

CA Clarity Agile

Release Notes

Spring 2013



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CA Technologies Product References

This documentation set references the following CA Technologies brands and products:

- CA Clarity™ Agile
- CA Clarity PPM
- CA Clarity™ Ideation
- CA Software Change Manager

Contact CA Technologies

Contact CA Support

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At <http://ca.com/support>, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
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Chapter 1: Welcome

Welcome to the Spring 2013 Release of CA Clarity Agile.

This section contains the following topics:

[What this Document Covers](#) (see page 7)

[International Support](#) (see page 7)

What this Document Covers

This document provides detailed information about new and enhanced features for this release of CA Clarity Agile. The Release Notes also includes resolved customer issues, general information about the product documentation, known issues that affect CA Clarity Agile, product compatibilities, and third-party acknowledgments.

Note: At the time of publication, the product supports the operating systems and third-party software listed in this document. For assistance, contact CA Support at <http://ca.com/support>. For complete installation instructions, see the *Implementation Guide*.

International Support

An internationalized product is an English product that operates correctly on local language versions of the required operating system and required third-party products. An internationalized product supports local language data for input and output.

A translated product (sometimes referred to as a localized product) is an internationalized product that includes local language support for the user interface of the product, online help, and other documentation. In addition to the English release of CA Clarity Agile, the user interface is available in the following languages:

- Brazilian Portuguese
- German
- Japanese
- French
- Italian
- Spanish

Localized versions of the CA Clarity Agile online help and product documentation are available within 90 days of the product general availability. The most recent editions of the localized product documentation are available on the CA Support website at <http://ca.com/docs>.

Chapter 2: Resolved Customer Issues

This section contains the following topics:

[Resolved Issues \(Spring 2013\)](#) (see page 9)

[Resolved Issues \(Winter 2013 SP1\)](#) (see page 10)

[Resolved Issues \(Winter 2013\)](#) (see page 11)

Resolved Issues (Spring 2013)

The User Story Details or the Issue Details page gives an error, if they are customized to remove the Kanban Board from the configuration.

Symptom:

I customize the User Story Details or the Issue Details page by removing Kanban Board from the Property View configuration. The product displays the following error when I navigate to the User Story Details or the Issue Details page:

*SOBject row was retrieved via SOQL without querying the requested field:
ca_agile__User_Story__c.ca_agile__Kanban_Board__c*

Solution:

You can now customize the User Story Details or the Issue Details page, and remove Kanban Board from the configuration. You can navigate to the User Story Details or the Issue Details page successfully.

The product shows duplicate records when I compare two baselines in the reverse order.

Symptom:

When I compare a new baseline with an old baseline, the product shows duplicate records in the result.

Solution:

You can now compare the baselines in any order to get accurate results.

Resolved Issues (Winter 2013 SP1)

CA Clarity Agile Add-in installation overwrites any existing page configurations on CA Clarity PPM.

Symptom:

When I install the CA Clarity Agile add-ins on CA Clarity PPM, the customized configurations for page views are overwritten by the default configurations.

Solution:

The add-in installation process is enhanced to protect any modified page views. You can review changes to installed add-in items and review new add-in items using the Add-In Details page. If you have configured views, the add-in installation does not overwrite the configurations. You can decide which views to apply. If you are upgrading to the current add-in version, use the Details page to select the new or modified items you want to apply. Applying a view overwrites the configuration of the view.

Parsing Error displayed while creating a release on the Portuguese locale.

Symptom:

When I configure the language settings to Portuguese and create a release, the product displays the following error:

Parsing data exception, failed.

Solution:

You can now set the language to Portuguese and create a release successfully.

The Today option on the calendar pop-up on the release list page does not work.

Symptom:

When I edit a release start date or end date, the Today button on the calendar pop-up does not work.

Solution:

You can use the Today button on the calendar pop-up to set the date to today. The product applies the date on your computer.

Total Hours and Remaining Hours shows long decimals.

Symptom:

If the Estimated Hours of a task is 328.65, and that of the second one is 18.65, the Total Hours is displayed as 347.2999999999995 instead of 347.30.

Solution:

The Total Hours and Remaining Hours now show up to two decimal places.

Cloned user story does not clone the tasks.

Symptom:

When I clone a user story with a validation rule on tasks, the product does not warn me and proceeds to create a user story without any tasks.

Solution:

Clone the user story with tasks that have validation rules. The product displays a warning message and does not clone the user story.

Cannot merge child requirements.

Symptom:

When I merge child requirements, the product displays the following error:

Maximum view state size limit (135KB) exceeded.

Solution:

You can now successfully merge two child requirements.

Resolved Issues (Winter 2013)

Sync job is not marking Tasks as completed in CA Clarity PPM when their Sprint and User Stories are completed in CA Clarity Agile

Symptom:

When I marked the tasks and associated user stories in a sprint as complete in CA Clarity Agile, I did not see those tasks as completed in CA Clarity PPM.

Solution:

I can see the completed tasks in CA Clarity Agile, marked as complete in CA Clarity PPM.

java.lang.ArrayOutOfBoundsException error when trying to view a user story

Symptom:

When I tried to view a user story in Firefox or Chrome, I got an error message.

Solution:

I can view the user stories in Firefox and Chrome.

Capacity shows incorrect values in the backlog sprint planning pane, when the sprint team velocity is different from the scrum team velocity

Symptom:

When I checked the Sprint Planning pane on the Backlog page, the capacity graph showed incorrect values.

Solution:

I can see the correct team capacity values on the Sprint Planning pane.

Chapter 3: New and Enhanced Features

This section contains the following topics:

[New Features](#) (see page 13)

[Enhanced Features](#) (see page 14)

New Features

This release includes the following new features:

- [Kanban Boards](#) (see page 13).
- [Release Burndown Charts on CA Clarity PPM](#) (see page 13).
- [Map custom task types to CA Clarity PPM charge codes](#) (see page 13).

Kanban Boards

The Kanban Boards list all the available Kanban boards. If you do not have access to the Releases page, you can also create Kanban boards from the Kanban Boards page.

Note: For information about configuring the Kanban Board, see the *CA Clarity Agile Administrator Guide*.

Release Burndown Charts in CA Clarity PPM

The Release Burndown Charts available in the CA Clarity Agile dashboard can now be configured as a portlet in CA Clarity PPM. Each user can configure their own portlet for the project to which they are a member.

Note: For information about Burndown Charts available in CA Clarity PPM, see the *CA Clarity Agile Integration Guide*. For information about configuring portlets in CA Clarity PPM, see the *Studio Developer's Guide*.

Map Custom Task Types to CA Clarity PPM Charge Codes

You can map the CA Clarity Agile task types to charge codes assigned to your project tasks in CA Clarity PPM. Mapping the task types to charge codes allows you to assign appropriate charge codes to actuals on linked tasks.

Note: For information about mapping CA Clarity Agile task types to CA Clarity PPM charge codes, see the *CA Clarity Agile Integration Guide*.

Enhanced Features

This release includes the following enhancements:

- [Edit Task Worklog from pop-up window](#) (see page 14).
- [Configure Epic detail page](#) (see page 14).
- [Configure new User Story pop-up window](#) (see page 14).
- [Total points on the Backlog page](#) (see page 15).
- [Delete confirmation message on Backlog page](#) (see page 15).
- [Add multiple users or team members](#) (see page 15).
- [Hide the closed user stories on Kanban Backlog and Charts page](#) (see page 15).
- [Configure custom MVL and multi-select picklist](#) (see page 15).
- [Velocity and Burndown Charts using Salesforce reports](#) (see page 16).

Edit Task Worklog from Pop-up Window

You can edit a Task Worklog from pop-up window.

Note: For information about editing a Task Worklog, see the *CA Clarity Agile User Guide*.

Configure Epic Details Page

You can configure the Epic Details page. Epic option is added to the Property Views so that you can modify the sections and the layout.

Note: For information about configuring the Epic Details page, see the *CA Clarity Agile Administration Guide*.

Configure New User Story Pop-up Window

You can configure the fields for the new user story pop-up window. You can remove the default fields, and add new fields or custom attributes including multi-value lookup fields.

Note: For information about configuring the user story pop-up window, see the *CA Clarity Agile User Guide*.

Total Points on the Backlog Page

Total points for the selected user stories on the Backlog page appear at the top of the list.

Note: For information about selecting user stories on the Backlog page, see the *CA Clarity Agile User Guide*.

Delete Confirmation Message for User Stories

When you delete a user story from any of the list pages or details pages, the product prompts you to confirm the deletion.

Note: For information about managing user stories, see the *CA Clarity Agile User Guide*.

Add Multiple Users or Team Members

You can add more than one user or team member at a time.

Note: For information about adding users to CA Clarity Agile, see the *CA Clarity Agile Administration Guide*. For information about adding team members, see the *CA Clarity Agile User Guide*.

Hide the Closed User Stories on the Kanban Backlog and Charts Page

You can show or hide the closed user stories on the Kanban Backlog and Charts page. All the closed user stories are hidden by default.

Note: For information about tracking the work progress on the Kanban Backlog and Charts page, see the *CA Clarity Agile User Guide*.

Configure Custom MVL and Multi-select Picklist

You can configure custom Multiple Value Lookup (MVL) and Multi-select Picklist for the user story pop-up window.

Note: For information about configuring MVLs and picklist, see the *CA Clarity Agile Administration Guide*.

Velocity and Burndown Charts using Salesforce Reports

You can use the Salesforce reports to generate the Burndown and Velocity Charts, and view from the Reports & Dashboards tab. You can also export the report to excel and display the information in table format.

Note: For information about how to view reports from the Reports & Dashboards tab, see the *CA Clarity Agile User Guide*.

Chapter 4: Documentation

This section contains the following topics:

[View the CA Technologies Bookshelf](#) (see page 17)

View the CA Technologies Bookshelf

The CA Technologies Bookshelf provides your product documentation set in Section 508-compliant HTML format, and a print version of each guide. The CA Technologies Bookshelf is installed automatically with the product and you can access it by clicking the Help link in the product.

You can download and extract the CA Technologies Bookshelf for your product (a ZIP file) from [CA Support Online](#).

To extract the ZIP file and view the CA Technologies Bookshelf:

1. Use an archive product such as WinZip.
2. Extract the content to a local folder.
3. Double-click the Bookshelf.html file in the Bookshelf folder.

The CA Technologies Bookshelf opens, and you can use it to view and search the product documentation.

Where to Find Documentation

You can access the product documentation in the following locations:

- Click the Help link in the product.
- The Doc directory on the installation media. Double-click Bookshelf.html.
- Technical Support at <http://ca.com/support>.

How to View and Search PDFs

To view PDF files, download and install the Adobe Reader from the Adobe website if it is not already installed on your computer.

If you open a PDF file in Adobe Reader in the CA Technologies Bookshelf and search, the individual PDF file is searched and you see the individual instances of the search term.

Chapter 5: Known Issues

This section describes the known issues in CA Clarity Agile.

Sprint Burndown Chart shows incorrect information when you add or delete a task

Symptom:

When I add, update, or delete a task, the Sprint Burndown Chart does not reflect the change. If I click Recalculate Chart on the Sprint Details page, the chart is updated but shows incorrect information.

Workaround:

1. Click Agile, and from Overview, click Dashboard.
2. Click Refresh Salesforce Burndown Reports.

Restored user stories cannot be moved between Kanban lanes

Symptom:

I deleted a user story associated to a Kanban Board, and restored it. I get an error when I move the user story between Kanban lanes.

This happens because the Kanban Lane User Story Cycle Time records are not restored.

Workaround:

1. Clone the restored user story.
2. Delete the restored user story.

Unable to Open the Sprint Backlog & Charts Page

Symptom:

I cannot open the Sprint Backlog & Charts page for a Sprint when the Sprint or Scrum Team hours is blank.

Workaround:

1. Open the Sprint Details page.
2. Under Sprint Teams, add a value for the Hours per Day.

Error in Accessing the Epic, Theme, or Team Pages

Symptom:

When I upgrade from Summer 2012 to Winter 2013, I receive an error message while accessing the Epic, Theme, or Team page.

Invalid ID: <product name>

Workaround:

1. Log in as the system administrator and click Setup.
2. Navigate to App Setup, expand Develop, and click Custom Settings.
3. Click Manage for the Vision Settings label.
4. Scroll to the user who receives the error message, and click Edit.
5. Remove the string for the page that cannot be accessed.
6. Save your changes.

Cannot Select Use Single Column Layout for Property View: Issue

Symptom:

When I select Use Single Column Layout for a Section ID on the Property View: Issue page and save, the selection does not appear on the user interface.

Workaround:

Click the Use Single Column Layout for the Section ID again to check if it is selected.

Unable to Upgrade the HP Quality Center Add-in

Symptom:

I cannot upgrade the HP Quality Center Add-in.

Solution:

To upgrade the HP Quality Center Add-in successfully, complete these steps:

1. Copy the following files from C:\Program Files\CA\CA Agile Vision plug-in for HP Quality Center to another location:
 - a. app.data.xml
 - b. AvQcIntegration.exe.config
2. Uninstall QC add-in from Windows "Add or Remove Programs".
3. Run the QC Add-in installer and follow the instructions.
4. Copy the two files back to C:\Program Files\CA\CA Agile Vision plug-in for HP Quality Center after the installation.

Inline Edit is Disabled on the Release Page

Symptom:

I am unable to edit inline on the Release page.

Solution:

If you group columns by product on the Release list page, inline editing is disabled. When you clear the grouping, inline editing is restored.

Unable to Inactivate a Product, Release, or Team

Symptom:

I cannot clear the Active field to inactivate a product, release, or team.

Charge Codes Assigned to Inactive Tasks

Symptom:

Charge Codes are assigned to tasks even when they are inactive.

Workaround:

Update the mapping so that only active charge codes are mapped to CA Clarity Agile tasks.

Charts Not Displayed in Localized Languages

Symptom:

Charts are not displayed in localized languages when a Windows Server Setting is enabled.

Solution:

Charts do not display when you have the Windows Server setting "Internet Explorer Enhanced Security Configuration" enabled. Complete the following steps to uninstall the security configuration.

Follow these steps:

1. Select Run from the Windows Start menu.
2. Enter *appwiz.cpl* in the Run dialog.
3. Select the Windows Components program from the Add or Remove Programs window.
4. Clear the Internet Explorer Enhanced Security Configuration option on the Windows Components wizard.
5. Click Next.
6. Complete the remaining steps on the wizard.

Online Help Returns Code Placeholders

Symptom:

In the online help, when you search on ampersand ("&"), it returns code placeholders.

Globalization Issues with User Interface

Symptom:

For some languages, platform incompatibility caused translation inconsistencies on a few pages, buttons, field labels, and other elements on the user interface. For example, the translated user interface displays English text or truncated text.

Delay in Accessing the Product Backlog

Symptom:

A team member is unable to access the product backlog immediately after being added to the team.

Solution:

New team members to the product should wait for a few minutes before they can access the product backlog.

User Story Drop-down Displays Custom Values for Issue

Symptom:

When editing a user story or issue inline on the Backlog page, the drop-down list displays custom values for both user stories and issues. This happens because the user story and the issue are the same object in CA Clarity Agile.

Chatter Feeds Display User Stories for Issues

Symptom:

The Chatter feeds display user stories even though the update is for an issue because both are the same object in CA Clarity Agile.

Searching on AGVN-0, AGVN-T0, or AGVN-E0 Displays All Results

Symptom:

When you search on the ID assigned to the first user story, task, or epic that you created (AGVN-0, AGVN-T0, or AGVN-E0), the search results do not return just the specific user story, task, or epic. Instead, all user stories, all tasks, or all epics are returned.

Affected Release Field Missing from the Sprint Detail Configuration

Symptom:

From the Sprint Detail page when you click Configuration, the Affected Release field is missing from the list of configurable fields.

Sprint Detail Page Layout Issues in Safari

Symptom:

The Sprint Detail page has layout issues when you view it in Safari. This is a known issue in Safari.

Workaround:

Configure the Sprint Detail page to reduce the number of columns on the page. Alternatively, resize the columns to line up the data in the User Stories & Charts view.

Release Value Not Updated for the Issue

Symptom:

When you select a release for an issue in the backlog, the affected or the fixed release value for the issue is not updated. The release information is used only when you set both the release and sprint for an issue to display the release to which the sprint belongs.

Package Installation Error

Symptom:

I get the following message when installing or upgrading to the new release of CA Clarity Agile.

Package install error. There are problems that prevent this package from being installed.

Problems:

Missing Organization Feature: ca_agile_Project_c.FeedTracking Custom Object Records

Missing Organization Feature: ca_agile_Requirement_c.FeedTracking Custom Object Records

Solution:

Enable the feed tracking for both Product and Requirement objects.

Follow these steps:

1. Click Setup.
The Salesforce.com setup page appears.
2. Click App Setup, Customize, Chatter, and Feed Tracking.

3. Select Product as the object on the left side of the page.
4. Select the Enable feed tracking check box.
5. Click Save.
6. Repeat the previous steps for the Requirement object.

Translation Problems

Symptom:

- In the Burndown chart, the month of release is not translated.
- On the Backlog page, the "User Story" and "Issue" record types are not translated under localized languages.
- The values in the Type column of the linked user stories on the Epic Hierarchy page appear in English. This problem occurs in French, German, and Italian localized pages.

TestConnection.exe Cannot Launch Quality Center Add-in

Symptom:

After installing and configuring the Quality Center add-in, the Japanese localized version cannot be launched by running TextConnection.exe.

Inline Editing Disabled on the Backlog Page

Symptom:

I am unable to edit inline on the Backlog page.

Solution:

If you group columns by Theme on the Backlog page, inline editing is disabled. When you clear the grouping, inline editing is restored.

The Flags Column Does Not Appear

Symptom:

After upgrading to CA Clarity Agile Spring 2012, you have to manually add the Flags column to the Backlog page.

Solution:

Use the Configure button to add the Flags column to the Backlog page. The column displays icons when a user story has a dependency or a task has an impediment.

Product Roadmap page takes a long time to load

Symptom:

When you open the Product Roadmap page using Internet Explorer 8, it may load slowly.

Requirement Pop-up Does Not Display Check Box Custom Field as Selected

Symptom:

When a check box custom field with the default value as selected is configured for Requirements, the check box appears in the pop-up with the selection cleared.

Unable to Create Requirement with Formula and Roll-up Summary Type Custom Fields

Symptom:

When you enter values in the formula and rollup summary type custom fields configured in the requirement pop-up, you cannot save the requirement. To save the requirement, clear the values from the fields or remove the fields from the configuration.

Unable to Install the Spring 2011 Trunk Managed Package

Symptom:

Before you install the Spring 2011 release, Chatter must be enabled on the organization.

Cannot In-line Edit Custom Attribute Types

Symptom:

These custom attribute types are rendered to a list page but cannot be edited in-line. In-line edits for custom attribute types Phone, Multiselect Picklist, and Date Time are not available in a list view.

Auto-suggest Does Not Display Special Characters

Symptom:

Some special characters [for example, ampersand (&)] do not display correctly in auto-suggest fields.

Cannot Display Conditional Links CA Clarity PPM

Symptom:

This is a CA Clarity PPM limitation. The Work Breakdown Structure page in Clarity displays mapped requirement links for tasks that are not part of a CA Clarity Agile/Clarity sync.

The View/Edit/Delete Actions Do Not Appear on the Requirement Hierarchy List Page

Symptom:

When displaying 30-40 objects on the Requirement Hierarchy list page, the View/Edit/Delete actions flash and disappears before you can select these actions. This issue occurs on Internet Explorer 8.

Appendix A: Compatibilities

CA Clarity Agile runs on the force.com platform and has the same requirements as force.com.

This section contains the following topics:

[Client Browser](#) (see page 29)

[Applications](#) (see page 29)

Client Browser

CA Clarity Agile supports the following browsers:

Microsoft Windows	Apple Mac OS	Desktop Linux
Chrome	Chrome	Chrome
Firefox	Firefox	Firefox
Internet Explorer 9.x		
Internet Explorer 8.x		
Safari 5.x	Safari 5.x	

Applications

CA Clarity Agile integrates with the following application versions:

CA Clarity PPM	JIRA	HP Quality Center
12.1.3 On Premise and On Demand	4.1.x	10.x
13.0.x On Premise and On Demand	4.2.x	
13.1.x On Premise and On Demand	4.3.x	
13.2 On Premise and On Demand		