

NETSPY 12.0
CA RS 2205 Service List

Service	Description	Type
LU02311	NETSPY NOT STARTING ON Z/OS V2.5 WITH VTAM V6.2.5	PTF
LU03656	SMF89 PRODUCT VERSION INCORRECT/MISSING	PTF
The CA RS 2205 service count for this release is 2		

NETSPY
CA RS 2205 Service List for CBT2C00

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FMID	Service	Description	Type
CBT2C00	LU02311	NETSPY NOT STARTING ON Z/OS V2.5 WITH VTAM V6.2.5	PTF
	LU03656	SMF89 PRODUCT VERSION INCORRECT/MISSING	PTF
The CA RS 2205 service count for this FMID is 2			

NETSPY 12.0
CA RS 2205 - PTF LU02311 Details

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Service	Details
LU02311	LU02311 M.C.S. ENTRIES = ++PTF (LU02311) NETSPY NOT STARTING ON Z/OS V2.5 WITH VTAM V6.2.5 PROBLEM DESCRIPTION: For z/OS V2.5, the internal VTAM level is V6.2.5. The NetSpy product does not recognize this version of VTAM and fails to start. SYMPTOMS: The following messages appear in the system log and joblog: NSY4862 - NETSPY PRODUCT CODE VALIDATED NSY0061- VTAMRELEASENOTSUPPORTED-CONTACTSUPPORTCENTER NSY0146-NETSPY SHUTDOWNREQUESTACCEPTED NSY0149-NETSPY SHUTDOWNCOMPLETED IMPACT: NetSpy is unusable CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetSpy SNA Services r12.0 Related Problem: NETSPY 170 Copyright (C) 2021 CA. All rights reserved. R00001-NMS066-SP0 DESC(NETSPY NOT STARTING ON Z/OS V2.5 WITH VTAM V6.2.5). ++VER (Z038) FMID (CBT2C00) PRE (R021984 R022703 R023215 R025755 R025808 R030290 R034954 R056660 R061698 R084187 R098362 S008823) SUP (LT02311 TZ59021)

NETSPY 12.0
CA RS 2205 - PTF LU03656 Details

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Service	Details
LU03656	LU03656 M.C.S. ENTRIES = ++PTF (LU03656) SMF89 PRODUCT VERSION INCORRECT/MISSING PROBLEM DESCRIPTION: The SMF 89 record that reports product usage does not contain the product version number. SYMPTOMS: SCRT reports contain NetSpy with **.**.* instead of a product version (12.n.n). IMPACT: SMF reporting is inaccurate for product usage. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetSpy Network Performance r12.0 Related Problem: NETSPY 15399 Copyright (C) 2021 CA. All rights reserved. R00002-NMS066-SP0 DESC(SMF89 PRODUCT VERSION INCORRECT/MISSING). ++VER (Z038) FMID (CBT2C00) SUP (LT03656 TZ59033) MCS LU02311 STARTS ON PAGE 0002 MCS LU03656 STARTS ON PAGE 0003

NETSPY 12.0
CA RS 2205 Product/Component Listing

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Product Family	Product	Release
Networking	CA NETSPY NETWORK PERFORMANCE	12.00.00
The CA RS 2205 Product/Component Count for this release is 1		

NETSPY 12.0
All CA RS Levels Service List

CA RS Level	Service	FMID
CAR2205	LU03656	CBT2C00
	LU02311	CBT2C00
CAR2005	S013001	CBT2C00
CAR1907	S008823	CBT2C00
CAR1906	S008487	CBT2C00
CAR1711	R098362	CBT2C00
CAR1603	R084187	CBT2C00
CAR1312	R062991	CBT2C00
CAR1310	R061698	CBT2C00
CAR1306	R056660	CBT2C00
CAR1210	R047068	CC2D66H
CAR1207	R040870	CBT2C00
CAR1204	R036260	CC2D66H
	R036038	CC2D66H
CAR1201	R034954	CBT2C00
	R034367	CBT2C00
	R032682	CBT2C00
CAR1110	R031102	CBT2C00
	R031012	CBT2C00
	R030290	CBT2C00
CAR1107	R026120	CC2D66H
	R026118	CBT2C00
	R025808	CBT2C00
	R025755	CBT2C00
	R025753	CBT2C00
CAR1104	R024931	CBT2C00
	R024922	CBT2C00
	R023215	CBT2C00
CAR1101	R022710	CBT2C00
	R022703	CBT2C00
	R021984	CBT2C00