CA Clarity™ Agile

Release Notes
Release 13.3.00



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- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

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Chapter 1: Welcome

Welcome to the Release 13.3.00 Release of CA Clarity™ Agile.

What this Document Covers

This document provides detailed information about new and enhanced features for this release of CA Clarity™ Agile. The Release Notes also includes resolved customer issues, general information about the product documentation, known issues that affect CA Clarity™ Agile, product compatibilities, and third-party acknowledgments.

Note: At the time of publication, the product supports the operating systems and third-party software listed in this document. For assistance, contact CA Support at http://ca.com/support. For complete installation instructions, see the *Implementation Guide*.

International Support

An internationalized product is an English product that operates correctly on local language versions of the required operating system and required third-party products. An internationalized product supports local language data for input and output.

A translated product (sometimes referred to as a localized product) is an internationalized product that includes local language support for the user interface of the product, online help, and other documentation. In addition to the English release of CA Clarity™ Agile, the user interface is available in the following languages:

Brazilian Portuguese

■ French

■ German

■ Italian

Japanese

Spanish

Localized versions of the CA Clarity[™] Agile online help and product documentation are available within 90 days of the product general availability. The most recent editions of the localized product documentation are available on the CA Support website at http://ca.com/docs.

Chapter 2: Resolved Customer Issues

Resolved Issues (Spring 2013)

The User Story Details or the Issue Details page gives an error, if they are customized to remove the Kanban Board from the configuration.

Symptom:

I customize the User Story Details or the Issue Details page by removing Kanban Board from the Property View configuration. The product displays the following error when I navigate to the User Story Details or the Issue Details page:

SObject row was retrieved via SOQL without querying the requested field: ca_agile__User_Story__c.ca_agile__Kanban_Board__c

Solution:

You can now customize the User Story Details or the Issue Details page, and remove Kanban Board from the configuration. You can navigate to the User Story Details or the Issue Details page successfully.

The product shows duplicate records when I compare two baselines in the reverse order.

Symptom:

When I compare a new baseline with an old baseline, the product shows duplicate records in the result.

Solution:

You can now compare the baselines in any order to get accurate results.

Resolved Issues (Winter 2013 SP1)

CA Clarity™ Agile Add-in installation overwrites any existing page configurations on CA Clarity PPM.

Symptom:

When I install the CA Clarity[™] Agile add-ins on CA Clarity[™] PPM, the customized configurations for page views are overwritten by the default configurations.

Solution:

The add-in installation process is enhanced to protect any modified page views. You can review changes to installed add-in items and review new add-in items using the Add-In Details page. If you have configured views, the add-in installation does not overwrite the configurations. You can decide which views to apply. If you are upgrading to the current add-in version, use the Details page to select the new or modified items you want to apply. Applying a view overwrites the configuration of the view.

Parsing Error displayed while creating a release on the Portuguese locale.

Symptom:

When I configure the language settings to Portuguese and create a release, the product displays the following error:

Parsing data exception, failed.

Solution:

You can now set the language to Portuguese and create a release successfully.

The Today option on the calendar pop-up on the release list page does not work.

Symptom:

When I edit a release start date or end date, the Today button on the calendar pop-up does not work.

Solution:

You can use the Today button on the calendar pop-up to set the date to today. The product applies the date on your computer.

Total Hours and Remaining Hours shows long decimals.

Symptom:

If the Estimated Hours of a task is 328.65, and that of the second one is 18.65, the Total Hours is displayed as 347.299999999999 instead of 347.30.

Solution:

The Total Hours and Remaining Hours now show up to two decimal places.

Cloned user story does not clone the tasks.

Symptom:

When I clone a user story with a validation rule on tasks, the product does not warn me and proceeds to create a user story without any tasks.

Solution:

Clone the user story with tasks that have validation rules. The product displays a warning message and does not clone the user story.

Cannot merge child requirements.

Symptom:

When I merge child requirements, the product displays the following error:

Maximum view state size limit (135KB) exceeded.

Solution:

You can now successfully merge two child requirements.

Resolved Issues (Winter 2013)

Sync job is not marking Tasks as completed in CA Clarity™ PPM when their Sprint and User Stories are completed in CA Clarity™ Agile

Symptom:

When I marked the tasks and associated user stories in a sprint as complete in CA Clarity™ Agile, I did not see those tasks as completed in CA Clarity™ PPM.

Solution:

I can see the completed tasks in CA Clarity™ Agile, marked as complete in CA Clarity™ PPM.

java.lang.ArrayOutofBoundsException error when trying to view a user story

Symptom:

When I tried to view a user story in Firefox or Chrome, I got an error message.

Solution:

I can view the user stories in Firefox and Chrome.

Capacity shows incorrect values in the backlog sprint planning pane, when the sprint team velocity is different from the scrum team velocity

Symptom:

When I checked the Sprint Planning pane on the Backlog page, the capacity graph showed incorrect values.

Solution:

I can see the correct team capacity values on the Sprint Planning pane.

Chapter 3: New and Enhanced Features

New Features

This release includes the following new features:

- Navigate to previous page (see page 9).
- Add Issue Chart to CA Clarity[™] PPM (see page 10)
- Copy tasks to user story or issue (see page 10)
- Return button on the Details page (see page 11)
- Sprint Work Assignments Report (see page 11)

Navigate to Previous Page

Back button is added to the application menu bar. The back button has the following features:

- You can navigate back to the previous page.
- The back button drop-down displays the navigation history for the current login.
- Last 20 navigated pages are displayed in the history.
- Navigation history does not store pop-ups, or pages that were opened in a new tab or window.

Add Issue Chart to CA Clarity™ PPM

Now you can add Issue Chart to the CA Clarity™ PPM project dashboard. The Issue Chart has the following features:

- Display all the issues and impediments from CA Clarity[™] Agile or CA Clarity[™] PPM for the current project.
- Display the status of the issue and allow to navigate to the Issue page.
- Display only CA Clarity™ PPM issues for projects that are not synchronized with CA Clarity™ Agile.
- If an issue is assigned to multiple tasks, it is counted as a single issue.
- Display localized strings in supported languages.

Copy Tasks to User Story or Issue

You can select a group of tasks and copy them to another user story or issue. The copied tasks include the custom field values, but the worklogs are not copied.

Return Button on the Details Page

You can click Return to discard any unsaved information on the page and return to the previous page.

Note: The Save and Close button is renamed to Save and Return.

The Return button is available on the following pages:

- Epic Details
- Master Release Details
- Release Details
- Sprint Details
- Task Details
- Team Details
- Theme Details
- User Story Details
- Product Details
- Feature Details
- Persona Details
- Source Details
- Role Details
- Requirements Details

Sprint Work Assignments Report

You can generate a report that provides the user stories and tasks in a sprint with the assignee names.

Note: For information about generating Sprint Work Assignments Report, see the *CA Clarity*^{TM} *Agile Administration Guide*.

Enhanced Features

This release includes the following enhancements:

- Add notes and files to an Issue (see page 12).
- Click Refresh to update the Product Roadmap (see page 12)
- Update user stories after sprint end (see page 12)
- Lock the list column header on the Backlog & Charts Page (see page 13)
- Display the task type in the list (see page 13)
- Prompt to save information in a list (see page 13)
- Configure the Feature Details page (see page 13)

Add Notes and Files to an Issue

You can add notes to support the issue you created and also attach files such as images or documents.

Note: For information about working with issues, see the *CA Clarity™ Agile User Guide*.

Click Refresh to Update the Product Roadmap

Refresh button is added to the Product Roadmap page. You can click Refresh to update the Product Roadmap. Any update to the details of the master release, release, requirement, or feature is immediately reflected on the Product Roadmap page.

Note: For information about working with product roadmap, see the *CA Clarity* $^{\text{TM}}$ *Agile User Guide*.

Update User Stories After Sprint End

You can update user stories for past sprints. This enhancement has the following features:

- Change user story status.
- Delete a user story.
- Move user stories to current sprint.
- The Burndown Chart reflects the changes.
- The SFDC report recalculates and shows updated information.
- The data is synchronized with CA Clarity[™] PPM and is reflected in the portlet displaying the Burndown Chart.

Lock the List Column Header on the Backlog & Charts Page

You can now scroll down the list of user stories and issues on the following pages, and still access the column headers:

- Sprint Backlog & Charts
- Kanban Backlog & Charts.

Display the Task Type in the List

You can see the task type in the list view of the Sprint Backlog & Charts and Kanban Backlog & Charts pages.

Prompt to Save Information in a List

If you have any unsaved information in a list view, the product warns you before any operation or navigating to a different page. A pop-up message warns you of unsaved changes on the following pages:

- Backlog
- Requirement Hierarchy
- Sprint Backlog & Charts
- Kanban Backlog & Charts
- User Story Details
- Issue Details
- Task Details.
- Release.
- Source.
- Persona.
- Feature.
- Feature Hierarchy.

Configure the Feature Details page

You can configure the Feature object to include custom attributes. The custom attributes are visible to the user in the Feature Details page.

Note: For information about working with features, see the *CA Clarity™ Agile User Guide*.

Chapter 4: Documentation

Documentation Changes

Frequently Asked Questions

You can access the Frequently Asked Questions from the CA Technologies Bookshelf. This guide describes some commonly asked questions on project and requirements planning.

Scenarios Guide

The Scenarios Guide is not published starting this release. The scenarios from the guide are included in the User Guide, Administration Guide, and the FAQs.

Integration Guides

Integration guides do not include information on integration with JIRA and QC. JIRA and QC integration is done through Tasktop. Contact your service representative to integrate your ALM tool using Tasktop.

Chapter 5: Known Issues

This section describes the known issues in CA Clarity™ Agile.

Hours Burndown Chart shows negative values

Symptom:

When I delete or reduce the worklog hours in a closed sprint, or log more hours than the estimated hours, the Hours Burndown Chart shows a negative value.

Workaround:

- 1. Click Agile, and from Overview, click Dashboard.
- 2. Click Refresh Salesforce Burndown Reports.

Sprint Burndown Chart shows incorrect information when you add or delete a task

Symptom:

When I add, update, or delete a task, the Sprint Burndown Chart does not reflect the change. If I click Recalculate Chart on the Sprint Details page, the chart is updated but shows incorrect information.

Restored user stories cannot be moved between Kanban lanes

Symptom:

I deleted a user story associated to a Kanban Board, and restored it. I get an error when I move the user story between Kanban lanes.

This happens because the Kanban Lane User Story Cycle Time records are not restored.

Workaround:

- 1. Clone the restored user story.
- Delete the restored user story.

Unable to Open the Sprint Backlog & Charts Page

Symptom:

I cannot open the Sprint Backlog & Charts page for a Sprint when the Sprint or Scrum Team hours is blank.

Workaround:

- 1. Open the Sprint Details page.
- Under Sprint Teams, add a value for the Hours per Day.

Error in Accessing the Epic, Theme, or Team Pages

Symptom:

When I upgrade from Summer 2012 to Winter 2013, I receive an error message while accessing the Epic, Theme, or Team page.

Workaround:

- 1. Log in as the system administrator and click Setup.
- 2. Navigate to App Setup, expand Develop, and click Custom Settings.
- 3. Click Manage for the Vision Settings label.
- 4. Scroll to the user who receives the error message, and click Edit.
- 5. Remove the string for the page that cannot be accessed.
- 6. Save your changes.

Cannot Select Use Single Column Layout for Property View: Issue

Symptom:

When I select Use Single Column Layout for a Section ID on the Property View: Issue page and save, the selection does not appear on the user interface.

Workaround:

Click the Use Single Column Layout for the Section ID again to check if it is selected.

Unable to Upgrade the HP Quality Center Add-in

Symptom:

I cannot upgrade the HP Quality Center Add-in.

Workaround:

To upgrade the HP Quality Center Add-in successfully, complete these steps:

- 1. Copy the following files from C:\Program Files\CA\CA Agile Vision plug-in for HP Quality Center to another location:
 - a. app.data.xml
 - b. AvQcIntegration.exe.config
- 2. Uninstall QC add-in from Windows "Add or Remove Programs".
- 3. Run the QC Add-in installer and follow the instructions.
- 4. Copy the two files back to C:\Program Files\CA\CA Agile Vision plug-in for HP Quality Center after the installation.

Inline Edit is Disabled on the Release Page

Symptom:

I am unable to edit inline on the Release page.

Workaround:

If you group columns by product on the Release list page, inline editing is disabled. When you clear the grouping, inline editing is restored.

Unable to Inactivate a Product, Release, or Team

Symptom:

I cannot clear the Active field to inactivate a product, release, or team.

Charge Codes Assigned to Inactive Tasks

Symptom:

Charge Codes are assigned to tasks even when they are inactive.

Workaround:

Update the mapping so that only active charge codes are mapped to CA Clarity $^{\text{\tiny{TM}}}$ Agile tasks.

Charts Not Displayed in Localized Languages

Symptom:

Charts are not displayed in localized languages when a Windows Server Setting is enabled.

Workaround:

Charts do not display when you have the Windows Server setting "Internet Explorer Enhanced Security Configuration" enabled. Complete the following steps to uninstall the security configuration.

Follow these steps:

- 1. Select Run from the Windows Start menu.
- 2. Enter appwiz.cpl in the Run dialog.
- Select the Windows Components program from the Add or Remove Programs window.
- 4. Clear the Internet Explorer Enhanced Security Configuration option on the Windows Components wizard.
- 5. Click Next.
- 6. Complete the remaining steps on the wizard.

Online Help Returns Code Placeholders

Symptom:

In the online help, when you search on ampersand ("&"), it returns code placeholders.

Globalization Issues with User Interface

Symptom:

For some languages, platform incompatibility caused translation inconsistencies on a few pages, buttons, field labels, and other elements on the user interface. For example, the translated user interface displays English text or truncated text.

Delay in Accessing the Product Backlog

Symptom:

A team member is unable to access the product backlog immediately after being added to the team.

Workaround:

New team members to the product should wait for a few minutes before they can access the product backlog.

User Story Drop-down Displays Custom Values for Issue

Symptom:

When editing a user story or issue inline on the Backlog page, the drop-down list displays custom values for both user stories and issues. This happens because the user story and the issue are the same object in CA Clarity™ Agile.

Chatter Feeds Display User Stories for Issues

Symptom:

The Chatter feeds display user stories even though the update is for an issue because both are the same object in CA Clarity™ Agile.

Searching on AGVN-0, AGVN-TO, or AGVN-EO Displays All Results

Symptom:

When you search on the ID assigned to the first user story, task, or epic that you created (AGVN-0, AGVN-T0, or AGVN-E0), the search results do not return just the specific user story, task, or epic. Instead, all user stories, all tasks, or all epics are returned.

Affected Release Field Missing from the Sprint Detail Configuration

Symptom:

From the Sprint Detail page when you click Configuration, the Affected Release field is missing from the list of configurable fields.

Sprint Detail Page Layout Issues in Safari

Symptom:

The Sprint Detail page has layout issues when you view it in Safari. This is a known issue in Safari.

Workaround:

Configure the Sprint Detail page to reduce the number of columns on the page. Alternatively, resize the columns to line up the data in the User Stories & Charts view.

Release Value Not Updated for the Issue

Symptom:

When you select a release for an issue in the backlog, the affected or the fixed release value for the issue is not updated. The release information is used only when you set both the release and sprint for an issue to display the release to which the sprint belongs.

Package Installation Error

Symptom:

I get the following message when installing or upgrading to the new release of CA Clarity™ Agile.

Package install error. There are problems that prevent this package from being installed.

Problems:

Workaround:

Enable the feed tracking for both Product and Requirement objects.

Follow these steps:

1. Click Setup.

The Salesforce.com setup page appears.

2. Click App Setup, Customize, Chatter, and Feed Tracking.

- 3. Select Product as the object on the left side of the page.
- 4. Select the Enable feed tracking check box.
- 5. Click Save.
- 6. Repeat the previous steps for the Requirement object.

Translation Problems

Symptom:

- In the Burndown chart, the month of release is not translated.
- On the Backlog page, the "User Story" and "Issue" record types are not translated under localized languages.
- The values in the Type column of the linked user stories on the Epic Hierarchy page appear in English. This problem occurs in French, German, and Italian localized pages.

TestConnection.exe Cannot Launch Quality Center Add-in

Symptom:

After installing and configuring the Quality Center add-in, the Japanese localized version cannot be launched by running TextConnection.exe.

Inline Editing Disabled on the Backlog Page

Symptom:

I am unable to edit inline on the Backlog page.

Workaround:

If you group columns by Theme on the Backlog page, inline editing is disabled. When you clear the grouping, inline editing is restored.

The Flags Column Does Not Appear

Symptom:

After upgrading to CA Clarity™ Agile Spring 2012, you have to manually add the Flags column to the Backlog page.

Workaround:

Use the Configure button to add the Flags column to the Backlog page. The column displays icons when a user story has a dependency or a task has an impediment.

Product Roadmap page takes a long time to load

Symptom:

When you open the Product Roadmap page using Internet Explorer 8, it may load slowly.

Requirement Pop-up Does Not Display Check Box Custom Field as Selected

Symptom:

When a check box custom field with the default value as selected is configured for Requirements, the check box appears in the pop-up with the selection cleared.

Unable to Create Requirement with Formula and Roll-up Summary Type Custom Fields

Symptom:

When you enter values in the formula and rollup summary type custom fields configured in the requirement pop-up, you cannot save the requirement. To save the requirement, clear the values from the fields or remove the fields from the configuration.

Unable to Install the Spring 2011 Trunk Managed Package

Symptom:

Before you install the Spring 2011 release, Chatter must be enabled on the organization.

Cannot In-line Edit Custom Attribute Types

Symptom:

These custom attribute types are rendered to a list page but cannot be edited in-line. In-line edits for custom attribute types Phone, Multiselect Picklist, and Date Time are not available in a list view.

Auto-suggest Does Not Display Special Characters

Symptom:

Some special characters [for example, ampersand (&)] do not display correctly in auto-suggest fields.

Cannot Display Conditional Links CA Clarity™ PPM

Symptom:

This is a CA Clarity™ PPM limitation. The Work Breakdown Structure page in CA Clarity™ PPM displays mapped requirement links for tasks that are not part of a CA Clarity™ Agile/CA Clarity™ PPM sync.

The View/Edit/Delete Actions Do Not Appear on the Requirement Hierarchy List Page

Symptom:

When displaying 30-40 objects on the Requirement Hierarchy list page, the View/Edit/Delete actions flash and disappears before you can select these actions. This issue occurs on Internet Explorer 8.

Chapter 6: Compatibilities

CA Clarity™ Agile runs on the force.com platform and has the same requirements as force.com.

Client Browser

CA Clarity™ Agile supports the following browsers:

Microsoft Windows	Apple Mac OS	Desktop Linux
Chrome	Chrome	Chrome
Firefox	Firefox	Firefox
Internet Explorer 9.x		
Internet Explorer 8.x		
Safari 5.x	Safari 5.x	

Applications

CA Clarity[™] Agile integrates with the following application versions:

CA Clarity PPM	JIRA	HP Quality Center
12.1.3 On Premise and On Demand	4.1.x	10.x
13.0.x On Premise and On Demand	4.2.x	
13.1.x On Premise and On Demand	4.3.x	
13.2 On Premise and On Demand		
13.3 On Premise and On Demand		

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