline Edit is Disabled on the Release Page

Symptom:

I am unable to edit inline on the Release page.

Solution:

If you group columns by product on the Release list page, inline editing is disabled. When you clear the grouping, inline editing is restored.

Unable to Inactivate a Product, Release, or Team

Symptom:

I cannot clear the Active field to inactivate a product, release, or team.

Charge Codes Assigned to Inactive Tasks

Symptom:

Charge Codes are assigned to tasks even when they are inactive.

Workaround:

Update the mapping so that only active charge codes are mapped to CA Clarity Agile tasks.

Charts Not Displayed in Localized Languages

Symptom:

Charts are not displayed in localized languages when a Windows Server Setting is enabled.

Solution:

Charts do not display when you have the Windows Server setting "Internet Explorer Enhanced Security Configuration" enabled. Complete the following steps to uninstall the security configuration.

Follow these steps:

1. Select Run from the Windows Start menu.
2. Enter *appwiz.cpl* in the Run dialog.
3. Select the Windows Components program from the Add or Remove Programs window.
4. Clear the Internet Explorer Enhanced Security Configuration option on the Windows Components wizard.
5. Click Next.
6. Complete the remaining steps on the wizard.

Online Help Returns Code Placeholders

Symptom:

In the online help, when you search on ampersand ("&"), it returns code placeholders.

Globalization Issues with User Interface

Symptom:

For some languages, platform incompatibility caused translation inconsistencies on a few pages, buttons, field labels, and other elements on the user interface. For example, the translated user interface displays English text or truncated text.

Delay in Accessing the Product Backlog

Symptom:

A team member is unable to access the product backlog immediately after being added to the team.

Solution:

New team members to the product should wait for a few minutes before they can access the product backlog.

User Story Drop-down Displays Custom Values for Issue

Symptom:

When editing a user story or issue inline on the Backlog page, the drop-down list displays custom values for both user stories and issues. This happens because the user story and the issue are the same object in CA Clarity Agile.

Chatter Feeds Display User Stories for Issues

Symptom:

The Chatter feeds display user stories even though the update is for an issue because both are the same object in CA Clarity Agile.

Searching on AGVN-0, AGVN-T0, or AGVN-E0 Displays All Results

Symptom:

When you search on the ID assigned to the first user story, task, or epic that you created (AGVN-0, AGVN-T0, or AGVN-E0), the search results do not return just the specific user story, task, or epic. Instead, all user stories, all tasks, or all epics are returned.

Affected Release Field Missing from the Sprint Detail Configuration

Symptom:

From the Sprint Detail page when you click Configuration, the Affected Release field is missing from the list of configurable fields.

Sprint Detail Page Layout Issues in Safari

Symptom:

The Sprint Detail page has layout issues when you view it in Safari. This is a known issue in Safari.

Workaround:

Configure the Sprint Detail page to reduce the number of columns on the page. Alternatively, resize the columns to line up the data in the User Stories & Charts view.

Release Value Not Updated for the Issue

Symptom:

When you select a release for an issue in the backlog, the affected or the fixed release value for the issue is not updated. The release information is used only when you set both the release and sprint for an issue to display the release to which the sprint belongs.

Package Installation Error

Symptom:

I get the following message when installing or upgrading to the new release of CA Clarity Agile.

Package install error. There are problems that prevent this package from being installed.

Problems:

Missing Organization Feature: ca_agile_Project_c.FeedTracking Custom Object Records

Missing Organization Feature: ca_agile_Requirement_c.FeedTracking Custom Object Records

Solution:

Enable the feed tracking for both Product and Requirement objects.

Follow these steps:

1. Click Setup.
The Salesforce.com setup page appears.
2. Click App Setup, Customize, Chatter, and Feed Tracking.

3. Select Product as the object on the left side of the page.
4. Select the Enable feed tracking check box.
5. Click Save.
6. Repeat the previous steps for the Requirement object.

Translation Problems

Symptom:

- In the Burndown chart, the month of release is not translated.
- On the Backlog page, the "User Story" and "Issue" record types are not translated under localized languages.
- The values in the Type column of the linked user stories on the Epic Hierarchy page appear in English. This problem occurs in French, German, and Italian localized pages.

TestConnection.exe Cannot Launch Quality Center Add-in

Symptom:

After installing and configuring the Quality Center add-in, the Japanese localized version cannot be launched by running TextConnection.exe.

Inline Editing Disabled on the Backlog Page

Symptom:

I am unable to edit inline on the Backlog page.

Solution:

If you group columns by Theme on the Backlog page, inline editing is disabled. When you clear the grouping, inline editing is restored.

The Flags Column Does Not Appear

Symptom:

After upgrading to CA Clarity Agile Spring 2012, you have to manually add the Flags column to the Backlog page.

Solution:

Use the Configure button to add the Flags column to the Backlog page. The column displays icons when a user story has a dependency or a task has an impediment.

Appendix A: Compatibilities

CA Clarity Agile runs on the force.com platform and has the same requirements as force.com.

This section contains the following topics:

[Client Browser](#) (see page 35)

[Applications](#) (see page 35)

Client Browser

CA Clarity Agile supports the following browsers:

Microsoft Windows	Apple Mac OS	Desktop Linux
Chrome	Chrome	Chrome
Firefox	Firefox	Firefox
Internet Explorer 9.x		
Internet Explorer 8.x		
Safari 5.x	Safari 5.x	

Applications

CA Clarity Agile integrates with the following application versions:

CA Clarity PPM	JIRA	HP Quality Center
12.0.6 On Premise and On Demand	4.1.x	10.x
12.1 On Premise and On Demand	4.2.x	
13.0 On Premise and On Demand	4.3.x	
13.1 On Premise and On Demand		