CA VPN Client

Release Notes r1.0.2.2



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Contact CA Technologies

Contact CA Support

For your convenience, CA Technologies provides one site where you can access the information that you need for your Home Office, Small Business, and Enterprise CA Technologies products. At http://ca.com/support, you can access the following resources:

- Online and telephone contact information for technical assistance and customer services
- Information about user communities and forums
- Product and documentation downloads
- CA Support policies and guidelines
- Other helpful resources appropriate for your product

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Chapter 1: General Release Information

Note: CA Adapter still contains the terms Arcot, WebFort, and RiskFort in some of its code objects and other artifacts. Therefore, you will find occurrences of Arcot, WebFort, and RiskFort in all CA Adapter documentation. In addition, some of the topics in this guide do not follow the standard formatting guidelines. These inconsistencies will be fixed in a future release.

This section contains the following topics:

Operating System Support (see page 7) Documentation (see page 7) Technical Support (see page 7)

Operating System Support

For information about platform support and the system requirements to install CA VPN Client, see the CA VPN Client User Guide.

Documentation

CA VPN Client user documentation is available in the CA Adapter bookshelf. Updated documentation for this product is available at <u>http://ca.com/support</u>.

The CA Adapter bookshelf includes:

- CA Adapter Installation and Configuration Guide for UNIX Platforms
- CA Adapter Installation and Configuration Guide for Microsoft Windows
- CA Adapter for Cisco IPSec VPN Configuration Guide
- CA Adapter for Juniper SSL VPN Configuration Guide
- CA VPN Client User's Guide for Windows
- CA Adapter Release Notes

Technical Support

For online technical assistance and a complete list of locations, primary service hours, and telephone numbers, contact Technical Support at http://ca.com/support.

Chapter 2: New Features

This section contains the following topics:

Profile Support for CA VPN Client (see page 9)

Profile Support for CA VPN Client

CA VPN Client now works with the profiles that were created using the CA Adapter configuration wizard. In addition, users now see a drop-down list of the available profiles, and they can select the profile to be used for authentication.

Chapter 3: Product Limitations

This section contains the following topics:

<u>User Profiles Cannot Reside on a Network Location</u> (see page 11) <u>Authentication Issues with Duplicate User Names</u> (see page 11) <u>Multi-Byte Data Not Supported for CA VPN Client</u> (see page 11)

User Profiles Cannot Reside on a Network Location

CA VPN Client does not support the storage of user profiles on a network location. The User Profile directory must be available locally on the system running the client.

Authentication Issues with Duplicate User Names

If two users with the same name are present in two different organizations, of which one is the Default Organization (DEFAULTORG), then ArcotID PKI authentication fails under the following conditions:

- If the authentication profile was created without specifying the organization name.
- If the ArcotID PKI for the other user is already present on the system.

Multi-Byte Data Not Supported for CA VPN Client

Internationalization (multi-byte data) for CA VPN Client is not supported.