

Workload Automation CA 7 Edition 12.1
CA RS 2207 Service List

Service	Description	Type
LU06116	NEW LAGENT OUTPUT OPTION FOR AGENT MANAGER ENHANCEMENT	PTF
LU06317	SCHEDULED JOB DELETION CAUSED CA 7 TO BE NON-RESPONSIVE	PTF
LU06328	AGENT JOBS STUCK IN THE REQ QUEUE	*HIP/PRP*
The CA RS 2207 service count for this release is 3		

Workload Automation CA 7 Edition
CA RS 2207 Service List for CAL2C10

2

FMID	Service	Description	Type
CAL2C10	LU06116	NEW LAGENT OUTPUT OPTION FOR AGENT MANAGER ENHANCEMENT	PTF
	LU06317	SCHEDULED JOB DELETION CAUSED CA 7 TO BE NON-RESPONSIVE	PTF
	LU06328	AGENT JOBS STUCK IN THE REQ QUEUE	*HIP/PRP*
The CA RS 2207 service count for this FMID is 3			

Service	Details
LU06116	LU06116 M.C.S. ENTRIES = ++PTF (LU06116) NEW LAGENT OUTPUT OPTION FOR AGENT MANAGER ENHANCEMENT ENHANCEMENT DESCRIPTION: A new LIST=AGMGR option is being added to the LAGENT command. This option will be used by the Agent Manager tool enhancement that is currently in development. PRODUCT(S) AFFECTED: CA 7 Release 12.1 Related Problem: 7 17316 (C) 2022 Broadcom Inc and/or its subsidiaries; All rights reserved R00229-AL2121 DESC(NEW LAGENT OUTPUT OPTION FOR AGENT MANAGER ENHANCEMENT). ++VER (Z038) FMID (CAL2C10) PRE (LU04615 S009167) SUP (LT02089 LT06116 LU02089)

Service	Details
LU06317	LU06317 M.C.S. ENTRIES = ++PTF (LU06317) SCHEDULED JOB DELETION CAUSED CA 7 TO BE NON-RESPONSIVE PROBLEM DESCRIPTION: Schedule scan brings jobs into the Request Queue in skeleton status. A job definition for one of jobs brought in was deleted before CA 7 moved the job out of skeleton status. This caused an internal loop which caused CA 7 to become unresponsive and appear to hang. SYMPTOMS: Jobs stop being tracked and submitted and CA7 becomes unresponsive. IMPACT: CA7 not responsive. Most CA7ONL activity stops. CIRCUMVENTION: Do not delete job definitions for scheduled jobs while schedule scan is active. PRODUCT(S) AFFECTED: CA 7 Release 12.1 Related Problem: 7 17195 (C) 2022 Broadcom Inc and/or its subsidiaries; All rights reserved R00231-AL2121 DESC(SCHEDULED JOB DELETION CAUSED CA 7 TO BE NON-RESPONSIVE). ++VER (Z038) FMID (CAL2C10) PRE (LU04615) SUP (LT06317)

Service	Details														
LU06328	LU06328 M.C.S. ENTRIES = ++PTF (LU06328) AGENT JOBS STUCK IN THE REQ QUEUE PROBLEM DESCRIPTION: After applying PTF LU00663, agent jobs may be requeued to the CA 7 request queue after recycling CA 7 or issuing the /IAS,FUNC=STOPCOM command. Sites will need to restart the job to commence submission once IAS is fully active. Prior to LU00663 agent jobs stayed in the READY queue and did not need to be manually restarted. This only applies to clients using the INIT Deck OPTIONS PSP=Y parameter. The problem does not occur with PSP=N. Also in LU00663, a security check was added to validate a CA 7 12.1.02 REST API Administration endpoint user's authority to update the REST API startup parameters. LU04680 added a new security layer making the processing added by LU00663 obsolete, so it is being removed. Sites running the 12.1.02 release will need to upgrade their REST API to 12.1.03 or higher to use the LU004680 security layer. SYMPTOMS: Agent jobs are stuck in the Request queue with a status of N-IAS and a MSTR REQ count 001. IMPACT: Delayed submission of agent jobs. CIRCUMVENTION: Manual intervention required. Issue the XQ command and restart the agent job. PRODUCT(S) AFFECTED: CA 7 Release 12.1 Related Problem: 7 17400 (C) 2022 Broadcom Inc and/or its subsidiaries; All rights reserved R00232-AL2121 DESC (AGENT JOBS STUCK IN THE REQ QUEUE). ++VER (Z038) FMID (CAL2C10) PRE (LU00663 LU04615 S009249 S014328) SUP (LT02182 LT06328 TC10014) ++HOLD (LU06328) SYSTEM FMID(CAL2C10) REASON (ACTION) DATE (22175) COMMENT (<table border="1"> <tr> <td>CA 7</td><td>Release 12.1</td></tr> <tr> <td>SEQUENCE</td><td>Before Apply</td></tr> <tr> <td>PURPOSE</td><td>REST API 12.1.02 sites will need to upgrade.</td></tr> <tr> <td>USERS</td><td>Sites that run Agent Jobs. Sites that use the CA 7</td></tr> <tr> <td>AFFECTED</td><td>12.1.02 REST API release.</td></tr> <tr> <td>KNOWLEDGE</td><td>SMP/E</td></tr> <tr> <td>REQUIRED</td><td></td></tr> </table>	CA 7	Release 12.1	SEQUENCE	Before Apply	PURPOSE	REST API 12.1.02 sites will need to upgrade.	USERS	Sites that run Agent Jobs. Sites that use the CA 7	AFFECTED	12.1.02 REST API release.	KNOWLEDGE	SMP/E	REQUIRED	
CA 7	Release 12.1														
SEQUENCE	Before Apply														
PURPOSE	REST API 12.1.02 sites will need to upgrade.														
USERS	Sites that run Agent Jobs. Sites that use the CA 7														
AFFECTED	12.1.02 REST API release.														
KNOWLEDGE	SMP/E														
REQUIRED															

Service	Details		
	ACCESS	System Programmer	
	REQUIRED		
	+-----+-----+-----+		

	* STEPS TO PERFORM *		

	Sites running the CA 7 REST API 12.1.02 release need to upgrade to 12.1.03 or higher before applying this PTF. The 12.1.03 or higher REST API releases also require PTF LU04680.		
	).		
MCS	LU06116	STARTS ON PAGE 0002	
MCS	LU06317	STARTS ON PAGE 0002	
MCS	LU06328	STARTS ON PAGE 0003	

Product Family	Product	Release
Scheduling	CA WA CA 7 EDITION	12.01.00
Systems Management	CA GENERAL TRANSACTION SERVER	12.00.00
The CA RS 2207 Product/Component Count for this release is 2		

CA RS Level	Service	FMID
CAR2207	LU06328	CAL2C10
	LU06317	CAL2C10
	LU06116	CAL2C10
CAR2206	LU05922	CAL2C10
	LU05793	CAL2C10
	LU05686	CAL2C10
CAR2204	LU05023	CAL2C10
	LU04862	CAL2C10
	LU04682	CAL2C10
	LU04680	CAL2C10
CAR2203	LU04615	CAL2C10
	LU04509	CAL2C10
	LU04442	CAL2C10
	LU04387	CAL2C10
CAR2202	LU04350	CAL2C10
	LU04276	CAL2C10
CAR2201	LU03867	CAL2C10
	LU03621	CAL2C10
	LU03609	CAL2C10
	LU03544	CAL2C10
	LU02676	CD51C00
CAR2112	LU03541	CAL2C10
	LU03299	CAL2C10
CAR2111	LU03294	CAL2C10
	LU02975	CAL2C10
	LU02935	CAL2C10
	LU02774	CAL2C10
	LU02756	CAL2C10
CAR2110	LU02718	CAL2C10
	LU02707	CAL2C10
	LU02663	CAL2C10
CAR2109	LU02519	CAL2C10
	LU02477	CAL2C10
	LU02399	CAL2C10
	LU02223	CAL2C10
	LU02091	CAL2C10
CAR2108	LU02089	CAL2C10
	LU01974	CAL2C10
CAR2107	LU01748	CAL2C10
	LU01712	CAL2C10
	LU01604	CAL2C10
	LU01546	CAL2C10
	LU01512	CAL2C10
CAR2106	LU01361	CAL2C10
	LU01317	CAL2C10
	LU01221	CAL2C10
CAR2105	LU00947	CAL2C10

CA RS Level	Service	FMID
	LU00918	CAL2C10
	LU00871	CAL2C10
	LU00785	CAL2C10
	LU00784	CAL2C10
	LU00730	CAL2C10
	LU00694	CAL2C10
	LU00693	CAL2C10
	LU00550	CAL2C10
CAR2104	LU00663	CAL2C10
	LU00650	CAL2C10
	LU00636	CAL2C10
CAR2102	SO16159	CAL2C10
	SO16079	CAL2C10
	SO16047	CAL2C10
CAR2101	SO16020	CAL2C10
	SO15802	CAL2C10
CAR2012	SO15608	CAL2C10
	SO15443	CAL2C10
	SO15221	CAL2C10
CAR2011	SO15398	CAL2C10
	SO15328	CAL2C10
	SO15299	CAL2C10
	SO15260	CAL2C10
	SO15185	CAL2C10
	SO15040	CAL2C10
CAR2010	SO14819	CAL2C10
	SO14781	CAL2C10
	SO14777	CAL2C10
	SO14760	CAL2C10
	SO14719	CAL2C10
	SO14670	CAL2C10
	SO14626	CAL2C10
CAR2009	SO14343	CAL2C10
	SO14328	CAL2C10
	SO13964	CAL2C10
CAR2008	SO14047	CAL2C10
	SO13883	CAL2C10
	SO13874	CAL2C10
	SO13848	CAL2C10
	SO13830	CAL2C10
	SO13819	CAL2C10
	SO13601	CD51C00
CAR2007	SO13645	CAL2C10
	SO13603	CAL2C10
	SO13411	CAL2C10
CAR2006	SO13185	CAL2C10
	SO12954	CAL2C10

CA RS Level	Service	FMID
	S012719	CAL2C10
CAR2005	S012633	CD51C00
	S012610	CAL2C10
CAR2004	S012496	CAL2C10
	S012322	CAL2C10
CAR2003	S012119	CAL2C10
	S012057	CAL2C10
	S011814	CAL2C10
CAR2002	S011533	CAL2C10
	S011506	CAL2C10
	S011398	CAL2C10
	S011293	CAL2C10
CAR2001	S011207	CAL2C10
	S010865	CAL2C10
CAR1912	S010831	CAL2C10
	S010725	CAL2C10
	S010636	CAL2C10
	S010513	CAL2C10
CAR1911	S010577	CAL2C10
	S010449	CAL2C10
	S010363	CAL2C10
	S010352	CAL2C10
CAR1910	S010242	CAL2C10
	S010179	CAL2C10
	S010148	CAL2C10
	S010012	CAL2C10
	S010010	CAL2C10
	S009931	CAL2C10
	S009918	CAL2C10
	S009914	CAL2C10
CAR1909	S009660	CAL2C10
	S009540	CAL2C10
	S009440	CAL2C10
	S009397	CAL2C10
	S009139	CAL2C10
	S009030	CAL2C10
CAR1908	S009249	CAL2C10
	S009167	CAL2C10
	S009141	CAL2C10
	S009124	CAL2C10
CAR1907	S008992	CAL2C10
	S008777	CAL2C10
	S008768	CAL2C10
	S008547	CAL2C10
	S008417	CAL2C10
	S008412	CAL2C10
	S008370	CAL2C10

CA RS Level	Service	FMID
	S008345	CAL2C10
CAR1906	S008536	CAL2C10
	S008410	CAL2C10
	S008387	CAL2C10
	S008344	CAL2C10
	S008337	CAL2C10
	S008335	CAL2C10
	S008315	CAL2C10
	S007921	CAL2C10
CAR1811	R088556	CD51C00