

CA SYSVIEW Performance Management 15.0
CA RS 2107 Service List

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Service	Description	Type
LU01298	IMS VSAM/OSAM HIT RATIO INCORRECT / IMSOSAM STORAGE LEAK	PTF
LU01500	ABEND SOC1 SOC4-04 IN HEALTH CHECK EXIT	PTF
LU01521	MISSING USER-DEFINED SECURITY COMMAND GROUPS	*HIP/PRP*
LU01587	ABEND SOC4 GSVCXDID WHEN CICS COMMAND FAILS	PTF
LU01827	GSV2094E PARM TOO LONG ENTERING DCLIST NOXSYSTEM	PTF
The CA RS 2107 service count for this release is 5		

CA SYSVIEW Performance Management
CA RS 2107 Service List for CNM4F00

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FMID	Service	Description	Type
CNM4F00	LU01298	IMS VSAM/OSAM HIT RATIO INCORRECT / IMSOSAM STORAGE LEAK	PTF
	LU01500	ABEND SOC1 SOC4-04 IN HEALTH CHECK EXIT	PTF
	LU01521	MISSING USER-DEFINED SECURITY COMMAND GROUPS	*HIP/PRP*
	LU01587	ABEND SOC4 GSVCXDID WHEN CICS COMMAND FAILS	PTF
	LU01827	GSV2094E PARM TOO LONG ENTERING DCLIST NOXSYSTEM	PTF
The CA RS 2107 service count for this FMID is 5			

Service	Details
LU01298	LU01298 M.C.S. ENTRIES = ++PTF (LU01298) IMS VSAM/OSAM HIT RATIO INCORRECT / IMSOSAM STORAGE LEAK PROBLEM DESCRIPTION: The following problems have been reported in SYSVIEW 16.0 related to IMS displays and storage usage. 1. Viewing the READ hit ratio on the IMSVSAM, IMSVSUM, IMSOSAM and IMSOSUM commands, the percentage value may show > 100% when the total requests (READS + Lookaside READ Hits) overflows. The IMSSPOC display will also show the case of an overflow situation. You can issue an IMSSPOC command similar to the following: IMSSPOC IMSPLEX PLEXB ROUTE IMSA /DISPLAY POOL DBAS and locate the FOUND entry showing OVERFLOW. The OVERFLOW is shown because the IBM reporting is also limited to a 4 byte field. 2. Each time the IMSOSAM command is issued it allocates a control block but fails to free it at command termination. The storage is allocated by module GSVPIMSR in E-PVT Subpool 0 Key 8 with a length of 128K. The storage area begins with an eyecatcher of GDBB. Note that hitting Enter to refresh an existing IMSOSAM command display does not contribute to the problem. The problem only occurs when IMSOSAM is entered from a menu or another command display. The storage will get freed when the user's SYSVIEW session ends. SYMPTOMS: 1. As a result of the total hit requests exceeding 4gig, percentages shown in the above displays may exceed 100%. 2. Repeated invocations of the IMSOSAM command in a long running SYSVIEW session can cause a buildup of these areas in E-PVT storage. This could potentially lead to storage problems in the issuing address space. IMPACT: 1. Invalid statistics for hit ratio. 2. Possible S878 or S80A abends in the user's address space if storage becomes exhausted. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SYSVIEW PERFORMANCE MANAGEMENT Version 15.0 CA SYSVIEW PERFORMANCE MANAGEMENT Version 16.0 Related Problem: SYSVW 13603 Copyright (C) 2021 CA. All rights reserved. R00181-NM4150-SP1 DESC(IMS VSAM/OSAM HIT RATIO INCORRECT / IMSOSAM STORAGE LEAK). ++VER (Z038) FMID (CNM4F00) PRE (R098752 R099412 S004675 S006572 S008373 S012183 S013241) SUP (LT01298)

Service	Details
LU01500	LU01500 M.C.S. ENTRIES = ++PTF (LU01500) ABEND SOC1 SOC4-04 IN HEALTH CHECK EXIT PROBLEM DESCRIPTION: SYSVIEW provides several health checks that are run by the IBM Health Checker, HZSPROC. These health checks run as subtasks under the SYSVIEW user address space (SYSVUSER). In a particular case, it is possible for the SYSVIEW health checks to unexpectedly abend. In the issue that first reported these abends, the user experienced SOC1 and SOC4-04 abends amongst the various SYSVIEW health checks. In the user's case, the abends were a result of the IBM Health Checker job, HZSPROC, being started and subsequently cancelled by automation several times in a short time period. SYMPTOMS: Abends occur in the SYSVIEW user address space. Look for the following messages in the SYSVIEW user job log: GSVX451E (HCKX.GSVHHCKX) Abend SOC1-01 in Health check exit GSVX451E (HCKX.GSVHHCKX) Abend SOC4-04 in Health check exit On the USERS command, the GSVHHCKX entries are the SYSVIEW health checks. You can view the health check's log by using the Listlog line command. In the reported case, GSVH006I for INIT_CHECK was seen two times in a row with no intervening GSVH006I for TERM_CHECK in between before the abend occurred. The following show examples of different versions of GSVH006I: GSVH006I Module GSVHHCKX called for INIT_CHECK GSVH006I Module GSVHHCKX called for TERM_CHECK IMPACT: SYSVIEW health checks fail to run. CIRCUMVENTION: Restart the HCHECK task running under the SYSVIEW user address space. PRODUCT(S) AFFECTED: CA SYSVIEW PERFORMANCE MANAGEMENT Version 15.0 CA SYSVIEW PERFORMANCE MANAGEMENT Version 16.0 Related Problem: SYSVW 13858 Copyright (C) 2021 CA. All rights reserved. R00183-NM4150-SP1 DESC(ABEND SOC1 SOC4-04 IN HEALTH CHECK EXIT). ++VER (Z038) FMID (CNM4F00) SUP (LT01500)

Service	Details				
LU01521	LU01521 M.C.S. ENTRIES = ++PTF (LU01521) MISSING USER-DEFINED SECURITY COMMAND GROUPS PROBLEM DESCRIPTION: PTFs S012258 for SYSVIEW 15.0 and S012257 for SYSVIEW 16.0 introduced an error that can result in user-defined security command groups missing from the new security data set after the security conversion utility, GSVXCNV5, is executed. User-defined security command groups are any security command group that does not start with the prefix "GSV". SYMPTOMS: After the security conversion is executed, the new security data set will be missing all of the user-defined security command groups except for the command group that sorts first alphabetically. IMPACT: Missing user-defined security command groups will result in unexpected command security authorizations. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: <table> <tr> <td>CA SYSVIEW PERFORMANCE MANAGEMENT</td><td>Version 15.0</td></tr> <tr> <td>CA SYSVIEW PERFORMANCE MANAGEMENT</td><td>Version 16.0</td></tr> </table> Related Problem: SYSVW 13881 Copyright (C) 2021 CA. All rights reserved. R00184-NM4150-SP1 DESC(MISSING USER-DEFINED SECURITY COMMAND GROUPS) . ++VER (Z038) FMID (CNM4F00) PRE (S006572 S012258) SUP (AS12258 BS12258 LT01521 S013897 ST13897)	CA SYSVIEW PERFORMANCE MANAGEMENT	Version 15.0	CA SYSVIEW PERFORMANCE MANAGEMENT	Version 16.0
CA SYSVIEW PERFORMANCE MANAGEMENT	Version 15.0				
CA SYSVIEW PERFORMANCE MANAGEMENT	Version 16.0				

Service	Details
LU01587	LU01587 M.C.S. ENTRIES = ++PTF (LU01587) ABEND SOC4 GSVCXDID WHEN CICS COMMAND FAILS PROBLEM DESCRIPTION: If a SYSVIEW CICS-related command experiences an error while gathering data in a CICS region, it is possible for a SOC4-04 abend to occur in the CICS region while it is attempting to update a SYSVIEW control block in common storage to pass the error return code back. SYMPTOMS: Abend messages similar to the following appear in the CICS job log: GSVC990E CA SYSVIEW for CICS r16.0 Abend information GSVC991E Task GSVCXDIS Module GSVCXDID Offset 000010B2 GSVC992E Abend SOC4 PSW 078C2001 AF1850B2 Ilc 6 Intc 04 BEA 00000000 2F185092 GSVC994E FRR Recovery GSV CZRRX Retry 2F2F4558 Module GSVCXDIS Offset 00000608 GSVC997E User GSVYDTCL Group DEFAULT Profile \$INTERNAL Session CICS DATA GSVC996E Registers at entry to abend GSVC995E AR/GR 00: FFF00001/00000000_00000000 01: 00000000/00000000_00000000 GSVC995E AR/GR 02: 00000000/00000000_2F2ED000 03: 00000000/00000000_22D5C000 GSVC995E AR/GR 04: 00000000/00000000_2F2ED000 05: 00000000/00000000_2F2AC000 GSVC995E AR/GR 06: 00000000/00000000_1E067000 07: 00000000/00000000_1FB51100 GSVC995E AR/GR 08: 00000000/00000000_2F185D70 09: 00000000/00000000_2F2A4000 GSVC995E AR/GR 10: 00000000/00000000_27F6A000 11: 00000000/00000000_2F184EB0 GSVC995E AR/GR 12: 00000000/00000000_301A8800 13: 00000000/00000000_2F2A5E58 GSVC995E AR/GR 14: 00000000/00000000_2F185091 15: FFFFFFFE/00000000_0000004C GSVC998E End of symptom dump IMPACT: The SYSVIEW command fails and a dump may be taken in the CICS region. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SYSVIEW PERFORMANCE MANAGEMENT Version 15.0 CA SYSVIEW PERFORMANCE MANAGEMENT Version 16.0 Related Problem: SYSVW 13910 Copyright (C) 2021 CA. All rights reserved. R00185-NM4150-SP1 DESC (ABEND SOC4 GSVCXDID WHEN CICS COMMAND FAILS). ++VER (Z038) FMID (CNM4F00) PRE (SO01737) SUP (LT01587) ++HOLD (LU01587) SYSTEM FMID(CNM4F00) REASON (RESTART) DATE (21154) COMMENT (+-----+ CA SYSVIEW PERFORMANCE MANAGEMENT Version 15.0 +-----+ SEQUENCE After Apply +-----+ PURPOSE To implement the fix +-----+ USERS All users of SYSVIEW for CICS AFFECTED +-----+

Service	Details
	KNOWLEDGE Product Administration REQUIRED +-----+-----+ ACCESS Product libraries REQUIRED Ability to run SYSVIEW for CICS transactions +-----+-----+ ***** * STEPS TO PERFORM * ***** Apply this fix and either recycle any monitored CICS regions, or use the GSVT (terminate) and GSVS (start) transactions to recycle SYSVIEW for CICS within each CICS region.).

Service	Details																
LU01827	LU01827 M.C.S. ENTRIES = ++PTF (LU01827) GSV2094E PARM TOO LONG ENTERING DCLIST NOXSYSTEM PROBLEM DESCRIPTION: The maximum parameter length on the DCLIST command is 8, which does not accommodate the NOXSYSTEM parameter. SYMPTOMS: Entering command DCLIST NOXSYSTEM fails with: GSV2094E <keyword> parameter too long, max length is 8 IMPACT: Error message is received. CIRCUMVENTION: Abbreviate the parameter to DCLIST NOXSYS. PRODUCT(S) AFFECTED: CA SYSVIEW PERFORMANCE MANAGEMENT Version 15.0 CA SYSVIEW PERFORMANCE MANAGEMENT Version 16.0 Related Problem: SYSVW 14053 Copyright (C) 2021 CA. All rights reserved. R00186-NM4150-SP1 DESC(GSV2094E PARM TOO LONG ENTERING DCLIST NOXSYSTEM) . ++VER (Z038) FMID (CNM4F00) PRE (LU00736 S004675) SUP (LT01827) <table> <tr> <td>MCS</td><td>LU01298</td><td>STARTS ON PAGE 0002</td></tr> <tr> <td>MCS</td><td>LU01500</td><td>STARTS ON PAGE 0003</td></tr> <tr> <td>MCS</td><td>LU01521</td><td>STARTS ON PAGE 0004</td></tr> <tr> <td>MCS</td><td>LU01587</td><td>STARTS ON PAGE 0005</td></tr> <tr> <td>MCS</td><td>LU01827</td><td>STARTS ON PAGE 0006</td></tr> </table>		MCS	LU01298	STARTS ON PAGE 0002	MCS	LU01500	STARTS ON PAGE 0003	MCS	LU01521	STARTS ON PAGE 0004	MCS	LU01587	STARTS ON PAGE 0005	MCS	LU01827	STARTS ON PAGE 0006
MCS	LU01298	STARTS ON PAGE 0002															
MCS	LU01500	STARTS ON PAGE 0003															
MCS	LU01521	STARTS ON PAGE 0004															
MCS	LU01587	STARTS ON PAGE 0005															
MCS	LU01827	STARTS ON PAGE 0006															

CA SYSVIEW Performance Management 15.0
CA RS 2107 Product/Component Listing

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Product Family	Product	Release
Systems Management	CA SYSVIEW PERFORMANCE MANAGEMENT	15.00.00
The CA RS 2107 Product/Component Count for this release is 1		

CA RS Level	Service	FMID
CAR2107	LU01827	CNM4F00
	LU01587	CNM4F00
	LU01521	CNM4F00
	LU01500	CNM4F00
	LU01298	CNM4F00
CAR2106	LU01404	CNM4F00
	LU00999	CNM4F00
CAR2105	LU01111	CNM4F00
	LU01105	CNM4F00
	LU01072	CNM4F00
	LU00926	CNM4F00
	LU00834	CNM4F00
CAR2104	LU00758	CNM4F00
	LU00736	CNM4F00
	LU00706	CNM4F00
	LU00429	CNM4F00
	LU00422	CNM4F00
	LU00396	CNM4F00
CAR2103	S016234	CNM4F00
CAR2102	S016163	CNM4F00
	S016095	CNM4F00
	S016070	CNM4F00
	S015856	CNM4F00
CAR2101	S015997	CNM4F00
	S015888	CNM4F00
CAR2012	S015782	CNM4F00
	S015744	CNM4F00
	S015517	CNM4F00
CAR2011	S015470	CNM4F00
	S015326	CNM4F00
	S015309	CNM4F00
	S015285	CNM4F00
	S015203	CNM4F00
CAR2010	S015001	CNM4F00
	S014928	CNM4F00
	S014840	CNM4F00
CAR2009	S014489	CNM4F00
	S014422	CNM4F00
	S014387	CNM4F00
	S014331	CNM4F00
	S013576	CNM4F00
	S013391	CNM4F00
	S013127	CNM4F00
	S014129	CNM4F00
CAR2008	S014078	CNM4F00
	S013997	CNM4F00
	S013993	CNM4F00
	S013993	CNM4F00

CA RS Level	Service	FMID
	S013983	CNM4F00
	S013897	CNM4F00
	S013793	CNM4F00
	S013351	CNM4F00
	S013271	CNM4F00
	S012176	CNM4F00
CAR2007	S013525	CNM4F00
	S013511	CNM4F00
	S013410	CNM4F00
	S012897	CNM4F00
	S012753	CNM4F00
CAR2006	S013241	CNM4F00
	S013119	CNM4F00
	S013057	CNM4F00
	S013035	CNM4F00
	S012996	CNM4F00
	S012995	CNM4F00
	S012801	CNM4F00
CAR2005	S012796	CNM4F00
	S012790	CNM4F00
	S012701	CNM4F00
	S012623	CNM4F00
	S012606	CNM4F00
	S012604	CNM4F00
	S012317	CNM4F00
CAR2004	S012500	CNM4F00
	S012456	CNM4F00
	S012393	CNM4F00
	S012386	CNM4F00
	S012258	CNM4F00
	S012218	CNM4F00
	S012217	CNM4F00
	S012183	CNM4F00
	S012113	CNM4F00
CAR2003	S011948	CNM4F00
	S011894	CNM4F00
	S011885	CNM4F00
	S011710	CNM4F00
	S010379	CNM4F00
CAR2002	S011829	CNM4F00
	S011822	CNM4F00
	S011802	CNM4F00
	S011682	CNM4F00
	S011610	CNM4F00
	S011509	CNM4F00
	S011379	CNM4F00
CAR2001	S010925	CNM4F00

CA RS Level	Service	FMID
CAR1912	S010999	CNM4F00
	S010670	CNM4F00
	S010666	CNM4F00
	S010611	CNM4F00
	S010560	CNM4F00
CAR1911	S010629	CNM4F00
	S010494	CNM4F00
	S010452	CNM4F00
	S010318	CNM4F00
	S008373	CNM4F00
CAR1910	S010237	CNM4F00
	S010211	CNM4F00
	S010134	CNM4F00
	S009992	CNM4F00
	S009984	CNM4F00
	S009916	CNM4F00
	S009873	CNM4F00
	S009430	CNM4F00
CAR1909	S009654	CNM4F00
	S009649	CNM4F00
	S009560	CNM4F00
	S009472	CNM4F00
	S009335	CNM4F00
	S009092	CNM4F00
CAR1908	S009308	CNM4F00
	S009215	CNM4F00
CAR1907	S008931	CNM4F00
	S008657	CNM4F00
	S008596	CNM4F00
	S008543	CNM4F00
	S008538	CNM4F00
	S008342	CNM4F00
	S008269	CNM4F00
	S007426	CNM4F00
CAR1906	S008571	CNM4F00
	S008319	CNM4F00
	S008304	CNM4F00
	S008276	CNM4F00
	S008195	CNM4F00
CAR1905	S007946	CNM4F00
	S007945	CNM4F00
	S007932	CNM4F00
	S007537	CNM4F00
CAR1904	S007779	CNM4F00
	S007714	CNM4F00
	S007701	CNM4F00
	S007692	CNM4F00

CA RS Level	Service	FMID
	S007626	CNM4F00
CAR1903	S007377	CNM4F00
	S007245	CNM4F00
	S007163	CNM4F00
	S007157	CNM4F00
	S007130	CNM4F00
CAR1902	S007139	CNM4F00
	S007038	CNM4F00
	S006998	CNM4F00
	S006970	CNM4F00
CAR1901	S006572	CNM4F00
CAR1812	S006149	CNM4F00
CAR1811	S005678	CNM4F00
	S005531	CNM4F00
CAR1810	S005461	CNM4F00
	S005324	CNM4F00
	S005240	CNM4F00
CAR1808	S004675	CNM4F00
	S004297	CNM4F00
CAR1807	S003940	CNM4F00
CAR1806	S003690	CNM4F00
	S001737	CNM4F00
CAR1805	S001322	CNM4F00
	S001216	CNM4F00
CAR1804	S001093	CNM4F00
CAR1803	S000378	CNM4F00
CAR1802	R099504	CNM4F00
CAR1801	R099735	CNM4F00
	R099412	CNM4F00
CAR1711	R098752	CNM4F00
CAR1709	R097598	CNM4F00
	R097445	CNM4F00
CAR1707	R096762	CNM4F00
	R096738	CNM4F00
	R096630	CNM4F00