

CA Workload Automation CA 7 Edition 12.1  
CA RS 2012 Service List

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| Service                                            | Description                                        | Type      |
|----------------------------------------------------|----------------------------------------------------|-----------|
| S015221                                            | CA 7 LOOP WITH RETRYINTERVAL OR RETRYCOUNT EQUAL 0 | *HIP/PRP* |
| S015443                                            | CA7ONL 12.1 FIRST TIME START UP TASK LOOPS         | *HIP/PRP* |
| S015608                                            | SCHD COMMAND / DTRG /WRONG DSNBR VALUE             | PTF       |
| The CA RS 2012 service count for this release is 3 |                                                    |           |

CA Workload Automation CA 7 Edition  
CA RS 2012 Service List for CAL2C10

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| FMID                                            | Service | Description                                        | Type      |
|-------------------------------------------------|---------|----------------------------------------------------|-----------|
| CAL2C10                                         | S015221 | CA 7 LOOP WITH RETRYINTERVAL OR RETRYCOUNT EQUAL 0 | *HIP/PRP* |
|                                                 | S015443 | CA7ONL 12.1 FIRST TIME START UP TASK LOOPS         | *HIP/PRP* |
|                                                 | S015608 | SCHD COMMAND / DTRG /WRONG DSNBR VALUE             | PTF       |
| The CA RS 2012 service count for this FMID is 3 |         |                                                    |           |

| Service | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SO15221 | <p>SO15221 M.C.S. ENTRIES = ++PTF (SO15221)</p> <p>CA 7 LOOP WITH RETRYINTERVAL OR RETRYCOUNT EQUAL 0</p> <p>PROBLEM DESCRIPTION:</p> <p>CA 7 may go into a tight loop and show high CPU usage at sites that use CA system agents and specify a RETRYINTERVAL(0000) and/or a RETRYCOUNT(0000) on an agent definition.</p> <p>SYMPTOMS:</p> <p>CA 7 commands may hang. The CA 7 BROWSE data set will be flooded with the "CIAS-41 Agent 'agentname' is not receiving messages" message.</p> <p>IMPACT:</p> <p>CA 7 may need to be re-cycled.</p> <p>CIRCUMVENTION:</p> <p>Make sure the RETRYINTERVAL, RETRYCOUNT, and SLEEPTIME parameters on the agent definition are not set to zero.</p> <p>If the loop occurs, cancel CA 7, change the parameters above to non-zero values and restart CA 7.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition <span style="float: right;">Release 12.1</span></p> <p>Related Problem:</p> <p>7 4036</p> <p>Copyright (C) 2020 CA. All rights reserved. R00148-AL2121-SP0</p> <p>DESC(CA 7 LOOP WITH RETRYINTERVAL OR RETRYCOUNT EQUAL 0).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>PRE ( S009167 )</p> <p>SUP ( AS09167 KC10014 S014670 ST14670 ST15221 )</p> |

| Service            | Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                    |              |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------|
| SO15443            | <p>SO15443 M.C.S. ENTRIES = ++PTF (SO15443)</p> <p>CA7ONL 12.1 FIRST TIME START UP TASK LOOPS</p> <p>PROBLEM DESCRIPTION:</p> <p>CA7ONL 12.1 task may loop the first time it is started after upgrade.</p> <p>SYMPTOMS:</p> <p>After conversion from 11.3 to 12.1, CA7ONL 12.1 task may loop the first time it is started. The following messages will appear over and over in the CA7 job log:</p> <p>xxxxxx:DB00135I - CONNECT TO xxxxxx</p> <p>xxxxxx:DB00101I - STARTED JOB-CA7ONL NUMBER-nnnnn</p> <p>CAL2D024I CA Datacom OPEN successful for SASSIQDC</p> <p>xxxxxx:DB00136I - DISCONNECT xxxxxx</p> <p>IMPACT:</p> <p>CA7ONL task startup not successful.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition <span style="float: right;">Release 12.1</span></p> <p>Related Problem:</p> <p>7 4037</p> <p>Copyright (C) 2020 CA. All rights reserved. R00154-AL2121-SP0</p> <p>DESC(CA7ONL 12.1 FIRST TIME START UP TASK LOOPS).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>PRE ( SO15185 )</p> <p>SUP ( JC10014 ST15443 )</p> <p>++HOLD (SO15443) SYSTEM FMID(CAL2C10)</p> <p>REASON (ACTION ) DATE (20304)</p> <p>COMMENT (</p> <table border="1"> <tr> <td>CA WA CA 7 Edition</td><td>Release 12.1</td></tr> </table> <p>SEQUENCE   After Apply</p> <p>PURPOSE   Import new/updated SQL plans into CA Datacom/AD.</p> <p>USERS   All users.</p> <p>AFFECTED  </p> <p>KNOWLEDGE   z/OS Systems Programming</p> <p>REQUIRED  </p> <p>ACCESS   1. Product libraries</p> <p>REQUIRED   2. CA Datacom/AD authorization</p> <p>*****</p> <p>* STEPS TO PERFORM *</p> <p>*****</p> <p>Run CAL2JCL job AL2DCA70. Make sure you always use the most current version of AL2DCA70 from the CAL2JCL dataset. Expect a return code of zero from all steps.</p> <p>).</p> | CA WA CA 7 Edition | Release 12.1 |
| CA WA CA 7 Edition | Release 12.1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                    |              |

| Service | Details                                                                                                                                           |                             |
|---------|---------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| SO15608 | SO15608 M.C.S. ENTRIES = ++PTF (SO15608)                                                                                                          |                             |
|         | SCHD COMMAND / DTRG /WRONG DSNBR VALUE                                                                                                            |                             |
|         | PROBLEM DESCRIPTION:                                                                                                                              |                             |
|         | When you issue a top line command SCHD,DTRG,DSN=XXXXX.XXXX.XXXX on a valid DSN you will get an incorrect DSNBR number compared to the DSN screen. |                             |
|         | SYMPTOMS:                                                                                                                                         |                             |
|         | DSNBR doesnt match the one on the DSN screen for the dsn entered on command SCHD,DTRG,DSN=xxxx.xxx.xxx                                            |                             |
|         | IMPACT:                                                                                                                                           |                             |
|         | Low. Incorrect DSNBR for the DSN entered.                                                                                                         |                             |
|         | CIRCUMVENTION:                                                                                                                                    |                             |
|         | None.                                                                                                                                             |                             |
|         | PRODUCTS AFFECTED:                                                                                                                                |                             |
|         | CA 7 r12.1                                                                                                                                        |                             |
|         | PRODUCT(S) AFFECTED: CA Workload Automation SE                                                                                                    | Release 12.1                |
|         | Related Problem:                                                                                                                                  |                             |
|         | 7                                                                                                                                                 | 4038                        |
|         | Copyright (C) 2020 CA. All rights reserved. R00155-AL2121-SP0                                                                                     |                             |
|         | DESC(SCHD COMMAND / DTRG /WRONG DSNBR VALUE).                                                                                                     |                             |
|         | ++VER (Z038)                                                                                                                                      |                             |
|         | FMID (CAL2C10)                                                                                                                                    |                             |
|         | SUP ( SO13874 ST13874 ST15608 )                                                                                                                   |                             |
|         | MCS                                                                                                                                               | SO15221 STARTS ON PAGE 0002 |
|         | MCS                                                                                                                                               | SO15443 STARTS ON PAGE 0002 |
|         | MCS                                                                                                                                               | SO15608 STARTS ON PAGE 0004 |

CA Workload Automation CA 7 Edition 12.1  
CA RS 2012 Product/Component Listing

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| Product Family                                               | Product                       | Release  |
|--------------------------------------------------------------|-------------------------------|----------|
| Scheduling                                                   | CA WA CA 7 EDITION            | 12.01.00 |
| Systems Management                                           | CA GENERAL TRANSACTION SERVER | 12.00.00 |
| The CA RS 2012 Product/Component Count for this release is 2 |                               |          |

| CA RS Level | Service | FMID    |
|-------------|---------|---------|
| CAR2012     | S015608 | CAL2C10 |
|             | S015443 | CAL2C10 |
|             | S015221 | CAL2C10 |
| CAR2011     | S015398 | CAL2C10 |
|             | S015328 | CAL2C10 |
|             | S015299 | CAL2C10 |
|             | S015260 | CAL2C10 |
|             | S015185 | CAL2C10 |
|             | S015040 | CAL2C10 |
|             |         |         |
| CAR2010     | S014819 | CAL2C10 |
|             | S014781 | CAL2C10 |
|             | S014777 | CAL2C10 |
|             | S014760 | CAL2C10 |
|             | S014719 | CAL2C10 |
|             | S014670 | CAL2C10 |
|             | S014626 | CAL2C10 |
|             |         |         |
| CAR2009     | S014343 | CAL2C10 |
|             | S014328 | CAL2C10 |
|             | S013964 | CAL2C10 |
| CAR2008     | S014047 | CAL2C10 |
|             | S013883 | CAL2C10 |
|             | S013874 | CAL2C10 |
|             | S013848 | CAL2C10 |
|             | S013830 | CAL2C10 |
|             | S013819 | CAL2C10 |
|             | S013601 | CD51C00 |
| CAR2007     | S013645 | CAL2C10 |
|             | S013603 | CAL2C10 |
|             | S013411 | CAL2C10 |
| CAR2006     | S013185 | CAL2C10 |
|             | S012954 | CAL2C10 |
|             | S012719 | CAL2C10 |
| CAR2005     | S012633 | CD51C00 |
|             | S012610 | CAL2C10 |
| CAR2004     | S012496 | CAL2C10 |
|             | S012322 | CAL2C10 |
| CAR2003     | S012119 | CAL2C10 |
|             | S012057 | CAL2C10 |
|             | S011814 | CAL2C10 |
| CAR2002     | S011533 | CAL2C10 |
|             | S011506 | CAL2C10 |
|             | S011398 | CAL2C10 |
|             | S011293 | CAL2C10 |
| CAR2001     | S011207 | CAL2C10 |
|             | S010865 | CAL2C10 |
| CAR1912     | S010831 | CAL2C10 |
|             | S010725 | CAL2C10 |

| CA RS Level | Service | FMID    |
|-------------|---------|---------|
|             | S010636 | CAL2C10 |
|             | S010513 | CAL2C10 |
| CAR1911     | S010577 | CAL2C10 |
|             | S010449 | CAL2C10 |
|             | S010363 | CAL2C10 |
|             | S010352 | CAL2C10 |
| CAR1910     | S010242 | CAL2C10 |
|             | S010179 | CAL2C10 |
|             | S010148 | CAL2C10 |
|             | S010012 | CAL2C10 |
|             | S010010 | CAL2C10 |
|             | S009931 | CAL2C10 |
|             | S009918 | CAL2C10 |
|             | S009914 | CAL2C10 |
| CAR1909     | S009660 | CAL2C10 |
|             | S009540 | CAL2C10 |
|             | S009440 | CAL2C10 |
|             | S009397 | CAL2C10 |
|             | S009139 | CAL2C10 |
|             | S009030 | CAL2C10 |
| CAR1908     | S009249 | CAL2C10 |
|             | S009167 | CAL2C10 |
|             | S009141 | CAL2C10 |
|             | S009124 | CAL2C10 |
| CAR1907     | S008992 | CAL2C10 |
|             | S008777 | CAL2C10 |
|             | S008768 | CAL2C10 |
|             | S008547 | CAL2C10 |
|             | S008417 | CAL2C10 |
|             | S008412 | CAL2C10 |
|             | S008370 | CAL2C10 |
|             | S008345 | CAL2C10 |
| CAR1906     | S008536 | CAL2C10 |
|             | S008410 | CAL2C10 |
|             | S008387 | CAL2C10 |
|             | S008344 | CAL2C10 |
|             | S008337 | CAL2C10 |
|             | S008335 | CAL2C10 |
|             | S008315 | CAL2C10 |
|             | S007921 | CAL2C10 |
| CAR1811     | R088556 | CD51C00 |