

CA View/Deliver/DRAS 14.0
CA RS 2007 Service List

1

Service	Description	Type
S013266	SV36ACTN FIELD COMMENT CHANGES IN SARSMF MACRO	PTF
S013301	Security or Integrity Problem	** PRP **
S013541	ERO ID NOT BEING REMOVED WHEN RETENTION EXPIRED	PTF
S013548	COMM BLOCK STORAGE NOT REMOVED PROBLEMS OVER TIME	PTF
S013705	WEB VIEWER: INCORRECT SECURITY CONTEXT USED	PTF
The CA RS 2007 service count for this release is 5		

CA View/Deliver/DRAS
CA RS 2007 Service List for CBRME00

2

FMID	Service	Description	Type
CBRME00	S013266	SV36ACTN FIELD COMMENT CHANGES IN SARSMF MACRO	PTF
	S013541	ERO ID NOT BEING REMOVED WHEN RETENTION EXPIRED	PTF
The CA RS 2007 service count for this FMID is 2			

CA View/Deliver/DRAS
CA RS 2007 Service List for CBROE00

FMID	Service	Description	Type
CBROE00	S013301	Security or Integrity Problem	** PRP **
The CA RS 2007 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2007 Service List for CBY3E00

FMID	Service	Description	Type
CBY3E00	SO13548	COMM BLOCK STORAGE NOT REMOVED PROBLEMS OVER TIME	PTF
The CA RS 2007 service count for this FMID is 1			

CA View/Deliver/DRAS
CA RS 2007 Service List for CCAFE00

5

FMID	Service	Description	Type
CCAFE00	S013705	WEB VIEWER: INCORRECT SECURITY CONTEXT USED	PTF
The CA RS 2007 service count for this FMID is 1			

Service	Details
S013266	S013266 M.C.S. ENTRIES = ++PTF (S013266) SV36ACTN FIELD COMMENT CHANGES IN SARSMF MACRO PROBLEM DESCRIPTION: Comments in SARSMF macro state that the values for SV36ACTN field include EMAILLNK, EMAILATH, SAVE and SAVEAS as possible report actions in WebViewer, which is not correct. EXPORT and DOWNLOAD are currently the only possible report actions/values for SV36ACTN field. With this solution, comments in SARSMF macro are updated to correct the information provided for SV36ACTN field. SYMPTOMS: Comments in SV36ACTN field in SARSMF macro incorrectly include EMAILLNK, EMAILATH, SAVE and SAVEAS values as possible report actions in WebViewer. IMPACT: This incorrect information could lead to wrong conclusions when analyzing activity of WebViewer users. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA-View Version 14.0 Related Problem: VIEW 2109 Copyright (C) 2020 CA. All rights reserved. R00164-BRM140-SP1 DESC(SV36ACTN FIELD COMMENT CHANGES IN SARSMF MACRO). ++VER (Z038) FMID (CBRME00) PRE (R095789 S000440 S004735) SUP (ST13266)

Service	Details
SO13301	SO13301 M.C.S. ENTRIES = ++PTF (SO13301) Security or Integrity Problem PROBLEM DESCRIPTION: Security or Integrity Problem. SYMPTOMS. N/A IMPACT. Security or Integrity Problem. CIRCUMVENTION: N/A PRODUCT(S) AFFECTED: CA-EBC OM Common Dbase Driver Version 14.0 Related Problem: EBC 314 Copyright (C) 2020 CA. All rights reserved. R00165-BRM140-SP1 DESC(Security or Integrity Problem). ++VER (Z038) FMID (CBROE00) SUP (AC13298 R098823 ST13301 TR93877 TR98823)

Service	Details
SO13541	SO13541 M.C.S. ENTRIES = ++PTF (SO13541) ERO ID NOT BEING REMOVED WHEN RETENTION EXPIRED PROBLEM DESCRIPTION: ERO-ID displays on the sysout selection list after sysout has met retention limit and is no longer under ERO retention. SYMPTOMS: Retention remaining can actually increase due to initparm settings. IMPACT: The increase in remaining retention and ERO-ID can cause users confusion. There is no workaround. Product is working as designed and no data expires early. PRODUCT(S) AFFECTED: CA-View Release 12.2 CA-View Version 14.0 Related Problem: VIEW 2111 Copyright (C) 2020 CA. All rights reserved. R00166-BRM140-SP1 DESC(ERO ID NOT BEING REMOVED WHEN RETENTION EXPIRED) . ++VER (Z038) FMID (CBRME00) PRE (SO07827 SO09174 SO10155) SUP (R093519 ST13541 TR93519)

Service	Details
SO13548	SO13548 M.C.S. ENTRIES = ++PTF (SO13548) COMM BLOCK STORAGE NOT REMOVED PROBLEMS OVER TIME PROBLEM DESCRIPTION: A communication control stucture is not being freed, causing storage to increasingly lose contiguous virtual storage of more than 1K, until the above 16MB line storage is exhausted. This can result in eventual, long term storage abends and increased CPU baselines. SYMPTOMS: DRAS tasks running several months have storage or CPU issues. IMPACT: DRAS must be restarted. CIRCUMVENTION: NONE SEVERITY: MEDIUM PRODUCT(S) AFFECTED: CA DRAS 14.0 CA DRAS 12.2 Related Problem: DRAS 248 Copyright (C) 2020 CA. All rights reserved. R00022-AHF140-SPO DESC(COMM BLOCK STORAGE NOT REMOVED PROBLEMS OVER TIME). ++VER (Z038) FMID (CBY3E00) SUP (S000536 S007029 ST00536 ST07029 ST13483 ST13548)

Service	Details
SO13705	SO13705 M.C.S. ENTRIES = ++PTF (SO13705) WEB VIEWER: INCORRECT SECURITY CONTEXT USED PROBLEM DESCRIPTION: During execution of some auxiliary product operations the applicationn user security context is used instead of the STC user. SYMPTOMS: Under certain circumstances this causes issues in application server class-loading logic and temporary file usage which prevents the application from functioning correctly. This includes, but is not limited to, the inability to export reports and the inability to list and view report data. IMPACT: Certain application functions might be unavailable. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA Output Management Web Viewer Version 14.0 Related Problem: DVWEB 646 Copyright (C) 2020 CA. All rights reserved. R00168-BRM140-SP1 DESC (WEB VIEWER: INCORRECT SECURITY CONTEXT USED). ++VER (Z038) FMID (CCAFE00) PRE (R095796 R097299 R098743 R099656 S000833 S004736 S005125 S005604 S007570 S008227 S008748 S009485 S010154 S010219 S010240 S010327 S011025 S011199 S011441 S011763 S012768 S013261) SUP (R099491 S010164 S012642 ST09598 ST10164 ST12534 ST12642 ST13705 TR99491) ++HOLD (SO13705) SYSTEM FMID(CCAFE00) REASON (ACTION) DATE (20181) COMMENT (<pre> +-----+ CA Output Management Web Viewer Version 14.0 +-----+ SEQUENCE After Apply +-----+ PURPOSE Redeploy Web Viewer WAR File. +-----+ USERS All Users. AFFECTED +-----+ KNOWLEDGE Product Administration. REQUIRED +-----+ ACCESS Product Libraries. REQUIRED +-----+ ***** * STEPS TO PERFORM * ***** This PTF includes updates to the Web Viewer product WAR file in the </pre>

Service	Details	
	installation directory. The updated WAR file must be deployed to your application server. For more information, see the section "Deploy the Product to a CCS Apache Tomcat Server" in the documentation.). BINARY LINK(' ../MTC-ContentViewer.war') PARM(PATHMODE(0,7,5,5),SHAREAS) . MCS SO13266 STARTS ON PAGE 0002 MCS SO13301 STARTS ON PAGE 0002 MCS SO13541 STARTS ON PAGE 0003 MCS SO13548 STARTS ON PAGE 0004 MCS SO13705 STARTS ON PAGE 0005	

CA View/Deliver/DRAS 14.0
CA RS 2007 Product/Component Listing

12

Product Family	Product	Release
Output Management	CA OUTPUT MANAGEMENT WEB VIEWER	14.00.00
	CA-DELIVER	14.00.00
	CA-EBC OM COMMON DBASE DRIVER	14.00.00
	CA-OM DATA REPOSITORY AGENT SERVICES	14.00.00
	CA-VIEW	14.00.00
The CA RS 2007 Product/Component Count for this release is 5		

CA RS Level	Service	FMID
CAR2007	S013705	CCAFE00
	S013548	CBY3E00
	S013541	CBRME00
	S013301	CBROE00
	S013266	CBRME00
CAR2006	S013261	CCAFE00
	S013136	CBRNE00
	S013131	CBRME00
	S013065	CBRNE00
	S012768	CCAFE00
	S012767	CBRME00
CAR2005	S012642	CCAFE00
	S012572	CBROE00
CAR2004	S012394	CBRME00
	S012369	CBRME00
	S012307	CBRME00
	S011986	CBRME00
	S011800	CBRME00
CAR2003	S012040	CBY3E00
	S011353	CBROE00
CAR2002	S011763	CCAFE00
	S011582	CBRNE00
	S011540	CBRME00
	S011531	CBRNE00
	S011526	CBRNE00
	S011483	CBRME00
	S011441	CCAFE00
	S011242	CBRME00
CAR2001	S011304	CBRNE00
	S011199	CCAFE00
	S011025	CCAFE00
	S010882	CBRME00
CAR1912	S010648	CBRME00
CAR1911	S010445	CBRME00
	S010330	CBRME00
	S010327	CCAFE00
	S010287	CCAFE00
	S010240	CCAFE00
	S010226	CBRNE00
	S010155	CBRME00
	S009503	CBRME00
CAR1910	S010219	CCAFE00
	S010218	CBRME00
	S010164	CCAFE00
	S010154	CCAFE00
	S010153	CBRME00
	S009293	CCAFE00

CA RS Level	Service	FMID
	S009292	CBRME00
CAR1909	S009678	CCAFE00
	S009518	CBY3E02
	S009517	CBROE00
	S009516	CBRNE00
	S009515	CBRME00
	S009512	CBY3E00
	S009498	CBY3E02
	S009497	CBROE00
	S009496	CBRNE00
	S009495	CBRME00
	S009492	CBY3E00
	S009485	CCAFE00
CAR1908	S009263	CBY3E02
	S009223	CBRME00
	S009174	CBRME00
	S009163	CBRME00
	S009161	CBRME00
CAR1907	S008748	CCAFE00
	S008747	CBRME00
	S008441	CCAFE00
CAR1906	S008565	CBRNE00
	S008520	CCAFE00
	S008519	CBY3E02
	S008518	CBRME00
	S008353	CBRNE00
	S008350	CBRME00
	S008295	CBRME00
	S008227	CCAFE00
	S008226	CBRME00
	S007939	CBRME00
	S006106	CBRME00
CAR1905	S007935	CBRNE00
	S007649	CCAFE00
	S007648	CBY3E02
	S007647	CBRME00
	S007350	CBRME00
	S007338	CBRME00
	S007142	CBROE00
CAR1904	S007827	CBRME00
	S007763	CBRME00
	S007584	CBRME00
	S007570	CCAFE00
	S007569	CBRME00
CAR1903	S007415	CBY3E02
CAR1902	S007090	CBROE00
	S007036	CBY3E00

CA RS Level	Service	FMID
	S007029	CBY3E00
	S007025	CBRME00
CAR1901	S006480	CBRME00
	S006424	CBRNE00
CAR1812	S005405	CBROE00
CAR1811	S000283	CBY3E02
CAR1810	S005604	CCAFE00
CAR1809	S005158	CBRME00
	S005125	CCAFE00
	S004831	CBRNE00
	S004736	CCAFE00
	S004735	CBRME00
CAR1808	S004622	CCAFE00
	S004621	CBRME00
	S004545	CBRME00
	S004387	CBRME00
	S004100	CBRME00
CAR1807	S003819	CBRME00
CAR1806	S003752	CBROE00
	S003665	CBY3E00
	S001796	CBY3E00
CAR1805	S001591	CBY3E00
	S000972	CBRNE00
CAR1804	S001043	CBY3E02
	S000833	CCAFE00
	S000832	CBRME00
	S000567	CBY3E02
	S000445	CBRME00
	S000440	CBRME00
CAR1803	S000663	CBY3E00
	S000536	CBY3E00
	S000524	CBY3E00
	S000381	CBRME00
	R099491	CCAFE00
CAR1802	S000216	CBY3E00
	S000181	CBRME00
	S000172	CBRME00
	S000116	CBY3E00
	R099656	CCAFE00
CAR1801	R098898	CBRNE00
	R097820	CBRME00
CAR1712	R099154	CBRME00
	R099032	CBRME00
	R098965	CBRME00
	R098857	CBROE00
	R098823	CBROE00
	R098776	CBRME00

CA RS Level	Service	FMID
	R098743	CCAFE00
	R098742	CBY3E02
	R098741	CBRME00
	R097958	CBY3E02
CAR1711	R098753	CBRME00
	R097016	CBRNE00
CAR1710	R098010	CBRNE00
	R098009	CBRME00
CAR1709	R097685	CBRME00
	R097459	CBRME00
	R097347	CBRME00
	R097299	CCAFE00
	R097250	CBRME00
	R096138	CBRME00
CAR1708	R097058	CBRME00
	R096744	CBRME00
	R096727	CBRME00
	R096256	CBRME00
CAR1707	R096731	CBROE00
	R096730	CBRME00
	R096563	CBY3E00
	R096445	CBRME00
	R094301	CBRME00
	R093519	CBRME00
CAR1706	R095796	CCAFE00
	R095795	CBRME00
	R095792	CBY3E02
	R095791	CBROE00
	R095790	CBRNE00
	R095789	CBRME00
	R095520	CBY3E00
	R094234	CBRME00
	R094102	CBRME00
	R094021	CBRME00