

CA View/Deliver/DRAS 14.0
CA RS 2107 Service List

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Service	Description	Type
LU01430	WEB VIEWER: RECALL NOT INITIATED FOR CAHVS1132E, CAHVS1061E	PTF
LU01431	WEB VIEWER: MULTIPLE RECALL ATTEMPTS FOR SAME REPORT	PTF
LU01553	JOBTRAC SELECTED SYSOUT NOT WORKING	PTF
LU01681	INFRASTRUCTURE CHANGE - SUBSYS DD STATEMENT SUPPORT	PTF
LU01714	WEB VIEWER: REPOSITORY GROUP SELECTOR SHOWN WHEN NO GROUPS	PTF
LU01735	ADD TELEMETRY DATA FROM THE ISV SCRT REPORT	PTF
The CA RS 2107 service count for this release is 6		

CA View/Deliver/DRAS
CA RS 2107 Service List for CBRME00

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FMID	Service	Description	Type
CBRME00	LU01553	JOBTRAC SELECTED SYSOUT NOT WORKING	PTF
The CA RS 2107 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2107 Service List for CBROE00

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FMID	Service	Description	Type
CBROE00	LU01681	INFRASTRUCTURE CHANGE - SUBSYS DD STATEMENT SUPPORT	PTF
The CA RS 2107 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2107 Service List for CBY3E00

FMID	Service	Description	Type
CBY3E00	LU01735	ADD TELEMETRY DATA FROM THE ISV SCRT REPORT	PTF
The CA RS 2107 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2107 Service List for CCAFE00

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FMID	Service	Description	Type
CCAFE00	LU01430	WEB VIEWER: RECALL NOT INITIATED FOR CAHVS1132E, CAHVS1061E	PTF
	LU01431	WEB VIEWER: MULTIPLE RECALL ATTEMPTS FOR SAME REPORT	PTF
	LU01714	WEB VIEWER: REPOSITORY GROUP SELECTOR SHOWN WHEN NO GROUPS	PTF
The CA RS 2107 service count for this FMID is 3			

Service	Details
LU01430	LU01430 M.C.S. ENTRIES = ++PTF (LU01430) WEB VIEWER: RECALL NOT INITIATED FOR CAHVS1132E, CAHVS1061E PROBLEM DESCRIPTION: Web Viewer r14 does not initiate the recall process when CA View returns one of the following messages: CAHVS1132E Report "report-id" Gen=nnnn Seq=n not available for access CAHVS1061E Report "report-id" Gen=nnnn Seq=n not available for access SYMPTOMS: The recall process is not initiated and the user receives one of the following errors: CAHVS0313E CA View report data open failed (CAHVS1132E Report "report-id" Gen=nnnn Seq=n not available for access) CAHVS0313E CA View report data open failed (CAHVS1061E Report "report-id" Gen=nnnn Seq=n not available for access) IMPACT: The recall process is not initiated. CIRCUMVENTION: Use CA View to recall the report then open the online report in Web Viewer. PRODUCT(S) AFFECTED: Web Viewer Version 14.0 Related Problem: DVWEB 13624 Copyright (C) 2021 CA. All rights reserved. R00215-BRM140-SP1 DESC(WEB VIEWER: RECALL NOT INITIATED FOR CAHVS1132E, CAHVS1061E). ++VER (Z038) FMID (CCAFE00) PRE (R095796 S000833 S004736 S009293 S015318) SUP (LT01430 S010287 ST10287)

Service	Details
LU01431	LU01431 M.C.S. ENTRIES = ++PTF (LU01431) WEB VIEWER: MULTIPLE RECALL ATTEMPTS FOR SAME REPORT PROBLEM DESCRIPTION: Web Viewer r14 does not update the RECALLTABLE database table for binary reports when a recall process has been initiated. The recall process will be initiated each time a user attempts to open the binary report (as long as it is still in RECALLABLE status). The recall process should only be initiated for the first open attempt, subsequent open attempts should indicate that the recall process is in progress until the report is either recalled or the 30 minute recall timeout expires. SYMPTOMS: Multiple attempts to open the same RECALLABLE binary report will initiate the recall process and return message: CAHVS0313E CA View report data open failed (CAHVS0350E Report <REPORT-ID> is on tape and unavailable at this moment. We have just initiated a process to recall it, please wait until the recall process completes.) IMPACT: A CAHATPR02 message (to initiate the recall process) will be issued for the same report, generation and sequence for each subsequent open attempt of the same RECALLABLE binary report. CIRCUMVENTION: Wait for the recall process to complete or timeout before attempting to open the same report. Use CA View to recall the report then open the online report in Web Viewer. Once the fix has been applied, subsequent open attempts of the same RECALLABLE binary report will indicate the recall is in progress until the recall process is complete or has timed out: CAHVS0313E CA View report data open failed (CAHVS0351E Report <REPORT-ID> is on tape and unavailable at this moment. The recall process is in progress, please wait until the recall process completes.) PRODUCT(S) AFFECTED: Web Viewer Version 14.0 Related Problem: DVWEB 13658 Copyright (C) 2021 CA. All rights reserved. R00216-BRM140-SP1 DESC(WEB VIEWER: MULTIPLE RECALL ATTEMPTS FOR SAME REPORT). ++VER (Z038) FMID (CCAFE00) PRE (LU01430 R095796 R097299 R098743 S000833 S004736 S005125 S005604 S007570 S008227 S008748 S009485 S010154 S010219 S010240 S010327 S011025 S011199 S011441 S011763 S012768 S013261 S013705 S013818 S014380 S014733 S015006) SUP (LT01431 R099491 S010164 S012642 S015240 S015458 S015559 S015703 S015976 ST09598 ST10164 ST12642 ST15240 ST15458 ST15559 ST15703 ST15976 TR99491) ++HOLD (LU01431) SYSTEM FMID(CCAFE00) REASON (ACTION) DATE (21162) COMMENT (+-----+ CA Output Management Web Viewer Version 14.0 +-----+

Service	Details
	<pre> SEQUENCE After Apply +-----+-----+ PURPOSE Redeploy Web Viewer WAR/EAR File. +-----+-----+ USERS All users. AFFECTED +-----+-----+ KNOWLEDGE Product Administration. REQUIRED +-----+-----+ ACCESS Product Libraries. REQUIRED +-----+-----+ ***** * STEPS TO PERFORM * ***** This PTF includes updates to the web-viewer.war and web-viewer.ear files in the Web Viewer installation directory. The updated web-viewer.war/web-viewer.ear must be deployed to your application server. For more information, see the section for your application server in the Web Viewer documentation: - Deploy the Product to a CCS Apache Tomcat Server - Deploy the Product to a WebSphere Application Server - Deploy the Product to a WebSphere Liberty Server). BINARY LINK('../web-viewer-utils.jar') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.ear') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.war') PARM(PATHMODE(0,7,5,5),SHAREAS) . </pre>

Service	Details
LU01553	LU01553 M.C.S. ENTRIES = ++PTF (LU01553) JOBTRAC SELECTED SYSOUT NOT WORKING PROBLEM DESCRIPTION: JOBTRAC SELECTED SYSOUT NOT WORKING SYMPTOMS: User incorrectly receives 'No Sysout Selected' for a sysout that exists within the database. IMPACT: Client is not presented with sysout in CA View. CIRCUMVENTION: Client can do a search on SYSOUT without specifying JOBID and select the correct sysout too browse. PRODUCT(S) AFFECTED: CA-View Version 14.0 Related Problem: VIEW 13901 Copyright (C) 2021 CA. All rights reserved. R00217-BRM140-SP1 DESC(JOBTRAC SELECTED SYSOUT NOT WORKING). ++VER (Z038) FMID (CBRME00) PRE (R096730 S004545 S007763 S007827 S008295 S009495 S012394 S013541 S014846 S015476) SUP (LT01553 S009174 S012307 ST09174 ST12307)

Service	Details
LU01681	LU01681 M.C.S. ENTRIES = ++PTF (LU01681) INFRASTRUCTURE CHANGE - SUBSYS DD STATEMENT SUPPORT ENHANCEMENT DESCRIPTION: Infrastructure change to OPEN and OPEN TYPE=J SVC intercepts to allow SUBSYS DD statements to be interfaced the same as SYSOUT DD statements in a Deliver pre-spool environment. The enhancement will allow Deliver to perform report distribution and bundling of data written to a SUBSYS data set. This APAR in conjunction with a Deliver APAR will fully implement the SUBSYS support. PRODUCT(S) AFFECTED: CA-EBC OM Common Dbase Driver Version 14.0 Related Problem: EBC 13923 Copyright (C) 2021 CA. All rights reserved. R00218-BRM140-SP1 DESC(INFRASTRUCTURE CHANGE - SUBSYS DD STATEMENT SUPPORT). ++VER (Z038) FMID (CBROE00) PRE (S013301) SUP (LT01681 R098823 TR93877 TR98823)

Service	Details
LU01714	LU01714 M.C.S. ENTRIES = ++PTF (LU01714) WEB VIEWER: REPOSITORY GROUP SELECTOR SHOWN WHEN NO GROUPS PROBLEM DESCRIPTION: When no repository groups are defined the Web Viewer r14 login page still shows the Repository Group selector. SYMPTOMS: When no repository groups are defined the Web Viewer r14 login page still shows the Repository Group selector. IMPACT: When no repository groups are defined the display of the Repository Group selector is confusing. If the Repository Group selector is set to text mode and a user enters data the login fails because the repository group could not be found. CIRCUMVENTION: Setting the Repository Group selector to dropdown mode prevents a user from entering repository group data - the Repository Group selector is displayed as a single dropdown entry of "(None)". PRODUCT(S) AFFECTED: CA Output Management Web Viewer Version 14.0 Related Problem: DVWEB 13869 Copyright (C) 2021 CA. All rights reserved. R00219-BRM140-SP1 DESC(WEB VIEWER: REPOSITORY GROUP SELECTOR SHOWN WHEN NO GROUPS) . ++VER (Z038) FMID (CCAFE00) PRE (R095796 R097299 R098743 S000833 S004736 S005125 S005604 S007570 S008227 S008748 S009485 S010154 S010219 S010240 S010327 S011025 S011199 S011441 S011763 S012768 S013261 S013705 S013818 S014380 S014733 S015006) SUP (LT01431 LT01714 LU01431 R099491 S010164 S012642 S015240 S015458 S015559 S015703 S015976 ST09598 ST10164 ST12642 ST15240 ST15458 ST15559 ST15703 ST15976 TR99491) ++HOLD (LU01714) SYSTEM FMID(CCAFE00) REASON (ACTION) DATE (21179) COMMENT (+-----+ CA Output Management Web Viewer

Service	Details
	<pre> +-----+-----+ ***** * STEPS TO PERFORM * ***** This PTF includes updates to the web-viewer.war and web-viewer.ear files in the Web Viewer installation directory. The updated web-viewer.war/web-viewer.ear must be deployed to your application server. For more information, see the section for your application server in the Web Viewer documentation: - Deploy the Product to a CCS Apache Tomcat Server - Deploy the Product to a WebSphere Application Server - Deploy the Product to a WebSphere Liberty Server). BINARY LINK('../web-viewer-utils.jar') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.ear') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.war') PARM(PATHMODE(0,7,5,5),SHAREAS) . </pre>

Service	Details		
LU01735	LU01735 M.C.S. ENTRIES = ++PTF (LU01735)		
	ADD TELEMETRY DATA FROM THE ISV SCRT REPORT		
	PRODUCT(S) AFFECTED:		
	CA-OM DATA REPOSITORY AGENT SERVICES		Version 14.0
	Related Problem:		
	DRAS 13676		
	Copyright (C) 2021 CA. All rights reserved. R00026-AHF140-SP0		
	DESC(ADD TELEMETRY DATA FROM THE ISV SCRT REPORT).		
	++VER (Z038)		
	FMID (CBY3E00)		
	SUP (LT01735)		
	MCS	LU01430	STARTS ON PAGE 0002
	MCS	LU01431	STARTS ON PAGE 0002
	MCS	LU01553	STARTS ON PAGE 0004
	MCS	LU01681	STARTS ON PAGE 0005
	MCS	LU01714	STARTS ON PAGE 0006
	MCS	LU01735	STARTS ON PAGE 0007

CA View/Deliver/DRAS 14.0
CA RS 2107 Product/Component Listing

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Product Family	Product	Release
Output Management	CA OUTPUT MANAGEMENT WEB VIEWER	14.00.00
	CA-DELIVER	14.00.00
	CA-EBC OM COMMON DBASE DRIVER	14.00.00
	CA-OM DATA REPOSITORY AGENT SERVICES	14.00.00
	CA-VIEW	14.00.00
The CA RS 2107 Product/Component Count for this release is 5		

CA RS Level	Service	FMID
CAR2107	LU01735	CBY3E00
	LU01714	CCAFE00
	LU01681	CBROE00
	LU01553	CBRME00
	LU01431	CCAFE00
	LU01430	CCAFE00
CAR2106	LU01416	CBRNE00
	LU01413	CBRME00
	LU01048	CCAFE00
	LU01032	CBRME00
	LU00151	CBRME00
CAR2105	LU00899	CBRME00
	LU00824	CBRME00
CAR2104	LU00401	CBRME00
CAR2103	LU00221	CBY3E00
	LU00211	CBRME00
CAR2102	S016265	CBRNE00
	S016211	CBY3E00
	S015976	CCAFE00
	S015703	CCAFE00
CAR2101	S015886	CCAFE00
	S015842	CBRME00
	S015769	CBRME00
	S015706	CBRME00
	S015584	CBRNE00
CAR2012	S015559	CCAFE00
	S015476	CBRME00
	S015458	CCAFE00
	S015321	CBRME00
CAR2011	S015318	CCAFE00
	S015258	CBROE00
	S015240	CCAFE00
	S015198	CBRNE00
	S015197	CBROE00
	S015196	CCAFE00
	S015195	CBY3E02
	S015194	CBRME00
	S015112	CBROE00
	S015007	CBRME00
	S015006	CCAFE00
	S014943	CBRME00
	S014806	CBRNE00
	S014553	CBY3E02
	S013632	CBRME00
CAR2010	S014846	CBRME00
	S014733	CCAFE00
CAR2009	S014579	CBRME00

CA RS Level	Service	FMID
	S014543	CBROE00
	S014497	CBRME00
	S014380	CCAFE00
	S014379	CBRME00
CAR2008	S014063	CBRNE00
	S014058	CBRNE00
	S013818	CCAFE00
	S013817	CBRME00
	S013174	CBROE00
CAR2007	S013705	CCAFE00
	S013548	CBY3E00
	S013541	CBRME00
	S013301	CBROE00
	S013266	CBRME00
CAR2006	S013261	CCAFE00
	S013136	CBRNE00
	S013131	CBRME00
	S013065	CBRNE00
	S012768	CCAFE00
	S012767	CBRME00
CAR2005	S012642	CCAFE00
	S012572	CBROE00
CAR2004	S012394	CBRME00
	S012369	CBRME00
	S012307	CBRME00
	S011986	CBRME00
	S011800	CBRME00
CAR2003	S012040	CBY3E00
	S011353	CBROE00
CAR2002	S011763	CCAFE00
	S011582	CBRNE00
	S011540	CBRME00
	S011531	CBRNE00
	S011526	CBRNE00
	S011483	CBRME00
	S011441	CCAFE00
	S011242	CBRME00
CAR2001	S011304	CBRNE00
	S011199	CCAFE00
	S011025	CCAFE00
	S010882	CBRME00
CAR1912	S010648	CBRME00
CAR1911	S010445	CBRME00
	S010330	CBRME00
	S010327	CCAFE00
	S010287	CCAFE00
	S010240	CCAFE00

CA RS Level	Service	FMID
	S010226	CBRNE00
	S010155	CBRME00
	S009503	CBRME00
CAR1910	S010219	CCAFE00
	S010218	CBRME00
	S010164	CCAFE00
	S010154	CCAFE00
	S010153	CBRME00
	S009293	CCAFE00
	S009292	CBRME00
CAR1909	S009678	CCAFE00
	S009518	CBY3E02
	S009517	CBROE00
	S009516	CBRNE00
	S009515	CBRME00
	S009512	CBY3E00
	S009498	CBY3E02
	S009497	CBROE00
	S009496	CBRNE00
	S009495	CBRME00
	S009492	CBY3E00
	S009485	CCAFE00
CAR1908	S009263	CBY3E02
	S009223	CBRME00
	S009174	CBRME00
	S009163	CBRME00
	S009161	CBRME00
CAR1907	S008748	CCAFE00
	S008747	CBRME00
	S008441	CCAFE00
CAR1906	S008565	CBRNE00
	S008520	CCAFE00
	S008519	CBY3E02
	S008518	CBRME00
	S008353	CBRNE00
	S008350	CBRME00
	S008295	CBRME00
	S008227	CCAFE00
	S008226	CBRME00
	S007939	CBRME00
	S006106	CBRME00
CAR1905	S007935	CBRNE00
	S007649	CCAFE00
	S007648	CBY3E02
	S007647	CBRME00
	S007350	CBRME00
	S007338	CBRME00

CA RS Level	Service	FMID
	S007142	CBROE00
CAR1904	S007827	CBRME00
	S007763	CBRME00
	S007584	CBRME00
	S007570	CCAFE00
	S007569	CBRME00
CAR1903	S007415	CBY3E02
CAR1902	S007090	CBROE00
	S007036	CBY3E00
	S007029	CBY3E00
	S007025	CBRME00
CAR1901	S006480	CBRME00
	S006424	CBRNE00
CAR1812	S005405	CBROE00
CAR1811	S000283	CBY3E02
CAR1810	S005604	CCAFE00
CAR1809	S005158	CBRME00
	S005125	CCAFE00
	S004831	CBRNE00
	S004736	CCAFE00
	S004735	CBRME00
CAR1808	S004622	CCAFE00
	S004621	CBRME00
	S004545	CBRME00
	S004387	CBRME00
	S004100	CBRME00
CAR1807	S003819	CBRME00
CAR1806	S003752	CBROE00
	S003665	CBY3E00
	S001796	CBY3E00
CAR1805	S001591	CBY3E00
	S000972	CBRNE00
CAR1804	S001043	CBY3E02
	S000833	CCAFE00
	S000832	CBRME00
	S000567	CBY3E02
	S000445	CBRME00
	S000440	CBRME00
CAR1803	S000663	CBY3E00
	S000536	CBY3E00
	S000524	CBY3E00
	S000381	CBRME00
	R099491	CCAFE00
CAR1802	S000216	CBY3E00
	S000181	CBRME00
	S000172	CBRME00
	S000116	CBY3E00

CA RS Level	Service	FMID
	R099656	CCAFE00
CAR1801	R098898	CBRNE00
	R097820	CBRME00
CAR1712	R099154	CBRME00
	R099032	CBRME00
	R098965	CBRME00
	R098857	CBROE00
	R098823	CBROE00
	R098776	CBRME00
	R098743	CCAFE00
	R098742	CBY3E02
	R098741	CBRME00
	R097958	CBY3E02
CAR1711	R098753	CBRME00
	R097016	CBRNE00
CAR1710	R098010	CBRNE00
	R098009	CBRME00
CAR1709	R097685	CBRME00
	R097459	CBRME00
	R097347	CBRME00
	R097299	CCAFE00
	R097250	CBRME00
	R096138	CBRME00
CAR1708	R097058	CBRME00
	R096744	CBRME00
	R096727	CBRME00
	R096256	CBRME00
CAR1707	R096731	CBROE00
	R096730	CBRME00
	R096563	CBY3E00
	R096445	CBRME00
	R094301	CBRME00
	R093519	CBRME00
CAR1706	R095796	CCAFE00
	R095795	CBRME00
	R095792	CBY3E02
	R095791	CBROE00
	R095790	CBRNE00
	R095789	CBRME00
	R095520	CBY3E00
	R094234	CBRME00
	R094102	CBRME00
	R094021	CBRME00