

CA SOLVE:Operations Automation 11.9
CA RS 2006 Service List

Service	Description	Type
S013020	ALERT RECEIVER LOOPS WHEN ALERT TEXT CONTAINS BAD DATA	PTF
S013094	PROVIDE THE ABILITY TO SEARCH RESOURCE DEFINITIONS	PTF
S013115	/ASINFO PANEL DISPLAYS JOBID OF '-' WHEN JOBID > 99999	PTF
The CA RS 2006 service count for this release is 3		

CA SOLVE:Operations Automation
CA RS 2006 Service List for CC2D710

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FMID	Service	Description	Type
CC2D710	SO13020	ALERT RECEIVER LOOPS WHEN ALERT TEXT CONTAINS BAD DATA	PTF
	SO13094	PROVIDE THE ABILITY TO SEARCH RESOURCE DEFINITIONS	PTF
	SO13115	/ASINFO PANEL DISPLAYS JOBID OF '-' WHEN JOBID > 99999	PTF
The CA RS 2006 service count for this FMID is 3			

Service	Details
SO13020	SO13020 M.C.S. ENTRIES = ++PTF (SO13020) ALERT RECEIVER LOOPS WHEN ALERT TEXT CONTAINS BAD DATA PROBLEM DESCRIPTION: Alerts created from the External Alert Receiver (/PARMS, group \$AM ALERTS) that contain non-printable characters cause the External Alert Receiver to loop. Continued writing out to the activity log the contents of the bad alert causes the region to terminate with a S0F9abend. SYMPTOMS: When viewing the activity log the same set of messages are seen repeatedly: AMALRCV20 \$AMALRCV received bad variable: SERIALNM SerialNM DESC Description of Alert APPLID OPSS IMPACT: The region terminates and must be restarted. CIRCUMVENTION: None PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.2 CA NetMaster File Transfer Management r12.2 CA NetMaster Network Management for SNA r12.2 CA NetMaster Network Automation r12.2 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 Related Problem: NMS 2346 Copyright (C) 2020 CA. All rights reserved. R00024-NMS071-SP0 DESC(ALERT RECEIVER LOOPS WHEN ALERT TEXT CONTAINS BAD DATA). ++VER (Z038) FMID (CC2D710) PRE (SO07791 SO08157 SO10172) SUP (SO12439 ST12439 ST13018 ST13020)

Service	Details
S013094	S013094 M.C.S. ENTRIES = ++PTF (S013094) PROVIDE THE ABILITY TO SEARCH RESOURCE DEFINITIONS ENHANCEMENT DESCRIPTION: Add a search function at /ASADMIN.R.B (Automation Services : Reporting) to allow resource definitions to be searched: 1. Help identify where automation occurs within resources as the search will allow all resources that issue system commands or run processes to be identified. 2. Easily locate resources that react to particular messages. PRODUCT(S) AFFECTED: CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 Related Problem: NMS 2333 Copyright (C) 2020 CA. All rights reserved. R00025-NMS071-SP0 DESC(PROVIDE THE ABILITY TO SEARCH RESOURCE DEFINITIONS). ++VER (Z038) FMID (CC2D710) PRE (S010172 S011321 S012020) SUP (R037836 R049078 R075258 R075259 R087794 R091738 R091756 R095165 R095166 R095991 R095993 R095994 R096531 R099325 S001716 S007792 S007793 S010397 ST13094) ++HOLD (S013094) SYSTEM FMID(CC2D710) REASON (ACTION) DATE (20140) COMMENT (<pre> +-----+ CA NetMaster Management Services Release 7.1 +-----+-----+ SEQUENCE After Apply. +-----+-----+ PURPOSE Copy the updated MOD@SRM from the SMP/E target dataset into the product run-time MODSDIS VSAM dataset. +-----+-----+ USERS All users. AFFECTED +-----+-----+ KNOWLEDGE JCL customization. REQUIRED +-----+-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region MODSDIS VSAM dataset. +-----+-----+ ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. </pre>

Service	Details														
	5. Start the product regions that were stopped. <pre>//MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI (MOD@\$RM) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD *</pre> COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL <pre>//*</pre> <table border="1"> <tr> <td>CA NetMaster Management Services</td><td>Release 7.1</td></tr> </table> <pre> SEQUENCE After Apply.</pre> <table border="1"> <tr> <td>PURPOSE</td><td>Copy the updated PAN@\$RM from the SMP/E target dataset</td></tr> <tr> <td></td><td>into the product run-time PANLDIS VSAM dataset.</td></tr> </table> <pre> USERS All users.</pre> <pre> AFFECTED </pre> <table border="1"> <tr> <td>KNOWLEDGE</td><td>JCL customization.</td></tr> <tr> <td>REQUIRED</td><td></td></tr> </table> <table border="1"> <tr> <td>ACCESS</td><td>1. Target libraries.</td></tr> <tr> <td>REQUIRED</td><td>2. Product region PANLDIS VSAM dataset.</td></tr> </table> <pre>***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the PANLDIS VSAM dataset. 4. Submit the modified JCL to update the product region PANLDIS VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //PANLIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI (PAN@\$RM) //PANLOUT DD DISP=SHR,DSN=&DSNPREF.PANLDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY PANELS INDD=PANLIN OUTDD=PANLOUT OPT=INSTALL //*).</pre>	CA NetMaster Management Services	Release 7.1	PURPOSE	Copy the updated PAN@\$RM from the SMP/E target dataset		into the product run-time PANLDIS VSAM dataset.	KNOWLEDGE	JCL customization.	REQUIRED		ACCESS	1. Target libraries.	REQUIRED	2. Product region PANLDIS VSAM dataset.
CA NetMaster Management Services	Release 7.1														
PURPOSE	Copy the updated PAN@\$RM from the SMP/E target dataset														
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KNOWLEDGE	JCL customization.														
REQUIRED															
ACCESS	1. Target libraries.														
REQUIRED	2. Product region PANLDIS VSAM dataset.														

Service	Details																								
SO13115	SO13115 M.C.S. ENTRIES = ++PTF (SO13115) /ASINFO PANEL DISPLAYS JOBID OF '-' WHEN JOBID > 99999 PROBLEM DESCRIPTION: When more than 99999 jobs have been active in a system, the Address Space Information panel (/ASINFO) does not display jobid information for any jobs. SYMPTOMS: When attempting to access the Address Space Information panel either by the shortcut /ASINFO or option I on the Address Space and Port Management panel, the following is displayed with a Jobid of '-': <table><tr><td>Jobname</td><td>Stepname</td><td>Procstep</td><td>Task-CPU</td><td>SRB-CPU</td><td>TotalCPU</td><td>EXCP Count</td><td>Jobid</td></tr><tr><td>NNNNN</td><td>NNNNN</td><td>IEFPROC</td><td>nnnn.nnn</td><td>nnn.nnnn</td><td>nnnn.nnn</td><td>nnnnnnnn</td><td>-</td></tr><tr><td>NNNNN2</td><td>NNNNN2</td><td>IEFPROC</td><td>nnnn.nnn</td><td>nnn.nnnn</td><td>nnnn.nnn</td><td>nnnnnnnn</td><td>-</td></tr></table> IMPACT: The user is provided with incomplete address space information. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.2 CA NetMaster Network Management for TCP/IP r12.1 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 Related Problem: NMS 2350 Copyright (C) 2020 CA. All rights reserved. R00026-NMS071-SP0 DESC(/ASINFO PANEL DISPLAYS JOBID OF '-' WHEN JOBID > 99999). ++VER (Z038) FMID (CC2D710) SUP (ST13115)	Jobname	Stepname	Procstep	Task-CPU	SRB-CPU	TotalCPU	EXCP Count	Jobid	NNNNN	NNNNN	IEFPROC	nnnn.nnn	nnn.nnnn	nnnn.nnn	nnnnnnnn	-	NNNNN2	NNNNN2	IEFPROC	nnnn.nnn	nnn.nnnn	nnnn.nnn	nnnnnnnn	-
Jobname	Stepname	Procstep	Task-CPU	SRB-CPU	TotalCPU	EXCP Count	Jobid																		
NNNNN	NNNNN	IEFPROC	nnnn.nnn	nnn.nnnn	nnnn.nnn	nnnnnnnn	-																		
NNNNN2	NNNNN2	IEFPROC	nnnn.nnn	nnn.nnnn	nnnn.nnn	nnnnnnnn	-																		

CA SOLVE:Operations Automation 11.9
CA RS 2006 Product/Component Listing

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Product Family	Product	Release
Database	CA SOLVE:OPERATIONS AUTOMATION	11.09.00
The CA RS 2006 Product/Component Count for this release is 1		

CA RS Level	Service	FMID
CAR2006	S013115	CC2D710
	S013094	CC2D710
	S013020	CC2D710
CAR2005	S012726	CC2D710
	S012724	CC2D710
	S012703	CC2D710
CAR2004	S012439	CC2D710
	S012189	CC2D710
	S012105	CC2D710
	S012020	CC2D710
CAR2003	S011857	CC2D710
CAR2002	S011449	CC2D710
	S011321	CC2D710
	S011285	CC2D710
	S004553	CC2D710
CAR2001	S011287	CC2D710
	S011193	CC2D710
CAR1912	S010952	CC2D710
	S010935	CC2D710
	S010774	CC2D710
	S010604	CC2D710
CAR1911	S010587	CC2D710
	S010572	CC2D710
	S010399	CC2D710
	S010398	CC2D710
	S010397	CC2D710
	S010337	CC2D710
	S010305	CC2D710
	S010172	CC2D710
	S010016	CC2D710
	S009661	CC2D710
CAR1910	S010047	CC2D710
CAR1909	S009732	CC2D710
	S009730	CC2D710
	S009709	CC2D710
	S009676	CC2D710
CAR1908	S009354	CC2D710
	S009231	CC2D710
	S009225	CC2D710
CAR1907	S009091	CC2D710
	S008960	CC2D710
	S008959	CC2D710
CAR1906	S008550	CC2D710
CAR1905	S008222	CC2D710
	S008157	CC2D710
	S007798	CC2D710
	S007797	CC2D710

CA RS Level	Service	FMID
	S007796	CC2D710
	S007795	CC2D710
	S007794	CC2D710
	S007793	CC2D710
	S007792	CC2D710
	S007789	CC2D710
CAR1903	S007348	CC2D710
	S007069	CC2D710
CAR1902	S006903	CC2D710
	S006902	CC2D710
CAR1901	S006731	CC2D710
	S006644	CC2D710
	S006544	CC2D710
CAR1812	S006324	CC2D710
	S006233	CC2D710
	S004548	CC2D710
	S004547	CC2D710
	S004546	CC2D710
CAR1811	S005885	CC2D710
CAR1810	S005584	CC2D710
	S005493	CC2D710
	S005326	CC2D710
	S005325	CC2D710
	S005317	CC2D710
CAR1809	S005254	CC2D710
	S005229	CC2D710
CAR1808	S004366	CC2D710
	S004361	CC2D710
CAR1807	S003902	CC2D710
	S003877	CC2D710
CAR1806	S003765	CC2D710
	S003740	CC2D710
	S003668	CC2D710
	S001766	CC2D710
CAR1805	S001716	CC2D710
	S001715	CC2D710
	S001714	CC2D710
	S001329	CC2D710
	S001291	CC2D710
CAR1804	S001071	CC2D710
	S001054	CC2D710
	S001048	CC2D710
	S000920	CC2D710
	S000877	CC2D710
	S000876	CC2D710
	S000874	CC2D710
CAR1803	S000411	CC2D710

CA RS Level	Service	FMID
	S000327	CC2D710
	S000326	CC2D710
CAR1712	R099325	CC2D710
	R098896	CC2D710
CAR1711	R098475	CC2D710
	R098399	CC2D710
	R098343	CC2D710
CAR1710	R097849	CC2D710
	R097788	CC2D710
CAR1709	R097320	CC2D710
CAR1708	R097175	CC2D710
	R097158	CC2D710
	R097002	CC2D710
	R097001	CC2D710
CAR1707	R096815	CC2D710
	R096659	CC2D710
	R096658	CC2D710
	R096534	CC2D710
	R096531	CC2D710
	R096516	CC2D710
	R096439	CC2D710
CAR1706	R096265	CC2D710
	R096264	CC2D710
	R096247	CC2D710
	R096109	CC2D710
	R096068	CC2D710
	R095994	CC2D710
	R095993	CC2D710
	R095991	CC2D710
	R095990	CC2D710
	R095989	CC2D710
CAR1705	R095746	CC2D710
CAR1704	R095166	CC2D710
	R095165	CC2D710
	R095164	CC2D710
	R095163	CC2D710
	R095107	CC2D710
CAR1703	R094552	CC2D710
	R094550	CC2D710
	R094423	CC2D710
CAR1702	R094072	CC2D710
	R094071	CC2D710
	R094068	CC2D710
	R094066	CC2D710
	R094064	CC2D710
	R094063	CC2D710
	R093876	CC2D710

CA RS Level	Service	FMID
	R093774	CC2D710
CAR1701	R093467	CC2D710
CAR1612	R092979	CC2D710
	R092978	CC2D710
	R092977	CC2D710
	R092976	CC2D710
CAR1610	R091953	CC2D710
CAR1609	R091811	CC2D710
	R091762	CC2D710
	R091756	CC2D710
	R091738	CC2D710
	R091737	CC2D710
CAR1607	R090649	CC2D710
CAR1606	R090267	CC2D710
	R090259	CC2D710
CAR1604	R089254	CC2D710
	R089253	CC2D710
	R088799	CC2D710
CAR1603	R088525	CC2D710
	R088151	CC2D710
CAR1602	R087959	CC2D710
	R087794	CC2D710
	R087538	CC2D710
CAR1601	R087319	CC2D710
CAR1512	R086120	CC2D710
CAR1511	R085914	CC2D710
CAR1510	R084286	CC2D710
	R084272	CC2D710
CAR1508	R083238	CC2D710
	R082831	CC2D710
	R082822	CC2D710
CAR1507	R081981	CC2D710
	R081980	CC2D710
	R081978	CC2D710
	R081976	CC2D710
	R081786	CC2D710
	R081782	CC2D710
CAR1506	R081153	CC2D710
	R081152	CC2D710
	R081120	CC2D710
	R080812	CC2D710
CAR1504	R079634	CC2D710
	R079514	CC2D710
	R079171	CC2D710
CAR1503	R078648	CC2D710
CAR1502	R077821	CC2D710
	R077820	CC2D710

CA RS Level	Service	FMID
CAR1501	R077128	CC2D710
	R077127	CC2D710
	R076966	CC2D710
	R076965	CC2D710
CAR1412	R076379	CC2D710
	R076378	CC2D710
CAR1411	R075496	CC2D710
	R075259	CC2D710
	R075258	CC2D710
	R075257	CC2D710
	R075256	CC2D710
	R075255	CC2D710
	R075254	CC2D710
	R075052	CC2D710
CAR1410	R074169	CC2D710
	R073803	CC2D710
	R073661	CC2D710
	R073656	CC2D710
CAR1409	R072759	CC2D710
	R072758	CC2D710
	R072757	CC2D710
	R072756	CC2D710
CAR1407	R071045	CC2D710
CAR1406	R070526	CC2D710
CAR1405	R069335	CC2D710
	R069300	CC2D710
CAR1404	R067939	CC2D710
	R067628	CC2D710
	R067471	CC2D710
	R066418	CC2D710
CAR1403	R066093	CC2D710
	R066092	CC2D710
	R066091	CC2D710
	R065323	CC2D710
	R065188	CC2D710
	R065037	CC2D710
	R064986	CC2D710
	R064844	CC2D710
	R064327	CC2D710
	R063971	CC2D710
	R063776	CC2D710
	R063774	CC2D710
CAR1312	R063464	CC2D710
	R063463	CC2D710
	R063462	CC2D710
	R063332	CC2D710
	R063054	CC2D710

CA RS Level	Service	FMID
	R062661	CC2D710
	R062621	CC2D710
	R062198	CC2D710
	R061652	CC2D710
	R061578	CC2D710
	R061402	CC2D710
	R061400	CC2D710
	R061398	CC2D710
	R060769	CC2D710
	R060536	CC2D710
CAR1309	R059556	CC2D710
	R058166	CC2D710
	R058165	CC2D710
	R057322	CC2D710
	R057126	CC2D71H
CAR1307	R059786	CC2D710
	R059784	CC2D710
CAR1306	R056127	CC2D710
	R055282	CC2D710
	R055238	CC2D710
	R055237	CC2D710
	R055236	CC2D710
	R055234	CC2D710
	R055233	CC2D710
	R054891	CC2D710
	R054890	CC2D710
	R054728	CC2D710
	R054286	CC2D710
	R054059	CC2D710
	R054017	CC2D710
	R054014	CC2D710
	R053754	CC2D710
CAR1303	R055179	CC2D710
	R054288	CC2D710
	R054013	CC2D710
	R053449	CC2D710
	R053445	CC2D710
	R052890	CC2D710
	R052710	CC2D710
	R052707	CC2D710
	R052241	CC2D710
	R052099	CC2D710
	R052098	CC2D710
	R051476	CC2D710
	R051317	CC2D710
	R051315	CC2D710
	R050665	CC2D710

CA RS Level	Service	FMID
CAR1212	R050713	CC2D710
	R050711	CC2D710
	R050666	CC2D710
	R050660	CC2D710
	R050652	CC2D710
	R050650	CC2D710
	R050649	CC2D710
	R050648	CC2D710
	R050517	CC2D710
	R050457	CC2D710
	R049708	CC2D710
	R049131	CC2D710
	R049130	CC2D710
	R049079	CC2D710
	R049078	CC2D710
	R049077	CC2D710
	R049076	CC2D710
	R049075	CC2D710
	R049074	CC2D710
	R048872	CC2D710
	R048803	CC2D710
	R048701	CC2D710
	R047749	CC2D710
CAR1210	R047419	CC2D710
	R046879	CC2D710
	R046704	CC2D710
	R046409	CC2D710
	R046045	CC2D710
	R045773	CC2D710
	R045631	CC2D710
	R045363	CC2D710
	R045102	CC2D710
	R045101	CC2D710
	R045029	CC2D710
	R044316	CC2D710
	R043798	CC2D710
	R034668	CC2D710
	R034667	CC2D710
CAR1207	R044456	CC2D710
	R043674	CC2D710
	R043673	CC2D710
	R043672	CC2D710
	R043129	CC2D710
	R043088	CC2D710
	R043087	CC2D710
	R043086	CC2D710
	R043084	CC2D710

CA RS Level	Service	FMID
	R043082	CC2D710
	R043080	CC2D710
	R043077	CC2D710
	R043021	CC2D710
	R043020	CC2D710
	R042729	CC2D710
	R042468	CC2D710
	R042004	CC2D710
	R041841	CC2D710
	R041839	CC2D710
	R041747	CC2D710
	R041568	CC2D710
	R041566	CC2D710
	R041476	CC2D710
	R040880	CC2HB90
CAR1204	R038856	CC2D710
	R038125	CC2D710
	R037838	CC2D710
	R037837	CC2D710
	R037836	CC2D710
	R037833	CC2D710
	R037831	CC2D710
	R037718	CC2D710
	R037437	CC2D710
	R036807	CC2D710
	R036806	CC2D710
	R036804	CC2D710
	R036433	CC2D710
	R036429	CC2D710
	R035115	CC2D710
	R034414	CC2D710
	R034368	CC2D710
	R030863	CC2D710