

CA Workload Automation CA 7 Edition 12.1
CA RS 2010 Service List

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Service	Description	Type
S014626	U220 ABEND DATACOM RC 88	PTF
S014670	HIGH CPU USAGE WITH COMMON AGENT ENHANCEMENT	*HIP/PRP*
S014719	CA 7 SERVER FOR IDASH - ADDRESS SPACE INITIALIZATION HANG	PTF
S014760	POSSIBLE SOC1 USUALLY JUST AFTER STARTUP	PTF
S014777	SOC3 ABEND POSSIBLE ADDING/UPDATING AN AGENT JOB.	PTF
S014781	NEGATIVE DEPENDENCY NOT POSTED	PTF
S014819	QM.1-XC SCREEN DOES NOT SUPPORT EXTENDED JOB NUMBER	PTF
The CA RS 2010 service count for this release is 7		

CA Workload Automation CA 7 Edition
CA RS 2010 Service List for CAL2C10

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FMID	Service	Description	Type
CAL2C10	S014626	U220 ABEND DATACOM RC 88	PTF
	S014670	HIGH CPU USAGE WITH COMMON AGENT ENHANCEMENT	*HIP/PRP*
	S014719	CA 7 SERVER FOR IDASH - ADDRESS SPACE INITIALIZATION HANG	PTF
	S014760	POSSIBLE SOC1 USUALLY JUST AFTER STARTUP	PTF
	S014777	SOC3 ABEND POSSIBLE ADDING/UPDATING AN AGENT JOB.	PTF
	S014781	NEGATIVE DEPENDENCY NOT POSTED	PTF
	S014819	QM.1-XC SCREEN DOES NOT SUPPORT EXTENDED JOB NUMBER	PTF
The CA RS 2010 service count for this FMID is 7			

Service	Details
S014626	<p>S014626 M.C.S. ENTRIES = ++PTF (S014626)</p> <p>U220 ABEND DATACOM RC 88</p> <p>PROBLEM DESCRIPTION:</p> <p>CA 7 does not retry Datacom open when open fails with return code 88 (Database has been disabled).</p> <p>SYMPTOMS:</p> <p>CA7ONL terminates with U220abend.</p> <p>IMPACT:</p> <p>CA7ONL terminates and must be restarted.</p> <p>CIRCUMVENTION:</p> <p>Do not start the Datacom MUF with an ACCESS specification for DBID 770, such as OFF or READ, that prevents CA 7 from opening the database.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition Release 12.1</p> <p>Related Problem:</p> <p>7 4024</p> <p>Copyright (C) 2020 CA. All rights reserved. R00139-AL2121-SP0</p> <p>DESC(U220 ABEND DATACOM RC 88).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>PRE (S013603)</p> <p>SUP (ST14626)</p>

Service	Details
SO14670	<p>SO14670 M.C.S. ENTRIES = ++PTF (SO14670)</p> <p>HIGH CPU USAGE WITH COMMON AGENT ENHANCEMENT</p> <p>PROBLEM DESCRIPTION:</p> <p>High CPU usage can occur with the Common Agent Name Enhancement PTF (SO09167). Agent job processing will cease. Most CA70NL activity stops. Some CA 7 commands may be able to execute successfully.</p> <p>This can occur when the agent itself has issue. CA 7 connects to the agent box and sends a message. The agent doesn't respond. The job is in the RDY queue. If you CANCEL the job, and get an XCAN-47 message, CA 7 can get into a tight loop characterized by high CPU usage.</p> <p>The agent does not have to be using a common agent name for this to occur.</p> <p>SYMPTOMS:</p> <p>CA 7 CPU usage spikes and stays spiked due to a tight loop in the code processing the request.</p> <p>Jobs stop being tracked and submitted. Some commands that access the queues do not respond</p> <p>IMPACT:</p> <p>Most CA70NL activity stops. Some CA 7 commands may be able to execute successfully.</p> <p>CA 7 needs to be recycled. The IAS DIV file may need to be backed up and re-initialized.</p> <p>CIRCUMVENTION:</p> <p>Do not issue a CA 7 CANCEL for agent jobs in the RDY queue.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition Release 12.1</p> <p>Related Problem:</p> <p>7 4026</p> <p>Copyright (C) 2020 CA. All rights reserved. R00140-AL2121-SP0</p> <p>DESC(HIGH CPU USAGE WITH COMMON AGENT ENHANCEMENT).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>PRE (SO09167)</p> <p>SUP (AS09167 ST14670)</p>

Service	Details
SO14719	<p>SO14719 M.C.S. ENTRIES = ++PTF (SO14719)</p> <p>CA 7 SERVER FOR IDASH - ADDRESS SPACE INITIALIZATION HANG</p> <p>PROBLEM DESCRIPTION:</p> <p>It is possible in CA 7 Server for iDash for a new subscription request from iDash during durable subscription initialization to cause a hang in application processing.</p> <p>SYMPTOMS:</p> <p>Possible warnings from ENF if in use for event delivery, and/or the address space does not stop if requested.</p> <p>IMPACT:</p> <p>Application processing is hung.</p> <p>CIRCUMVENTION:</p> <p>Cancel and restart application.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition Version 12.0</p> <p>CA WA CA 7 Edition Release 12.1</p> <p>Related Problem:</p> <p>7 4023</p> <p>Copyright (C) 2020 CA. All rights reserved. R00141-AL2121-SP0</p> <p>DESC(CA 7 SERVER FOR IDASH - ADDRESS SPACE INITIALIZATION HANG).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>PRE (S010179 S013645 S013830 S014343)</p> <p>SUP (ST14719)</p>

Service	Details
SO14760	<p>SO14760 M.C.S. ENTRIES = ++PTF (SO14760)</p> <p>POSSIBLE SOC1 USUALLY JUST AFTER STARTUP</p> <p>PROBLEM DESCRIPTION:</p> <p>A SOC1 abend of CA-7 can occur just after a start of CA-7. The problem is very timing dependent and does not usually occur.</p> <p>An internal table being built during startup may not show as complete before certain terminals begin processing - usually something like a BTI, and this can result in an incorrect branch in the code.</p> <p>This fix corrects this processing.</p> <p>SYMPTOMS:</p> <p>SOC1 abend.</p> <p>IMPACT:</p> <p>Medium.</p> <p>CIRCUMVENTION:</p> <p>None. Does not usually occur.</p> <p>PRODUCT(S) AFFECTED:hown.</p> <p>CA Workload Automation SE Release 12.1</p> <p>Related Problem:</p> <p>7 4027</p> <p>Copyright (C) 2020 CA. All rights reserved. R00142-AL2121-SP0</p> <p>DESC(POSSIBLE SOC1 USUALLY JUST AFTER STARTUP).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>SUP (ST14760)</p>

Service	Details
SO14777	<p>SO14777 M.C.S. ENTRIES = ++PTF (SO14777)</p> <p>SOC3 ABEND POSSIBLE ADDING/UPDATING AN AGENT JOB.</p> <p>PROBLEM DESCRIPTION:</p> <p>A SOC3 abend can occur when adding or updating an agent or XP job password using the AGPSWD or XPSWD commands in a BTI. If the AGNEWPW, AGVERPW, AGOLDPW, XPPSWD, OR RXPPSWD keyword(s) are used, then the problem can occur if any of these keywords are coded at the end of the command. The problem is very timing and storage dependent and does not always occur.</p> <p>Note that module SASSCHDS is part of the composite LKED of UCC7.</p> <p>SYMPTOMS:</p> <p>SOC3 abend.</p> <p>IMPACT:</p> <p>CA 7 outage.</p> <p>CIRCUMVENTION:</p> <p>Do not code the keywords at the end.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition Version 12.0</p> <p>CA WA CA 7 Edition Version 12.1</p> <p>Related Problem:</p> <p>7 4025</p> <p>Copyright (C) 2020 CA. All rights reserved. R00143-AL2121-SP0</p> <p>DESC(SOC3 ABEND POSSIBLE ADDING/UPDATING AN AGENT JOB.).</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>SUP (ST14777)</p>

Service	Details
SO14781	<p>SO14781 M.C.S. ENTRIES = ++PTF (SO14781)</p> <p>NEGATIVE DEPENDENCY NOT POSTED</p> <p>PROBLEM DESCRIPTION:</p> <p>When using the enhanced submission selection option (SUBSEL=ENH on the initialization deck OPTIONS statement), a timing condition may occur that prevents a mutually exclusive negative job requirement from ever getting posted.</p> <p>SYMPTOMS:</p> <p>The requiring job stays in the request queue with an unsatisfied requirement for a mutually exclusive job that has already completed and is no longer in the queue.</p> <p>IMPACT:</p> <p>The requiring job is not submitted.</p> <p>CIRCUMVENTION:</p> <p>Manually post the mutually exclusive job requirement.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA WA CA 7 Edition Version 12.0</p> <p>CA WA CA 7 Edition Release 12.1</p> <p>Related Problem:</p> <p>7 3996</p> <p>Copyright (C) 2020 CA. All rights reserved. R00144-AL2121-SP0</p> <p>DESC (NEGATIVE DEPENDENCY NOT POSTED) .</p> <p>++VER (Z038)</p> <p>FMID (CAL2C10)</p> <p>SUP (ST14781)</p> <p>++HOLD (SO14781) SYSTEM FMID(CAL2C10)</p> <p>REASON (DOC) DATE (20253)</p> <p>COMMENT (</p> <p>+-----+</p> <p> CA WA CA 7 Edition Release 12.1 </p> <p>+-----+</p> <p>*****</p> <p>* PUBLICATION *</p> <p>*****</p> <p>SSM3-27 JOB xxxxxxxx (nnnn) AND JOB yyyyyyyy (ALREADY SUBMITTED) ARE MUTUALLY EXCLUSIVE. JOB xxxxxxxx (nnnn) HAS NOT BEEN MOVED BACK TO REQUEST Q.</p> <p>Reason:</p> <p>xxxxxxx indicates the job in the ready queue is to be submitted. nnnn is the job number. yyyyyyyy is the name of a mutually exclusive job that has already been submitted. Due to a timing condition that can occur when using SUBSEL=ENH, the mutually exclusive job is no longer in the ready or active queues. The job is not moved back to the request queue, and the master requirement count is not increased. Job xxxxxxxx will automatically be reevaluated for submission during the next selection cycle.</p> <p>Action:</p> <p>None.</p> <p>).</p>

Service	Details
SO14819	<div>SO14819 M.C.S. ENTRIES = ++PTF (SO14819)</div> <div>QM.1-XC SCREEN DOES NOT SUPPORT EXTENDED JOB NUMBER</div> <div>PROBLEM DESCRIPTION:</div> <div>The "CA-7 QUEUE MAINTENANCE - REASON FOR CANCEL" screen (QM.1-XC) shows an incorrect job number when "SCHEDULE,HIJBNUM=MAX" is specified in the initialization file and the job number is larger than 9999. After the reason is entered, "MESSAGE: JOB NOT FOUND" is displayed on the "CA-7 QUEUE MAINTENANCE - CPU JOBS STATUS" screen (QM.1-X) and the job is not canceled.</div> <div>SYMPTOMS:</div> <div><div>o An incorrect job number is displayed on the reason for cancel screen when the job number is larger than 9999</div><div>o "MESSAGE: JOB NOT FOUND" is displayed after specifying the reason for cancel</div><div>o The job is not canceled</div></div> <div>IMPACT:</div> <div>Jobs cannot be canceled from the "CA-7 QUEUE MAINTENANCE - CPU JOBS STATUS" screen when the job number is larger than 9999 and the initialization file contains:</div> <div>CANCEL,REASON=OPTIONAL</div> <div>--or--</div> <div>CANCEL,REASON=REQUIRED</div> <div>CIRCUMVENTION:</div> <div>The job can be canceled by using the command:</div> <div>CANCEL,JOB={jobname jobnumber}</div> <div>--or--</div> <div>CANCEL,JOB={jobname jobnumber},REASON=text</div> <div>PRODUCT(S) AFFECTED:</div> <div>CA WA CA 7 Edition</div> <div>Related Problem:</div> <div>7 4028</div> <div>Copyright (C) 2020 CA. All rights reserved. R00145-AL2121-SP0</div> <div>DESC(QM.1-XC SCREEN DOES NOT SUPPORT EXTENDED JOB NUMBER).</div> <div>++VER (Z038)</div> <div>FMID (CAL2C10)</div> <div>SUP (ST14819)</div> <div><div>MCS SO14626 STARTS ON PAGE 0002</div><div>MCS SO14670 STARTS ON PAGE 0002</div><div>MCS SO14719 STARTS ON PAGE 0003</div><div>MCS SO14760 STARTS ON PAGE 0004</div><div>MCS SO14777 STARTS ON PAGE 0005</div><div>MCS SO14781 STARTS ON PAGE 0006</div><div>MCS SO14819 STARTS ON PAGE 0007</div></div>

CA Workload Automation CA 7 Edition 12.1
CA RS 2010 Product/Component Listing

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Product Family	Product	Release
Scheduling	CA WA CA 7 EDITION	12.01.00
Systems Management	CA GENERAL TRANSACTION SERVER	12.00.00
The CA RS 2010 Product/Component Count for this release is 2		

CA RS Level	Service	FMID
CAR2010	S014819	CAL2C10
	S014781	CAL2C10
	S014777	CAL2C10
	S014760	CAL2C10
	S014719	CAL2C10
	S014670	CAL2C10
	S014626	CAL2C10
CAR2009	S014343	CAL2C10
	S014328	CAL2C10
	S013964	CAL2C10
CAR2008	S014047	CAL2C10
	S013883	CAL2C10
	S013874	CAL2C10
	S013848	CAL2C10
	S013830	CAL2C10
	S013819	CAL2C10
	S013601	CD51C00
CAR2007	S013645	CAL2C10
	S013603	CAL2C10
	S013411	CAL2C10
CAR2006	S013185	CAL2C10
	S012954	CAL2C10
	S012719	CAL2C10
CAR2005	S012633	CD51C00
	S012610	CAL2C10
CAR2004	S012496	CAL2C10
	S012322	CAL2C10
CAR2003	S012119	CAL2C10
	S012057	CAL2C10
	S011814	CAL2C10
CAR2002	S011533	CAL2C10
	S011506	CAL2C10
	S011398	CAL2C10
	S011293	CAL2C10
CAR2001	S011207	CAL2C10
	S010865	CAL2C10
CAR1912	S010831	CAL2C10
	S010725	CAL2C10
	S010636	CAL2C10
	S010513	CAL2C10
CAR1911	S010577	CAL2C10
	S010449	CAL2C10
	S010363	CAL2C10
	S010352	CAL2C10
CAR1910	S010242	CAL2C10
	S010179	CAL2C10
	S010148	CAL2C10

CA RS Level	Service	FMID
	S010012	CAL2C10
	S010010	CAL2C10
	S009931	CAL2C10
	S009918	CAL2C10
	S009914	CAL2C10
CAR1909	S009660	CAL2C10
	S009540	CAL2C10
	S009440	CAL2C10
	S009397	CAL2C10
	S009139	CAL2C10
	S009030	CAL2C10
CAR1908	S009249	CAL2C10
	S009167	CAL2C10
	S009141	CAL2C10
	S009124	CAL2C10
CAR1907	S008992	CAL2C10
	S008777	CAL2C10
	S008768	CAL2C10
	S008547	CAL2C10
	S008417	CAL2C10
	S008412	CAL2C10
	S008370	CAL2C10
	S008345	CAL2C10
CAR1906	S008536	CAL2C10
	S008410	CAL2C10
	S008387	CAL2C10
	S008344	CAL2C10
	S008337	CAL2C10
	S008335	CAL2C10
	S008315	CAL2C10
	S007921	CAL2C10
CAR1811	R088556	CD51C00