

CA View/Deliver/DRAS 14.0
CA RS 2102 Service List

1

Service	Description	Type
S015703	WEB VIEWER: REPORT ACTION EXPORT/SAVE USES INCORRECT NAME	PTF
S015976	WEB VIEWER - INDEX VALUE PANEL FILTER BEGINS WITH A SAPCE	PTF
S016211	LEADING * FILTERS MAY RESULT IN SOC4 AND SOC1 ABENDS	PTF
S016265	SOC4 ABEND IN VIEW WHEN DISTID REFERENCES LARGE REPORT LIST	PTF
The CA RS 2102 service count for this release is 4		

CA View/Deliver/DRAS
CA RS 2102 Service List for CBRNE00

2

FMID	Service	Description	Type
CBRNE00	SO16265	SOC4 ABEND IN VIEW WHEN DISTID REFERENCES LARGE REPORT LIST	PTF
The CA RS 2102 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2102 Service List for CBY3E00

3

FMID	Service	Description	Type
CBY3E00	S016211	LEADING * FILTERS MAY RESULT IN SOC4 AND SOC1 ABENDS	PTF
The CA RS 2102 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2102 Service List for CCAFE00

FMID	Service	Description	Type
CCAFE00	S015703	WEB VIEWER: REPORT ACTION EXPORT/SAVE USES INCORRECT NAME	PTF
	S015976	WEB VIEWER - INDEX VALUE PANEL FILTER BEGINS WITH A SAPCE	PTF
The CA RS 2102 service count for this FMID is 2			

Service	Details
SO15703	SO15703 M.C.S. ENTRIES = ++PTF (SO15703) WEB VIEWER: REPORT ACTION EXPORT/SAVE USES INCORRECT NAME PROBLEM DESCRIPTION: The filename is not included in the response for report action Export and report action Save when the requested name includes non url safe characters. This has been reported with characters '@', '#' and '%' but may also occur with other non url safe characters. To allow non url safe characters in the filename: - The filename will be included in the response with any non url safe characters except for spaces removed. - An encoded version of the filename (filename*) will be included in the response which allows non url safe characters. SYMPTOMS: Without the filename in the response most browsers default to using the report handle as the filename for the report. The report handle is a 64 character sequence of mixed case letters and numbers. For report action Export the filename will be changed to the report handle and may include the .xlsx or .xml extension if the report name includes non url safe characters such as '@', '#' or '%'. For report action Save the filename will be changed to the report handle if the Save As field in the Save Settings panel includes non url safe characters such as '@', '#' or '%'. IMPACT: Report action Export and report action Save use the report handle as the filename instead of the requested filename if the requested filename includes non url safe characters such as '@', '#' or '%'. CIRCUMVENTION: For report action Export rename the file to the desired filename once the export is complete. For report action Save remove non url safe characters such as '@', '#' or '%' from the Save As field on the Save Settings panel. PRODUCT(S) AFFECTED: Web Viewer Version 14.0 Related Problem: DVWEB 657 Copyright (C) 2021 CA. All rights reserved. R00197-BRM140-SP1 DESC(WEB VIEWER: REPORT ACTION EXPORT/SAVE USES INCORRECT NAME). ++VER (Z038) FMID (CCAFE00) PRE (R095796 R097299 R098743 S000833 S004736 S005125 S005604 S007570 S008227 S008748 S009485 S010154 S010219 S010240 S010327 S011025 S011199 S011441 S011763 S012768 S013261 S013705 S013818 S014380 S014733 S015006) SUP (R099491 S010164 S012642 S015240 S015458 S015559 ST09598 ST10164 ST12642 ST15240 ST15458 ST15559 ST15703 TR99491) ++HOLD (SO15703) SYSTEM FMID(CCAFE00) REASON (ACTION) DATE (21008) COMMENT (+-----+ CA Output Management Web Viewer Version 14.0

Service	Details
	<pre> +-----+-----+ SEQUENCE After Apply +-----+-----+ PURPOSE Redeploy Web Viewer WAR/EAR File. +-----+-----+ USERS All users. AFFECTED +-----+-----+ KNOWLEDGE Product Administration. REQUIRED +-----+-----+ ACCESS Product Libraries. REQUIRED +-----+-----+ ***** * STEPS TO PERFORM * ***** This PTF includes updates to the web-viewer.war and web-viewer.ear files in the Web Viewer installation directory. The updated web-viewer.war/web-viewer.ear must be deployed to your application server. For more information, see the section for your application server in the Web Viewer documentation: - Deploy the Product to a CCS Apache Tomcat Server - Deploy the Product to a WebSphere Application Server - Deploy the Product to a WebSphere Liberty Server). BINARY LINK('../web-viewer-utils.jar') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.ear') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.war') PARM(PATHMODE(0,7,5,5),SHAREAS) . </pre>

Service	Details
SO15976	SO15976 M.C.S. ENTRIES = ++PTF (SO15976) WEB VIEWER - INDEX VALUE PANEL FILTER BEGINS WITH A SAPCE PROBLEM DESCRIPTION: The Index Value panel filter removes leading spaces, preventing users from searching for index values that begin with a space. The Index Value panel filter will now accept the index value as either a quoted or non-quoted string. Quotes can be either single or double quotes. However, the starting and ending quote must be of the same type. For example: "value" and 'value' are considered quoted strings but "value' and 'value" are not since the starting and ending quotes do not match. To include the same quote type inside the quoted string specify it twice. For example: "value""value" or 'value''value'. To include the other quote type inside the quoted string specify it once. For example: 'value"value' or "value'value". For index values that begin with a space, include the space as part of the quoted string. For example: " ABC*" or ' ABC*'. SYMPTOMS: Users searching for index values that begin with a space will not find the expected index value(s) when using a leading space in the Index Value panel filter. IMPACT: Index values that begin with a space will not match the filter criteria when using a leading space in the Index Value panel filter. This occurs with the Index Value panel filter for both individual reports and the cross report index. CIRCUMVENTION: Expand the filter result set by removing the space from the filter. For example, to find index values <space>ABCD and <space>ABCE use * as the index value filer. Once the PTF is applied, users may enter " ABC*" or ' ABC*' as the index value to find index values <space>ABCD and <space>ABCE. PRODUCT(S) AFFECTED: Web Viewer Version 14.0 Related Problem: DVWEB 659 Copyright (C) 2021 CA. All rights reserved. R00203-BRM140-SP1 DESC(WEB VIEWER - INDEX VALUE PANEL FILTER BEGINS WITH A SAPCE). ++VER (Z038) FMID (CCAFE00) PRE (R095796 R097299 R098743 S000833 S004736 S005125 S005604 S007570 S008227 S008748 S009485 S010154 S010219 S010240 S010327 S011025 S011199 S011441 S011763 S012768 S013261 S013705 S013818 S014380 S014733 S015006) SUP (R099491 S010164 S012642 S015240 S015458 S015559 S015703 ST09598 ST10164 ST12642 ST15240 ST15458 ST15559 ST15703 ST15976 TR99491) ++HOLD (SO15976) SYSTEM FMID(CCAFE00) REASON (ACTION) DATE (21011) COMMENT (+-----+

Service	Details
	<pre> CA Output Management Web Viewer Version 14.0 +-----+-----+ SEQUENCE After Apply +-----+-----+ PURPOSE Redeploy Web Viewer WAR/EAR File. +-----+-----+ USERS All users. AFFECTED +-----+-----+ KNOWLEDGE Product Administration. REQUIRED +-----+-----+ ACCESS Product Libraries. REQUIRED +-----+-----+ ***** * STEPS TO PERFORM * ***** This PTF includes updates to the web-viewer.war and web-viewer.ear files in the Web Viewer installation directory. The updated web-viewer.war/web-viewer.ear must be deployed to your application server. For more information, see the section for your application server in the Web Viewer documentation: - Deploy the Product to a CCS Apache Tomcat Server - Deploy the Product to a WebSphere Application Server - Deploy the Product to a WebSphere Liberty Server). BINARY LINK('../web-viewer-utils.jar') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.ear') PARM(PATHMODE(0,7,5,5),SHAREAS) . BINARY LINK('../web-viewer.war') PARM(PATHMODE(0,7,5,5),SHAREAS) . </pre>

Service	Details
SO16211	SO16211 M.C.S. ENTRIES = ++PTF (SO16211) LEADING * FILTERS MAY RESULT IN SOC4 AND SOC1 ABENDS PROBLEM DESCRIPTION: If leading asterisks (*.*) are allowed for indexes or index values and a significant number are to be tested, a SOC4 followed by SOC1 can possibly occur. This is soon followed by a U0300 abend that stops the task. SYMPTOMS: SYSTEM COMPLETION CODE=0C4 REASON CODE=00000004 followed by SYSTEM COMPLETION CODE=0C1 REASON CODE=00000001 DRAS ENDED - ABEND=U0300 IMPACT: DRAS must be restarted. CIRCUMVENTION: NONE SEVERITY: MEDIUM PRODUCT(S) AFFECTED: CA DRAS 14.0 Related Problem: DRAS 249 Copyright (C) 2021 CA. All rights reserved. R00023-AHF140-SP0 DESC(LEADING * FILTERS MAY RESULT IN SOC4 AND SOC1 ABENDS). ++VER (Z038) FMID (CBY3E00) SUP (ST16211)

Service	Details													
SO16265	SO16265 M.C.S. ENTRIES = ++PTF (SO16265) SOC4 ABEND IN VIEW WHEN DISTID REFERENCES LARGE REPORT LIST PROBLEM DESCRIPTION: SOC4 abend in RMOGAM module when View online user performs primary selection in EXP mode and user's distid references 524,288 or more reports in the Deliver database. SYMPTOMS: SOC4 abend after pressing enter key on View Primary Selection Menu in EXP mode. IMPACT: User is unable to display list of reports in View in EXP mode. CIRCUMVENTION: Reduce the number of reports referenced by the distid to less than 524,288 in Deliver. PRODUCT(S) AFFECTED: CA-View Version 12.2 CA-View Version 14.0 Related Problem: DLVR 849 Copyright (C) 2021 CA. All rights reserved. R00204-BRM140-SP1 DESC(SOC4 ABEND IN VIEW WHEN DISTID REFERENCES LARGE REPORT LIST). ++VER (Z038) FMID (CBRNE00) PRE (S013136) SUP (ST16265) <table> <tr> <td>MCS</td><td>SO15703</td><td>STARTS ON PAGE 0002</td></tr> <tr> <td>MCS</td><td>SO15976</td><td>STARTS ON PAGE 0004</td></tr> <tr> <td>MCS</td><td>SO16211</td><td>STARTS ON PAGE 0006</td></tr> <tr> <td>MCS</td><td>SO16265</td><td>STARTS ON PAGE 0006</td></tr> </table>		MCS	SO15703	STARTS ON PAGE 0002	MCS	SO15976	STARTS ON PAGE 0004	MCS	SO16211	STARTS ON PAGE 0006	MCS	SO16265	STARTS ON PAGE 0006
MCS	SO15703	STARTS ON PAGE 0002												
MCS	SO15976	STARTS ON PAGE 0004												
MCS	SO16211	STARTS ON PAGE 0006												
MCS	SO16265	STARTS ON PAGE 0006												

CA View/Deliver/DRAS 14.0
CA RS 2102 Product/Component Listing

11

Product Family	Product	Release
Output Management	CA OUTPUT MANAGEMENT WEB VIEWER	14.00.00
	CA-DELIVER	14.00.00
	CA-EBC OM COMMON DBASE DRIVER	14.00.00
	CA-OM DATA REPOSITORY AGENT SERVICES	14.00.00
	CA-VIEW	14.00.00
The CA RS 2102 Product/Component Count for this release is 5		

CA RS Level	Service	FMID
CAR2102	S016265	CBRNE00
	S016211	CBY3E00
	S015976	CCAFE00
	S015703	CCAFE00
CAR2101	S015886	CCAFE00
	S015842	CBRME00
	S015769	CBRME00
	S015706	CBRME00
	S015584	CBRNE00
CAR2012	S015559	CCAFE00
	S015476	CBRME00
	S015458	CCAFE00
	S015321	CBRME00
CAR2011	S015318	CCAFE00
	S015258	CBROE00
	S015240	CCAFE00
	S015198	CBRNE00
	S015197	CBROE00
	S015196	CCAFE00
	S015195	CBY3E02
	S015194	CBRME00
	S015112	CBROE00
	S015007	CBRME00
	S015006	CCAFE00
	S014943	CBRME00
	S014806	CBRNE00
	S014553	CBY3E02
	S013632	CBRME00
CAR2010	S014846	CBRME00
	S014733	CCAFE00
CAR2009	S014579	CBRME00
	S014543	CBROE00
	S014497	CBRME00
	S014380	CCAFE00
	S014379	CBRME00
CAR2008	S014063	CBRNE00
	S014058	CBRNE00
	S013818	CCAFE00
	S013817	CBRME00
	S013174	CBROE00
CAR2007	S013705	CCAFE00
	S013548	CBY3E00
	S013541	CBRME00
	S013301	CBROE00
	S013266	CBRME00
CAR2006	S013261	CCAFE00
	S013136	CBRNE00

CA RS Level	Service	FMID
	S013131	CBRME00
	S013065	CBRNE00
	S012768	CCAFE00
	S012767	CBRME00
CAR2005	S012642	CCAFE00
	S012572	CBROE00
CAR2004	S012394	CBRME00
	S012369	CBRME00
	S012307	CBRME00
	S011986	CBRME00
	S011800	CBRME00
CAR2003	S012040	CBY3E00
	S011353	CBROE00
CAR2002	S011763	CCAFE00
	S011582	CBRNE00
	S011540	CBRME00
	S011531	CBRNE00
	S011526	CBRNE00
	S011483	CBRME00
	S011441	CCAFE00
	S011242	CBRME00
CAR2001	S011304	CBRNE00
	S011199	CCAFE00
	S011025	CCAFE00
	S010882	CBRME00
CAR1912	S010648	CBRME00
CAR1911	S010445	CBRME00
	S010330	CBRME00
	S010327	CCAFE00
	S010287	CCAFE00
	S010240	CCAFE00
	S010226	CBRNE00
	S010155	CBRME00
	S009503	CBRME00
CAR1910	S010219	CCAFE00
	S010218	CBRME00
	S010164	CCAFE00
	S010154	CCAFE00
	S010153	CBRME00
	S009293	CCAFE00
	S009292	CBRME00
CAR1909	S009678	CCAFE00
	S009518	CBY3E02
	S009517	CBROE00
	S009516	CBRNE00
	S009515	CBRME00
	S009512	CBY3E00

CA RS Level	Service	FMID
	S009498	CBY3E02
	S009497	CBROE00
	S009496	CBRNE00
	S009495	CBRME00
	S009492	CBY3E00
	S009485	CCAFE00
CAR1908	S009263	CBY3E02
	S009223	CBRME00
	S009174	CBRME00
	S009163	CBRME00
	S009161	CBRME00
CAR1907	S008748	CCAFE00
	S008747	CBRME00
	S008441	CCAFE00
CAR1906	S008565	CBRNE00
	S008520	CCAFE00
	S008519	CBY3E02
	S008518	CBRME00
	S008353	CBRNE00
	S008350	CBRME00
	S008295	CBRME00
	S008227	CCAFE00
	S008226	CBRME00
	S007939	CBRME00
	S006106	CBRME00
CAR1905	S007935	CBRNE00
	S007649	CCAFE00
	S007648	CBY3E02
	S007647	CBRME00
	S007350	CBRME00
	S007338	CBRME00
	S007142	CBROE00
CAR1904	S007827	CBRME00
	S007763	CBRME00
	S007584	CBRME00
	S007570	CCAFE00
	S007569	CBRME00
CAR1903	S007415	CBY3E02
CAR1902	S007090	CBROE00
	S007036	CBY3E00
	S007029	CBY3E00
	S007025	CBRME00
CAR1901	S006480	CBRME00
	S006424	CBRNE00
CAR1812	S005405	CBROE00
CAR1811	S000283	CBY3E02
CAR1810	S005604	CCAFE00

CA RS Level	Service	FMID
CAR1809	S005158	CBRME00
	S005125	CCAFE00
	S004831	CBRNE00
	S004736	CCAFE00
	S004735	CBRME00
CAR1808	S004622	CCAFE00
	S004621	CBRME00
	S004545	CBRME00
	S004387	CBRME00
	S004100	CBRME00
CAR1807	S003819	CBRME00
CAR1806	S003752	CBROE00
	S003665	CBY3E00
	S001796	CBY3E00
CAR1805	S001591	CBY3E00
	S000972	CBRNE00
CAR1804	S001043	CBY3E02
	S000833	CCAFE00
	S000832	CBRME00
	S000567	CBY3E02
	S000445	CBRME00
	S000440	CBRME00
CAR1803	S000663	CBY3E00
	S000536	CBY3E00
	S000524	CBY3E00
	S000381	CBRME00
	R099491	CCAFE00
CAR1802	S000216	CBY3E00
	S000181	CBRME00
	S000172	CBRME00
	S000116	CBY3E00
	R099656	CCAFE00
CAR1801	R098898	CBRNE00
	R097820	CBRME00
CAR1712	R099154	CBRME00
	R099032	CBRME00
	R098965	CBRME00
	R098857	CBROE00
	R098823	CBROE00
	R098776	CBRME00
	R098743	CCAFE00
	R098742	CBY3E02
	R098741	CBRME00
	R097958	CBY3E02
CAR1711	R098753	CBRME00
	R097016	CBRNE00
CAR1710	R098010	CBRNE00

CA RS Level	Service	FMID
	R098009	CBRME00
CAR1709	R097685	CBRME00
	R097459	CBRME00
	R097347	CBRME00
	R097299	CCAFE00
	R097250	CBRME00
	R096138	CBRME00
CAR1708	R097058	CBRME00
	R096744	CBRME00
	R096727	CBRME00
	R096256	CBRME00
CAR1707	R096731	CBROE00
	R096730	CBRME00
	R096563	CBY3E00
	R096445	CBRME00
	R094301	CBRME00
	R093519	CBRME00
CAR1706	R095796	CCAFE00
	R095795	CBRME00
	R095792	CBY3E02
	R095791	CBROE00
	R095790	CBRNE00
	R095789	CBRME00
	R095520	CBY3E00
	R094234	CBRME00
	R094102	CBRME00
	R094021	CBRME00