

CA SYSVIEW Performance Management 16.0  
CA RS 2006 Service List

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Service	Description	Type
S013033	ABEND S113-44 AT STARTUP WHEN LOADLIB ON EAV	PTF
S013072	E-CSA OVERLAY AFTER DYNAMIC CPU ADD	*HIP/PRP*
S013089	PLOG001W ISSUING PLOTLOG PLOT LINE COMMAND	** PRP **
S013116	GSVX176E SOC4 ISSUING COMMANDS ON MQ 9.1.5	PTF
S013187	JVM AGENT FAILS TO START FOR JVM VERSION 1.7	** PRP **
S013228	ABEND SOC1 GSVCUTIL INST0010 W/S012816	** PRP **
S013240	COMPATIBILITY SUPPORT FOR IMS 15.2.0	PTF
S013276	ABEND SOC4 DURING IMS REGION SHUTDOWN	PTF
The CA RS 2006 service count for this release is 8		

CA SYSVIEW Performance Management  
CA RS 2006 Service List for CNM4G00

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FMID	Service	Description	Type
CNM4G00	SO13033	ABEND S113-44 AT STARTUP WHEN LOADLIB ON EAV	PTF
	SO13072	E-CSA OVERLAY AFTER DYNAMIC CPU ADD	*HIP/PRP*
	SO13089	PLOG001W ISSUING PLOTLOG PLOT LINE COMMAND	** PRP **
	SO13116	GSVX176E SOC4 ISSUING COMMANDS ON MQ 9.1.5	PTF
	SO13187	JVM AGENT FAILS TO START FOR JVM VERSION 1.7	** PRP **
	SO13228	ABEND SOC1 GSVCUTIL INST0010 W/SO12816	** PRP **
	SO13240	COMPATIBILITY SUPPORT FOR IMS 15.2.0	PTF
	SO13276	ABEND SOC4 DURING IMS REGION SHUTDOWN	PTF
The CA RS 2006 service count for this FMID is 8			

Service	Details
S013033	<p>S013033 M.C.S. ENTRIES = ++PTF (S013033)</p> <p>ABEND S113-44 AT STARTUP WHEN LOADLIB ON EAV</p> <p>PROBLEM DESCRIPTION:</p> <p>Abend S113-44 occurs during SYSVIEW Main Services address space initializatin when the SYSVIEW loadlib is allocated in the Extended Addressible Space (EAS) of an Extended Address Volume (EAV), beyond cylinder 65,520.</p> <p>SYMPTOMS:</p> <p>The following abend occurs near the beginning of SYSVIEW main address space initialization:</p> <p>IEC142I 113-44,IFG0194D,SYSVIEW,SYSVIEW,SYS00001,dev#,ser#, SYSVIEW.CNM4BLOD</p> <p>ERROR DESCRIPTION: IEC142I</p> <p>An attempt was made to open an EAS eligible data set on a volume with more than 65,520 cylinders but the DCBE flag, DCBEEADSCBOK, indicating that the caller understands extended attribute (Format 8/9) DSCBs was not set.</p> <p>END ERROR DESCRIPTION: IEC142I</p> <p>GSVX451I (MAIN) Abend S113-44 in Address space controller</p> <p>GSVX452I (MAIN) SYSVIEW TCB/RB not in control at entry to abend</p> <p>GSVX453I (MAIN) Diagnostics for TCB/RB in control at entry to abend</p> <p>GSVX457I (MAIN) Psw 075C1000 80E75598 Ilc 2 Intc 0D</p> <p>GSVX477I (MAIN) Key 5 State SUP Am 31 Asc PRI</p> <p>GSVX458I (MAIN) Module IGC0001I Addr 00E60000 Offset 00015598</p> <p>GSVX459I (MAIN) Data at PSW addr 00E75592</p> <p>GSVX460I (MAIN) 4100302C 0A0D010D A7E5014B</p> <p>GSVX455I (MAIN) General registers at entry to abend</p> <p>GSVX467I (MAIN) R0-R1 00000000_00E758A0 00000000_A4113000</p> <p>GSVX467I (MAIN) R2-R3 00000000_0000948C 00000000_00E75874</p> <p>GSVX467I (MAIN) R4-R5 00000000_00AD5410 00000000_00AD57A4</p> <p>GSVX467I (MAIN) R6-R7 00000000_00AD574C 00000000_00AD57A4</p> <p>GSVX467I (MAIN) R8-R9 00000000_00AD576C 00000000_00AD4EC0</p> <p>GSVX467I (MAIN) R10-R11 00000000_80E77B5A 00000000_7F554CE8</p> <p>GSVX467I (MAIN) R12-R13 00000000_80E78976 00000000_7F554CE8</p> <p>GSVX467I (MAIN) R14-R15 00000000_80E74DF6 00000000_00000044</p> <p>GSVX475I (MAIN) Access registers at entry to abend</p> <p>GSVX461I (MAIN) AR0-AR3 00AF8588 00000000 00000000 00000000</p> <p>GSVX461I (MAIN) AR4-AR7 00000000 00000000 00000000 00000000</p> <p>GSVX461I (MAIN) AR8-AR11 00000000 00000000 00000000 00000000</p> <p>GSVX461I (MAIN) AR12-AR15 00000000 00000000 00000000 00000000</p> <p>GSVX454I (MAIN) Diagnostics for SYSVIEW TCB/RB at last interrupt</p> <p>GSVX457I (MAIN) Psw 078C1000 94A3ECBE Ilc 2 Intc 13</p> <p>GSVX477I (MAIN) Key 8 State SUP Am 31 Asc PRI</p> <p>GSVX458I (MAIN) Module GSVXNUC Addr 14515000 Offset 00529CBE</p> <p>GSVX458I (MAIN) NucMod GSVXNUC0 Addr 14515000 Offset 00529CBE</p> <p>GSVX450I (MAIN) FixLvl S010211</p> <p>GSVX473I (MAIN) Routne OPEN\$\$ Addr 14A3EA10 Offset 000002AE</p> <p>GSVX456I (MAIN) General registers at time of interrupt</p> <p>GSVX467I (MAIN) R0-R1 00000000_0000948C 00000000_000092C8</p> <p>GSVX467I (MAIN) R2-R3 00000000_14511A18 00000000_14511A18</p> <p>GSVX467I (MAIN) R4-R5 00000000_02A4F100 00000000_00AF8588</p> <p>GSVX467I (MAIN) R6-R7 00000000_00AF8588 00000000_14513000</p> <p>GSVX467I (MAIN) R8-R9 00000000_14512100 00000000_00009060</p>

Service	Details
	<p>GSVX467I (MAIN) R10-R11 00000000_14A41088 00000000_14511000</p> <p>GSVX467I (MAIN) R12-R13 00000000_14A3EA10 00000000_14E27130</p> <p>GSVX467I (MAIN) R14-R15 00000000_94A3EC92 00000000_00000000</p> <p>GSVX476I (MAIN) Access registers at time of interrupt</p> <p>GSVX461I (MAIN) ARO-AR3 00000000 00000000 00000000 00000000</p> <p>GSVX461I (MAIN) AR4-AR7 00000000 00000000 00000000 00000000</p> <p>GSVX461I (MAIN) AR8-AR11 00000000 00000000 00000000 00000000</p> <p>GSVX461I (MAIN) AR12-AR15 00000000 00000000 00000000 00000000</p> <p>GSVX462I (MAIN) End of symptom dump</p> <p>GSVX950I (MAIN) SVCDUMP requested</p> <p>GSVX458I (MAIN) Module GSVXNUC Addr 14515000 Offset 00529CBE</p> <p>GSVX458I (MAIN) NucMod GSVXNUC0 Addr 14515000 Offset 00529CBE</p> <p>GSVX450I (MAIN) FixLvl SO10211</p> <p>GSVX473I (MAIN) Routne OPEN\$\$ Addr 14A3EA10 Offset 000002AE</p> <p>GSVX954I (MAIN) Issuing SDUMPX to capture SVC dump</p> <p>IEA794I SVC DUMP HAS CAPTURED: 196</p> <p>DUMPID=002 REQUESTED BY JOB (SYSVIEW )</p> <p>DUMP TITLE=CA SYSVIEW 15.0 0980 - Job SYSVIEW Asid 00EA Abend S</p> <p>113-44 Mod GSVXNUC0 Rtn OPEN\$\$</p> <p>GSVX959I (MAIN) SDUMPX complete, SVC dump captured</p> <p>GSVX829I (MAIN) GSVXINSR ended, rc 0C</p> <p>GSVX205E (MAIN) Nucleus load failed, reason 4 dynamic install service failed</p> <p>GSVX572E (MAIN) MAIN task initialization failed</p> <p>IMPACT:</p> <p>SYSVIEW is unable to start. Main address space initialization never completes.</p> <p>CIRCUMVENTION:</p> <p>Move the SYSVIEW loadlib to a non-Extended Address Volume.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA SYSVIEW Release 16.0</p> <p>CA SYSVIEW Release 15.0</p> <p>Related Problem:</p> <p>SYSVW 2507</p> <p>Copyright (C) 2020 CA. All rights reserved. R00093-NM4160-SP0</p> <p>DESC(ABEND S113-44 AT STARTUP WHEN LOADLIB ON EAV).</p> <p>++VER (Z038)</p> <p>FMID (CNM4G00)</p> <p>SUP ( ST13033 )</p>

Service	Details						
SO13072	<p>SO13072 M.C.S. ENTRIES = ++PTF (SO13072)</p> <p>E-CSA OVERLAY AFTER DYNAMIC CPU ADD</p> <p>PROBLEM DESCRIPTION:</p> <p>SYSVIEW monitors and displays processor usage on an LPAR. If an attempt is made to dynamically add more processors to an LPAR than is allowed by z/OS, it could result in SYSVIEW overlaying storage in E-CSA Subpool 228 Key 0.</p> <p>This problem can only occur if Simultaneous Multithreading (SMT) is in use, where there are multiple threads per core.</p> <p>SYMPTOMS:</p> <p>In the reported case a customer used the HMC to dynamically add more processors to an LPAR than what was allowed by the DYNCPADD keyword in SYS1.PARMLIB(LOADxx). The additional processors beyond the DYNCPADD limit (default is 16) did not get added and the following messages were issued:</p> <p>ISN013I CORE 54 CANNOT BE ADDED. SYSTEM LIMITED TO CORE ID 53 DUE TO LOADXX DYNCPADD</p> <p>ISN013I CORE 55 CANNOT BE ADDED. SYSTEM LIMITED TO CORE ID 53 DUE TO LOADXX DYNCPADD</p> <p>ISN013I CORE 56 CANNOT BE ADDED. SYSTEM LIMITED TO CORE ID 53 DUE TO LOADXX DYNCPADD</p> <p>During SYSVIEW collection of processor details this resulted in several 5-byte overlays in E-CSA Subpool 228 Key 0 storage. The following overlay values were seen, where the first byte corresponds to the Core ID in the above ISN013I messages:</p> <p>x'54000500E1'</p> <p>x'55000500E1'</p> <p>x'56000500E1'</p> <p>In many cases the overlay instances are paired, with the same value being repeated x'300' bytes apart. The overlays always begin at storage locations xxxxxx1C.</p> <p>In rare instances the overlays were also seen in E-CSA allocated by SYSVIEW, with eyecatchers of 'PIBH' and 'PIBE'.</p> <p>IMPACT:</p> <p>Abends or other unpredictable results due to E-CSA storage overlay, possibly leading to an IPL.</p> <p>CIRCUMVENTION:</p> <p>Do not attempt to dynamically add more CPUs during the life of an IPL than allowed for by the DYNCPADD keyword in SYS1.PARMLIB(LOADxx).</p> <p>PRODUCT(S) AFFECTED:</p> <table> <tr> <td>CA SYSVIEW</td><td>Release 14.2</td></tr> <tr> <td>CA SYSVIEW</td><td>Release 15.0</td></tr> <tr> <td>CA SYSVIEW</td><td>Release 16.0</td></tr> </table> <p>Related Problem:</p> <p>SYSVW 2506</p> <p>Copyright (C) 2020 CA. All rights reserved. R00094-NM4160-SP0</p> <p>DESC(E-CSA OVERLAY AFTER DYNAMIC CPU ADD).</p> <p>++VER (Z038)</p> <p>FMID (CNM4G00)</p> <p>PRE ( S008895 S009059 S009589 S010316 S010588 S010680 S011028 S011875 S012816 )</p> <p>SUP ( EC08481 ST13072 )</p>	CA SYSVIEW	Release 14.2	CA SYSVIEW	Release 15.0	CA SYSVIEW	Release 16.0
CA SYSVIEW	Release 14.2						
CA SYSVIEW	Release 15.0						
CA SYSVIEW	Release 16.0						

Service	Details						
SO13089	<p>SO13089 M.C.S. ENTRIES = ++PTF (SO13089)</p> <p>PLOG001W ISSUING PLOTLOG PLOT LINE COMMAND</p> <p>PROBLEM DESCRIPTION:</p> <p>The PLOT line command on the PLOTLOG command display does not work if the following PTF is applied:</p> <p>SYSVIEW 14.2 PTF SO11611</p> <p>SYSVIEW 15.0 PTF SO11610</p> <p>SYSVIEW 16.0 PTF SO11553</p> <p>SYMPTOMS:</p> <p>Issuing the PLOT line command from the PLOTLOG command display results in the following message:</p> <p>PLOG001W Requested data is not available</p> <p>IMPACT:</p> <p>PLOTLOG data collection entries may not be plotted using the PLOT line command.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <table> <tr> <td>CA SYSVIEW</td><td>Release 14.2</td></tr> <tr> <td>CA SYSVIEW</td><td>Release 15.0</td></tr> <tr> <td>CA SYSVIEW</td><td>Release 16.0</td></tr> </table> <p>Related Problem:</p> <p>SYSVW 2508</p> <p>Copyright (C) 2020 CA. All rights reserved. R00095-NM4160-SP0</p> <p>DESC(PLOG001W ISSUING PLOTLOG PLOT LINE COMMAND).</p> <p>++VER (Z038)</p> <p>FMID (CNM4G00)</p> <p>PRE ( SO11553 )</p> <p>SUP ( AS11553 ST13089 )</p>	CA SYSVIEW	Release 14.2	CA SYSVIEW	Release 15.0	CA SYSVIEW	Release 16.0
CA SYSVIEW	Release 14.2						
CA SYSVIEW	Release 15.0						
CA SYSVIEW	Release 16.0						

Service	Details
SO13116	<p>SO13116 M.C.S. ENTRIES = ++PTF (SO13116)</p> <p>GSVX176E SOC4 ISSUING COMMANDS ON MQ 9.1.5</p> <p>PROBLEM DESCRIPTION:</p> <p>1. Changes in IBM MQ for z/OS 9.1.5 may cause the following commands to abend:</p> <p>MQHANDLE MQQUERS MQSBSTAT MQTUSERS MQUSERS</p> <p>2. Changes to the underlying channel data in IBM MQ for z/OS 9.1.3 causes incorrect data and/or an error message on the following commands if a SVRCONN channel is active:</p> <p>MQCHAN MQCHSTAT</p> <p>SYMPTOMS:</p> <p>1. Issuing any of the listed commands results in an error message similar to the following:</p> <p>GSVX176E Abend SOC4-10 occurred processing MQHANDLE command</p> <p>With abend messages similar to the following in LISTLOG:</p> <p>GSVX452I SYSVIEW SRB in control at entry to abend GSVX453I Diagnostics for SRB in control at entry to abend GSVX457I Psw 070C2000 8EB78808 Ilc 4 Intc 10 GSVX477I Key 0 State SUP Am 31 Asc PRI GSVX458I Module GSVSX913 Addr 0EB6F000 Offset 00009808 GSVX450I FixLvl S009873 GSVX473I Routne GUSX\$\$ Addr 0EB785F8 Offset 00000210 GSVX459I Data at PSW addr 0EB78802 GSVX460I 12774780 C24E9180 701F4710 GSVX455I General registers at entry to abend GSVX467I R0-R1 00000000_00000000 00000000_00000016 GSVX467I R2-R3 00000000_00000000 00000000_09D29048 GSVX467I R4-R5 00000000_09D29010 00000000_0B34F2D0 GSVX467I R6-R7 00000000_09CF6E90 00000000_586054C0 GSVX467I R8-R9 00000000_0E9A3000 00000000_0EB80060 GSVX467I R10-R11 00000000_0EB79D40 00000000_0E9A1000 GSVX467I R12-R13 00000000_0EB785F8 00000000_0E9A9D18 GSVX467I R14-R15 00000000_8EB78668 00000000_00000000</p> <p>2. Issuing either of the listed commands results in an error message similar to the following:</p> <p>GSVX737E XMDS req 2503 failed in ASID 0431, rc 0000000C rs 00000000 ec 00C48010 00000000</p> <p>IMPACT:</p> <p>Several MQ command displays may not work.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA SYSVIEW Release 15.0 CA SYSVIEW Release 16.0</p> <p>Related Problem:</p> <p>SYSVW 2510</p> <p>Copyright (C) 2020 CA. All rights reserved. R00096-NM4160-SP0</p>

CA SYSVIEW Performance Management 16.0  
CA RS 2006 - PTF SO13116 Details

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Service	Details
	DESC (GSVX176E SOC4 ISSUING COMMANDS ON MQ 9.1.5) . ++VER (Z038) FMID (CNM4G00) PRE ( S009059 S009589 S009844 S010316 S011028 S011122 S011361 S012050 ) SUP ( S008674 S012474 ST08674 ST12474 ST13116 )



Service	Details	
SO13187	SO13187 M.C.S. ENTRIES = ++PTF (SO13187)	
	JVM AGENT FAILS TO START FOR JVM VERSION 1.7	
	PROBLEM DESCRIPTION:	
	Changes made to the IBM JDK (Java Developers Kit) introduced a compatability issue with SYSVIEW's monitoring of Java 7.	
	When changes were made in SYSVIEW PTF's SO12217 (15.0) and SO12347 (16.0) the IBM maintenance was unknowingly included in during recompile.	
	SYMPTOMS:	
	When a JVM is started and is supposed to be monitored by SYSVIEW, the JVM agent will not be started as shown on the JVMLIST display.	
	IMPACT:	
	JVM's started with Java V7 will not be monitored.	
	CIRCUMVENTION:	
	None.	
	PRODUCT(S) AFFECTED:	
	CA SYSVIEW	Release 15.0
	CA SYSVIEW	Release 16.0
	Related Problem:	
	SYSVW 2509	
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	DESC(JVM AGENT FAILS TO START FOR JVM VERSION 1.7).	
	++VER (Z038)	
	FMID (CNM4G00)	
	PRE ( SO09589 SO10269 SO11632 )	
	SUP ( AS12347 SO12347 ST12347 ST13187 )	
	++HOLD (SO13187) SYSTEM FMID(CNM4G00)	
	REASON (ACTION ) DATE (20136)	
	COMMENT (	
	+-----+-----+	
	CA SYSVIEW PERFORMANCE MANAGEMENT	Version 16.0
	+-----+-----+	
	SEQUENCE   Before Accept	
	+-----+-----+	
	PURPOSE   To implement the fix	
	+-----+-----+	
	USERS   All users of SYSVIEW	
	AFFECTED	
	+-----+-----+	
	KNOWLEDGE   Product Administration	
	REQUIRED	
	+-----+-----+	
	ACCESS   Product Libraries	
	REQUIRED	
	+-----+-----+	
	*****	
	* STEPS TO PERFORM *	
	*****	
	If you do not use the JVM component then this HOLD can be ignored.	
	After applying this PTF, the JVM data collector agent run-time binaries will need to be deployed to your site's run-time environment, followed by a stop and start of your JVMs. Follow these steps to implement the change:	

Service	Details
	<p>1. Deploy the agent run-time from the SMP/E managed directory  <code>"../cnm4g00/CNM4JVMD/"</code> (DDDEF CNM4JVMD) to the run-time directory  <code>"../cnm4g00/runtime/"</code>. The deploy can be performed by running the  <code>sysviewhlq.SAMPJCL(INST0006)</code> install job.</p> <p>2. Stop the JVMs configured to run the agent.</p> <p>3. Start the JVMs configured to run the agent.</p> <p>Notes:</p> <p>1. It is not required to immediately stop and start your JVMs to pick  up the updated JVM data collector agent. A back-level agent will  continue to communicate with a higher level SYSVIEW STC. It is  recommended to keep the agent in sync with the SYSVIEW STC so the  latest features and bug fixes are active in the agent.</p> <p>2. The following SYSVIEW commands can be used to identify JVMs  configured to run an agent that are currently running on a system:  <code>JVMARGS SYSTEM ; SELECT ARGUMENT CN -AGENTPATH</code>  Ensure all run-time directories are updated with the new binaries.  <code>)</code>.</p> <p>BINARY  <code>LINK('../libgsvoagt1.so')</code>  <code>PARM(PATHMODE(0,7,7,5))</code> .</p> <p>BINARY  <code>LINK('../libgsvoagt4.so')</code>  <code>PARM(PATHMODE(0,7,7,5))</code> .</p>

Service	Details
SO13228	<p>SO13228 M.C.S. ENTRIES = ++PTF (SO13228)</p> <p>ABEND SOC1 GSVUTIL INST0010 W/SO12816</p> <p>PROBLEM DESCRIPTION:</p> <p>After applying PTF SO12816 an SOC1 ABEND is encountered when running install member INST0010 and verification member IVP00001. The abend is the due to a LOAD being issued for a module that no longer exists.</p> <p>SYMPTOMS:</p> <p>SOC1 abend running INST0010 or IVP00001.</p> <p>SYSUDUMP gets created with messages similar to the following</p> <p>IEA995I SYMPTOM DUMP OUTPUT 833</p> <p>SYSTEM COMPLETION CODE=0C1 REASON CODE=00000001</p> <p>TIME=13.12.34 SEQ=53524 CPU=0000 ASID=042D</p> <p>PSW AT TIME OF ERROR 078D2000 80007686 ILC 2 INTC 01</p> <p>ACTIVE MODULE ADDRESS=00000000_00007000 OFFSET=00000686</p> <p>NAME=GSVCUTIL</p> <p>DATA AT PSW 00007680 - 47F0C278 0000D3D6 C1C440C6</p> <p>GR 0: 00013618 1: 00000806</p> <p>2: 00006000 3: 00013618</p> <p>4: 007D7D40 5: 007FE818</p> <p>6: 007BAFC8 7: 00ECAD00</p> <p>8: 00013158 9: 007F82B8</p> <p>A: 3B001000 B: 3B000000</p> <p>C: 00007420 D: 00016E70</p> <p>E: 3B000698 F: 00000004</p> <p>END OF SYMPTOM DUMP</p> <p>IMPACT:</p> <p>Unable to run install member INST0010 or verification job IVP00001.</p> <p>CIRCUMVENTION:</p> <p>These jobs can be bypassed without jeopardizing SYSVIEW installation.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA SYSVIEW</p> <p>Related Problem:</p> <p>SYSVW 2511</p> <p>Copyright (C) 2020 CA. All rights reserved. R00100-NM4160-SP0</p> <p>DESC (ABEND SOC1 GSVUTIL INST0010 W/SO12816).</p> <p>++VER (Z038)</p> <p>FMID (CNM4G00)</p> <p>PRE ( SO09589 SO10098 SO12816 )</p> <p>SUP ( AS12816 ST13228 )</p>

Release 16.0

Service	Details
S013240	<p>S013240 M.C.S. ENTRIES = ++PTF (S013240)</p> <p>COMPATIBILITY SUPPORT FOR IMS 15.2.0</p> <p>PROBLEM DESCRIPTION:</p> <p>This fix provides compatibility support for IMS 15.2.0, in regards to IMS APAR PH16682.</p> <p>The IMSLIST command display will now show the IMS installed level of 15.2.0. The IMSRSLOG, IMSTLOG and IMSTSUM (new in 16.0) displays will show a record version of 15.2.</p> <p>SYMPTOMS:</p> <p>The following fields were displaying a version of 15.1:</p> <p>IMSLIST Ver field</p> <p>IMSRSLG IMS field</p> <p>IMSTLOG IMS field</p> <p>IMSTSUM IMS field</p> <p>And the IMS field in the Information area on most IMS displays.</p> <p>IMPACT:</p> <p>None.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA SYSVIEW Release 15.0</p> <p>CA SYSVIEW Release 16.0</p> <p>Related Problem:</p> <p>SYSVW 2512</p> <p>Copyright (C) 2020 CA. All rights reserved. R00101-NM4160-SP0</p> <p>DESC (COMPATIBILITY SUPPORT FOR IMS 15.2.0) .</p> <p>++VER (Z038)</p> <p>FMID (CNM4G00)</p> <p>PRE ( S009059 S010098 S010197 S010316 S011553 S011642</p> <p>S011875 S012125 S012880 )</p> <p>SUP ( ST13240 )</p>

Service	Details	
SO13276	SO13276	M.C.S. ENTRIES = ++PTF (SO13276)
	ABEND SOC4 DURING IMS REGION SHUTDOWN	
	PROBLEM DESCRIPTION:	
	During the shutdown of a monitored IMS control region, an SOC4-10 is encountered when the IMS Logical Logger data area has been freed. SYSVIEW attempts to write a trace entry during shutdown of the region, however, while preparing the trace entry, SYSVIEW tries to obtain the regions subsystem ID from the LLGR block which no longer exists.	
	SYMPTOMS:	
	SOC4-10 in IMS control region during shutdown. The following may be seen in the IMS joblog:	
	IEA995I SYMPTOM DUMP OUTPUT 700	
	SYSTEM COMPLETION CODE=0C4 REASON CODE=00000011	
	TIME=04.00.02 SEQ=00216 CPU=0000 ASID=014D	
	PSW AT TIME OF ERROR 070C1000 90F8F736 ILC 6 INTC 11	
	NO ACTIVE MODULE FOUND	
	NAME=UNKNOWN	
	DATA AT PSW 10F8F730 - D2071010 901CD207 101882D0	
	GR 0: 00000313_00000020 1: 0010014D_10F8E338	
	2: 00000000_00000080 3: 00000000_1B87B400	
	4: 00000000_10F64CC0 5: 00000000_7F5D9DA8	
	6: 00000000_1190B0B0 7: 00000000_00FB3300	
	8: 00000000_134FC100 9: 00000000_009FC02C	
	A: 00000000_15A00420 B: 00000000_009FC00C	
	C: 00000000_10F8F2A0 D: 00000000_009FC06C	
	E: 00000000_90F8F728 F: 00000000_00000000	
	END OF SYMPTOM DUMP	
	IMPACT:	
Dump is generated during control region shutdown. Region continues to shutdown normally.		
CIRCUMVENTION:		
None.		
PRODUCT(S) AFFECTED:		
CA SYSVIEW	Release 15.0	
CA SYSVIEW	Release 16.0	
Related Problem:		
SYSVW 2503		
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DESC (ABEND SOC4 DURING IMS REGION SHUTDOWN).		
++VER (Z038)		
FMID (CNM4G00)		
SUP ( ST13276 )		
MCS	SO13033	STARTS ON PAGE 0002
MCS	SO13072	STARTS ON PAGE 0004
MCS	SO13089	STARTS ON PAGE 0005
MCS	SO13116	STARTS ON PAGE 0006
MCS	SO13187	STARTS ON PAGE 0009
MCS	SO13228	STARTS ON PAGE 0011
MCS	SO13240	STARTS ON PAGE 0012
MCS	SO13276	STARTS ON PAGE 0013

CA SYSVIEW Performance Management 16.0  
CA RS 2006 Product/Component Listing

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Product Family	Product	Release
Systems Management	CA SYSVIEW PERFORMANCE MANAGEMENT	16.00.00
The CA RS 2006 Product/Component Count for this release is 1		

CA RS Level	Service	FMID
CAR2006	S013276	CNM4G00
	S013240	CNM4G00
	S013228	CNM4G00
	S013187	CNM4G00
	S013116	CNM4G00
	S013089	CNM4G00
	S013072	CNM4G00
	S013033	CNM4G00
CAR2005	S012880	CNM4G00
	S012816	CNM4G00
	S012773	CNM4G00
	S012721	CNM4G00
	S012629	CNM4G00
	S012625	CNM4G00
	S012580	CNM4G00
	S012330	CNM4G00
CAR2004	S012516	CNM4G00
	S012474	CNM4G00
	S012454	CNM4G00
	S012406	CNM4G00
	S012401	CNM4G00
	S012381	CNM4G00
	S012354	CNM4G00
	S012347	CNM4G00
	S012257	CNM4G00
	S012200	CNM4G00
	S012163	CNM4G00
CAR2003	S012125	CNM4G00
	S012051	CNM4G00
	S012050	CNM4G00
	S011959	CNM4G00
	S011955	CNM4G00
	S011898	CNM4G00
	S011891	CNM4G00
	S011875	CNM4G00
	S011865	CNM4G00
	S011762	CNM4G00
	S010411	CNM4G00
CAR2002	S011830	CNM4G00
	S011821	CNM4G00
	S011798	CNM4G00
	S011683	CNM4G00
	S011642	CNM4G00
	S011632	CNM4G00
	S011553	CNM4G00
	S011361	CNM4G00
CAR2001	S011122	CNM4G00

CA RS Level	Service	FMID
CAR1912	S011028	CNM4G00
	S010853	CNM4G00
	S010849	CNM4G00
	S010710	CNM4G00
	S010680	CNM4G00
	S010649	CNM4G00
	S010588	CNM4G00
CAR1911	S010541	CNM4G00
	S010537	CNM4G00
	S010497	CNM4G00
	S010493	CNM4G00
	S010484	CNM4G00
	S010421	CNM4G00
	S010382	CNM4G00
	S010332	CNM4G00
	S010326	CNM4G00
	S010316	CNM4G00
	S010269	CNM4G00
	S010214	CNM4G00
	S010209	CNM4G00
	S010206	CNM4G00
	S010197	CNM4G00
CAR1910	S010143	CNM4G00
	S010098	CNM4G00
	S009844	CNM4G00
	S009632	CNM4G00
	S009772	CNM4G00
	S009681	CNM4G00
	S009650	CNM4G00
CAR1909	S009607	CNM4G00
	S009589	CNM4G00
	S009537	CNM4G00
	S008894	CNM4G00
	S009287	CNM4G00
	S009281	CNM4G00
	S009059	CNM4G00
CAR1908	S009013	CNM4G00
	S008793	CNM4G00
	S008895	CNM4G00
	S008743	CNM4G00
	S008740	CNM4G00
CAR1907	S008698	CNM4G00
	S008681	CNM4G00
	S008674	CNM4G00
	S008553	CNM4G00
	S008544	CNM4G00
	S008502	CNM4G00



CA RS Level	Service	FMID
	S008485	CNM4G00
	S008459	CNM4G00
	S008228	CNM4G00