

CA SYSVIEW Performance Management 15.0
CA RS 1911 Service List

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Service	Description	Type
S008373	ONLY SINGLE IMS/MQ SUBSYSTEM VISIBLE IN MOI	PTF
S010318	ABEND S0C4-11 PROCESSING RECORD SUBTYPE 9	PTF
S010452	ABEND S283-24 MOD ICHRF00 VTAM LOGON	PTF
S010494	ABEND S0C4 GSVJ1009 ISSUING JJOBGRP	PTF
S010629	SUSPEND SYSTEM LOGGER CALLS AFTER LOGGER COMPONENT ERROR	*HIP/PRP*
The CA RS 1911 service count for this release is 5		

CA SYSVIEW Performance Management
CA RS 1911 Service List for CNM4F00

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FMID	Service	Description	Type
CNM4F00	S008373	ONLY SINGLE IMS/MQ SUBSYSTEM VISIBLE IN MOI	PTF
	S010318	ABEND S0C4-11 PROCESSING RECORD SUBTYPE 9	PTF
	S010452	ABEND S283-24 MOD ICHRF000 VTAM LOGON	PTF
	S010494	ABEND S0C4 GSVJ1009 ISSUING JJOBGRP	PTF
	S010629	SUSPEND SYSTEM LOGGER CALLS AFTER LOGGER COMPONENT ERROR	*HIP/PRP*
The CA RS 1911 service count for this FMID is 5			

Service	Details						
S008373	S008373 M.C.S. ENTRIES = ++PTF (S008373) ONLY SINGLE IMS/MQ SUBSYSTEM VISIBLE IN MOI PROBLEM DESCRIPTION: Various SYSVIEW data collectors can supply CA Mainframe Operational Intelligence (MOI) with Time Series Data (TSD) metrics. This data is transmitted in a JavaScript Object Notation (JSON) object. If SYSVIEW is monitoring multiple IMS subsystems and/or multiple IBM MQ for z/OS subsystems on the same LPAR, a syntax problem exists in the JSON object data. SYMPTOMS: Only data for a single IMS or IBM MQ for z/OS subsystem on a given LPAR is visible in CA MOI. IMPACT: Incomplete MOI data collection for IMS and MQ subsystems. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: <table> <tr> <td>CA SYSVIEW</td><td>Release 14.2</td></tr> <tr> <td>CA SYSVIEW</td><td>Release 15.0</td></tr> <tr> <td>CA SYSVIEW</td><td>Release 16.0</td></tr> </table> Related Problem: SYSVW 2417 Copyright (C) 2019 CA. All rights reserved. R00057-NM4150-SP1 DESC(ONLY SINGLE IMS/MQ SUBSYSTEM VISIBLE IN MOI). ++VER (Z038) FMID (CNM4F00) PRE (R099412 S003940) SUP (ST08373)	CA SYSVIEW	Release 14.2	CA SYSVIEW	Release 15.0	CA SYSVIEW	Release 16.0
CA SYSVIEW	Release 14.2						
CA SYSVIEW	Release 15.0						
CA SYSVIEW	Release 16.0						

CA SYSVIEW Performance Management 15.0
CA RS 1911 - PTF SO10318 Details

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Service	Details
S010318	S010318 M.C.S. ENTRIES = ++PTF (S010318) ABEND S0C4-11 PROCESSING RECORD SUBTYPE 9 PROBLEM DESCRIPTION: If a SYSVIEW for CICS 255 record of subtype 9 is read (obsolete as of SYSVIEW 12.5) is read in an XLOG log stream by XPFRMAIN, an incorrectly set return will cause a S0C4-11 abend. SYMPTOMS: A possible S0C4-11 abend in XPFRMAIN while reporting on an XLOG logstream. IEA995I SYMPTOM DUMP OUTPUT 744 SYSTEM COMPLETION CODE=0C4 REASON CODE=00000011 TIME=11.25.46 SEQ=01780 CPU=0000 ASID=0042 PSW AT TIME OF ERROR 078D1000 93257A00 ILC 2 INTC 11 NO ACTIVE MODULE FOUND NAME=UNKNOWN DATA AT PSW IS UNAVAILABLE AT THIS TIME GR 0: 0011AA50 1: 00133A64 2: 0000003C 3: 009D9D6C 4: 20DA2EE0 5: 20D1F098 6: 00112A58 7: 0010A9F8 8: 0012F2C0 9: 00000000 A: 20DB6400 B: 00131BB8 C: 80107000 D: 00007090 E: 80131E94 F: 13257A00 END OF SYMPTOM DUMP IMPACT: Could fail to produce an XLOG report. CIRCUMVENTION: None PRODUCT(S) AFFECTED: CA EXPLORE Report Writer Release 15.0 CA EXPLORE Report Writer Release 16.0 Related Problem: EXPRTO 106 Copyright (C) 2019 CA. All rights reserved. R00080-NM4150-SP1 DESC(ABEND S0C4-11 PROCESSING RECORD SUBTYPE 9). ++VER (Z038) FMID (CNM4F00) PRE (R096630 S004675 S006572 S007426) SUP (ST10318)

Service	Details
S010452	S010452 M.C.S. ENTRIES = ++PTF (S010452) ABEND S283-24 MOD ICHRF00 VTAM LOGON PROBLEM DESCRIPTION: Abend S283-24 can occur during logon if RACF is being used and the user enters invalid data in response to a password expired prompt. SYMPTOMS: In the reported case a user was logging on via the VTAM interface, received a password expired message, and entered a new password that was greater than 8 characters. ICH409I 283-024 ABEND DURING RACINIT PROCESSING GSVX451E Abend S283-24 in *NIP**** command GSVX472I Userid xxxxxxxx Terminal xxxxxxxx Interface VTAM GSVX452I SYSVIEW TCB/RB not in control at entry to abend GSVX453I Diagnostics for TCB/RB in control at entry to abend GSVX457I Psw 470C1000 854749EC Ilc 2 Intc 0D GSVX477I Key 0 State SUP Am 31 Asc PRI GSVX458I Module IGC0013{ Addr 05474000 Offset 000009EC GSVX459I Data at PSW addr 054749E6 GSVX460I 58F0C311 0A0D5860 D32891C0 GSVX455I General registers at entry to abend GSVX467I R0-R1 00000000_00000024 00000000_84283000 GSVX467I R2-R3 00000000_00F8B700 00000000_00000218 GSVX467I R4-R5 00000000_85474040 00000000_009FFCA0 GSVX467I R6-R7 00000000_7F68C0E4 00000000_7F68CF8D GSVX467I R8-R9 00000000_05480EB7 00000000_0547FEB8 GSVX467I R10-R11 00000000_84283000 00000000_7F68BF8E GSVX467I R12-R13 00000000_7F68AF8F 00000000_7F689F90 GSVX467I R14-R15 00000000_8547415E 00000000_00000024 GSVX475I Access registers at entry to abend GSVX461I AR0-AR3 00000000 00000000 00000000 00000000 GSVX461I AR4-AR7 00000000 00000000 00000000 00000000 GSVX461I AR8-AR11 00000000 00000000 00000000 00000000 GSVX461I AR12-AR15 00000000 00000000 00000000 00000000 GSVX454I Diagnostics for SYSVIEW TCB/RB at last interrupt GSVX457I Psw 478C0000 80E05094 Ilc 2 Intc 83 GSVX477I Key 8 State SUP Am 31 Asc PRI GSVX458I Module ICHRF00 Addr 00E022D8 Offset 00002DBC GSVX456I General registers at time of interrupt GSVX467I R0-R1 00000000_1BA95DC4 00000000_00000000 GSVX467I R2-R3 00000000_00F986F8 00000000_00000088 GSVX467I R4-R5 00000000_FFFFFFFF 00000000_00000002 GSVX467I R6-R7 00000000_00000088 00000000_1BA95B68 GSVX467I R8-R9 00000000_1BA95B00 00000000_1BA95E7C GSVX467I R10-R11 00000000_00000000 00000000_1BA95D48 GSVX467I R12-R13 00000000_00E049F8 00000000_1BA95D48 GSVX467I R14-R15 00000000_0000000F 00000000_00000000 GSVX476I Access registers at time of interrupt GSVX461I AR0-AR3 00000000 00000000 00000000 00000000 GSVX461I AR4-AR7 00000000 00000000 00000000 00000000 GSVX461I AR8-AR11 00000000 00000000 00000000 00000000 GSVX461I AR12-AR15 00000000 00000000 00000000 00000000 GSVX462I End of symptom dump GSVX950I SVCDUMP requested GSVX458I Module ICHRF00 Addr 00E022D8 Offset 00002DBC GSVX954I Issuing SDUMPX to capture SVC dump IEA794I SVC DUMP HAS CAPTURED: DUMPID=001 REQUESTED BY JOB (SYSVUSER) DUMP TITLE=CA SYSVIEW 15.0 0980 - Job SYSVUSER Asid 0095 Abend S283-24 Mod ICHRF00 Rtn IMPACT: An SVC dump is taken and the logon is aborted. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SYSVIEW

CA SYSVIEW Performance Management 15.0
CA RS 1911 - PTF SO10452 Details

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Service	Details
	CA SYSVIEWRelease 16.0 Related Problem: SYSVW 2448 Copyright (C) 2019 CA. All rights reserved. R00082-NM4150-SP1 DESC(ABEND S283-24 MOD ICHRF00 VTAM LOGON). ++VER (Z038) FMID (CNM4F00) PRE (R097598 R099412 S000378 S001737 S003940 S004297 S004675 S006572 S008342 S008657 S009430) SUP (ST10452)

Service	Details
S010494	S010494 M.C.S. ENTRIES = ++PTF (S010494) ABEND S0C4 GSVJ1009 ISSUING JJOBGRP PROBLEM DESCRIPTION: Abend S0C4 is possible in module GSVJ1009 when issuing the JJOBGRP command if an ERROR= parameter with multiple conditions exists for a JES2 JOBGROUP. SYMPTOMS: Abend S0C4-11 or S0C4-3B occurs with messages similar to the following: GSVX451E Abend S0C4-11 in JJOBGRP command GSVX452I SYSVIEW SRB in control at entry to abend GSVX453I Diagnostics for SRB in control at entry to abend GSVX457I Psw 078C2001 BB7FFD66 Ilc 4 Intc 11 GSVX477I Key 8 State SUP Am 64 Asc PRI GSVX458I Module GSVJ1009 Addr 3B7FC000 Offset 00003D66 GSVX450I FixLvl BASE GSVX473I Routne GLTS\$\$ Addr 3B7FF8F0 Offset 00000476 GSVX459I Data at PSW addr 3B7FFD60 GSVX460I C0E0FFFF FFFD441E 00004111 GSVX455I General registers at entry to abend GSVX467I R0-R1 00000000_00000000 00000000_0000003F GSVX467I R2-R3 00000000_0000255C 00000000_00000001 GSVX467I R4-R5 00000000_3EC8F69C 00000057_000024F4 GSVX467I R6-R7 00000057_00002370 00000056_C0686EFC GSVX467I R8-R9 00000000_3EB93100 00000000_3EC8F060 GSVX467I R10-R11 00000000_3B801778 00000000_3EA54000 GSVX467I R12-R13 00000000_3B7FF8F0 00000000_3EA5F058 GSVX467I R14-R15 00000000_3B7FFD5A 00000000_00000000 IMPACT: An SVC dump is taken and the user session is terminated. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SYSVIEW Release 15.0 CA SYSVIEW Release 16.0 Related Problem: SYSVW 2450 Copyright (C) 2019 CA. All rights reserved. R00083-NM4150-SP1 DESC(ABEND S0C4 GSVJ1009 ISSUING JJOBGRP). ++VER (Z038) FMID (CNM4F00) PRE (R097598 S001737) SUP (ST10494)

Service	Details																
S010629	S010629 M.C.S. ENTRIES = ++PTF (S010629)																
	SUSPEND SYSTEM LOGGER CALLS AFTER LOGGER COMPONENT ERROR PROBLEM DESCRIPTION: SYSVIEW utilizes system logger services to read from and write to z/OS log streams. For various reasons, the system logger may suffer from a component error. For example, forcing the IXGLOGR address space may cause a caller to a logger service to be presented with a return code indicating a component error. When SYSVIEW encounters this error condition, it continues to call system logger services assuming system logger will eventually return to normal operation. The continued attempts to use system logger services while it is under the component error condition may cause undue stress to the system logger, and potentially other consumers of system logger services. This fix will temporarily suspend system logger calls made by SYSVIEW when a system logger component error is detected to better guarantee the stability of the system logger. Related to this problem is IBM system logger APAR OA58301. There are situations when the system logger does not return appropriate return and reason codes to indicate a component error, when in fact one occurred. It is strongly advised to apply the fix for OA58301 in addition to this fix to ensure proper functioning between SYSVIEW and the system logger. SYMPTOMS: In the reported case, abend S1C5 reason 000F0009 was observed in the system logger address space, IXGLOGR. After which, other address spaces that were calling system logger services experienced hangs. IMPACT: Undue stress to the system logger may cause instability in the system logger, and subsequently instability for other consumers of system logger services. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SYSVIEW Release 14.2 CA SYSVIEW Release 15.0 CA SYSVIEW Release 16.0 Related Problem: SYSVW 2443 Copyright (C) 2019 CA. All rights reserved. R00086-NM4150-SP1 DESC(SUSPEND SYSTEM LOGGER CALLS AFTER LOGGER COMPONENT ERROR). ++VER (Z038) FMID (CNM4F00) PRE (S003940) SUP (HC96757 ST10629) <table> <tr> <td>MCS</td><td>S008373</td><td>STARTS ON PAGE 0002</td></tr> <tr> <td>MCS</td><td>S010318</td><td>STARTS ON PAGE 0002</td></tr> <tr> <td>MCS</td><td>S010452</td><td>STARTS ON PAGE 0003</td></tr> <tr> <td>MCS</td><td>S010494</td><td>STARTS ON PAGE 0006</td></tr> <tr> <td>MCS</td><td>S010629</td><td>STARTS ON PAGE 0007</td></tr> </table>		MCS	S008373	STARTS ON PAGE 0002	MCS	S010318	STARTS ON PAGE 0002	MCS	S010452	STARTS ON PAGE 0003	MCS	S010494	STARTS ON PAGE 0006	MCS	S010629	STARTS ON PAGE 0007
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MCS	S010494	STARTS ON PAGE 0006															
MCS	S010629	STARTS ON PAGE 0007															

CA SYSVIEW Performance Management 15.0
CA RS 1911 Product/Component Listing

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Product Family	Product	Release
Systems Management	CA SYSVIEW PERFORMANCE MANAGEMENT	15.00.00
The CA RS 1911 Product/Component Count for this release is 1		

CA RS Level	Service	FMID
CAR1911	S010629	CNM4F00
	S010494	CNM4F00
	S010452	CNM4F00
	S010318	CNM4F00
	S008373	CNM4F00
CAR1910	S010237	CNM4F00
	S010211	CNM4F00
	S010134	CNM4F00
	S009992	CNM4F00
	S009984	CNM4F00
	S009916	CNM4F00
	S009873	CNM4F00
	S009430	CNM4F00
CAR1909	S009654	CNM4F00
	S009649	CNM4F00
	S009560	CNM4F00
	S009472	CNM4F00
	S009335	CNM4F00
	S009092	CNM4F00
CAR1908	S009308	CNM4F00
	S009215	CNM4F00
CAR1907	S008931	CNM4F00
	S008657	CNM4F00
	S008596	CNM4F00
	S008543	CNM4F00
	S008538	CNM4F00
	S008342	CNM4F00
	S008269	CNM4F00
	S007426	CNM4F00
CAR1906	S008571	CNM4F00
	S008319	CNM4F00
	S008304	CNM4F00
	S008276	CNM4F00
	S008195	CNM4F00
CAR1905	S007946	CNM4F00
	S007945	CNM4F00
	S007932	CNM4F00
	S007537	CNM4F00
CAR1904	S007779	CNM4F00
	S007714	CNM4F00
	S007701	CNM4F00
	S007692	CNM4F00
	S007626	CNM4F00
CAR1903	S007377	CNM4F00
	S007245	CNM4F00
	S007163	CNM4F00
	S007157	CNM4F00
	S007130	CNM4F00
CAR1902	S007139	CNM4F00
	S007038	CNM4F00
	S006998	CNM4F00
	S006970	CNM4F00
CAR1901	S006572	CNM4F00
CAR1812	S006149	CNM4F00
CAR1811	S005678	CNM4F00

CA RS Level	Service	FMID
	S005531	CNM4F00
CAR1810	S005461	CNM4F00
	S005324	CNM4F00
	S005240	CNM4F00
CAR1808	S004675	CNM4F00
	S004297	CNM4F00
CAR1807	S003940	CNM4F00
CAR1806	S003690	CNM4F00
	S001737	CNM4F00
CAR1805	S001322	CNM4F00
	S001216	CNM4F00
CAR1804	S001093	CNM4F00
CAR1803	S000378	CNM4F00
CAR1802	R099504	CNM4F00
CAR1801	R099735	CNM4F00
	R099412	CNM4F00
CAR1711	R098752	CNM4F00
CAR1709	R097598	CNM4F00
	R097445	CNM4F00
CAR1707	R096762	CNM4F00
	R096738	CNM4F00
	R096630	CNM4F00