Service	Description	Type
SO12859	CONTROLLER MUST RECONNECT AFTER RESTARTING THE IPSTACK	PTF

The CA RS 2006 service count for this release is   1

FMID	Service	Description	Type
CFHR200	SO12859	CONTROLLER MUST RECONNECT AFTER RESTARTING THE IPSTACK	PTF

The CA RS 2006 service count for this FMID is 1

Service	Details
SO12859	SO12859 M.C.S. ENTRIES = ++PTF (SO12859) CONTROLLER MUST RECONNECT AFTER RESTARTING THE IPSTACK PROBLEM DESCRIPTION: An active Controller is not reachable by Agents after a restart of TCPIP stack. The Controller does not reconnect with the new stack. SYMPTOMS: The Controller's IP task is active but is not reachable by the Agents. The Controller's DCITLOG shows a series of DCI999E messages: DCI0999E: ERROR CLOSE : (00000404/FFFFFFFF) IMPACT: DCI Agents are not able to communicate with the Controller in order make to adjustments or record meta data. CIRCUMVENTION: Make sure to restart the DCI controller when restarting the TCP/IP stack. PRODUCT(S) AFFECTED: CA Dynamic Capacity Intelligence Version 2.0 Related Problem: DYCAPI 48 Copyright (C) 2020 CA. All rights reserved. R00025-FHR020-SP0 DESC(CONTROLLER MUST RECONNECT AFTER RESTARTING THE IPSTACK). ++VER (Z038) FMID (CFHR200) PRE (SO09849) SUP (ST12859) MCS SO12859 STARTS ON PAGE 0002

Product Family	Product	Release
Systems Management	CA DYNAMIC CAPACITY INTELLIGENCE	02.00.00
	The CA RS 2006 Product/Component Count for this release is 1	

CA Dynamic Capacity Intelligence 2.0
All CA RS Levels Service List

CA RS Level	Service	FMID
CAR2006	SO12859	CFHR200
CAR2005	SO12946	CFHR200
	SO12705	CFHR200
	SO12617	CFHR200
	SO12543	CFHR200
CAR2004	SO12353	CFHR200
CAR2003	SO11860	CFHR200
CAR2002	SO11519	CFHR200
CAR2001	SO11312	CFHR200
CAR1912	SO10444	CFHR200
CAR1911	SO10228	CFHR200
CAR1910	SO10102	CFHR200
	SO10056	CFHR200
	SO09952	CFHR200
	SO09935	CFHR200
	SO09849	CFHR200
	SO09692	CFHR200
	SO09533	CFHR200
	SO09466	CFHR200
CAR1909	SO09534	CFHR200
CAR1908	SO09113	CFHR200